



INFORMATION ON NEBRASKA'S COMMUNITY BASED
DEVELOPMENTAL DISABILITIES SERVICE PROVIDERS

2008 NEBRASKA DEVELOPMENTAL DISABILITIES PROVIDER PROFILES

STATE OF NEBRASKA
DEPARTMENT OF HEALTH & HUMAN SERVICES
DIVISION OF DEVELOPMENTAL DISABILITIES

JULY 2008

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PEOPLE WITH DEVELOPMENTAL DISABILITIES AND THEIR FAMILIES
MAY REPRODUCE THIS PUBLICATION FOR THEIR USE

Preface

Nebraska Department of Health & Human Services, Division of Developmental Disabilities produced the Provider Profile for use by individuals with developmental disabilities and their families. The Provider Profile was conceptualized and developed by an Advisory Committee of professionals and family members in 1996. The Provider Profile has been produced annually since 1998.

The intent of this document is to provide consumers and their family members a source for choosing an appropriate Nebraska developmental disabilities service provider based on the choices expressed by individuals with developmental disabilities. All certified developmental disabilities service providers contracting with the state provide this information to our department and we print it for your use. The purpose of the information presented is to provide the reader with an overview of the organization, the services offered, and quality measures implemented by the provider.

Service Coordination gathers Quality of Life data for individuals served by a Nebraska developmental disability provider. The Quality of Life instrument used to collect data is an interview tool based upon the "Quality of Life Questionnaire," authored by Drs. Ken Keith and Robert Schalock. Quality of Life data is summarized for the entire state as well as for each individual provider.

The number of consumers receiving assisted day, supported day, assisted residential and/or supported residential, the number and reason for service discontinuations, and current certification status for each agency is also provided.

**The project is funded by
The State of Nebraska Department of Health and Human Services
Division of Developmental Disabilities.**

Acknowledgements

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Providers by City

- Alliance**
 - Region I Office of Human Development
- Auburn**
 - Region V Services-SENDS
- Beatrice**
 - Mosaic
 - Region V Services (Crete)
- Bellevue**
 - Black Hills Workshop, Inc. DBA OPC
 - Hands of Heartland
- Bloomfield**
 - NorthStar Services
- Broken Bow**
 - Mid-Nebraska Individual Services
- Chadron**
 - Region I Office of Human Development (Alliance)
- Columbus**
 - Mosaic
 - NorthStar Services
 - Region V (David City)
 - Versatile Support Services
- Cozad**
 - South Central Developmental Services
- Crete**
 - Region V Services
- David City**
 - Region V Services
- Fairbury**
 - Region V Services
- Fremont**
 - Mosaic
 - NorthStar Service
- Gering**
 - Region I Office of Human Development (Scottsbluff)
- Grand Island**
 - Goodwill Industries of Greater NE
 - Mid-Nebraska Individual Services
 - Mosaic
- Hastings**
 - Goodwill Industries of Greater NE
- Mid-Nebraska Individual Services
 - Mosaic (GI)
- Holdrege**
 - Mosaic
 - Mid-Nebraska Individual Services (Oxford)
- Kearney**
 - Developmental Services of NE
 - Goodwill Industries of NE
 - Mid-Nebraska Individual Services
 - Mosaic (Holdrege)
- LaVista**
 - VODEC (Omaha)
- Lincoln**
 - Community Alternatives Nebraska
 - Developmental Services of NE
 - Integrated Life Choices
 - Nebraska Mentor **
 - Region V: 1,2,3,4, ServiceLinc
 - VITAL Services
- McCook**
 - Southwest Area Training Services
- Minden**
 - Mosaic (Holdrege)
- Nebraska City**
 - Nebraska Mentor (Lincoln) **
 - Region V Services
- Norfolk**
 - Employment Works
 - Envisions
 - Mosaic
 - NorthStar Services
- North Platte**
 - North Platte Opportunity Center
- Oakland**
 - NorthStar Services
- Ogallala**
 - PAKS Developmental Services
- Omaha**
 - Autism Center of Nebraska
 - Better Living
- Career Solutions
 - Developmental Services of NE
 - ENCOR: Bellevue, Central, Fremont/Blair, North, South, Support Services, Workstations in Industry
 - Ideal Care Support Services
 - Mosaic
 - Nebraska MENTOR
 - VODEC
 - Youth Care & Beyond
- O'Neill**
 - NorthStar Services
- Ord**
 - Mid-Nebraska Individual Services
- Oxford**
 - Mid-Nebraska Individual Services
- Papillion**
 - Envisions
- Scottsbluff**
 - Region I Office of Human Development
- Seward**
 - Region V Services (York)
- Sidney**
 - Region I Office of Human Development
- South Sioux City**
 - NorthStar Services
- Superior**
 - Mid-Nebraska Individual Services
- Valentine**
 - NorthStar Services
- Wahoo**
 - Region V Services
- Wayne**
 - NorthStar Services
- West Point**
 - NorthStar Services (Oakland)
- York**
 - Mosaic (GI)
 - Region V Services

Note: some providers serve two cities out of one office. The provider is listed under only one of the two cities in this publication. In the above directory, the city where the listing occurs is in parenthesis following the agency name.
 ** Indicates new providers who have not yet participated in the quality of life surveys.

