

# COMMUNITY FACTS

## NORFOLK, NEBRASKA

[www.ci.norfolk.ne.us](http://www.ci.norfolk.ne.us)

**OCTOBER 2009**  
(Partial Update February 2010)

### POPULATION

(Official U.S. Census)

	<u>2000</u>	<u>2008 Est.</u>
Norfolk	23,516	22,940
Madison County	35,226	34,020
Micropolitan Statistical Area*	49,538	47,561
Labor Market**	104,668	101,032

\*Includes Madison, Pierce, and Stanton Counties

\*\*Includes Madison County and contiguous counties

Economic Development Department  
Nebraska Public Power District  
Columbus, Nebraska 68601  
[www.nppd.com](http://www.nppd.com)  
[sites.nppd.com](http://sites.nppd.com)

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# INTRODUCTION

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The following pages contain basic information about Norfolk, Nebraska. This material was compiled by the City of Norfolk and Nebraska Public Power District in order to promote community development.

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Section headings are hot linked within this Facts Book. Click on the blue text links to jump to a new section. Clicking on the blue section headings will return you to the Table of Contents.

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**COMMUNITY SERVICES**

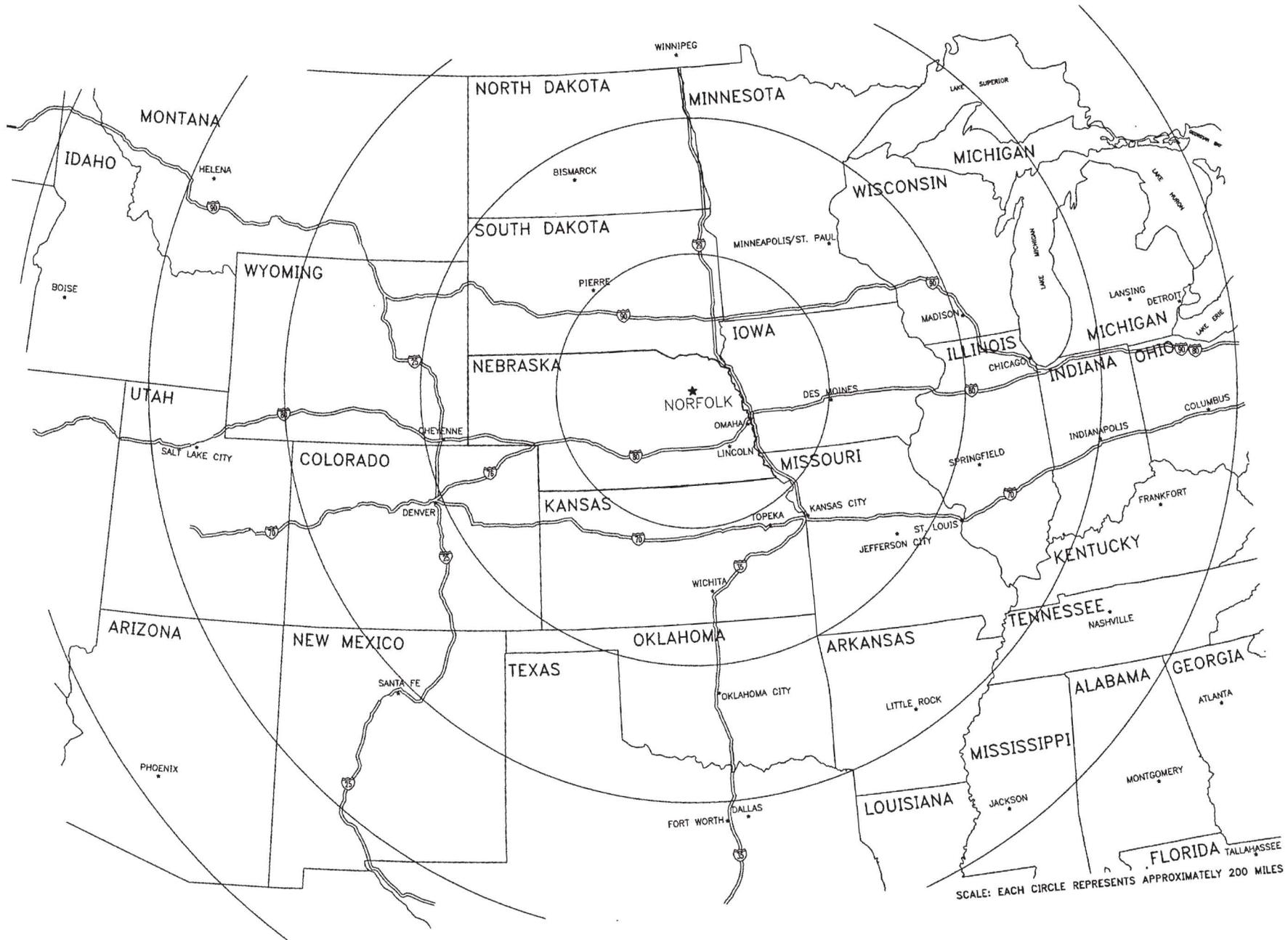
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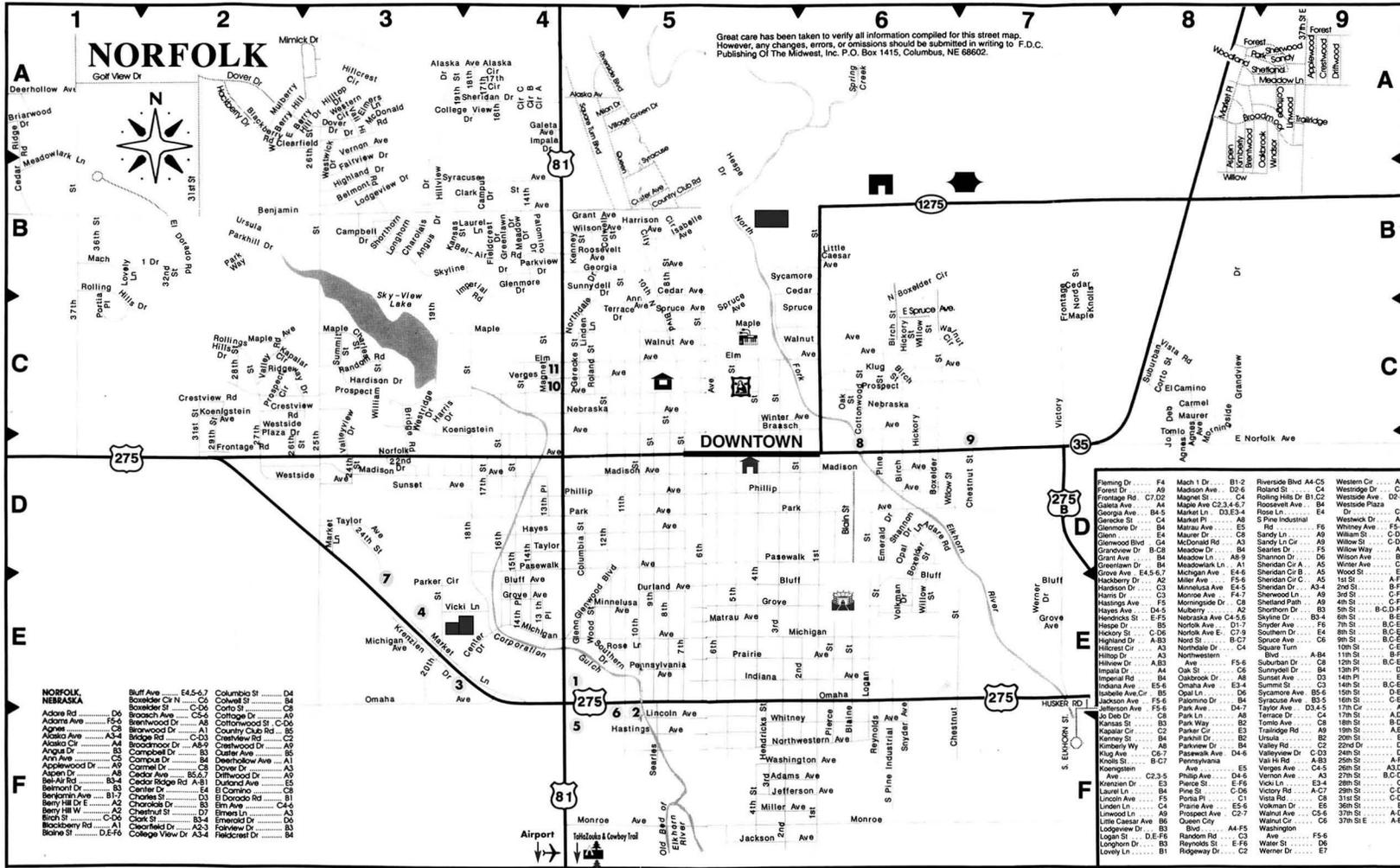
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SCALE: EACH CIRCLE REPRESENTS APPROXIMATELY 200 MILES

-  Airport
-  Art Center
-  1 Country Inn
-  Cowboy Trail
-  2 Days Inn
-  3 Eco-Lux Inn
-  Elkhorn Valley Museum
-  4 Holiday Inn
-  Johnny Carson Theater
-  Lifelong Learning Center
-  Memorial Field
-  5 Ramada
-  Sunset Plaza Mall
-  6 Super Eight
-  TaHaZouka Park
-  7 Howard Johnson Express White House Inn
-  YMCA
-  Northeast Community College
-  8 Copri Motel
-  9 Budget Inn
-  10 Leisure Lodge
-  11 Skyline Motel
-  Downtown Norfolk
-  Norfolk Area Chamber & Visitors Bureau



# GENERAL INFORMATION

## LOCATION

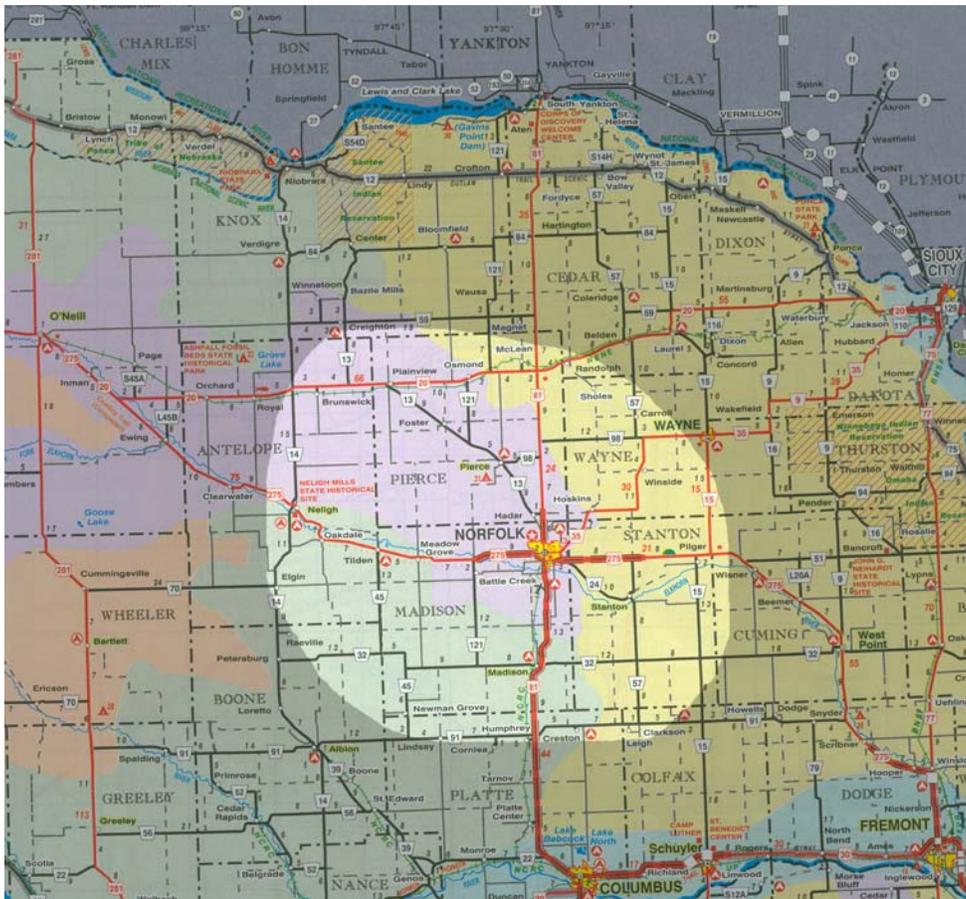
Norfolk is located in the Elkhorn River Valley of Madison County in northeast Nebraska. Intersecting in Norfolk are U.S. Highways 81 and 275 and Nebraska Highways 24 and 35. Norfolk is 84 miles southwest of Sioux City, Iowa; 119 miles northwest of Omaha, Nebraska, and 129 miles northwest of Lincoln, Nebraska.

## POPULATION (U.S. Census)

Year	Norfolk	Madison County
1970	16,607	27,402
1980	19,449	31,382
1990	21,362	32,655
2000	23,516	35,226
2008 (Est.)	22,940	34,020

<b>Madison County Population by race and Hispanic Origin, 2008 U.S. Census</b>	
White	96.5%
Black	0.8%
American Indian and Alaska Native	1.4%
Asian	0.5%
Native Hawaiian and Other Pacific Islander	*
Two or More Races	0.9%
Hispanic or Latino Origin	11.0%
Persons Not Hispanic	86.1%

\*Value greater than zero but less than one-half unit of measure shown



Primary Retail Trade Area

The 2008 U.S. Census estimates 47,561 people live in the Norfolk Micropolitan Statistical Area, which consists of Madison, Pierce, and Stanton Counties. The Census also estimates that 101,032 people live in Madison County and the contiguous counties of Antelope, Boone, Pierce, Platte, Stanton, and Wayne.

More than 1,900 people in Norfolk are fluent in at least one other language.

## **LOCAL ECONOMY**

Norfolk is the major retail trade center for northeast Nebraska. The economy is comprised of activities in agriculture (both grain and livestock farming), manufacturing, and services (including retail and wholesale trade, education, and health care).

The primary retail trade area extends approximately 39 miles north, 38 miles northeast, 26 miles south, and 55 miles northwest and contains approximately 59,000 people. Norfolk firms with retail sales tax permits reported retail sales of \$478,993,399 in 2008, while Madison County reported retail sales of \$516,972,874. Wholesale firms in the community distribute groceries, food, soft drinks, beer, farm products, bottles, oil and gas, agriculture, well installation equipment, janitorial products, welding, paper products, steel, syringes, electronic resistors, burial vaults, construction materials, high pressure/hydraulic hoses, and treated cellulose insulation.

Since 2000 the hiring trend has been up, even with the closing of the Tyson box beef plant and the downsizing of Arnold Engineering. Expansions at COVIDIEN (Tyco HealthCare) and U.S. Greenfiber in addition to the attraction of Elkhorn Valley Ethanol, Sterling Computer, and the Nucor Detailing Center have stabilized the local economy with higher paying jobs than those lost. Peterbilt of Norfolk, a full-service truck parts and service dealership, began serving customers in Norfolk in December 2008, with 20 employees, featuring 10 service bays and a 4,000 square foot retail parts store/warehouse.

## **ELEVATION**

Norfolk is 1,544 feet above sea level.

## **TOPOGRAPHY**

Norfolk is nestled in the heart of the Elkhorn Valley, with the Sandhills lying to the west and farmland to the east. The surrounding land is gently rolling. The land is mainly Marshall and Shelby series soils of good absorptive quality, retaining moisture yet providing good drainage.

## **HISTORY**

On July 17, 1866, a three-train caravan of prairie schooners carrying 44 German families from Ixonia and Watertown, Wisconsin, arrived at the junction of the Elkhorn and North Fork Valleys where they were attracted by the rich land open for settlement. These pioneers were joined by others from Wisconsin and formed the community, which later became Norfolk. Others, some from New England, soon came to the new settlement and established a grist mill, which was operated by water power from the North Fork River. A mill store was opened, and this structure determined the location of the town.

In 1881 the village of Norfolk was organized. The settlers proclaimed “North Fork” to be their permanent post office address, named after the river, but suggested “Norfork” as the name because it was simplest compounding of “North Fork.” Postal authorities, thinking the word had been misspelled, changed the spelling to “Norfolk.”