Division of Developmental Disabilities Overview

The following is a brief overview of the Division of Developmental Disabilities funded by the Nebraska State Legislature and housed within the State of Nebraska Department of Health and Human Services. The following information is for adults with developmental disabilities. Children with developmental disabilities receive services from DDD as well, but those services are not the focus of this document. For more information regarding any of the following topics, please contact the Service Coordination office in your locale listed on page 5.

Eligibility Determination

There are specific eligibility requirements an individual must meet in order to be eligible for services through the Division of Developmental Disabilities (DDD). The person must have a diagnosis of a developmental disability. This can include a diagnosis of mental retardation or a severe chronic disability other than mental retardation or mental illness that:

1. occurs before the age of 22 years;
2. results in a mental or physical impairment that is not caused by mental illness;
3. is likely to continue indefinitely; and
4. results in substantial limitation in three or more of the following areas:
 - a. self care;
 - b. receptive & expressive language;
 - c. learning;
 - d. mobility;
 - e. self-direction;
 - f. capacity for independent living; or
 - g. economic self-sufficiency.

The professionals at DDD review school and medical information to determine individual eligibility. Once an individual has been determined eligible for DDD services and notified that funding is available for him or her, the Objective Assessment Process (OAP) is implemented to determine the amount of service funding available.

Range of Services

All eligible individuals are entitled to receive Service Coordination. Currently in Nebraska, individuals are entitled to receive day services once they have reached age 21 and have left the Nebraska school system. Due to limited funding, other services may not be available, such as residential or respite services, and the individual may be placed on a waiting list for services.

Services funded through DDD include:

- Service Coordination – working with the individual and their family to develop plans and coordinate services which meet the individual’s needs.
- Day/Vocational Services – services designed to assist in becoming employed. Services may range from supporting the person in a job in the community to teaching job skills in a sheltered setting.
- Residential Services – services designed to assist the individual in living in the community. Services may be provided in the person’s home or in supervised settings in the community.
- Respite – service to provide occasional relief to the unpaid family or primary caregiver from the day-to-day care and supervision of the individual.

Individual Cost Requirements

Each individual receiving services through the DDD is required to complete a financial assessment that determines their ability to pay for the cost of the services received. Each individual receiving services through the DDD is required to apply and accept benefits for which they are eligible.

Service Providers

Services funded through the DDD are provided by contracted certified providers of developmental disability services. These providers are located across the state and offer a variety of services to meet the needs of persons with developmental disabilities.

How and when to apply

The earlier an individual applies for services the better. Application can be made for future services, regardless of age.

Application can be made through any of the Service Coordination offices, located across the state. While too numerous to be listed here, they may be reached by calling the service area office nearest you, as listed on the following page. That office may then refer you to a local office closer to your home.

Nebraska Service Coordination Offices

If you (or a family member) want developmental disability supports, please call the nearest State of Nebraska Department of Health & Human Services Service Coordination office:

Western Service Area

Pam Mann

State Office Building #4

200 South Silber Street

North Platte, NE 69101-4019

(308) 535-8079

Central Service Area

Kay Rehtus

24 West 16th Street

P.O. Box 218

Kearney, NE 68848-0218

(308) 865-5592

Northern Service Area

Leroy Schafersman

1959 E. Military Ave.

Fremont, NE 68025-5467

(402) 727-3245

Southeast Service Area

Sara Kramer

Gold's Building

1033 O Street, Suite 519

P.O. Box 98933

Lincoln, NE 68509-8933

(402) 471-4400

Eastern Service Area

Cindy Brinker

1821 North 73rd Street

Omaha, NE 68114-1905

(402) 595-2700

Additional information regarding offices may be obtained by clicking on “**Office Locations**” on the State of Nebraska Department of Health and Human Services website at: <http://www.dhhs.ne.gov>.

Provider Profile Information

Information regarding Nebraska Developmental Disabilities Providers contracting with the State of Nebraska Department of Health and Human Services, Division of Developmental Disabilities is portrayed in this publication as a reference for people with developmental disabilities and their families wanting to learn more about a particular provider. Nebraska cities with a developmental disabilities provider are listed alphabetically. Each individual provider profile contains eleven items.

Each provider submitted agency information which is listed in items 1 through 7.

Items 8 through 11 are submitted by DDD and are designed to provide families and people with developmental disabilities a more in-depth view of the provider's capabilities to meet individual needs.

1. Agency Information

- a. **Name and Location.** Providers note the location of the main office in the city listed. Some providers have satellite offices in other cities within the state. In this case, two/three cities are listed together. The city housing the home office is listed first.
- b. **Date Agency Began.** The month and year the provider began offering services to persons with developmental disabilities are listed.
- c. **Operational Status.** Providers are typically organized operationally as Public, Private Non Profit, or Private for Profit.
- d. **Mission.** Each provider submits the organization's mission statement.
- e. **Contact Information.** A contact person, phone, fax, email, and website (if applicable) are listed.
- f. **Family References Available.** This indicates the provider has family members who are willing to provide a reference regarding the services their family member receives from the provider.

2. Nebraskans Supported

- a. **Number of Nebraskans Supported.** The number following Nebraskans Supported is the number of individuals served by the provider on the date the information was collected.
- b. **Earns Income from another Employer.** Listed is the number of individuals served by the provider who have income from an employer other than the provider.
- c. **Owner Home.** The number of individuals being served by the provider who own their own home is listed.
- d. **Has Rental/Lease Agreement.** Listed is the number of individuals served by the provider who holds a lease rather than residing in one of the provider's group homes or leasing an apartment under the umbrella of the provider.

3. **Supports/Services**
 - a. This section provides information regarding the supports and services offered by the provider. All of the supports/services listed can be cross-referenced to the Service Definitions found on page 10.
 - b. **Adult Vocational/Adult Residential/Children.** The section is divided into Vocational, Residential and Children's Services. If one of these sections does not appear in the profile, it indicates that the provider does not provide that particular type of service.
 - c. **Other Support/Services Offered.** Providers offering specialty services such as retirement or medical services have an opportunity to list those here.

4. **Employees**
 - a. **Full-Time/Part-Time.** This section portrays the number of the Provider's full-time and part-time employees at the time the information was collected.
 - b. **Length of Employment for Direct Support Staff.** Providers list the length of employment of direct support staff. Some Providers are able to distinguish between staff assigned to work in a vocational setting or a residential setting. Other Providers do not designate staff to work either vocational or residential or do not have one or the other type of program.
 - c. Employment is designated by less than one year, one to two years, three to four years, or five or more years of employment.

5. **Training for Direct Support Staff**
 - a. **Health & Safety Training.** The number of hours a new employee receives in Health and Safety related training is indicated.
 - b. **First Aid Certification/CPR Certification.** Providers reporting that all staff receive First Aid and CPR training and will have First Aid Certification and/or CPR Certification listed.
 - c. **Other Training.** Providers submit additional information regarding their initial and on-going staff training programs.

6. **Quality of Life Enhancement Activities**
 - a. Providers describe consumer-related initiatives designed to promote consumer happiness, satisfaction, and consumer control.

7. **Quality Assurance Activities**
 - a. Providers describe official activities that measure the quality of the services they provide and how they intend to continually improve their services.
 - b. **Results Available to the Public.** Provider indicates if quality assurance activity results are available to the public for review.

8. **Quality of Life Scores** (see page 11 for more detailed information).
 - a. The Quality of Life scales are listed for each agency with the corresponding score for each of the previous years collected.
 - b. 2007 Quality of Life scores for each scale are listed followed by the 2007 statewide average score for each scale.

- c. A Quality of Life interview was conducted with community members without disabilities in 1999. A score on each of the scales is listed for community members without disabilities (wo).
 - d. The Perception of Well-being is an average score for all of the scales combined and is displayed in bold.
9. **Nebraskans Receiving Assisted/Supported Day/Residential Services for Designated Calendar Year.**
- a. The number of people receiving assisted/supported day/residential services from the provider is listed per each calendar year the data was collected.
10. **Service Discontinuation.** This information indicates the cumulative number of people who have discontinued services during 2007.
- 1. **Transfers to another DD Provider: Same City**
 - A1. Work/Day—Provider terminated services
 - A2. Work/Day—Person’s/family’s decision
 - B1. Residential—Provider terminated services
 - B2. Residential—Person’s/family’s decision
 - C1. Both Residential/Work—Provider terminated services
 - C2. Both Residential/Work—Person’s/family’s decision
 - 2. **Transfer to another DD Provider: Different City**
 - A1. Provider terminated services or initiated move
 - A2. Person’s/family’s decision
 - A3. Person/family moved
 - 3. **No longer wants specialized community-based DD services**
 - A1. Individual/family moved out of State
 - A2. Individual is independent & no longer needs specialized DD services
 - A3. Natural supports replace specialized DD services
 - A4. Entered long-term placement (other than community-based DD services)
 - A5. Began Community Supports Program
 - A6. Other
 - 4. **Death**
 - 5. The status of the Nebraska Department of Health & Human Services, Division of Developmental Disabilities **Certification** is listed. Providers can receive a provisional, one-year or two-year certification.

Service Definitions

Vocational

- **Assisted Day/Vocational:** staff is on site and immediately available at all times.
- **Supported Day/Vocational:** staff is periodically available and is not constantly on site/available. Services may be provided at work sites where persons without disabilities are employed or volunteer.
- **Work Station in Industry:** workstations are located in a community business or industry where persons without disabilities are employed and where there may be several persons working on different job duties or contracts. Staff is available to people receiving these services at all times. The provider may contract with business or industry. Examples may include enclaves, workstations, or mobile work crews. Workstations do not include provider workshops.

Note: work station in industry is considered a subset of assisted day service, but funded as a supported day service. In the 2004 data presented in this publication, work station in industry is displayed as an assisted day service. Work station in industry is displayed as a supported day service for all years prior to 2004.