As the hub—first of horse trails, then of railroads and highways—Norfolk was destined to become the largest city of a rich and extensive area. Early freighters to the Black Hills made it an important transportation point. Railroads transversing the Elkhorn and North Fork Valleys made certain Norfolk’s growth emerged from a village of a few hundred to a vital trade center. Norfolk continues to grow as industry combines with agriculture to provide a diversified economy necessary for a prosperous community. This

growth has made Norfolk a “Center of Jobs” as well as a cultural center.

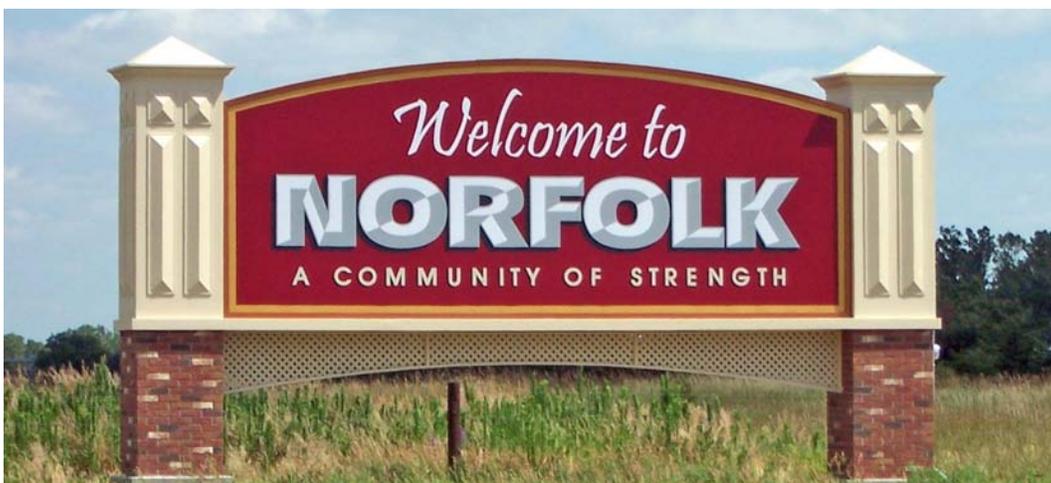
The most famous person from Norfolk is Johnny Carson of the Johnny Carson Show. Prior to his death in 2005, Johnny donated more than \$2 million to the Carson Regional Radiation Center at Faith Regional Health Services. A donation of \$650,000 helped to build the theatre at the public high school that bears his name and seats an audience of 1,234. The Norfolk Arts Center received \$100,000 as did the Elkhorn

Valley Museum, which hosts the Johnny Carson Show Exhibit. Johnny also donated \$1 million to bring long distance technology to the Life Long Learning Center, located on the Northeast Nebraska Community College Campus.

Norfolk has been the home of many outstanding individuals including: Thurl Ravenscroft, the voice for Tony the Tiger, and Orville Carlisle, inventor of a safe model rocket system, whose rockets are on display in the Smithsonian Air & Space Museum in Washington, D.C.



Aerial of Norfolk





Downtown Norfolk

## ECONOMIC DEVELOPMENT

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### MANUFACTURERS

<u>Company/Year Established</u>	<u>Product</u>	<u>Market</u>	<u>Employees</u>		<u>Union</u>
			<u>Male</u>	<u>Female</u>	
Arkfeld Manufacturing & Distributing Co. Inc. 1921	Custom metal fabrication, security cabinets, automatic livestock waterers & farm scales	National & Export	7	1 1*	None
Big Red Printing, Inc. 1985	Printing	Local & Regional	4	5	None
Classen Fabrication Inc. 1973	Structural steel	Regional	6	1	None
Classen Manufacturing 1973	Lawn equipment	National	14	2 1*	None
Colonial Research Chemical 1971	Industrial maintenance products	Regional	11	3	None
Copycraft Printing 1974	Printing & copying	Local & Regional	3	4	None
Covidien (formerly Tyco HealthCare) 1961	Medical devices	National & Export	180	263	None
Custom Feed Services 1968	Custom premix for hogs & cattle	Local, Regional & National	13 4*	0	None
Custom Machine & Tool 1971	Industrial tooling	National	4	0	None
EBM Mill & Elevator Supply 1976	Gentle roll cleaner & mill wright construction	National & Export	10	0	None

\*Part-time and/or seasonal

<u>Company/Year Established</u>	<u>Product</u>	<u>Market</u>	<u>Employees</u>		
			<u>Male</u>	<u>Female</u>	<u>Union</u>
Gerhold Concrete 1955	Ready-mix concrete, concrete blocks & products (retaining walls, spray on concrete)	Local & Regional	22 Total		None
Henningsen Foods, Inc. 1889	Dehydrated meat & poultry	National & Export	55 Total		None
Hiland-Roberts 1917	Ice cream	International	50 3*	10 4*	None
H.F. Krueger Planing Mill, Inc. 1931	Custom cabinets & millwork	Local	2	0	None
Love Signs 1969	Signs	Regional	17	5	None
Louis Dreyfus Commodities-Norfolk 2007	Ethanol	Regional	34	8	None
M. P. Global Products, Inc. 1997	Padding for laminate flooring	National & Export	77	22	None
Marathon Press, Inc. 1934	Commercial printing	National	36 3*	40 5*	None
Nebraska Wilbert Vault Co. 1967	Burial vaults	Local	7	0	None
Norfolk Awning Co. 1947	Canvas-related products, tarps & awnings	Regional	1 2*	0	None
Norfolk Daily News 1887	Daily newspaper & newspaper products	Local & Regional	39 12*	48 14*	None
Norfolk Iron & Metal Co. 1908	Steel products, distribution & steel service center	Midwest	309	98	None

\*Part-time and/or seasonal

<u>Company/Year Established</u>	<u>Product</u>	<u>Market</u>	<u>Employees</u>		<u>Union</u>
			<u>Male</u>	<u>Female</u>	
Norfolk Printing Co. 1973	Commercial printing	Regional & National	4	5	None
Norfolk Specialties, Inc. 1978	Fabricated metal products & industrial job shop, EDM, CNC machines	Local & Regional	13 3*	0	None
Nucor Steel Division of Nucor Corporation 1973	Steel angles, rounds, flats & channels	Regional, National & Export	399	24	None
Oberg Industrial Machine & Tool, Inc. 1988	Industrial tooling	National	2	1	None
Progressive Nutrition 1992	Animal feeds	Regional	Not Available		None
R. F. Machine Works 1989	Agricultural & industrial maintenance, welding & machine work	Regional	2	1	None
Tielkes Enterprise, LLC 1990	Prepackaged & private label sandwiches	Regional	7 1*	19 2*	None
U.S. Greenfiber LLC 1976	Fire retardant cellulose insulation	National & Export	30	3	None
Veyance Technologies (formerly Goodyear Tire & Rubber, 1979) 2007	Industrial hydraulic hose	Global	369 Total 30* Total		None
The Vit-E-Men Co., Inc. 1971	Bacterial grain inoculants, probiotics & animal health products	National & Export	10 1*	1	None
Vulcraft Division of Nucor Corporation 1964	Steel joists, metal deck & cold drawn bar	Regional	416 1*	62	None

\*Part-time and/or seasonal

<u>Company/Year Established</u>	<u>Product</u>	<u>Market</u>	<u>Employees</u>		<u>Union</u>
			<u>Male</u>	<u>Female</u>	
Wis-Pak of Norfolk 1977	Soft drinks, flavored waters & teas	Regional	88 4*	22	None

\*Part-time and/or seasonal

## MAJOR NONMANUFACTURING EMPLOYERS (employing 100 or more)

<u>Employer</u>	<u>Type of Activity</u>	<u>Employees</u>		<u>Union</u>
		<u>Male</u>	<u>Female</u>	
Affiliated Foods Cooperative, Inc.	Food distribution	498 2*	158 3*	Teamsters
City of Norfolk	Government	144 2*	55 7*	None
Faith Regional Health Services	Medical	174 36*	978 275*	None
Madison County	Government	87	71	None
Nebraska Public Power District	Electric utility	61 2*	48 1*	None
Norfolk Public Schools	Education	122 4*	525 4*	NSEA/ NCEA
Norfolk Regional Center	State psychiatric hospital	65 6*	139 19*	NAPE/ AFSCME
Norfolk Veterans Home	Medical	29	201	AFSCME
Northeast Community College	Secondary education	121 129*	177 196*	NSEA (faculty only)
Nucor Detailing Center	Computer assisted design (CAD) drawings	75 Total		None
Research Associates, Inc.	Market research	125 Total		None
St. Joseph Rehabilitation & Care Center	Medical	9 3*	113 54*	None
State of Nebraska (Madison County)	Government	782 Total		None

\*Part-time and/or seasonal

<u>Employer</u>	<u>Type of Activity</u>	<u>Employees</u>		<u>Union</u>
		<u>Male</u>	<u>Female</u>	
Sterling Computers	Customized computer hardware	49	39	None
		1*	1*	
US Government Branches	Government	216 Total		None
Wal-Mart	Retail	178	260	None
		55*	99*	

\*Part-time and/or seasonal

**OTHER MAJOR AREA EMPLOYERS** (within 40 miles and employing more than 100)

<u>Employer</u>	<u>Type of Activity</u>	<u>Employees</u>		<u>Union</u>
		<u>Male</u>	<u>Female</u>	
<b>Madison, 15 miles</b>				
Countryside Home	Nursing home	36	57	None
		3*	48*	
Madison County	Government	72	56	None
		11*	16*	
Tyson Fresh Meats	Hog slaughter	680	430	None
		9*	2*	
<b>Neligh, 35 miles</b>				
Antelope Memorial Hospital	Medical	21	144	None
Educational Service Unit 8	Education	7	85	NSEA
		1*	23*	
SMEAL Fire Apparatus	Fire truck components	23	2	None
<b>Wayne, 35 miles</b>				
Great Dane Trailers	Refrigerated semi-trailers	420 Total		None
Heritage Homes of Nebraska, Inc.	Modular homes & light commercial buildings	95 Total		None
NorthStar Services	Support services for developmentally disabled	103 Total		None

\*Part-time and/or seasonal

<u>Employer</u>	<u>Type of Activity</u>	<u>Employees</u>		
		<u>Male</u>	<u>Female</u>	<u>Union</u>
Pacific Coast Feather Company	Mattress pads	100 Total		None
Providence Medical Center	Medical	185 Total		None
Wayne City Schools	Education	120 Total		WEA
Wayne State College	Education	366 Total		NSEA/ NSCPA/ NAPE
Western Wats	Market research	150 Total		None

**Lindsay, 36 miles**

Lindsay Corporation	Irrigation equipment & diversified manufacturing	525 Total		None
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\*Part-time and/or seasonal

**ECONOMIC DEVELOPMENT ORGANIZATIONS**

The Action Council of the Norfolk Area Chamber of Commerce, the City of Norfolk, the Greater Norfolk Economic Development Foundation, the Elkhorn Valley Economic Development Council, and the Northeast Nebraska Economic Development District work together for economic development in the area.

The Greater Norfolk Economic Development Foundation is a not-for-profit corporation. Its principal assets include cash, land, and certificates of deposit. With a nine-member board, funds come from an annual capital campaign and money is also raised as needed.

The Elkhorn Valley Economic Development Council (EVEDC) was formed in 2001 as a non-profit corporation. EVEDC provides economic development and business development services for communities in Madison, Antelope, Pierce, and Stanton Counties as well as the City of Norfolk, The Greater Norfolk Economic Development Foundation, and the Norfolk Chamber’s Action Council. EVEDC is governed by a board of directors with

funding derived from the cities and counties and a private sector capital campaign at five-year intervals.

The Northeast Nebraska Economic Development District (NENEDD) is a 17-county regional development organization created in 1977. The organization encourages cooperation between local government officials, community-based organizations, and the private sector to foster economic growth. NENEDD provides the link between federal and state programs at the local level where development actually occurs. During the past ten years, these planning efforts have resulted in more than \$67.4 million of grants and loans being awarded to member communities for various community and economic development projects throughout the region. Economic development funds have also assisted in the creation or retention of more than 1,100 jobs in the northeast region.

Since 2000 the hiring trend has been up, even with the closing of the Tyson box beef plant and the downsizing of Arnold Engineering. Expansions at CONVIDIEN (Tyco HealthCare) and U.S. Greenfiber in addition to the attraction of Elkhorn Valley Ethanol,

Sterling Computer, and the Nucor Detailing Center have stabilized the local economy with higher paying jobs than those lost. An estimated 500 to 600 new jobs will come on line in Norfolk during the next four to five years.

Approximately 1,900 acres of land in and adjacent to Norfolk are zoned for industry. Several sites are located in county industrial tracts, which

offer property tax advantages. The price of industrially zoned land or other appropriate property for those uses averages \$20,000 per acre.

## INDUSTRIAL SITES AVAILABLE

Click here to go to Nebraska Public Power District's [searchable sites and buildings database](#).



Arkfeld Manufacturing & Distribution Co. Inc.



Big Red Printing, Inc.



Covidien



Gerhold Concrete



Henningesen Foods, Inc



Hiland-Roberts



Louis Dreyfus Commodities



Marathon Press, Inc.



Nebraska Wilbert Vault Co.



Norfolk Awning Co.



Norfolk Iron & Metal Co.



Norfolk Specialties, Inc..



Nucor Steel Division of Nucor Corporation



Nucor Cold Finish



Progressive Nutrition



Tielkes Enterprise, LLC



Veyance Technologies



Vulcraft Division of Nucor Corporation.



Affiliated Foods Cooperative, Inc.



Nucor Detailing Center



Wal-Mart



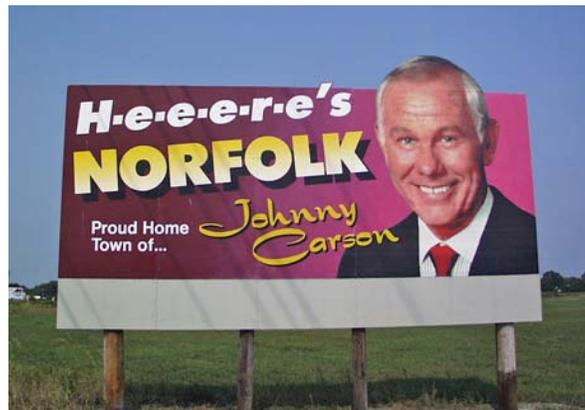
Central Park



World War II Memorial



City Auditorium



# LABOR

## LABOR SUPPLY

- A. Employment in the Norfolk labor market, which is defined as the Norfolk Micropolitan Statistical Area (MSA), which includes Madison, Pierce, and Stanton counties and the total labor market consisting of the Mircopolitan area plus the contiguous counties of Antelope, Boone, Platte, and Wayne. Twelve-month average (January through December 2009).

	<u>Norfolk MSA</u>	<u>Total</u>
<b><u>Nonfarm Employment</u></b> (wage and salary workers)		
Manufacturing	3,515	(D)
Natural Resources & Construction	1,115	2,281
Wholesale Trade	1,784	3,113
Retail Trade	3,087	5,945
Transportation, Warehousing & Utilities	686	(D)
Information	334	(D)
Financial Activities	972	2,106
Professional & Business Services	1,651	(D)
Education & Health Services	3,537	6,182
Leisure & Hospitality	1,729	3,810
Other Services	729	1,463
Government	4,695	9,413
<b>TOTAL NONFARM WAGE AND SALARY WORKERS</b>	<b>23,831</b>	<b>48,967</b>
Farm Employment	2,269	5,800
<b>TOTAL EMPLOYMENT</b>	<b>24,893</b>	<b>52,958</b>
B. Commuting Out of County	6,956	N/A
C. Unemployment	1,158	2,392
<b>TOTAL LABOR FORCE</b>	<b>26,052</b>	<b>55,350</b>
D. Estimated number of homemakers, seasonal and part-time workers, and workers who would shift from low-paying jobs who could be expected to work for industry.	9,978	
E. Estimated number of county high school graduates annually	609	
<b>TOTAL POTENTIAL LABOR SUPPLY (B, C, D &amp; E)</b>	<b>18,701</b>	

(D) Data not available due to disclosure suppression.