Residential

- **Assisted Residential:** staff is available at all times-including sleep time. Services may be provided in group homes, apartments, or other living environments.
- **Supported Residential:** Services are provided in a residential setting where the person is responsible for maintaining their own home, both financially and domestically, with periodic supervision/support from staff.
- **In-Home Habilitation:** this service is provided to people living with their family to support the individual and family and to prevent out-of-home placements.
- **Extended Family Home:** people receiving these services do not live with their natural families or in settings owned by a DHHS certified provider. Extended families provide service in their own homes and must be available to provide habilitation when the person is home (day and/or evening). Room and board is paid by the person with the disability and the board should include three meals each day.
- **Home Teacher:** home teachers are employees of a certified provider agency. Individuals do not live in their natural family homes. Services are provided in a home teacher's home where a home teacher must be available during the day and/or evening, including sleep time. Room and board (three meals daily) are provided at the expense of the person with the disability.

Other

- **Respite:** respite services are available for persons living at home with their non-paid family or caregiver. Respite may be provided in the person's home or in a setting operated by a DHHS certified provider.

Quality of Life Questionnaire Information

Each Provider Profile information summary in this publication includes a measurement of how consumers serviced by the provider view their quality of life. Service Coordinators use a valid Quality of Life Interview Instrument to collect quality of life data and report it to a Statewide Data Coordinator. The Statewide Data Coordinator works with a statistician at DDD in designing the quality of life results reported in this publication.

Quality of Life Questionnaire

Service Coordinators assist people in completing a questionnaire titled “The Quality of Life Questionnaire.”¹ Drs. Robert Schalock and Ken Keith developed the instrument as a way to measure individuals’ overall perception of well-being on eight scales. People receiving services score themselves on a series of questions by using a three-point scale. The scores are then converted into a ten-point rating system and listed under item number 8. The domains are briefly described below.

1. **Satisfaction:** A measurement of how happy people are overall with their life. Are they having fun, feeling successful, and important? Are they feeling lonely or included socially?
2. **Productivity:** A measurement of how people feel about their work or daily activities. How happy are they with their pay, supervision, benefits, skills and training, and treatment by co-workers?
3. **Empowerment:** A measurement of how much control people perceive they have over their own lives. Do they make their own decisions or does their life seem planned and controlled by others? Scores are broken down for people living in (a) assisted residential-group homes (staff are always there); (b) supported residential-apartments or own homes (staff are there part-time); and (c) parents/caregiver’s home with in-home support.
4. **Social Belonging:** A measurement of how much people feel included and valued as community members. Do they have friends without disabilities? Do they join community organizations and participate with others? Do they go out? Are they treated well?
5. **Rights:** A measurement of how much people feel they are able to exercise their individual and civic rights. Do they make their own decisions about what to eat, when to go to bed, what to buy with their money, what to do for fun? Do they have the choice to join clubs/organizations, to worship as they choose? Do they date or marry?

¹ Robert Schlock, Ph.D., Ken Keith, Ph.D., the Quality of Life Questionnaire. Quality of Life Questionnaire Manual can be obtained from IDS Publishing Corporation, Box 389, Worthington, OH 43085

6. **Relationships:** A measurement of the extent people enjoy social relationships. Do they have enjoyable relationships with family members, friends, neighbors, co-workers, and members of religious or community groups?
7. **Economic Security:** A measurement of how secure people feel about their economic situation. Do they feel they are as well off as others? Do they earn enough money to buy the things they want and need?
8. **Growth & Development:** A measurement of the extent to which people feel they have a full life. Do they feel successful and good about what they are doing? Are they learning new skills to get different or better jobs?

The scores of all of the domains listed above are averaged and shown as the domain entitled **Perception of Well-Being**.

Questionnaire Implementation

The Statewide Data Coordinator trained ten Service Coordinator Quality of Life Liaisons from each area of the state in how to implement the Quality of Life Questionnaire. In turn, the Liaisons trained individual Service Coordinators to conduct the interviews.

Quality of Life Interview Participants

People completing the Quality of Life interview met the following criteria:

- Over the age of 21.
- Receiving Day Services, Residential Services or both from a DDD contracted provider.
- Receiving services from the current provider for at least six months.

In total, Service Coordinators interviewed 3,520 people receiving services from DDD. As much as possible, non-verbal people answered interview questions from a series of happy/neutral/sad face symbols. If this proved too difficult, a two-rater system was used. Two individuals who know the person well completed the Quality of Life Questionnaire utilizing their best judgment. The results from both raters are averaged.

Community Member Participation

In 1999, Service Coordinators collected quality of life information from persons without disabilities in the provider's locale using the same Quality of Life Questionnaire. The information provides a comparison basis to persons being served by the provider.

Division of Developmental Disabilities Provider Nebraska Certification Requirements

Mandatory Requirements

Nebraska Division of Developmental Disabilities Providers providing specialized services must obtain a certification from the Nebraska Department of the Health and Human Services, Division of Developmental Disabilities (Title 205) and from Nebraska Health and Human Services Division of Public Health Licensure Unit (Title 480). An introductory description taken from each set of regulations follows.

Title 205 – Services for Persons with Developmental Disabilities in Community-Based Programs.

“This title concerns the organization and implementation of services for persons with developmental disabilities in community-based programs. These regulations address the responsibilities of the Department of Health and Human Services, the administration of services for persons with developmental disabilities, certification of a provider of developmental disabilities services, and development and implementation of the individual program plan/individuals and family support plan. These regulations are administered by the Division of Developmental Disabilities.

Web Address:

<http://www.dhhs.ne.gov/reg/t205.htm>

Title 480 – Home and Community Based Waiver Services for Adults with Mental Retardation and Related Conditions.

“The Nebraska Medical Assistance Programs (NMAP) offers under a waiver of statutory requirements, an array of community-based services to individuals age 21, or older, who are eligible for Intermediate Care Facility for the Mentally Retarded (ICF/MR) services under NMAP. The purpose of the waiver services is to offer options to clients who would otherwise require ICF/MR services.”

Web Address:

<http://www.dhhs.ne.gov/reg/t480.htm>

Optional

Providers offering residential services to four or more consumers in the same residence must also meet Title 175 – Health Care Facilities and Services Licensure (Chapter 3. Regulations and Standards Governing Centers for the Developmentally Disabled).

Web Address:

<http://www.dhhs.ne.gov/reg/t175.htm>

Quality Assurance Activities

Providers are asked to report agency quality assurance activities under number 7 on the profile sheet. Quality assurance activities differ for each provider. Typical examples of quality assurance activities include **internal** activities such as monthly reviews of IPPs, consumer and/or guardian satisfaction surveys, safety reviews, upper management site reviews, and; **external** activities such as financial audits, State Fire Marshal review, Quality Review Teams, and Service Coordination monitoring.

Some providers report the licenses and certifications they hold with the State of Nebraska such as the Division of Developmental Disabilities Certification, Mental Health Center Licensure, Centers for Persons with Developmental Disabilities Licensure, Child Caring Agency Licensure, Home and Community-Based Waiver Services for Adults and Children Provider, etc.

Providers may also report accreditation with a national accrediting body. The process for achieving national accreditation is different for each accreditation body, but in general, the agency requesting accreditation must undergo a stringent review by experts in the field. The cost for the review is incurred by the provider. Nebraska Division of Developmental Disabilities Providers reporting receipt of national accreditation, have utilized one of the following three national accrediting bodies.

- Council on Quality and Leadership in Support for People with Disabilities
- Joint Commission on Accreditation of Health Care Organizations
- CARF

For more information about these or other quality assurance activities reported by individual providers, please contact the provider.

Alliance/Chadron – Region I – Office of Human Development

1. Agency Information Region I Office of Human Development 319 Black Hills, P.O. Box 247 Alliance, NE 69301-0247 5789 W. Hwy 20, P.O. Box 900 Chadron, NE 69337-0937 Date Agency Began: 1975 Operational Status: Public Mission: To be a learning organization that believes in each individual's capabilities and adds value to the lives of the people with disabilities whom we support, our employees and the community.		Contact Person: Bill Reiling Alliance Phone: 308-762-1970 Alliance Fax: 308-762-1650 Chadron Phone: 308-432-4050 Chadron Fax: 308-432-3992	
2. Nebraskans Supported: 49 Earns income from another employer: 18 Owns Home: 1 Has Rental/Lease Agreement: 18			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential	
<u>Children</u> Assisted Residential Extended Family Home Assisted Day			
4. Employees: Full-Time: 10 Part Time: 28 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 19 1-2 Years: 16 3-4 Years: 1 5+ Years: 14 Vocational Staff: Less than one year: 13 1-2 Years: 6 3-4 Years: 4 5+ Years: 2			
5. Training for Direct Support Staff: Safety 5 Hrs. Health 10 Hrs. First Aid Certification CPR Certification			
6. Quality of Life Enhancement Activities: The Region I Office of Human Development is committed to continuous quality improvement in all aspects of the Agency's endeavors. The ultimate goal of the Agency's Quality Improvement process is to provide high quality services and supports to the individuals we serve. Indicators of quality services will be that clients are fully satisfied with those services and supports, that employees feel confident that they are providing meaningful and valuable services and supports, and that the communities in our Region recognize that the Agency is an important and valuable resource in the community. The agency has implemented Outcome Based Performance Measures that are person centered, individually defined and reliably and validly measured. Staff members undergo intensive training in outcome performance measures and individualizing support services to facilitate the achievement of personal outcomes.			
7. Quality Assurance Activities: Region I Office of Human Development is certified by the Nebraska Department of Health & Human Services, Division of Developmental Disabilities. The agency's facilities are also certified Medicaid Waiver sites and as such have participated in CEO surveys. Internally, the agency has implemented a continuous quality improvement process that includes monitoring of services. Results available to the public.			