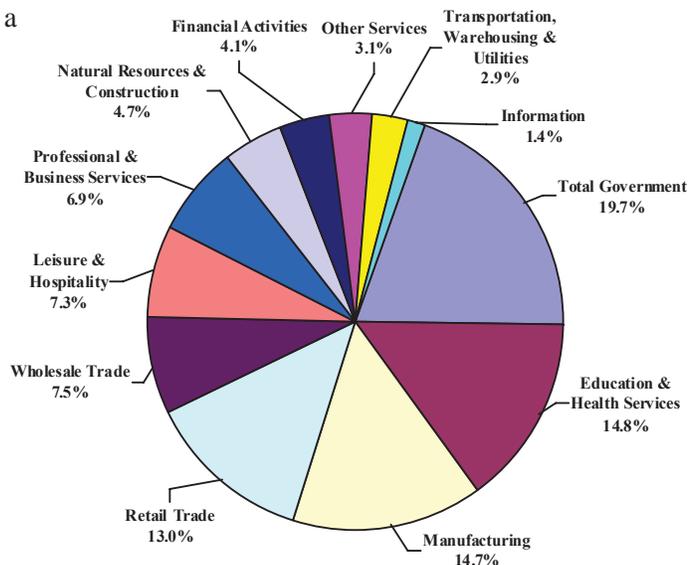
Source: Nebraska Workforce Development

U.S. Department of Commerce, Bureau of Economic Analysis (BEA), 2005 data

U.S. Census

Norfolk is willing to conduct a labor survey for a prospective industry.

**NONFARM WAGE AND SALARY EMPLOYMENT  
NORFOLK MICROPOLITAN STATISTICAL AREA  
12-MONTH AVERAGE  
JANUARY THROUGH DECEMBER 2009**



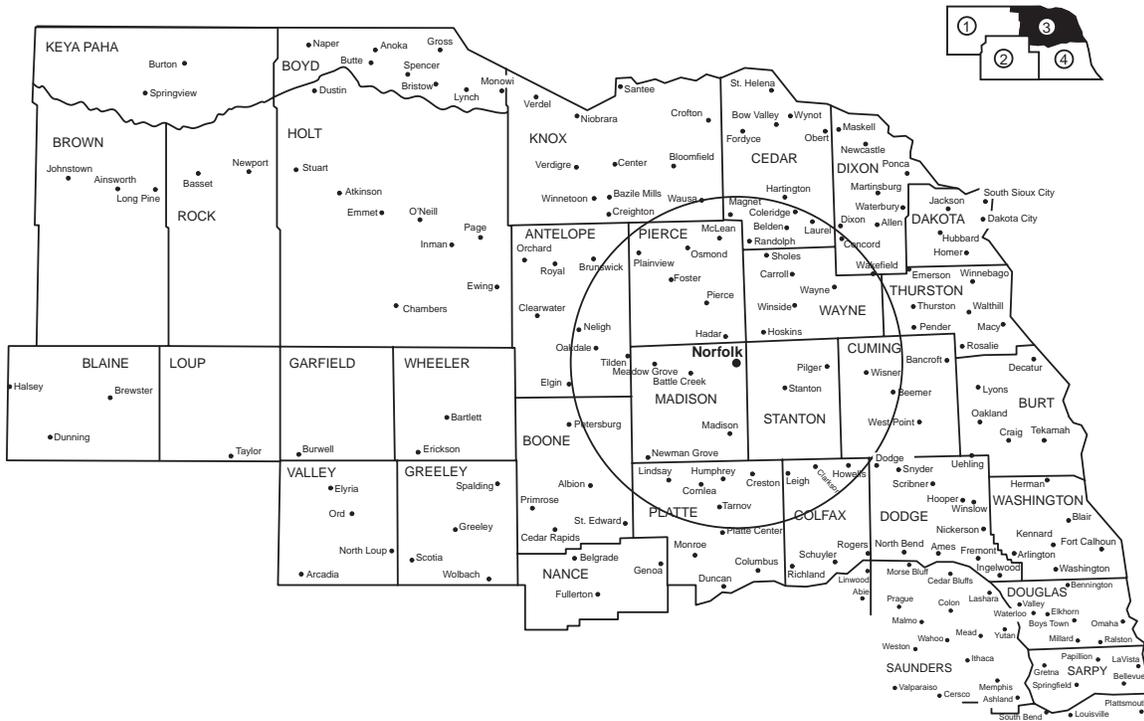
**POPULATION DATA**

Location	2000			2008		
	Density/Sq. Mile	% High School Graduate or Higher	% Bachelor's Degree or Higher	% 65 Yrs. & Over	Median Age	County Median Family Income
Madison Co.	61.5	82.6	17.0	15.2	37.5	\$55,900
Nebraska	22.3	86.6	23.7	13.5	36.2	\$59,800
U.S.	79.6	80.4	24.4	12.8	36.8	\$61,500

Madison County had 21,837 registered voters in 2008; 65.4 percent voted in the national election compared to 70.2 percent in Nebraska.

Source: U.S. Census, [www.census.gov](http://www.census.gov)  
 U.S. Department of Housing and Urban Development, 2009  
 Statewide General Election 2008 Results, [www.sos.state.ne.us/elec/](http://www.sos.state.ne.us/elec/)

**LABOR POTENTIAL IN THE NORFOLK AREA**



**POPULATION DATA  
U.S. Census Estimates**

2008 Estimate	
City of Norfolk	22,940
Madison County	34,020
30-Mile Radius	73,251
Norfolk Metropolitan Area	47,561

Madison County Population by Age/Gender, 2008		
Ages	Male	Female
18-24	1,888	1,592
25-44	4,226	3,839
45-64	4,387	4,457

## UNIONIZATION

Nebraska has a right to work provision in its constitution. In 2008, 4.2 percent of Nebraska's private sector wage and salary workers were members of labor unions compared to a national figure of 7.6 percent.

Labor organizations operating in Norfolk:

<u>Company</u>	<u>Union</u>
Affiliated Foods Cooperative, Inc. (partial workforce)	Teamsters
Black Hills Energy	International Brotherhood of Electrical Workers
City of Norfolk Fire Fighters	International Association of Fire Fighters
Nebraska Central Railroad	Standard Railroad Unions
Northeast Community College	
Norfolk Public Schools	Nebraska State Education Association; National Community Education Association
Norfolk Regional Center	American Federation of State, County, and Municipal Employees; National Association of Professional Employees
Norfolk Veterans Home	American Federation of State, County, and Municipal Employees
Qwest	Communications Workers of America
U.S. Postal Service - Letter Carriers Postal Workers	National Association of Letter Carriers; American Postal Workers Union
Various Contractors	Bricklayers

It is estimated that 3 percent of the total nonagricultural labor force in Norfolk is unionized. There have been no known strikes during the last five years.

## WAGES - NORTHEAST REGION

Occupation Title	Hourly Wage (\$)/Percentile		
	10th	50th	90th
<b>Professional</b>			
Accountants & Auditors	16.24	23.82	44.42
Engineers			
Civil Engineers	19.81	33.31	46.53
Electrical Engineers	27.54	33.15	40.75
Industrial Engineers	22.84	30.86	43.52
Mechanical Engineers	16.66	28.78	45.98
Computer Programmers	14.43	30.01	43.14
Computer Systems Analysts	28.19	38.06	48.40
Registered Nurses	18.66	24.80	33.15

\*Wage information taken from Balance of State

Occupation Title	Hourly Wage (\$)/Percentile		
	10th	50th	90th
<b>Retail</b>			
Hotel, Motel & Resort Desk Clerks	6.92	7.71	9.10
Retail Salespersons	7.08	8.86	15.46
Truck Drivers, Light or Delivery Services	7.31	12.83	21.09
Driver/Sales Workers	7.62	17.04	26.12
Stock Clerks & Order Fillers	7.11	9.00	14.99
Shipping, Receiving & Traffic Clerks	9.32	13.63	19.57
<b>Clerical</b>			
Bookkeeping, Accounting & Auditing Clerks	8.12	12.69	18.56
Customer Service Representatives	7.68	13.05	20.37
Data Entry Keyers	7.74	11.04	15.81
Secretaries, excl. Legal, Medical & Executive	8.34	11.68	17.02
Office Clerks, General	7.17	10.13	15.58
Receptionists & Information Clerks	7.55	10.78	15.17
Telemarketers	7.74	10.29	12.22
<b>Unskilled</b>			
Laborers & Freight, Stock & Material Movers, Hand	8.27	12.32	17.56
Packers & Packagers, Hand	7.25	10.80	14.88
Assemblers & Fabricators, All Other	10.87	14.51	17.49
Nursing Aides, Orderlies & Attendants	8.47	10.81	14.05
<b>Semi-Skilled</b>			
Industrial Truck & Tractor Operators	10.99	14.13	18.36
Truck Drivers, Heavy or Tractor-Trailer	10.46	17.66	25.19
Maintenance Workers, Machinery	13.87	21.95	25.68
Machine Operators			
Drilling & Boring Machine Tool Setters/Oper.*	9.86	12.91	19.32
Milling & Planing Machine Setters/Oper.	13.58	16.32	18.44
Grinding, Lapping, Polishing & Buffing Mach. Oper.	13.18	15.32	20.88
Cutting & Slicing Machine Setters/Oper.	7.41	11.19	18.28
Lathe & Turning Machine Tool Setters/Oper.	14.68	17.86	22.01
Cutting, Punching & Press Machine Setters/Oper.	8.34	12.36	18.01
Multiple Machine Tool Setters/Oper.*	11.90	15.30	19.80
<b>Skilled</b>			
Automotive Service Technicians & Mechanics	9.64	16.29	24.07
Electricians	11.05	17.35	31.36
Industrial Machinery Mechanics	13.89	18.93	34.08
Machinists	10.29	16.89	37.11
Tool & Die Makers	14.90	19.22	24.93
Welders, Cutters, Solderers & Brazers	10.36	13.63	19.57
Welding, Soldering & Brazing Machine Setters	11.92	14.72	18.78

\*Wage information taken from Balance of State

Occupation Title	Hourly Wage (\$)/Percentile		
	10th	50th	90th
<b>Technical</b>			
Electrical & Electronic Engineering Technicians*	15.39	27.72	35.92
Medical & Clinical Laboratory Technologists	17.64	25.33	31.81
Computer Operators	8.73	12.77	19.72

\*Wage information taken from Balance of State

Source: Nebraska Workforce Development, Occupational Employment Statistics Program, Third Quarter 2010 wage estimates, All Industries, Northeast Region, <http://neblswages.nwd.ne.gov>

Production workers are, for the most part, paid on a straight-time basis rather than an incentive basis.

## FRINGE BENEFITS

Local industries estimate fringe benefits to range up to 50 percent of wages.



Retail Shopping



New Construction in Norfolk

# TRANSPORTATION

## RAILROADS

Norfolk is served by the Nebraska Central Railroad, a short-line railroad, with several freight trains daily. Additional service is available as needed. Norfolk has a local switchyard and switching is handled by local crews. A coast-to-coast, Class 1 connection with the Union Pacific Railroad is available 48 miles south of Norfolk. Nebraska Central Railroad, a subsidiary of the Rio Grande Pacific Corporation, is committed to providing consistent dependable service to all rail customers.

For further information regarding the Nebraska Central Railroad, call (402) 371-9015 or visit [www.rgpc.com](http://www.rgpc.com).

## MOTOR

### Highways

Four-lane U.S. Highways 81 (north-south) and 275 (east-west) and two-lane Nebraska Highways 24 (northwest-southeast) and 35 (northeast-southwest) serve Norfolk. There are no local load restrictions imposed on these highways. Interstate 29 is approximately 70 miles east (70 minutes), Interstate 80 is 90 miles south (90 minutes), and Interstate 90 is 117 miles north (117 minutes) of Norfolk.

Highway mileage to major cities (average speed of 60 mph):

Destination	Mileage	Time
Lincoln	129	2 hr. 10 min.
Omaha	119	2 hr. 0 min.
Chicago	559	8 hr. 50 min.
Dallas	688	11 hr. 41 min.
Denver	516	8 hr. 16 min.
Detroit	823	13 hr. 10 min.
Kansas City	301	5 hr. 15 min.
Los Angeles	1,528	27 hr. 0 min.
Minneapolis	410	5 hr. 45 min.
New York	1,334	22 hr. 15 min.

Destination	Mileage	Time
St. Louis	551	9 hr. 25 min.
San Francisco	1,644	28 hr. 0 min.
Sioux City	84	1 hr. 20 min.

U.S. Highway 81 has been four-laned from Norfolk to Columbus and is part of the expressway system to be four-laned south to Mexico. Fifty percent of U.S. Highway 275 from Norfolk to Omaha has been four-laned.

### Trucklines

More than 11,500 licensed motor carriers with worldwide connections are based in Nebraska and serve businesses throughout North America.

Trucklines with terminals in Norfolk:

- Abler Transfer
- Affiliated Carriers
- Andrews Van Lines, Inc.\*
- Brown Transfer Company
- Central Transport Co.
- Clark Bros. Transfer Inc.
- Deitloff Transfer
- Gray Carriers
- Moore Brothers Inc.
- Norfolk Contract Carriers
- SAIA Motor Freight
- SIG Enterprises, Inc.
- Signor Trucking Inc.
- TMC/The Mickow Corp.
- T & F Trucking
- Vulcraft

\*Andrews Van Lines, Inc., has served the Norfolk area since 1920. The firm specializes in moving household goods and other freight throughout the 50 states and many foreign countries. Agents are located in principle cities throughout the country.

## **Bus Line**

Arrow Stage Lines, one of the nation's largest family-owned motor coach charter carriers, was founded in and has served Norfolk since 1928. Offering local and nationwide motor coach charter service, Arrow Stage Lines offers one scheduled bus to Omaha, Monday through Friday, via Columbus, Schuyler, and Fremont. Besides this regular scheduled route to Omaha and Eppley Airfield, nationwide bus connections are available through Greyhound to all mainland states and Canada.

Privately owned Navigator Motor Coaches, Inc., provides charter bus service locally, nationwide, and to Canada and Mexico.

The Norfolk Senior Citizens Center has two handibuses available for the elderly and handicapped, as well as for the general public for a small fee. This service covers the Norfolk area.

## **Taxi**

Checker Cab has four radio-equipped cabs.

## **AIR**

Karl Stefan Memorial Airport, located three miles south of Norfolk (five minutes), provides air freight and air express services. Supplementary all-cargo service (air/truck) is available with departures daily. Taxi service and car rental provide public ground transportation.

The airport has four 5,800-foot paved and lighted runways with a full instrument landing system. Maintenance and repair, air taxi, charter, plane rental, aerial photography, tie downs, hangar rental, 100 low-lead, 24-hour self service, air frame and power plant repair, charters, and flight training services are available.

Competitive fuel prices and a courtesy car for limited local use make the Karl Stephen Memorial Airport a must stop for private air travelers. Information is available on local tourist attractions and economic development opportunities.

Karl Stephen Memorial Airport is a busy airport with nearly 1,500 fuel stops per year and 4,000 general aviation flights annually. Fifty planes are hangared at the airport with three available for charter. The elevation at the airport is 1,572 feet, the latitude is 41°59'13"N, and the longitude is 97°26'11"W.

Scheduled air service is available at Eppley Airfield near Omaha, 119 miles (120 minutes) southeast.

## **WATER**

Barge service is available at 10 barge terminal facilities on the Missouri River in Nebraska. The Omaha river port is 119 miles southeast of Norfolk. These river ports are navigable approximately eight months per year. The U.S. Army Corps of Engineers maintains a 9-foot deep, 300-foot wide channel for 735 navigable miles from Sioux City to the mouth of the Missouri River. Commodities transported by towing companies are grain and grain products, fertilizer, feed ingredients, cement, rock-aggregate, and salt.

## **PIPELINE**

NuStar Energy L. P., a worldwide company, has a loading terminal in Norfolk. This firm ships petroleum products, including propane. NuStar Energy L. P., headquartered in San Antonio, Texas, serves Nebraska, Colorado, Iowa, Kansas, North Dakota, and South Dakota.



Nebraska Central Railroad



Andrews Van Lines



SAIA Trucking



Karl Stefan Memorial Airport

# UTILITIES

## ELECTRICITY

Nebraska Public Power District (NPPD) provides the citizens of Norfolk retail electric service from four major transmission lines of 115,000 volt, one 230,000 volt line, and two 345,000 volt lines. The 115,000 volt lines are also internal loop ties. These lines serve three transmission substations in Norfolk, totaling 168,000 kVA capacity. Thirteen distribution substations, strategically located in the city, have primary feeders of 12,470 volts wye connected with a total capacity of 164,500 kVA. The Norfolk system is tied into the statewide grid system of 115,000, 230,000, and 345,000 volt transmission lines and can be fed from five directions.