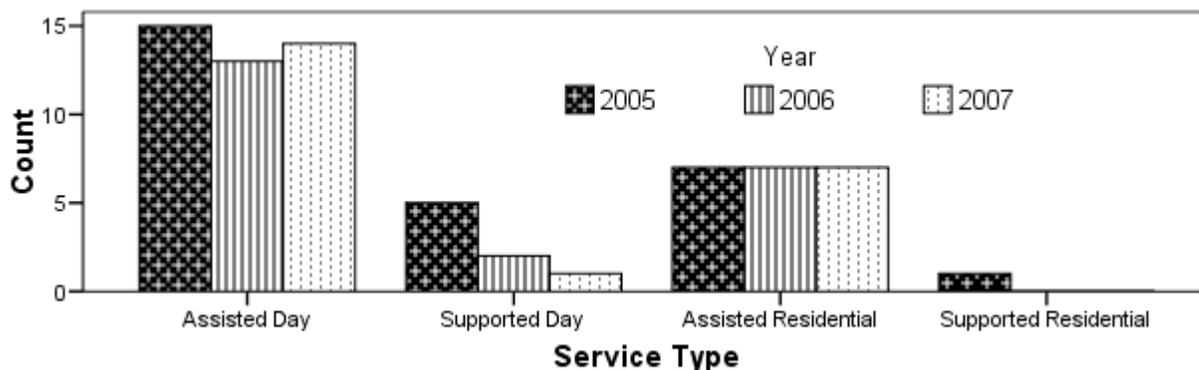
Alliance/Chadron – Region I – Office of Human Development

8. Quality of Life Scores

Scales	1998	1999	2001	2004 Alliance	2004 Chadron	2007 Alliance	2007 Chadron	2007 State wide *	1999 (**wo) Alliance	1999 (**wo) Chadron
Satisfaction	6.93	6.51	6.23	7.21	6.26	6.54	5.77	7.11	8.41	8.37
Competency	8.50	7.20	6.86	8.24	7.01	5.76	6.42	6.90	8.18	8.43
Empowerment	-	-	-	-	-	-	-	-	9.00	9.10
a. Assisted Residential	5.19	4.92	4.37	6.13	4.65	4.14	4.55	4.97	-	-
b. Supported Residential	6.98	7.13	7.09	6.00	6.63	-	6.72	7.33	-	-
c. Living with Family/In Home Support	7.75	-	-	-	-	-	-	6.16	-	-
Social Belonging	5.52	5.56	4.52	6.00	5.16	4.90	5.15	5.71	7.52	7.87
Rights	6.14	5.84	5.32	6.64	5.94	5.50	5.66	6.40	8.61	9.42
Relationships	6.48	6.20	5.84	6.44	5.69	5.75	5.54	6.32	7.89	8.38
Economic Security	6.97	6.42	6.22	7.06	6.52	5.72	5.82	6.39	8.15	8.11
Growth & Development	8.08	6.11	5.63	6.85	6.04	5.74	5.65	7.12	8.52	8.61
Perception of Well-Being	6.83	6.21	5.80	6.81	5.99	5.62	5.67	6.45	8.28	8.53

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person’s/family’s decision	
A3. Person/family moved	5
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other Admitted to Nursing Facility	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Auburn – Region V

1. Agency Information Region V Services-SENDS 2507 Schneider Ave. Auburn, NE 68305-3054 Date Agency Began: 4/73 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships within community and lessen reliance upon agency services.		Contact Person: Bob Kinghorn Phone: 402-274-4996 Fax: 402-274-5153 E-Mail: sn70107@alltel.net Website: regionvservices.com Family References Available Upon Request: SENDS Plan: SENDS, as an agency, will provide/promote appropriate resources to ensure that individual outcomes for persons occur.	
2. Nebraskans Supported: 68 Earns income from another employer: 20 Owns Home: 9 Has Rental/Lease Agreement: 15			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite Job Coaching Employment Consultant		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Teacher Home Teacher Extended Family Home Respite	
<u>Children</u> Assisted Residential Extended Family Home Home Teacher In-Home Habilitation Assisted Day & Respite			
Other Supports/Services Offered: School Contracts, Private Contract.			
4. Employees: Full-Time: 45 Part Time: 17 Length of Employment for Direct Support Staff			
Residential Staff:	Less than one year: 6	1-2 Years: 6	3-4 Years: 11 5+ Years: 9
Vocational Staff:	Less than one year: 3	1-2 Years: 0	3-4 Years: 3 5+ Years: 15
5. Training for Direct Support Staff: Safety 6 Hrs. Health 10 Hrs. First Aid Certification CPR Certification Other Training: All staff are required to have a minimum of 40 hours training per year that relates to the individual needs and desires of the persons they support.			
6. Quality of Life Enhancement Activities: Outcomes Interviews are basis for development of habilitation plan. Facility-free services for 30 persons. (New, creative support utilizing a Community Services Associate who supports work opportunities in the community for persons with developmental disabilities rather than in the traditional “workshop” setting. Persons develop new friendships and important connections; provides volunteer opportunities leading to real job/wages.) Three Job Clubs for persons working in the community – weekly job support meetings with working peers. Career Class – goal setting to attain desired jobs. Fourteen Social Clubs for persons served. Each facility/location has a computer available. Day Home Facility for 5 people. Separate site for 6 school-aged persons. Separate transition site for 7 people. Thirty-two separate community job sites. Alzheimer’s Support groups: for persons served; for staff/community facilitated by agency staff. Separate day location for 1 person with Alzheimer’s disease. Access swimming and whirlpool facilities for therapeutic benefits. Services provided in Auburn, Falls City, Tecumseh, & Dubois. Employment Consultant and job coaching available. As many as 12 agency-planned vacations per year. Aging Education and Retirement Options for persons served. Nine people now own their homes. Staff available to do training on Alzheimer’s disease on a statewide basis.			
7. Quality Assurance Activities: Region V Services Systems Review quarterly. Monthly monitoring by Health & Human Services – Service Coordination. Agency Behavior Intervention Teams. Region V Services Program Ethics Committee. Staff and Family Satisfaction Surveys. Social Security Payee Reviews. Regular Medication Administration Reviews. SE People First Chapter – Chapter of the Year for 2006. Results available to the public.			

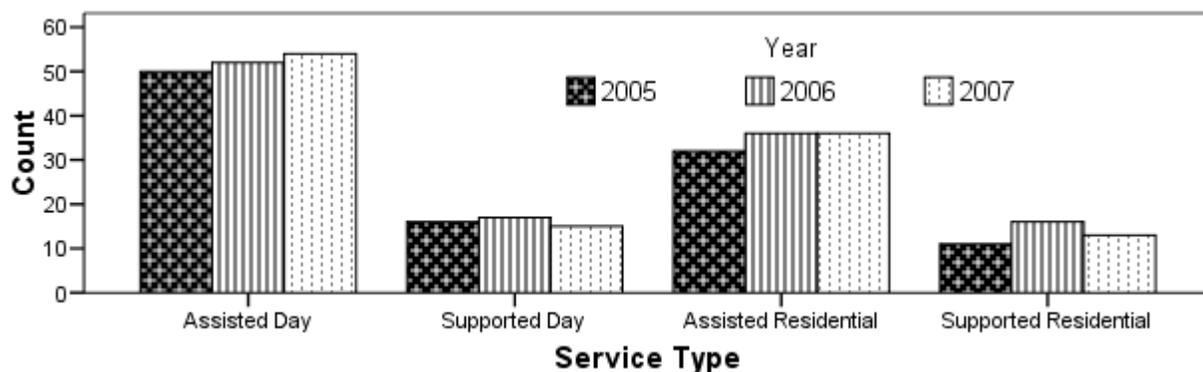
Auburn – Region V

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.19	6.96	7.24	7.07	7.33	7.11	8.03
Competency	7.23	8.21	8.24	8.07	7.60	6.90	8.50
Empowerment	-	-	-	-	-	-	9.70
a. Assisted Residential	5.02	6.76	6.04	5.85	5.96	4.97	-
b. Supported Residential	8.58	7.88	7.91	8.70	8.56	7.33	-
c. Living with Family/In Home Support	5.38	5.50	6.00	7.00	6.75	6.16	-
Social Belonging	5.26	6.53	6.56	6.81	6.64	5.71	8.13
Rights	6.03	6.57	6.95	7.50	7.80	6.40	9.73
Relationships	5.88	7.14	6.98	7.03	7.14	6.32	8.46
Economic Security	6.58	7.06	7.38	7.15	7.35	6.39	7.61
Growth & Development	6.54	7.22	7.32	7.30	7.05	7.12	9.00
Perception of Well-Being	6.17	7.03	7.12	7.20	7.21	6.45	8.65

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Beatrice – Mosaic

1. Agency Information Mosaic – Beatrice 29107 US Hwy. 77 Beatrice, NE 68310-7703 Date Agency Began: 1925 Operational Status: Private Non-Profit Mission: In partnership with people who have disabilities, Mosaic provides supports and advocates that all may realize God’s gift of wholeness of life.		Contact Person: Tim Summers, Program Coordinator Phone: 402-228-4700 Fax: 402-223-4031 E-Mail: tim.summers@mosaicinfo.org Website: www.mosaicinfo.org	
2. Nebraskans Supported: 40 Earns income from another employer: 4 Owns Home: 0 Has Rental/Lease Agreement: 5			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry		<u>Adult Residential</u> Assisted Residential Supported Residential In Home Habilitation	
<u>Children</u> Assisted Residential			
4. Employees: Full-Time: 32 Part Time: 10 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 1 1-2 Years: 3 3-4 Years: 4 5+ Years: 16 Vocational Staff: Less than one year: 4 1-2 Years: 3 3-4 Years: 6 5+ Years: 6			
5. Training for Direct Support Staff: Health & Safety First Aid Certification CPR Certification Other Training: MANDT System, Food Safety and Nutrition, Safety: OSHA, Emergency Procedures--First Disaster, Rights for persons Served, and Consumer Finances.			
“Helping People Get What They Want”, “Building Positive Relationships”, “Services and Support Planning”, “Habilitation”, Abuse, Neglect & Exploitation”, “Rights”, “Integrity at Mosaic”, “HIPAA”, “Personal Outcome Measures”, “Orientation”, “Coaching the Van Driver”, “Client Finances”, Introduction to Mosaic, History, Mission and Value, Basic Safety Emergency Plan. Additional training provided as needed per specific job duties.			
6. Quality of Life Enhancement Activities & Advocacy Training: <ul style="list-style-type: none"> ▪ Person Centered Training-Emphasizing Expression of rights. ▪ Job Skills Training-Vocational Quality of Life Plan. ▪ Mosaic provides individualized supports for people with disabilities and advocates with them so they may choose appropriate services, defend their rights, and express their opinions. ▪ Quality Enhancement Plan. ▪ On-call system including cellular telephones for managers. ▪ Community involvement based on an individualized service plan. ▪ Mosaic’s 4,800 employees provide supports and advocacy for 3,600 people with disabilities in more than 50 communities across 15 states and Great Britain. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Accredited by The Council on Quality and Leadership in Support of People with Disabilities for two years. ▪ Satisfaction surveys for people in services, family/guardian, & funding sources. ▪ Ongoing internal quality checks/visits. ▪ Quality Assurance Committee. ▪ Safety Committee. ▪ Collaboration with Gallup and staff satisfaction. Results available to the public.			