NPPD's Centralized Customer Center, located in Norfolk, serves customers across the state, including the customers for 23 other public power entities. The northern headquarters for NPPD's transmission and operations substation crews is also located in Norfolk.

### BASE ELECTRIC RATES (effective 1/1/12)

Summer bills run from June–September.  
Winter bills run from October–May.

#### Residential Service:

<b>Customer Charge:</b> \$18.00 per month		
<b>Summer</b>	<b>Winter</b>	
10.38¢	8.29¢	per kWh for the first 750 kWh used per month
10.38¢	5.85¢	per kWh for all additional use
<b>Minimum Bill:</b> The Customer Charge, subject to applicable Base Rate adjustments		

This rate is subject to application of the Retail Production Cost Adjustment (PCA).

Customers who are served from distribution facilities for which NPPD has a Lease Payment or Debt Service obligation and/or a Gross Revenue Tax obligation will have the Base Rate adjusted to include such obligations.

#### General Service:

<b>Customer Charge:</b>		
	Single Phase	\$20.50 per month
	Three Phase	\$25.50 per month
<b>Summer</b>	<b>Winter</b>	
10.92¢	8.85¢	per kWh for the first 1,000 kWh used per month
10.92¢	7.62¢	per kWh for all additional use
<b>Minimum Bill:</b> The Customer Charge, subject to applicable Base Rate adjustments		

This rate is subject to application of the Retail Production Cost Adjustment (PCA).

Customers who are served from distribution facilities for which NPPD has a Lease Payment or Debt Service obligation and/or a Gross Revenue Tax obligation will have the Base Rate adjusted to include such obligations.

#### Commercial Electric Space Heating:

<b>Customer Charge:</b>		
	Single Phase	\$53.50 per month
	Three Phase	\$61.50 per month
<b>Summer</b>	<b>Winter</b>	
12.27¢	8.45¢	per kWh for the first 200 kWh per kW of demand used per month
4.59¢	3.49¢	per kWh for all additional use
<b>Minimum Bill:</b> The Customer Charge, subject to applicable Base Rate adjustments		

This rate is subject to application of the Retail Production Cost Adjustment (PCA).

Customers who are served from distribution facilities for which NPPD has a Lease Payment or Debt Service obligation and/or a Gross Revenue Tax obligation will have the Base Rate adjusted to include such obligations.

**General Service Demand:**

<b>Customer Charge:</b>		
Single Phase		\$95.00 per month
Three Phase		\$107.50 per month
<b>Summer</b>	<b>Winter</b>	
12.51¢	8.98¢	per kWh for the first 200 kWh per kW of demand used per month
4.45¢	3.52¢	per kWh for all additional use
<b>Minimum Bill:</b> The Customer Charge, subject to applicable Base Rate adjustments		

This rate is subject to application of the Retail Production Cost Adjustment (PCA).

Customers who are served from distribution facilities for which NPPD has a Lease Payment or Debt Service obligation and/or a Gross Revenue Tax obligation will have the Base Rate adjusted to include such obligations. This rate is also subject to various adders and discounts depending upon the customer’s requirements, metering, etc.

NPPD has off-peak and load management rates available to qualifying customers.

**Sample Cost per kWh for General Service Demand:**

kW	kWh	Annual Average ¢/kWh <sup>1</sup>
100	30,000	10.13
100	50,000	8.19
300	90,000	9.84
300	150,000	7.75
500	150,000	9.78
500	180,000	8.92

<sup>1</sup>Includes Lease Payment and Gross Revenue Tax.

**High Tension Service:**

<b>Customer Charge:</b>		
		\$375.00 per month
<b>Demand Charge:</b>		
<b>Summer</b>	<b>Winter</b>	
\$14.00	\$10.00	per kW of billing demand
<b>Energy Charge:</b>		
<b>Summer</b>	<b>Winter</b>	
4.48¢	3.56¢	per kWh for all on-peak energy
3.74¢	2.76¢	per kWh for all off-peak energy
<b>Minimum Bill:</b> The Customer Charge, subject to applicable Base Rate adjustments		

This rate is subject to application of the Retail Production Cost Adjustment (PCA).

**Energy Time Periods** - For the monthly billing periods, the on-peak and off-peak hours for energy (all based on “Central” time) are as follows:

Energy Season	On-Peak Hours	Off-Peak Hours
<b>Summer</b>	10:01 a.m.–10:00 p.m. Monday–Saturday	All Other Hours
<b>Winter</b>	8:01 a.m.–10:00 p.m. Monday–Saturday	All Other Hours

All hours on New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day shall be considered off-peak hours.

Industries must take delivery at or be adjacent to a substation and own and maintain the primary dedicated line and any other facilities beyond the substation delivery point.

Customers who are served from distribution facilities for which NPPD has a Lease Payment or Debt Service obligation and/or a Gross Revenue Tax obligation will have the Base Rate adjusted to include such obligations.

NPPD has off-peak and load management rates available to qualifying customers.

**Sample Cost per kWh for High Tension Service:**

kW	kWh	Annual Average ¢/kWh <sup>1</sup>
1,000	300,000	8.43
2,500	750,000	8.34
2,500	1,250,000	6.60
5,000	1,500,000	8.31
5,000	2,500,000	6.59
10,000	6,400,000	6.01

<sup>1</sup>Includes Lease Payment. Does not include Gross Revenue Tax.

The annual average ¢/kWh cost assumes 46 percent of monthly energy is consumed during on-peak hours of the four summer months and 53 percent during on-peak hours of the eight winter months.

Prospective customers should contact Nebraska Public Power District, (877) ASK-NPPD or (877) 275-6773, [www.nppd.com](http://www.nppd.com), for further information regarding electric rates and service.

The Stanton County Public Power District serves the rural area to the east and the Elkhorn Rural Public Power District serves areas west, north, and south of Norfolk. Both companies are wholesale power customers of Nebraska Public Power District. For more information regarding electric rates and services in these areas, contact William Johnson, manager, Stanton County Public Power District, Stanton, Nebraska, (402) 439-2228, [www.scppd.net](http://www.scppd.net), or Thomas Rudloff, manager, Elkhorn Rural Public Power District, Battle Creek, Nebraska, (402) 675-2185, [www.erppd.com](http://www.erppd.com).

**NATURAL GAS**

Black Hills Energy is the retail supplier of natural gas in Norfolk. The transmission provider is Kinder Morgan. Black Hills Energy is a full-service natural gas distribution company with Nebraska headquarters in Lincoln.

Norfolk is served by a six-inch steel line with 70 pounds of pressure.

Natural gas with an average value of 1,000 BTU per cubic foot is available for residential, commercial, and industrial customers for base and peak use on a firm basis. Interruptible service is available for customers with alternate fuel capability. Annual curtailment of interruptible customers varies with the type of service selected by the customer.

Rates vary slightly due to seasonal and commodity price fluctuation. Open transportation is allowed on the Black Hills System; marketers must be certified by the Nebraska Public Service Commission.

Current rates for the commercial/light industrial class customer, as well as one year’s history for the Nebraska Area 3, can be found at [www.blackhillsenergy.com](http://www.blackhillsenergy.com).

Contact the Economic Development Department of Black Hills Energy at (402) 437-1850 or (800) 232-1850 for further information regarding gas rates and services available.

**OTHER FUELS**

**LP Gas**

LP gas is available in Norfolk for residential, commercial, and industrial uses at Zoubek Oil Company, Ferrellgas, and Meisinger Oil.

**Oil**

Oil is available for residential, commercial, and industrial uses at Standard Oil, Sinclair Oil, Sun Oil (DX Division), Texaco Oil, Conoco Oil, Mobil Oil, Chevron, Unifed, and Phillips 66.

**WATER**

The Norfolk water system, serving 99 percent of the city’s population, consists of two water treatment plants supplied by two well fields. The two fields have a total of 13 wells, averaging 64 feet in depth. The combined pumping capacity is 8,900 gallons per minute, and the

storage capacity is 5,000,000 gallons. The average daily demand on the system is 4,500,000 gallons, with historic peak for daily demand at 10,700,000 gallons. Each well produces approximately 900 gallons per minute, with the exception of a collector well installed in 2003. The collector well produces 3,000 gallons per minute. Both water treatment plants use aeration and filtration to remove iron and manganese. Polymer is also part of the treatment used at the east water treatment plant. Both treatment plants provide disinfection prior to distribution in the community. The combined capacity of these plants is 17,516,000 gallons per day. The static pressure of the water at the treatment plants varies from 30 to 100 psi and residual pressure varies from 30 to 90 psi. There are two pressure zones in the city's distribution system. Zone 1 generally serves all land below the elevation of 1,600 feet. Zone 2 serves all land above the elevation of 1,600 feet.

The water table fluctuates seasonally; however, no significant changes have occurred during the last five years.

The color of the water is clear and the hardness, in parts per million, averages 260. The average tap water temperature is 51° to 52°.

**Chemical Analysis** (parts per million)

Hydrogen Ion Concentration	8.02
Calcium	112
Total Solids	479
Magnesium	20.3
Iron	0.02
Nitrate	0
Manganese	0
Chloride	6
Fluoride	0.2
Sulfate	144
Sodium	16.8
Total Hardness	280

**WATER RATES** (effective 10/1/09):

A connection fee of \$30.00 is charged for new water and sewer service.

**Residential, Commercial & Industrial:**

<b>Bimonthly Usage</b>	<b>Inside City Limits</b>	<b>Outside City Limits</b>
First 660 cf	Minimum bill	Minimum bill
Next 6,000 cf	\$1.29 per Ccf	\$2.58 per Ccf
Next 27,000 cf	\$1.03 per Ccf	\$2.06 per Ccf
Over 33,660 cf	\$0.91 per Ccf	\$1.52 per Ccf
<b>Minimum Bill:</b> The minimum charge shall be based on the size of the meter. The charges inside city limits range from a 5/8-inch meter for \$11.40 to a 6-inch meter for \$230.00. The charges outside city limits range from a 5/8-inch meter for \$22.80 to a 6-inch meter for \$460.00.		

Proposed improvements during the next five years include the installation of a west vertical well and pipeline, a south service area loop, regional booster station, and collection lines and transmission main improvements. Financing will be obtained through cash on hand, water revenues, and the sale of bonds.

For more information on the Norfolk Water Division, visit [www.ci.norfolk.ne.us](http://www.ci.norfolk.ne.us) or call (402) 844-2210.

**SEWERAGE**

Norfolk has a municipal sanitary sewerage system and a storm sewer system. In 1996 a sequential batch reactor (SBR) was added to the system, providing capacity through the year 2015. The SBR removes 95–99 percent of the pollutants, including ammonia. The plant's hydraulic daily capacity increased to 7,100,000 gallons and the peak capacity to 15,000,000 gallons with this project. An ultraviolet disinfection process on the effluent was added in 2003 and an influent debris screen was added on the influent in 2007.

The plant has an average daily flow of 3,000,000 gallons and a historic peak daily discharge of 8,600,000 gallons.

The plant treats waste from eight industries that range from food processing to manufacturing. The industries and residential community combined create a waste load equivalent to a population of 95,000.

**SEWER-USE CHARGES** (effective 10/1/09)

A tap fee of \$95.00 plus materials is charged for new water and sewer service and \$20.00 for new sewer service.

**Domestic** (bimonthly - based on winter water usage):

For wastewater having less than 300 milligrams per liter concentration of Biochemical Oxygen Demand, Suspended Solids (SS), and less than 40 milligrams per liter concentration of Total Kjeldhal Nitrogen (TKN).

\$18.87 for first 400 cu. ft.  
 \$ 1.31 per 400 cu. ft. for all additional use  
**Minimum Bill:** \$18.87 bimonthly

**Industrial:**

Normal user charges shall be \$1,753.63 per one million gallons. For wastewater concentration higher than domestic waste values (300 milligrams per liter concentration of BOD, Suspended Solids (SS), and less than 40 milligrams per liter concentration of Total Kjeldhal Nitrogen (TKN)).

BOD	\$0.1465/lb.
SS	\$0.1698/lb.
TKN	\$0.5838/lb.

Improvements during the last two years included an influent screen in 2007 at a cost of \$792,351 and a trickling filter media “B” replacement

in April 2008 for \$419,292. Major proposed improvements during the next five years include a raw lift pump replacement for \$205,000; grit dewatering equipment, \$224,000; trickling filter “A” media replacement for \$550,000; solids handling building scrubber replacement, \$95,000; and #1 belt filter press overhaul, \$237,740. Financing will be obtained through sewer revenues and the sale of bonds.

**SOLID WASTE DISPOSAL**

Solid waste collection is handled by private haulers for both residential and commercial establishments. Waste is delivered to the city-owned transfer station where it is inspected and reloaded into semi transports. It is then hauled 32 miles to the landfill in Stanton County, which is owned by the Northeast Nebraska Solid Waste Coalition (NNSWC), a coalition of governments in northeast Nebraska. The capacity left at the current NNSWC site is approximately 3.3 million tons.

**SOLID WASTE REMOVAL RATES**

**Residential:**

\$22.00 per month average for once a week pickup

**Commercial & Industrial:**

**Commercial** – approximately \$45.00 per month  
**Industrial** – approximately \$135.00 drop charge for roll-off containers. However, rates vary according to frequency, containers, and yardage.

**RECYCLING**

Co-mingled curbside collection is offered by private haulers.



Nebraska Public Power District

## COMMUNICATIONS

### TELECOMMUNICATIONS

Customers coast-to-coast turn to Qwest's industry-leading national fiber-optic network and world-class customer service to meet their communications and entertainment needs. Qwest offers residential customers a new generation of fiber-optic Internet service, high-speed Internet solutions, as well as digital home phone, wireless service available through Verizon Wireless and DIRECTV® service. Qwest Communications provides telecommunication services to the Norfolk area with a digital central office served by fiber. The central office is monitored both on site and remotely with diverse routing available. ISDN and DSL are available from this switch. Dual feed from two separate switching offices is available. Norfolk has a hardwire "Point of Presence." More than 300 long distance providers serve Norfolk.

#### TARIFFED RATES (effective 8/02)

Residence Line	\$18.65
Business Line	\$28.80

### INTERNET

Local Internet service is provided by nine companies located in Norfolk:

Alltel	(402) 371-9700 <a href="http://www.alltel.com">www.alltel.com</a>
CableOne	(402) 379-2330 <a href="http://www.cableone.net">www.cableone.net</a>
Connecting Point	(402) 371-4530 <a href="http://www.conpoint.com">www.conpoint.com</a>
Internet Nebraska	(402) 371-6897 <a href="http://www.inebraska.com">www.inebraska.com</a>
Qwest	(800) 244-1111 <a href="http://www.qwest.com">www.qwest.com</a>
Simon Networks	(402) 844-5000 <a href="http://www.simonnetworks.com">www.simonnetworks.com</a>
Telebeep, Inc.	(402) 371-2337 <a href="http://www.telebeep.com">www.telebeep.com</a>

US Cellular	(888) 289-8722 <a href="http://www.uscellular.com">www.uscellular.com</a>
Viaero Wireless	(402) 851-1955 <a href="http://www.viaero.com">www.viaero.com</a>

### POST OFFICE

The Norfolk Post Office is an automated mail processing center serving 104 post offices. Norfolk has four contract substations, three mail receipts, and three mail dispatches daily.

### PACKAGE DELIVERY SERVICES

Overnight express service availability:

	Federal Express	UPS	U.S. Postal Service
<b>Latest Pick-up Time</b>	5:30 p.m.	6:00 p.m.	8:00 p.m.
<b>Earliest Delivery</b>	8:30 a.m.	8:30 a.m.	9:00 a.m.
<b>Next Day Delivery Guarantee</b>	No	10:30 a.m.	Noon & 3:00 p.m.
<b>Saturday Delivery Guarantee</b>	No	12:00 p.m.	9:30 a.m.

### NEWSPAPER

The Norfolk Daily News, with 16,111 subscribers, is the local daily paper covering Norfolk and 17 area counties. The newspaper's website, [www.norfolkdailynews.com](http://www.norfolkdailynews.com), contains news, sports, and other information concerning the coverage area. The Daily News Plus is a free retail publication delivered weekly to 32,000 households in Norfolk and northeast Nebraska. The Norfolk Area Shopper is a local weekly paper with a circulation of 34,000. The Omaha World-Herald is delivered locally and the Sioux City Journal and Lincoln Journal Star are available at newsstands.

## RADIO

Norfolk radio stations:

Call letters	Frequency	Type
KXNE-FM	89.3 MHz	Public
WJAG-AM	780 KHz	Country
WJAG-FM	105.9 MHz	News/talk
WJAG-FM	97.5 MHz	News station
KEXL-FM	106.7 MHz	Adult contemp.
KPNO-FM	90.9 MHz	Christian
KNEN-FM	94.7 MHz	Adult contemp.
KUSO (US 92)-FM	92.7 MHz	Country

## TELEVISION

PBS-TV, an educational television station in Norfolk, is viewed on Channel 11.

Regional television stations carrying local news include:

Call letters	Channel	Location
KOLN/KGIN	10/11	Lincoln/Grand Island, NE
KMTV	3	Omaha, NE
WOWT	6	Omaha, NE
KETV	5	Omaha, NE
KXVO	12	Omaha, NE
KLKN	8	Lincoln, NE
KTIV	4	Sioux City, IA
KCAU	9	Sioux City, IA
KMEG	7	Sioux City, IA

Norfolk and several surrounding communities are serviced by a state-of-the-art cable plant operated by CableOne. Subscribers in Norfolk have access to 226 channels including: 57 basic; 37 premium; 12 pay-per-view; 35 digital value pack; 27 high definition; 47 digital music; and 11 Spanish channels.

Satellite TV is also available in the area.



Norfolk Post Office



Norfolk Daily News

## TAX STRUCTURE

### VALUES FOR TAX LEVY PURPOSES—CITY OF NORFOLK

All real property is subject to tax at market value. Agricultural land is valued at 75 percent of its actual value. Personal property that is used in a trade or business and is depreciable is subject to tax at its “net book value.” All other personal property is exempt from taxation.

	Actual Valuation		
	2007	2008	2009
Real Estate	\$1,011,187,900	\$1,097,676,042	\$1,126,850,329
Personal Property*	<u>41,021,639</u>	<u>44,580,420</u>	<u>53,235,422</u>
<b>TOTAL</b>	<b>\$1,052,209,539</b>	<b>\$1,142,256,462</b>	<b>\$1,180,085,751</b>

\* Includes Special (railroad and utilities)

### TAX RATE (Dollars and cents per \$100 of actual value)

	2007	2008	2009
City	\$0.112765	\$0.133035	\$0.196587
County	.425021	.387216	.398975
School District	1.233586	1.222991	1.306181
Community College	.082300	.090000	.093540
Educational Service Unit	.014980	.014990	.014939
Natural Resource District	.035628	.033857	.034111
Agricultural Society	.015528	.014660	.014390
Airport	.023572	.023572	.022816
Norfolk Sanitary District	.006688	.006646	.008687
Railroad Safety Transportation Dist.	<u>.004142</u>	<u>.004027</u>	<u>.003856</u>
<b>TOTAL</b>	<b>\$1.954210</b>	<b>\$1.930994</b>	<b>\$2.094082</b>

### CITY SALES TAX

The city of Norfolk imposes a 1.5 percent city sales tax.

### LOCAL BONDED INDEBTEDNESS

As of June 30, 2009:

City—Revenue Bonds	\$7,760,690
City—General Obligation Bonds	\$4,885,000
School District	\$26,292,691
County	\$1,958,205

## CITY BOND ISSUES

Type	Date Issued	Original Amount	Unpaid Balance As of 6/30/09	Interest rate (%)	Date Due
<b>Revenue</b>					
NDEQ Note	6/15/01	\$1,781,318	\$940,690	3.00	12/15/16
Combined Utility	7/18/02	\$1,230,000	\$550,000	2.05–4.80	5/15/15
Combined Utility	12/19/02	\$7,425,000	\$4,615,000	1.55–4.35	12/15/16
Combined Utility	9/20/03	\$2,030,000	\$1,655,000	1.25–5.20	10/1/23
<b>General Obligation</b>					
Various Purpose	9/1/99	\$450,000	\$50,000	4.10–5.00	9/1/09
Public Safety TAB	6/1/00	\$250,000	\$35,000	4.50–5.35	12/1/10
Various Purpose	9/1/01	\$2,065,000	\$395,000	3.30–4.60	9/1/11
Flood Control Refunding	4/23/02	\$520,000	\$305,000	2.00–5.10	10/1/15
Public Safety TAB	4/23/02	\$325,000	\$50,000	2.35–4.55	6/15/10
Public Safety TAB	10/3/03	\$375,000	\$200,000	1.3–4.3	10/1/13
Sales Tax Revenue	10/3/03	\$700,000	\$390,000	1.3–4.3	10/1/13
<b>Anticipation Bonds</b>					
Flood Control Ref.	8/15/03	\$3,375,000	\$2,345,000	1.1–4.35	9/15/19
Various Purpose	9/1/05	\$630,000	\$465,000	2.8–3.9	9/1/15
Public Safety TAB	8/6/07	\$380,000	\$350,000	3.8–4.25	9/1/17
Vehicle Parking	12/23/08	\$300,000	\$300,000	2.5–5.3	12/15/28

## SCHOOL BOND ISSUES

Type	Date Issued/Refinanced	Original Amount	Unpaid Balance As of 6/30/09	Interest rate (%)	Date Due
Construction Projects	2003	Refinanced	\$404,325	Variable	2009
Middle School Construction	2003	\$6,500,000	\$2,265,000	Variable	2014
Multi Level Renovations	2005	\$20,770,000	\$20,105,000	Variable	2025
Multi Level Renovations	2008	\$3,640,000	\$3,518,366	Variable	2019

## COUNTY BOND ISSUES

Type	Date Issued/Refinanced	Original Amount	Unpaid Balance As of 6/30/09	Interest rate (%)	Date Due
Highway Allocation	10/17/07	\$2,000,000	\$1,958,205	3.5–3.95	5/15/17

## LOCAL GOVERNMENT

### COUNTY GOVERNMENT

Madison County has 16 precincts and is governed by three county commissioners, who are elected by popular vote for four-year terms. The next election will be held in 2010. Madison County belongs to the Northeast Nebraska Economic Development District along with 16 other counties and the Elkhorn Valley Economic Development Council along with 4 other counties. The actual county budget for 2009–10 was \$31,430,134.

County zoning classifications are:

AG-1	Intensive Agriculture
AG-2	General Agriculture
AT	Agricultural Transition
RR	Rural Residential
MH	Mobile Home
C-3	Highway Services District
I	Industrial District
EC	Environmental Corridor
MUD	Mixed Use Development

### MUNICIPAL GOVERNMENT

Norfolk, a first-class city, has a mayor-council form of government with a city administrator. The next election will be held in 2010. The actual budget for 2009–10 was \$57,995,734. Municipal officials are:

Title	Term of Office
<b>Elected</b>	
Mayor	4 Years
<b>Elected by District</b>	
Council Members (8)	4 Years
<b>Appointed</b>	
City Administrator	4 Years
City Clerk	4 Years
City Attorney	4 Years
Prevention Manager	4 Years
Housing Authority Director	4 Years

Title	Term of Office
Police Chief	4 Years
Fire Chief	4 Years
Public Works Director	4 Years
Water & Sewer Director	4 Years
Wastewater Superintendent	4 Years
Park Superintendent	4 Years
Street Director	4 Years
Health Director	4 Years
Building Official	4 Years
Library Director	4 Years
Finance Officer	4 Years

### FIRE PROTECTION

The Norfolk Fire Division has a chief, 32 paid full-time fire fighters, and 25 reserves. Fire protection is provided outside the city limits by a reciprocal agreement between the city and the Rural Fire Protection District and by contract between the department and interested parties. The Prevention Bureau is included in the Fire Division.

The fire division also provides advance life support ambulance service to the community with an active paramedic intercept program for the region. The fire medics operate from a state-of-the-art set of medical protocols to provide the best possible care.

There are 1,120 fire hydrants in Norfolk and 2 fire stations. The fire insurance classification inside the corporate limits is 2; outside it is 9. Annual expenditures for fire protection for the past three years averaged \$3,000,000.

The Public Safety Training Facility, dedicated in 1985, was designed for hands-on training in simulated fire and rescue situations by area public safety personnel. Funding for the project came from the issuance of fire station improvement bonds and additional funds were raised by the fire fighters through a railroad salvage project.

Services provided by the Norfolk Fire Division include fire prevention, prevention and codes, planning and zoning, regional emergency management, fire suppression, emergency medical service, technical hazardous material response training, and public education.

The Norfolk Fire Division has a regional HAZMAT technical-level response team.

Equipment in the fire division:

<b>Year/Make</b>	<b>Description</b>
<b>City</b>	
2003 International	Wildland interface pumper
2003 Spartan	Pumper
2003 Spartan	Pumper
2003 IHC	Pumper
1992 Ford	Pumper
1992 Ford	Pumper
1989 Ford	Pumper
1989 Ford	Pumper
1989 Ford	Mini-pumper
1989 Ford	Mini-pumper/grass rig
2006 Ford	Rescue unit
2000 Ford	Rescue unit
1995 Ford	Rescue unit
1974 IHC	Snorkel
2003 Spartan	75' aerial
2001 IHC	Equipment truck
2007 Kenworth	3,000 gal. tanker
1996 IHC	1,500 gal. tanker

Fire losses for the past five years:

<b>Year</b>	<b>Amount</b>
2009	\$586,501
2008	\$962,470
2007	\$987,700
2006	\$1,338,210
2005	\$8,424,861

## LAW ENFORCEMENT

### Police Division

The Norfolk Police Division is staffed by 40 sworn police officers and 19 support personnel. The Police Division, housed in the Public Safety Facility, provides a variety of programs in the areas of uniform patrol, criminal investigation, and crime prevention. These programs include the School Resource Officer Program and the Motor Vehicle Accident Reduction Program. The division is also a member of the Specialized Narcotics Abuse Reduction Effort (SNARE) federally funded drug enforcement task force. The Communications Center operates the E911 telephone emergency system, utilizes a computer aided dispatching system, and has access to the National Crime Information Center and the Nebraska Law Enforcement Teletype System.

The Police Division's vehicle fleet includes 11 marked patrol units with onboard cameras, 3 marked four-wheel drive vehicles, 4 unmarked vehicles, 1 tactical vehicle, and a community service vehicle. Annual expenditures for police protection averaged \$4,125,997 during the last three years.

The crime rate per 1,000 population in 2008:

<b>Location</b>	<b>Violent Crimes</b>	<b>Property Crimes</b>
Norfolk	1.5	33.3
Madison Co.	1.2	26.0
Nebraska	3.0	30.9
U.S.	4.5	32.1

### Sheriff's Department

The Madison County Sheriff's Department, located in Madison, is staffed with 27 full-time and 3 part-time sworn officers and 20 full-time and 3 part-time support personnel. Equipment in

the department includes patrol cars with radar, in-car video, and laptop computers, as well as Automated Fingerprint Identification System, data master, teletype recording equipment, and E911 system. The Madison County jail has a detention facility for 112 inmates. Regular patrol is maintained throughout the county.

**State Patrol**

Troop B of the Nebraska State Patrol is headquartered in Norfolk and serves 23 counties. Thirteen troopers are stationed in Norfolk.

A variety of services are provided by the State Patrol including traffic enforcement; motor vehicle accident; safety education programs; liquor, criminal, and drug investigations with the assistance of two canines; and Gang Reduction Education and Training (GREAT) instruction.

**STREETS**

Norfolk has 143.88 miles of streets; 117.44 miles are hard-surfaced with concrete, 22.27 miles with asphalt, and 4.17 miles with gravel. There are no load restrictions. Ninety-two percent of the streets have curbs and 67 percent have sidewalks.

Street maintenance includes street sweeping and snow removal on all streets and street flushing in commercial areas. Street maintenance equipment includes two street sweepers, one street flusher, one lane striper, eight truck snowplows, three pick-up plows, one sewer vacuum, two motor graders, four front-end loaders, and other standard equipment. Other work includes sign maintenance, joint sealing, sign repair, paint stripping, pothole patching, debris clean-up, traffic signals, all concrete and asphalt repairs, storm sewer maintenance, alley maintenance, utility breaks, equipment service repairs, and repairs on all city vehicles.

During the next five years the city is planning to implement a pavement management system (approximately \$80,000); landscape plan (approximately \$60,000); and a comprehensive traffic study (approximately \$75,000). These improvements will be funded by general tax revenue and grants.

**BUILDING AND ZONING REGULATIONS**

The 2006 International Building and Fire Codes, 2006 International Residential Codes, 2002 National Electric Code, 2006 International Plumbing Code, 2006 International Fuel Gas Code, and 2006 Mechanical Codes are enforced in Norfolk. The 2006 International Building Code was adopted by the City of Norfolk for building and zoning requirements.

Local zoning classifications are:

A	Agricultural
R-R	Rural Residential
S-R	Suburban Residential
R-1	Single-Family Residential
R-2	One- and Two-Family Residential
R-3	Multiple-Family Residential
R-M	Manufactured Housing
R-O	Limited Residential Office
O-D	Office
C-1	Local Business
C-2	Central Business
C-2A	Special Business
C-3	Service Commercial
B-P	Business Park
I-1	Light Industrial
I-2	Heavy Industrial
I-3	Limited Industrial Tract
M-U	Mixed Use Special District
P-D	Planned Development Overlay
	Flood Plain Overlay
	Airport Overlay
	Wellhead Protection Overlay

**PLANNING**

Norfolk has a nine-member planning commission; three members are appointed annually for three-year terms.

The Norfolk Board of Adjustment is comprised of five members plus one alternate member appointed by the Mayor and approved by the

City Council. Members serve three-year terms and are all appointed in the same year.



Norfolk Fire Station #2



Norfolk Fire Station



Norfolk Police Station

## COMMUNITY FACILITIES

### SCHOOLS AND COLLEGES

#### Norfolk City Schools

Type of School	Classrooms	Students	Teacher/ Pupil r atio	Computer/ Pupil r atio
Elementary (K–6) (10 schools)	92	1,824	1:22	1:3
Middle School (7)	34	584	1:15	1:3
Junior High (8–9)	38	562	1:15	1:3
Senior High (10–12)	59	917	1:21	1:3

School District No. 59–0002 in Madison, Pierce, Stanton, and Wayne Counties covers approximately 146.6 square miles and has a 2008–09 actual valuation of \$1,774,166,431 and an actual valuation per student of \$466,150. This Class 3 District is accredited by the state of Nebraska and North Central Association.

The 2008–09 school operating expenses totaled \$40,760,710, with an average cost per pupil of \$10,710.

The elementary schools have a maximum capacity of 2,425. The middle school was built in 1993 with an addition in 2006, and has a maximum capacity of 700. The junior high school, built in 1922 with three additions, has a maximum capacity of 750. The senior high school was built in 1967 with five additions and has a maximum capacity of 750.

#### Test r esults

Name	# Students Taking Test	% of Students Proficient or Above
7th Grade - Math	100%	44
Reading	100%	59
Language Usage	100%	65

Name	% of Students Taking Test	Composite
ACT	68%	21.6

It is estimated that 92 percent of the eighth grade students finish high school, 67 percent of the graduating seniors pursue a college degree, and 20 percent of the seniors enter the job market or military after graduation.

Vocational/tech prep programs are offered in electronics, drafting, metals, woods, automotive, agricultural, FLS, and business.

The city school system offers resources for the behaviorally disordered and other health-impaired students, as well as early childhood programs, life program, K–12, and resource program level I and II.

The Bridges program was developed in the Norfolk Junior High School to assist students experiencing difficulty succeeding in the traditional classroom. These students will experience alternative learning environments to develop skills for success in school and in society.

Alternatives for Success in the high school provides alternatives to regular classes that enable students to work toward completion of their high school education and life goals.

## Parochial Schools

Type of School	Classrooms	Students	Teacher/ Pupil Ratio	Computer/ Pupil Ratio
Catholic Elementary (K–6)	30	353	1:15	1:7
Catholic High School (7–12)	30	330	1:19	1:4
Lutheran Elementary (Pre–8) (2 schools)	28	318	1:16	1:7
Lutheran High School (9–12)	10	151	1:13	1:4
Keystone Christian Academy (Pre–9)	8	27	1:9	1:6

Tuition in the Catholic elementary schools ranges from \$1,640–\$2,170 and \$2,410–\$2,640 for the junior-senior high students. Maximum tuition per family is \$6,500.

Tuition in the Lutheran elementary schools varies from \$1,495 for students in an affiliated congregation to \$4,272 for students in non-affiliated congregations. Tuition ranges from \$4,076–\$5,435 in the Lutheran High School.

### Educational Service Unit

Educational Service Unit 8, located in Neligh, provides a variety of services to schools located in a seven-county area including Madison County. Services include special education (speech therapy, psychology, hearing impaired, behaviorally impaired, early childhood handicapped programs, and mentally handicapped programs), computer technology department, nursing, staff development, cooperative purchasing of school supplies, art consultant, gifted consultant, facility compliance consultant, media department, audio visual repair service, and training for bus drivers.

The programs for the mentally handicapped serve persons ages 5 through 21, while the early childhood handicapped programs serve children from birth to 5 years of age.

### Adult Development Center

The Region IV Office of Developmental Disabilities provides the following services and facilities: vocational training and evaluation, job placement, eight group homes (one for multi-handicapped youth and young adults), staffed apartment houses, recreational and

leisure-time activities, and training for independent living.

### Community College

Norfolk is part of the **Northeast Community College (NECC)** service area. The college, governed by an 11-member elected board, serves 20 counties in northeast Nebraska from the main campus located in Norfolk and through regional education centers located in O’Neill, South Sioux City, and West Point. Enrollment at NECC for 2008–09 included 7,326 students taking credit courses and 18,316 students taking noncredit classes or 3,133 full-time equivalent students. Northeast also provided adult education classes for 1,299 students in 2008–09. Those students were taking classes for the acquisition of basic math and English skills, English as a Second Language, English language civics, General Educational Development (GED) for a high school diploma, or preparation for the Naturalization Test.

NECC offers more than 70 concentrations of study preparing students for immediate employment or transfer to a four-year college or university. Some 729 students completed their studies for a diploma or degree during the 2008–09 academic year. According to the latest Graduate Employment Report, 99 percent of the 2008 graduates seeking employment found jobs.

The Graduate Employment Report also showed that 35 percent of the 2008 graduates chose to continue their education, with 93 percent transferring to a Nebraska institution of higher learning. Other data confirm that college transfer students from NECC who continue their



Lincoln Elementary School



Bel Air Elementary School



Norfolk Middle School



Norfolk Junior High School



Norfolk Senior High School



Sacred Heart  
Elementary School



Norfolk Catholic High  
School



Christ Lutheran  
School



Lutheran High School

education at the University of Nebraska-Lincoln do as well as, or better, than native and other transfer students.

The Business and Industry Division of NECC works with area industries, retail, and service establishments, agriculture, and other agencies in planning employee development and training. The programs can be delivered on-site at the company or at the state-of-the-art facilities at NECC. Training is arranged at any time of the day or evening to meet the organization's special needs.

The Business and Industry Division served 214 employers and trained more than 6,000 employees through customized training workshops and seminars in fiscal year 2008–09. The division also worked with nine communities on strategic planning and economic development initiatives. More than 20 individuals seeking to start or expand their businesses received assistance through this division. An additional four minority-owned businesses were provided startup assistance and consulting services. NECC also assisted in recruiting several new companies and divisions to the region.

The Business and Industry Division also assisted four area ethanol plants with start-up and expansion training through Nebraska Advantage customized training.

The **205-acre main campus in Norfolk** includes 25 buildings with classroom, shop, and lab facilities; library/resource center; student center; an activities center with gym and theater; the Lifelong Learning Center; and residence halls and 2 apartment buildings for student living. Northeast also owns a 566-acre college farm with all facilities necessary for teaching farm operations.

Northeast Community College continues to grow. The \$2.7 million, 36,800-square-foot Utility Line Building was dedicated in August 2007. Northeast's professional truck driver training program is also located in the facility, which accommodates more than 100 full-time utility line students on a daily basis and up to 48 truck driving students a year.

A unique partnership between Northeast Community College and the University of Nebraska Medical Center (UNMC) College of Nursing calls for construction of a 34,973-square-foot facility on Northeast's campus in Norfolk. The facility, now under construction, will house all of Northeast's nursing programs including the basic nurse aide (commonly called the certified nurse aide), licensed practical nursing, and associate degree nursing and bachelor's and graduate nursing programs from the UNMC College of Nursing Northern Division. An \$11.9 million capital campaign, believed by some to be the largest capital campaign in northeast Nebraska history, was recently completed with a donation of well over \$1,000,000 from J. Paul and Eleanor McIntosh. The building will be named the J. Paul and Eleanor McIntosh College of Nursing and will open in late summer 2010.

The \$7.9 million, 40,025-square-foot College Welcome Center on the Northeast campus in Norfolk opened in October 2009. It houses most Student Services' and Administrative Services' functions. Designed to be a "one stop shop," the facility includes a welcome/reception area, testing and academic advisement area, financial aid offices, student counseling facilities, and the business offices for payment of tuition and fees.

The College Welcome Center is also home to recruitment/admissions, disabilities services, adaptive technology center, career services, registration and records, and veteran's services. Prospective students begin their college tours from this facility, which also has conference rooms.

Enrollments continue to grow at the 10,000-square-foot **Northeast Community College Education Center in South Sioux City**, which opened in 2005. Currently students can earn associate degrees in academic transfer, administrative assistant-general, administrative assistant-medical, business administration, business management, behavioral science, criminal justice-corrections, and elementary education. Nursing classes are also offered, as are vocational classes, continuing education, and

customized training for business and industry at this location. A one-year welding diploma and industrial technology diploma can also be earned in South Sioux City.

Ground was recently broken for the College Center at South Sioux City. The center will be built on 57 acres of prime real estate along U.S. Highway 77, donated to Northeast by South Sioux City Community Development Agency. Students will be able to take their freshman and sophomore classes from Northeast Community College and continue their education from Wayne State College, all in the same location. The Nebraska Legislature appropriated \$3.5 million for Wayne State's share of the facility. Tentative opening date of the College Center is late 2010.

Northeast tentatively plans to offer associate of arts degrees with an emphasis in academic transfer, accounting, behavioral science, business administration, criminal justice/corrections, early childhood education, elementary education, journalism, and library technical assistant. Associate of applied science degrees in administrative assistant-medical or general, business-marketing option, and accounting are also tentatively planned. These programs may be delivered via a combination of traditional classes, interactive television classes, and online classes.

A 6,240-square-foot building near U.S. Highway 77 in South Sioux City is currently being used by Northeast Community College as a training site to meet the growing needs of business and industry. That building will be replaced by a new 5,750-square-foot Industrial Training Building on the College Center grounds, scheduled to be completed in May 2010.

The **Northeast Education Center in West Point** is comprised of 8,000-square-feet in the Shirley and Jake Weber Education Center, which is a part of the \$5.4 million Donald E. Nielsen Community Center, dedicated in August 2008. Construction of NECC's portion of the building was financed with a \$500,000 grant from the Louis and Abby Faye Dinklage Foundation and a \$250,000 gift from Hank and Mona Stalp.

The Northeast Education Center contains five classrooms, four offices, a conference room/COMPASS testing/mobile ITV classroom, student lounge, registration area, lobby area, workroom, and storeroom. General education, nursing, business, English as a Second Language, computer training, business/industry training, and continuing/community education classes are offered.

For more information on Northeast Community College, visit [www.northeast.edu](http://www.northeast.edu) or call (800) 348-9033.

<b>Northeast Community College Representative Sample of the Class of 2009</b>		
<b>Program</b>	<b>Degree/Certificate*</b>	<b>Conferred</b>
Accounting	A.A. & A.A.S.	11
Administrative Assistant (Medical)	A.A., A.A.S. & 1-year diploma	22
Agriculture	A.A.S., A.A. & A.S.	66
Audio Recording Technology	A.A.S.	9
Auto/Auto Body Technology	A.A.S.	13
Building Construction	A.A.S.	21
Diesel Technology	A.A.S.	31
Electrical Construction & Control	A.A.S.	22

\*Key to abbreviations: A.A.S. - Associate of Applied Science; A.A. - Associate of Arts; A.S. - Associate of Science; A.D.N. - Associate Degree Nursing



Northeast Community College



College Welcome Center



Northeast Community College Ag Complex



Lifelong Learning Center



Christ Lutheran Church



Grace Lutheran Church



Sacred Heart Church



St. Mary's Church



United Methodist Church Northeast

<b>Northeast Community College Representative Sample of the Class of 2009</b>		
<b>Program</b>	<b>Degree/Certificate*</b>	<b>Conferred</b>
Nursing-LPN (Licensed Practical)	1-year diploma	44
Nursing-ADN (Registered Nursing)	A.D.N.	52
Utility Line	A.A.S.	37

\*Key to abbreviations: A.A.S. - Associate of Applied Science; A.A. - Associate of Arts; A.S. - Associate of Science; A.D.N. - Associate Degree Nursing

### **Lifelong Learning Center**

The Lifelong Learning Center at Northeast Community College in Norfolk serves the business and professional community through a variety of uses. The 20,000-square-foot educational wing includes two classrooms which can be opened into one large room, two distance-learning classrooms, a computer center for software training, and the conference center that can be divided into six rooms and accommodate up to 700 people. Full technology, including video conferencing, and food services are available to make the center a highly-desirable location for meetings, training activities, and conferences.

In addition to the associate degree and continuing education programs offered through NECC, the Lifelong Learning Center serves as a clearinghouse for educational offerings from Educational Service Unit 8, Lower Elkhorn Natural Resources District, University of Nebraska-Lincoln (UNL), Northeast Research and Extension Center, UNL Extension in Madison County, and Wayne State College, as well as other public and private institutions. Using state-of-the-art, distance-education technology and live instruction, several bachelor's, master's, and doctorate degrees are offered, including computer science and engineering, industrial management systems engineering, and two MBA programs.

For more information on the Lifelong Learning Center, its programs and facilities, call the facility's coordinator at (402) 844-7246.

### **Wayne State College**

**Wayne State College (WSC)** located in Wayne, 35 miles northeast of Norfolk, serves

approximately 3,600 students from throughout Nebraska and Iowa as well as more than 28 other states and 24 foreign countries. At the undergraduate level, WSC offers more than 70 nonteaching majors and minors plus 38 various teaching endorsements in four academic schools including arts and humanities, business and technology, education and counseling, and natural and social sciences. Masters degrees are also available in business, education, and organizational management.

Of those undergraduate students declaring a major, approximately 12 percent major in the arts and humanities, 22 percent in education and counseling, 26 percent in business and technology, and 40 percent in natural and social sciences.

Founded in 1891, the college became a State College in 1909. The picturesque 128-acre campus serves as a state arboretum and features a walking/jogging trail, numerous indoor and outdoor recreation facilities, a renovated and expanded Student Center, a state-of-the-art business building, and a new studio arts building.

The Office of Continuing Education at Wayne State College offers undergraduate and graduate coursework via Internet and distance learning. In addition, a variety of courses are also offered onsite in several area cities. Schedules and course offerings vary.

Groundbreaking for the College Center of South Sioux City was held in 2009. The College Center of South Sioux City will partner with Northeast Community College and Wayne State College in the same building. Northeast and Wayne State will offer additional opportunities

Wayne State College				
Program	Undergraduate		Graduate	
	Majors*	Degrees**	Majors*	Degrees**
Applied Human & Sport Physiology	35	5	—	—
Art	43	5	—	—
Business	431	129	76	16
Chemistry	53	22	—	—
Computer Information Systems	71	13	—	—
Computer Science	29	2	—	—
Counselor Education/Counseling	—	—	57	11
Criminal Justice	174	37	—	—
Curriculum & Instruction	—	—	234	170
Early Childhood	20	3	—	—
Early Childhood Education	109	22	—	—
Elementary Education	360	49	—	—
English	75	10	—	—
Exercise Science	77	17	5	1
Family & Consumer Sciences	56	12	—	—
French Education	1	0	—	—
Geography	27	7	—	—
Graphic Design	62	12	—	—
Health & PE	90	7	—	—
History	69	8	—	—
Human Service Counseling	87	27	—	—
Industrial Technology	136	32	—	—
Interdisciplinary Studies	2	5	—	—
Life Sciences	107	26	—	—
Mass Communication	40	7	—	—
Mathematics	38	5	—	—
Middle Level Education	24	5	—	—
Modern Language and Culture-French	—	1	—	—
Music	77	4	—	—
Natural Sciences	10	—	—	—
Organizational Management	—	—	34	7
Physical Science	4	1	—	—
Political Science	37	5	—	—
Pre-Professional	254	—	—	—
Psychology	64	17	—	—
School Administration	—	—	153	38
Social Sciences	47	6	—	—
Sociology	11	8	—	—
Spanish	33	6	—	—
Special Education	76	10	5	2
Speech Communications	44	12	—	—
Sport Management	114	24	—	1
Technology	8	2	—	—
Theatre	13	6	—	—
Undeclared	313	—	—	—
<b>TOTAL</b>	<b>3,321</b>	<b>569</b>	<b>564</b>	<b>246</b>

\*Includes first and second majors for fall 2009 (as of 9/30/09)

\*\*Includes Degrees Awarded December 2008 through August 2009

for students to earn associate, baccalaureate, and master's degrees without having to relocate; a combination of customized training for businesses and industry, continuing education, licensing programs, and career and technical training. Construction on the approximately 39,600-square-foot facility should substantially be completed in December 2010.

For more information, contact Wayne State College at (800) 228-9972 or visit [www.wsc.edu](http://www.wsc.edu).

### Other Schools

Colleges, universities, and community colleges frequently attended by Norfolk high school graduates include:

<b>Community/ College or University</b>	<b>Mileage</b>
<b>Wayne, NE</b>	35
Wayne State College	
<b>Columbus, NE</b>	45
Central Community College, Columbus Campus	
<b>Yankton, SD</b>	60
Mount Marty College	
<b>Fremont, NE</b>	77
Midland College	
<b>Vermillion, SD</b>	83
University of South Dakota	
<b>Sioux City, IA</b>	84
Briar Cliff College	
Morningside College	
Western Iowa Community College	
<b>Blair, NE</b>	89
Dana College	
<b>Omaha, NE</b>	119
University of Nebraska at Omaha	
Creighton University	
<b>Crete, NE</b>	125
Doane College	
<b>Lincoln, NE</b>	129
University of Nebraska-Lincoln	
<b>Kearney, NE</b>	159
University of Nebraska at Kearney	

## CHURCHES

<b>Denomination</b>	<b>Number of Churches</b>
Assembly of God	1
Baptist	5
Catholic	2
Church of Christ	1
Community Bible	1
Congregational United	1
Episcopal	1
Evangelical Free	1
First Christian	1
First Congregational	1
Immaculata Monastery	1
Jehovah's Witnesses	1
Lutheran, ELCA	2
Lutheran, Missouri Synod	4
Lutheran, Wisconsin Synod	2
Nondenominational	2
Presbyterian	2
Salvation Army	1
Seventh Day Adventist	1
United Methodist	4

## SPECIALIZED SERVICES

**Mosaic** was formed by the merger of Bethphage programs in Norfolk, Fremont, and Columbus. The three programs serve approximately 86 individuals with disabilities with the mission of serving and supporting them so they may reach their potential. Programs offered by Mosaic include vocational training and employment support, independent living skills, physical therapy, respite care, special education, and community involvement. Support is provided through day service programs, residential support in semi-independent living situations, and extended family homes.

**Central Nebraska Community Services (CNCS)**, a nonprofit community action agency, provides health, human, and community development services in 21 counties in north-central Nebraska. CNCS serves more than 15,000 individuals annually through these major service departments: (1) Health and Nutrition Services, (2) Early Childhood Programs, (3) Community Economic Development, and (4) Family Outreach.

## HEALTH CARE

There are 74 active physicians in Norfolk and approximately an additional 57 physicians within a 50-mile radius. Outpatient clinics include Pediatric Endocrinology, Infectious Disease, Neurosurgery, Pain Management, Perinatology, Plastic Surgery, Pulmonology, Retinal, and Rheumatology.

### Hospital

**Faith Regional Health Services** in Norfolk is a 166-bed acute care facility built in 1923. Accredited by the Joint Commission on Accreditation of Healthcare Organizations, the hospital offers Centers of Excellence in cardiovascular care, cancer care, emergency care, physical rehabilitation, and women's and children's care. More than 75,000 patients are served on an inpatient or outpatient basis and approximately 1,000 babies are delivered each year. Medical services are provided at five locations.

**Faith Regional West Campus** services include emergency, acute care, women's and children's, imaging, surgery, cardiovascular, cardiopulmonary, and nutrition and diabetic education.

**Faith Regional East Campus** provides services in acute rehabilitation, transitional care, physical therapy, occupational therapy, speech/language pathology, sports medicine, Child Advocacy Center, behavioral health, and psychiatry.

**Medical Offices West** houses Faith Regional Carson Cancer Center, Faith Regional CardioVascular Institute, Faith Regional Cardiac

and Pulmonary Rehabilitation, Faith Regional Internal Medicine, Faith Regional Nephrology Services, Faith Regional Pulmonology Services, LifeNet Medical Transportation Service, and Faith Regional Health Resource Center.

**Medical Offices North** houses Faith Regional Surgery Center, Faith Regional Orthopedic Center, Faith Regional Physical Medicine and Rehabilitation, and Faith Regional Outpatient Clinics. Office space is also leased by Norfolk Medical Group.

Construction began in 2007 on a four-story addition. Existing semi-private rooms will be replaced with private rooms plus another 40 private rooms will be added. This expansion is anticipated to be complete in 2010.

**LifeNet**, an air transportation service, uses state-of-the-art helicopters to transfer critical patients to specialized medical centers as well as transports area patients to Faith Regional Health Services.

The **Norfolk Regional Center (Nr C)** is a 120-bed Sex Offender Treatment Center, providing Phase I services of the Nebraska Sex Offender Treatment Program. The Nebraska Sex Offender Treatment Program is a three-phase treatment program meant to reduce dangerousness and risk of re-offense for patients involved in treatment. Phase I treatment orients patients to the treatment process; begins working with patients to accept full responsibility for their sex offending and sexually deviant behaviors; teaches patients to give and receive feedback and utilize coping skills; and build motivation for the intensive treatment in Phases II and III which are provided at the Lincoln Regional Center.

**Behavioral Health Specialists, Inc.**, provides outpatient mental health and substance abuse services to individuals in northeast Nebraska. The agency also provides specialized services to those who suffer severe and persistent mental illness. It is staffed by psychologists, counselors, clinical social workers, and certified alcohol counselors. Psychological testing, consultation, education, and referral services are also available.

Home-based services include intensive family preservation, respite care, emergency shelter care, in-home therapy, and family support services. Residential programs include Seekers of Serenity Place (for adults who are chemically dependent), Sunrise Place (for adolescent males who are chemically dependent), and a range of foster care services and home studies. Additionally, BHS operates a 24-hour Crisis Response Line and provides Community Support Services for adults and adolescents. Drug testing services are also available.

**Elkhorn Logan Valley Public Health Department**, formed in 2002, promotes and assures maximized health for all the residents and communities of Burt, Cuming, Madison, and Stanton Counties through assessment, collaboration, policy, and program development such as communicable disease surveillance, emergency preparedness, Every Woman Matters, health and wellness, medical reserve corps, minority health, Operation Great Start, school nursing, and substance abuse.

#### **Clinics**

**Faith r egional CardioVascular Institute** provides services in the prevention, diagnosis, intervention, and rehabilitation of heart disease.

**Faith r egional Internal Medicine Services** provides prevention, diagnosis, and treatment of adult diseases, especially the areas of hypertension, diabetes, geriatrics, chronic illness, and obesity.

**Faith r egional Orthopedic Center** provides general orthopedic surgery and sports medicine, including repair and reconstruction of complex injuries.

**Faith r egional Nephrology Services** provides diagnosis and treatment of kidney disorders.

**Faith r egional Physical Medicine and r ehabilitation Services** provides rehabilitative care of orthopedic, musculoskeletal disorders or injuries, and neurological disorders or injuries in adults and children.

**Faith r egional Psychiatric Services** provides treatment of behavioral illnesses in adults and adolescents, such as depression, bipolar disorders, anxiety, obsessive-compulsive disorders, and addictions.

**Faith r egional Nephrology Services** provides diagnosis and treatment of pulmonary disease, critical care, and sleep disorders.

Other clinics serving Norfolk residents include: Alegent Health, Midwest Health Partners, Norfolk Family Medicine, Norfolk Medical Group, and Santa Marianta Clinic.

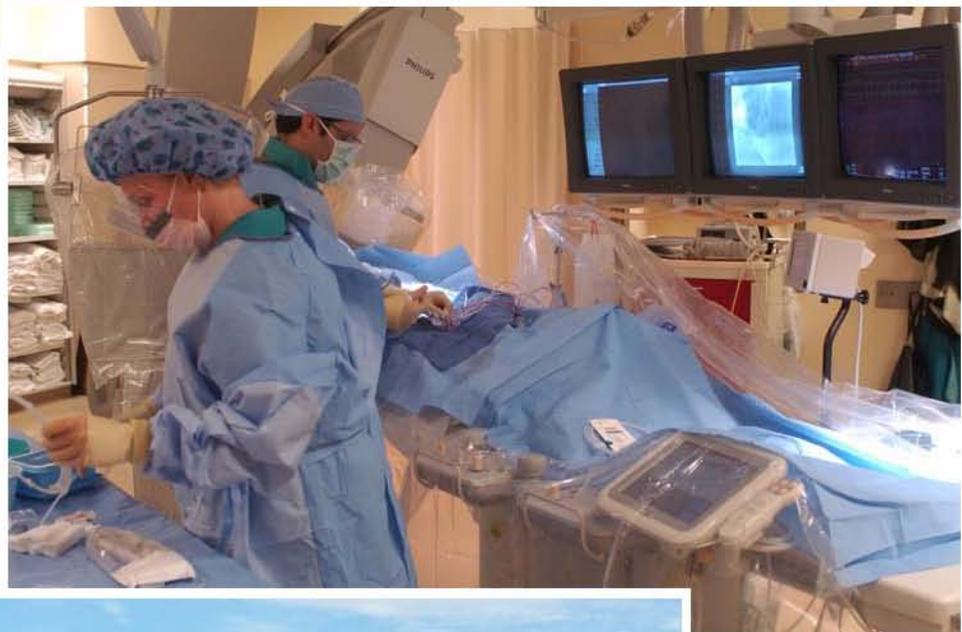
#### **r escue Squad**

There are 31 Emergency Medical Technicians on the Norfolk Rescue and Transfer Squad who operate the fire department's four ambulances.

The fire division also provides advance life support ambulance service to the community with an active paramedic intercept program for the region. The fire medics operate from a state-of-the-art set of medical protocols to provide the best possible care.

## **NURSING HOMES**

**Golden l ivingCenter Norfolk**, built in 1966, is a 75-bed skilled nursing facility and Alzheimer's care unit that is certified by Medicare and Medicaid and licensed by the state of Nebraska. Licensed professionals provide 24-hour nursing services with nursing consultants available. Physical, speech, and occupational therapies are offered in-house with the use of Freedom Through Functionality Equipment. Also provided are outpatient services once the resident returns home. Staff includes a medical director, pharmacy consultant, registered dietician, social services, restorative nursing services, and hospice and respite services. A wide variety of activities are provided, including church services, educational and music programs, and outings in the community.



Faith Regional Health Services



Norfolk Regional Center



St. Joseph's Nursing Home



Norfolk Public Library



Norfolk Veterans Home

Golden LivingCenter Norfolk also has a 28-bed assisted living unit called Golden LivingCommunity Norfolk Chateau. The Norfolk Chateau is also licensed by the state of Nebraska by Medicaid. Assistance with medication, three meals a day, housekeeping and laundry services, and transportation to local appointments are available.

**Heritage of Bel Air Nursing Home** is licensed by the state of Nebraska as a skilled nursing facility and certified by Medicare and Medicaid. The home was constructed in 1973 with an addition in 2005 of two 18-bed Memory Support Households for Alzheimer's and dementia care. A professional nursing staff provides 24-hour care and the professional therapy department provides speech, physical, and occupational therapy to improve residents' quality of life or enable them to return home. Spiritual support is provided in the all faith chapel as well as Bible studies. Life Enrichment Coordinators provide resident-centered activities, and select menu dining is one of many quality of life choices provided. Heritage of Bel Air is a proud member of the Vetter Health Services family located in Omaha, Nebraska.

**Saint Joseph's Rehabilitation and Care Center**, licensed by the state of Nebraska and certified by Medicare and Medicaid, was established in 1968 and has 83 beds in private and semiprivate accommodations. Professionally trained nurses provide 24-hour care. Physical therapy, occupational therapy, and speech and language pathology are offered. The facility provides buffet-style dining to ensure that residents maintain proper nutritional balance. The on-site chapel holds daily mass and weekly nondenominational services. Saint Joseph's Rehabilitation and Care Center is an affiliate of Faith Regional Health Services.

The **Norfolk Veterans Home**, established in 1963, has a capacity of 143 beds. This facility is licensed and accredited by the Nebraska Department of Health. The home has registered and licensed practical nurses with continuous nursing supervision, medical director, pharmacy,

dietician consultant, and recreational and occupational therapy programs. A social service department is available to preserve and improve self-image and dignity, and a work therapy program provides rehabilitation. Entertainment programs and church services are available. A 32-passenger bus and a 9-passenger van, equipped with wheelchair lifts, provide transportation for residents.

The 85-bed **Beverly Healthcare Norfolk Center**, built in 1966, is licensed by the state of Nebraska as a skilled nursing facility and certified by Medicare, Medicaid, and the Veterans Administration. Licensed professionals provide 24-hour nursing services. Physical, speech, and occupational therapies; social services; restorative nursing services; and dietary services are available. A wide variety of activities are provided, including church services, educational and music programs, and outings in the community.

## LIBRARY

The **Norfolk Public Library** contains approximately 115,000 items and has an average annual circulation of 273,000. The library is an automated resource for all citizens of northeast Nebraska, providing reference, interlibrary loan, story hours, summer reading program, public meeting room, microcomputers, free Internet access, outreach service to shut-ins, computer database, business and financial information, and library use instructions. Audiovisual equipment, including two TVs and a VCR/DVD player, are available for meeting room use. Available library materials include books, magazines, newspapers, recordings, CDs, DVDs, video cassettes, large-print books, microforms, pamphlets, maps, and puzzles. The library is noted for its strong genealogy and poetry collection. Library cards are available at no charge to patrons. Visit the library's website at [www.ci.norfolk.ne.us/library](http://www.ci.norfolk.ne.us/library).

The library at **Northeast Community College**, with its 27,000 books, approximately 34,000 electronic books, and 162 magazines

and journals, is open to the residents of Northeast's 20-county service area. The library also offers 55 different newspapers, including those published in the 20 counties in northeast Nebraska. The library is part of the ONELibrary Consortium which includes the public libraries of Columbus, Norfolk, South Sioux City, Schuyler, Scottsbluff, and Wayne, and the libraries of Central Community College and Northeast Community College.

## RECREATION

Norfolk has 13 parks and recreational areas covering 387 acres. Facilities include picnic grounds, picnic shelters, fire grates, rest rooms, playground equipment, playfields, nine softball fields, four baseball fields, football fields, basketball courts, tennis courts, horseshoe pits, sand volleyball, swimming pools, wading pools, camping, nonmotorized boating, disc golf, and fishing.

Norfolk has 12 unsupervised playgrounds, which have standard playground equipment, wading pool, and rest rooms. The Norfolk Park and Recreation Division has 10 full-time employees with 77 part-time/seasonal employees. Annual expenditures during the past three years averaged \$412,107.

**Skyview Park** is Norfolk's largest park consisting of 175 acres of beautiful rolling hills. Skyview Park has picnic tables, grills, two exercise fitness stations, covered picnic shelters, fishing pier, two boat launching ramps, two rest rooms, playground, disc golf course, arboretum, and bicycle trail/foot path that encircles the entire lake. Skyview Lake allows nonmotorized boating and fishing for bass, catfish, northern pike, crappie, and bluegill.

Programs offered under the direction of the Norfolk Recreation Division during the spring and summer include Little League baseball, girls' softball program, morning tot lot, dance, swimming lessons, and art classes. Fall and winter activities include ladies' volleyball, men's basketball, co-ed volleyball, and men's flag football.

## Area facilities:

- Boating — Nonmotorized boating at Skyview Lake; all types of boating at Willow Creek Recreation Area, 14 miles northwest; Lake North, 47 miles south; and Lewis & Clark Lake, 60 miles north
- Bowling — 1 bowling alley with 32 lanes
- Campgrounds — TaHaZouka Park
- Fishing — Bass, catfish, northern pike, crappie, and bluegill at Skyview Lake, Ta-Ha-Zouka Park, Elkhorn River, and Willow Creek
- Go-Kart — 1-mile track
- Golf Courses — 1 private 18-hole and 2 public 18-hole, grass green courses with clubhouses, plus 12 nearby communities have public 9-hole courses
- Hiking/Walking Trails — 75-mile trail, Cowboy Trail spanning 321 miles
- Hunting — Deer, pheasant, quail, dove, duck, and goose
- Miniature Golf — 18-hole miniature golf course
- Racing — 1/4-mile stock car track and go-cart racing
- Racquetball — 2 courts at YMCA
- Sand Volleyball — Sand courts at TaHaZoucha Park and Divot's
- Skating — 2 public ice skating areas and 1 skateboard park

- Soccer — 7 fields for AYSO, 5 non-AYSO; 2 adult soccer, and 8 field soccer complex
- Swimming — 2 municipal pools, country club pool, indoor pool at the YMCA, and 3 wading pools
- Tennis — 10 lighted public courts and 2 indoor courts at the YMCA tennis center
- Theaters — Norfolk has 7 indoor theaters
- Other — Archery range and golf driving range

Annual celebrations include Christian Cross Festival and Great American Comedy Festival in June, Big Bang Boom Fireworks drawing approximately 20,000 attendees and a Classic Car Show in July.

Summer recreation programs include baseball, softball, soccer, swimming, boxing, dance, bowling, roller skating, skateboarding, golf, arts and crafts, go-kart racing, bumper boats, miniature golf, tennis, football, and bicycling.

The **Norfolk Family YMCA** is a 75,000-square-foot facility featuring a double gymnasium; gymnasium/multipurpose room equipped with spring gymnastics floor; six-lane pool with moveable bulkhead; spectator seating; outdoor sun deck; four courts for handball and racquetball; preschool area; two all-purpose rooms; four locker rooms (two are fitness centers); exercise center featuring 14 treadmills, 11 cross trainers, 9 bikes, 5 stair steppers, cable crossover machine, universal machine, and large free weight area; and 20 acres of land with ball diamonds, soccer fields, and outdoor running track. A variety of organized programs for all ages are arranged throughout the year. The YMCA has more than 6,000 members from northeast Nebraska and nonmembers are welcome.

**Norfolk’s Senior Citizens Center** was dedicated in 1982. Congregate meals are provided Monday through Friday. Activities include cards, bingo,

pool, dances, exercise, crafts, pottery, and ceramics. Entertainment and informational programs and meals on wheels are also available.

The first hard-wood structured residence in Norfolk is **Dederman Cabin**. Built out of Cottonwood logs in 1868, this simple, two-room cabin with wooden floors and a loft provided shelter for the Fredrick John Dederman family. The logs used to build the cabin were gathered by Dederman along the Elkhorn River.

The **Cowboy Trail**, the longest rails-to-trails conversion in the nation, will span 321 miles through northern Nebraska when completed. Today, 161 miles of the trail are open to the public for hiking, biking, and horseback riding. This includes a 143-mile segment from Norfolk to Ainsworth, a 16-mile segment from Bassett to Ainsworth. This trail follows the gentle slopes of the old Chicago and North Western rail line.

The **Nebraska Game and Parks Commission’s District III** headquarters represents the divisions of fisheries, game law enforcement, and wildlife services. Information on management of fish and wildlife resources; hunting, big game, and fishing permits; and park entry stickers are available.

The **Willow Creek Dam**, a 700-acre lake located near Pierce, 14 miles northwest of Norfolk, is a multipurpose project of recreation and flood control. The earth-filled dam is approximately 3,000 feet long with a maximum height of 55 feet. Willow Creek recreational facility offers swimming, boating, water skiing, picnicking, camping, fishing, and hiking/horseback riding trail. The area also features a game and waterfowl habitat. The camping area includes electric hookups and a modern shower building with laundry facilities. The project was constructed by the Lower Elkhorn Natural Resources District and is managed as a state recreation area by the Nebraska Game and Parks Commission.

**Maskenthine Lake and r ecreation Area**, located ten miles east of Norfolk in the rolling hills of north-central Stanton County, was

constructed in 1976 by the Lower Elkhorn Natural Resources District. The 560-acre area, which includes a 100-acre lake, offers many recreational activities to the public. The lake, stocked by the Nebraska Game and Parks Commission, is a popular fishing district. Other recreational activities include hunting, boating, picnicking, hiking, camping, and swimming. An arboretum has been established on the east side of the lake featuring approximately 70 different species of trees and shrubs.

Local cultural groups include the Community Concert Association, Community Theatre Group, Norfolk Arts Council, and Elkhorn Valley Historical Society.

## HOUSING

### New Construction

There were 125 new homes constructed in 2007 and 2008. The cost of new home construction averages \$78.51 per square foot.

Building permits issued in 2008:

Duplexes	2
Single-unit houses	71

**Housing Market** (as of 2008):

#### Number of Homes on the Market

Single Family - 145

#### Avg. Selling Prices (New and Existing)

Single Family Home	
2,500 sq. ft. - 3 bedroom	\$233,800
1,600 sq. ft. - 3 bedroom	\$138,600
1,000 sq. ft.	\$81,700
Townhouses 1,500 sq. ft.- 2 bedroom	\$165,800
Condominiums	\$128,250
1,200 sq. ft - 2 bedroom	

#### Number of Single Family Homes

##### for Sale by Price (New and Existing)

Less than \$100,000	63
\$100,000-\$300,000	73
\$300,001 and above	9

### Rentals

Executive Style - 3,000 sq. ft. - 3 bedroom	6
Apartment Vacancy Rate	14%

### Low Cost and/or Retirement Housing

**Meadow Ridge**, a 130-acre housing development in northeast Norfolk, was started in 1996 for low-to moderate-income persons. The first, second, third, and fourth phases of construction are completed, which includes 108 mixed-income apartments, 70 attached housing units, and 95 detached single-family housing units.

**Westport**, a 42-unit apartment building for low-income elderly and handicapped, was completed in 1996.

The **Odd Fellow Rebekah Manor** with 100 high-rise units, the **I.O.O.F. Manor** with 91 high-rise units, and the **Boulevard Village** with 81 apartments in 13 detached units are available for disabled people and those 62 years of age and older.

**Cimarron Apartments** with 30 units, **Woodwinds Apartments** with 50 units, **Greenland Village** with 16 units, **Lakewood Apartments** with 72 units, and **North Park Apartments** with 40 units are available for low-income families.

The **Improved Living, Inc., Evergreen Apartments** is a USDA Rural Development project built in 1986. The 20-unit facility is handicapped accessible.

The **Norfolk Housing Agency** has a voucher rental assistance program that currently provides rental assistance to more than 250 families, elderly, and disabled people on a monthly basis. The assistance goes to families throughout the community in homes and apartments scattered throughout Norfolk. Nearly 100 landlords participate in this program. Additionally, the Norfolk Housing Agency recently developed, built, and manages a 24-unit tax credit project, **Meadow Ridge Estates**, as well as owns the **Kensington**, a 54-unit historical apartment

complex, which also houses 3 businesses. The housing agency has been in a joint venture building homes in the Meadow Ridge development. More than 70 homes have been built since 1998, and down-payment assistance and low-interest loans have been provided to some homeowners. The Housing Development Division also has an owner rehabilitation program to assist lower income people with renovations to their homes, including roofs, heating and cooling systems, siding, concrete replacement, and many other types of rehabilitation. The city applies for various grants to maintain the units in which families have applied for help.

### **Assisted Living**

**The Chateau**, completed in 1985, is licensed for 19 assisted living beds. This is a retirement housing, subsidized rental facility.

### **Edwood Vista**

**The Homestead**, an assisted living facility, was completed in 1999. The Homestead's motto is "Life as you want it...Care as you need it." A full line of amenities including daily activities, transportation, personal care, and an emergency care pendant is available to the residents of the 35 apartment/suites. The apartment/suites are available in three different sizes as well as four different care levels. The Homestead offers quality care in a warm, home-like setting.

**The Madison House** is an assisted living facility with 39 apartments offering five different levels of care as well as three different sizes of apartments. Madison House provides many amenities and services to the residents, including three home-cooked meals daily; available staff 24 hours a day; and daily activities such as crafts, cards, and exercise. Each apartment has an emergency call system, and residents have the option to wear a response pendant around their neck, escorts to/from medical appointments, and much more. The residents are provided quality care and services in a warm, friendly, and engaging home-like setting.

**The Meadows** provides the Norfolk community with a new concept in retirement living and offers senior citizens another choice for spending their golden years securely and with self-respect. The Meadows offers 76 one- and two-bedroom apartments, primarily for independent persons ready to actively enjoy their senior years without the responsibility of a yard and house. The Meadows also offers 42 residential care/assisted living suites designed for persons wanting or needing personal care services. Various activities are planned for the residents, and transportation is available.

**Skyview Villa Assisted Living**, opened in 1988, has 16 studio and one-bedroom apartments. Residents are able to enjoy a combination of independence and assistance with amenities such as weekly housekeeping and laundry, meal and snack preparations, daily activities, assisted bathing, medication administration, transportation, and 24-hour assistance. Each apartment comes with a private porch or patio. The on-site chapel offers Catholic Masses and Protestant services. A beauty shop is staffed two days a week with a licensed beautician. Skyview Villa Assisted Living is an affiliate of Faith Regional Health Services.

**Golden LivingCenter Norfolk**, built in 1966, is a 75-bed skilled nursing facility and Alzheimer's care unit that is certified by Medicare and Medicaid and licensed by the state of Nebraska. Licensed professionals provide 24-hour nursing services with nursing consultants available. Physical, speech, and occupational therapies are offered in-house with the use of Freedom Through Functionality Equipment. Also provided are outpatient services once the resident returns home. Staff includes a medical director, pharmacy consultant, registered dietician, social services, restorative nursing services, and hospice and respite services. A wide variety of activities are provided, including church services, educational and music programs, and outings in the community.

Golden LivingCenter Norfolk also has a 28-bed assisted living unit called Golden LivingCommunity Norfolk Chateau. The Norfolk

Chateau is also licensed by the state of Nebraska by Medicaid. Assistance with medication, three meals a day, housekeeping and laundry services, and transportation to local appointments are available

Madison County Bank  
Midwest Bank  
Stanton National Bank  
TierOne Bank  
US Bank  
Wells Fargo

## FINANCIAL

Financial institutions in Norfolk:

Bank of Madison  
Bank of the West  
Bank First  
Elkhorn Valley Bank & Trust  
First National Bank of Norfolk

Other financial institutions in the community include one agricultural credit institution, two personal credit institutions, and three securities and commodity brokers.



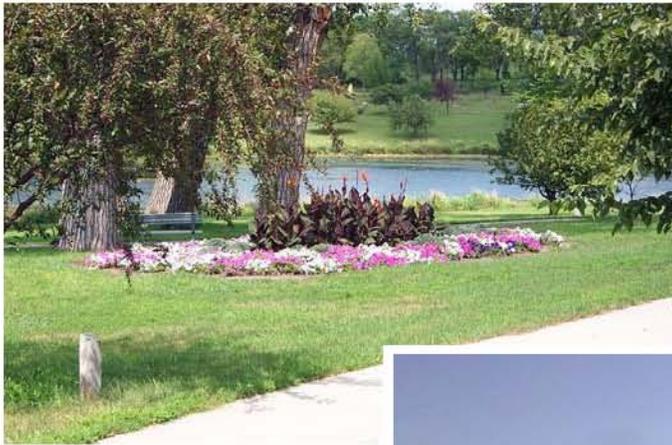
Homestead Assisted Living Residence



Madison House Assisted Living



The Meadows



Scenes from Skyview Park



Scenes from TaHaZouka Park



Liberty Bell Pool



Cowboy Trail



Golf Day



Eldorado Hills Golf Club



Norfolk Country Club



Norfolk Arts Center



New Home Construction

## COMMUNITY SERVICES

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### PROFESSIONAL

Architectural Firms .....	3
Attorneys (individual).....	52
Auctioneering Firms .....	4
Certified Public Accountants .....	29
Chiropractors.....	16
Dental Laboratories.....	1
Dentists .....	22
Engineering Firms.....	3
Medical Doctors at Faith Regional Health Services (residing in Norfolk)	
—anesthesiology .....	3
—cardio/thoracic surgery .....	1
—cardiology .....	5
—critical care .....	2
—dermatology.....	3
—ear, nose & throat .....	1
—emergency medicine.....	8
—family practice.....	16
—gastroenterology .....	1
—general surgery .....	5
—hematology & oncology .....	1
—infectious disease.....	1
—internal medicine .....	4
—nephrology.....	1
—neurology.....	2
—obstetrics & gynecology.....	5
—ophthalmology.....	1
—orthopedics & sports medicine.....	1
—oral maxillofacial surgery.....	1
—orthopedics .....	3
—pathology .....	1
—pediatrics .....	4
—physical medicine & rehabilitation .....	1
—plastic surgery.....	1
—psychiatry .....	2
—pulmonology.....	2
—radiation oncology.....	1
—radiology.....	3
—reconstructive surgery .....	1
—urology .....	1
—vascular surgery.....	1
Medical Doctors at Faith Regional Health Services (on hospital consulting staff other than those residing in Norfolk)	
—cardiology .....	2
—ear, nose & throat .....	1
—emergency medicine .....	2
—family practice .....	5

—gastroenterology.....	2
—general surgery.....	1
—hematology.....	1
—hematology & oncology.....	7
—neurology.....	1
—obstetrics & gynecology.....	1
—ophthalmology.....	2
—pathology.....	9
—pediatric neurology.....	2
—pediatric cardiology.....	2
—pediatric endocrinology.....	1
—pediatric neurology.....	1
—physical medicine & rehabilitation.....	1
—plastic surgery.....	4
—pulmonology.....	1
—urology.....	1
Nurse Practitioners.....	8
Nurses, Registered.....	411
Optometrists.....	18
Orthodontists.....	4
Pharmacists.....	24
Podiatrists.....	3
Veterinarians.....	5

## **BUSINESS AND COMMERCIAL**

Accounting/Bookkeeping Agencies.....	21
Advertising Agencies.....	2
Agricultural Implement Dealers (farm equipment).....	3
Antique Shops.....	5
Apparel Stores—combination.....	15
—men’s.....	2
—women’s.....	5
Appliance Stores.....	5
Auto Repair & Service.....	20
Auto Supply Parts.....	8
Automobile Dealers.....	26
Automobile Renting & Leasing.....	5
Aviation Seeding & Spraying.....	1
Bakeries.....	8
Banquet Facilities, Halls & Auditoriums.....	11
Beauty Salons & Barber Shops.....	27
Carpet & Rug Dealers.....	8
Caterers.....	6
Child Care Services—child care centers.....	7
—child care center/preschool.....	10
—licensed child care/house II.....	13
—licensed child care providers.....	68
—school age only child care.....	6

Contractors—building.....	10	
—carpentry.....	5	
—concrete.....	18	
—electric.....	14	
—excavating.....	9	
—general.....	65	
—gravel.....	3	
—heating & air conditioning.....	18	
—insulation.....	4	
—painting.....	4	
—plumbing.....	10	
—remodeling & repairing.....	61	
—roofing.....	12	
Convenience Stores.....	12	
Copying & Duplicating Services.....	3	
Craft Stores.....	6	
Dance Studios.....	2	
Department Stores.....	8	
Discount Stores.....	7	
Drug Stores.....	8	
Dry Cleaning & Laundry.....	2	
Employment Services, Temporary.....	5	
Floral Shops.....	4	
Garbage Collection.....	6	
Gift Shops.....	12	
Grain Dealers.....	2	
Grocery Stores.....	9	
Grocery Stores (wholesale).....	1	
Hardware Stores.....	2	
Hatcheries.....	1	
Health Clubs.....	5	
Heavy Equipment Repair.....	1	
Industrial Distributor of Fertilizers & Chemicals.....	1	
Industrial Equipment & Supplies.....	2	
Industrial Gas Suppliers (oxygen).....	1	
Insurance Companies.....	55	
Internet.....	9	
Interior Decorators & Designers.....	8	
Jewelry Stores.....	5	
Landscaping Equipment & Supplies.....	4	
Laundries, Self-Service (laundromats).....	3	
Lawn Services.....	13	
Lumberyards.....	4	
Lumberyards (wholesale).....	1	
Machine Shops.....	8	
Meat Packers.....	1	
Motels.....	11	(681 rooms)
Nurseries & Garden Centers.....	3	
Office Machine Repairs.....	2	
Office Equipment Services & Supplies.....	3	

Photography Studios .....	9
Preschools .....	23
Printers .....	6
Real Estate Firms .....	8
Restaurants .....	43
Service Stations.....	3
Shoe Stores.....	8
Television & Radio Repair.....	2
Theatres .....	7
Tool & Die Makers .....	1
Travel Agencies & Bureaus .....	3
Upholstery Shops .....	2
Variety Stores .....	4
Welding Shops .....	3



Elkhorn Valley Museum



Elkhorn Valley Museum Cabin & School

## AGRICULTURE & RAW MATERIALS

### AGRICULTURE

2007 Statistics	Madison County	State of Nebraska
Number of Farms	699	47,712
Land in Farms (acres)	315,210	45,480,358
Average Size of Farms (acres)	451	953
Market Value of Agricultural Products Sold	\$220,548,000	\$15,506,035,000
Market Value Per Farm	\$315,519	\$324,992
Total Acres Irrigated	107,885	8,558,559
Percent of Farmland Irrigated	34.2%	18.8%
<b>Five-Year Average Production of Leading Crops (2004–2008)</b>		
Hay Alfalfa (Dry)	62,428 tons	4,232,000 tons
All Wheat	81,125 bu.*	69,730,000 bu.
Corn for Grain	19,731,300 bu.	1,326,770,000 bu.
Soybeans	5,065,880 bu.	225,334,000 bu.
<b>Five-Year Average Livestock Population (2005–2009)</b>		
All Cattle	73,800	6,470,000

\*Four-year average

Source: National Agricultural Statistics Service, 2004–2009  
2007 Census of Agriculture

### RAW MATERIALS

Unlimited amounts of sand and gravel, nonmetallic minerals, are available in the Norfolk area; however, metallic minerals are not found in the area.

Timber sales of cottonwood, walnut, maple, ash, and other hardwoods are available in the area as well as cedar posts made from cedar trees.

Agricultural products available in quantity are melons, apples, assorted vegetables, corn, wheat soybeans, alfalfa hay, and oats. Items which are partly processed locally and available in quantity are beef and hog carcasses, hides, poultry, and dried milk and eggs.

## CLIMATE

### TEMPERATURE, PRECIPITATION, AND HUMIDITY

Month	AVER AGES						
	Temperature			Precipitation		Humidity	
	Min.	Mean	Max.	rain (Inches)	Snow (Inches)	Morning	Afternoon
January	9.4	19.8	30.3	0.58	6.0	76	65
February	14.9	25.2	35.6	0.78	5.7	79	65
March	24.7	35.4	46.1	1.68	6.3	80	62
April	37.1	49.1	61.1	2.42	2.0	79	52
May	48.9	60.6	72.3	3.93	0.0	80	53
June	58.9	70.5	82.2	4.20	0.0	82	55
July	64.0	75.5	87.0	3.37	0.0	84	56
August	61.8	73.2	84.7	2.94	0.0	86	58
September	51.2	63.7	76.1	2.38	0.0	83	54
October	38.9	51.7	64.5	1.68	0.5	79	52
November	25.3	36.2	47.1	1.05	3.5	80	60
December	14.2	24.3	34.4	0.67	5.8	79	66
<b>Annual</b>	37.4	48.8	60.1	25.66	29.8	81	58

### FROST DATA

Average date of spring freeze probability .....	April 30
Average date of fall freeze probability.....	October 4
Average length of freeze free season probabilities .....	157 days
Average number of “heating degree days” based on 65° Fahrenheit.....	6,834
Average number of “cooling degree days” based on 65° Fahrenheit .....	951
Wind speed in miles per hour (annual average).....	12
Prevailing wind direction (annual average) .....	South

Source: High Plains Regional Climate Center, University of Nebraska, 1948–2008, [www.hprcc.unl.edu](http://www.hprcc.unl.edu)