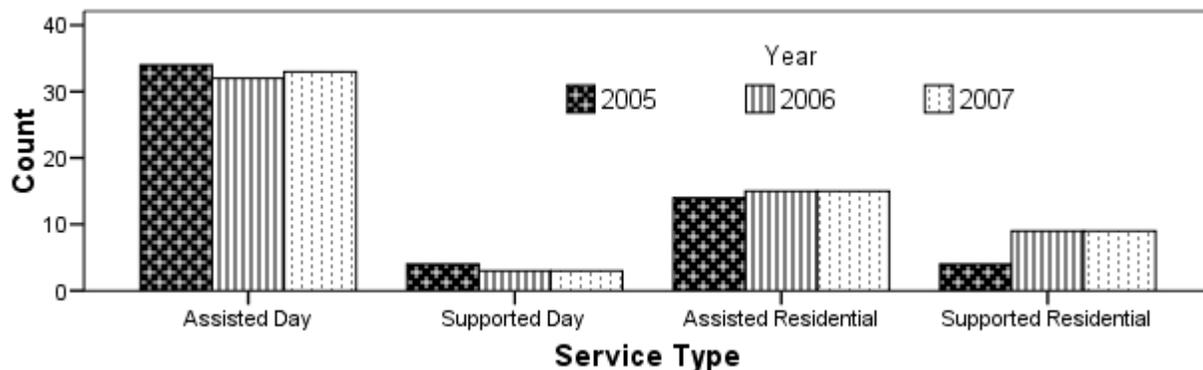
Beatrice – Mosaic

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	5.74	6.99	7.08	7.31	7.47	7.11	8.53
Competency	6.92	7.94	8.29	8.25	8.39	6.90	8.10
Empowerment	-	-	-	-	-	-	9.47
a. Assisted Residential	4.14	5.77	4.07	4.63	4.66	4.97	-
b. Supported Residential	-	9.00	8.10	8.00	8.25	7.33	-
c. Living with Family/In Home Support	2.38	4.50	-	-	6.38	6.16	-
Social Belonging	4.77	5.90	5.30	5.49	5.99	5.71	8.50
Rights	5.40	6.45	6.66	6.66	6.73	6.40	9.83
Relationships	5.66	6.94	6.60	6.43	6.57	6.32	8.85
Economic Security	5.70	6.80	7.09	7.02	7.32	6.39	7.67
Growth & Development	6.71	7.42	7.42	8.04	7.87	7.12	8.39
Perception of Well-Being	5.68	6.77	6.73	6.83	6.99	6.45	8.67

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Bellevue – Black Hills Workshop, Inc. DBA OPC

<p>1. Agency Information</p> <p>Black Hills Workshop, Inc. DBA OPC P.O. Box 1137 Bellevue, NE 68005-1137</p> <p>Date Agency Began: 4/96 Operational Status: Private Non-Profit</p> <p>Mission: Black Hills Workshop, Inc. will provide and/or obtain quality employment opportunities, while delivering services/supports for individuals with disabilities and those who are disadvantaged. Our business is to develop unlimited opportunities so they may participate in their community as good neighbors, productive workers, and valued friends.</p>	<p>Contact Person: Brad Saathoff</p> <p>Phone: 402-291-9930</p> <p>Fax: 402-291-9840</p> <p>E-Mail: bsaathoff@bhws.com</p>
<p>2. Nebraskans Supported: 60</p> <p>Earns income from another employer: 56 Owns Home: 0 Has Rental/Lease Agreement: 0</p>	
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry</p>	
<p>4. Employees: Full-Time: 7 Part Time: 5</p> <p>Length of Employment for Direct Support Staff Vocational Staff: Less than one year: 4 1-2 Years: 1 3-4 Years: 0 5+ Years: 2</p>	
<p>5. Training for Direct Support Staff:</p> <p>Safety & Health First Aid Certification CPR Certification</p>	
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Quality Improvement Plan. 	
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Employee Criminal Background Checks. ▪ Consumer Satisfaction Surveys. ▪ Certification as a Community-Based Program through the Nebraska Department of Health and Human Services, Division of Developmental Disabilities, South Dakota LHS. <p>Results available to the public.</p>	

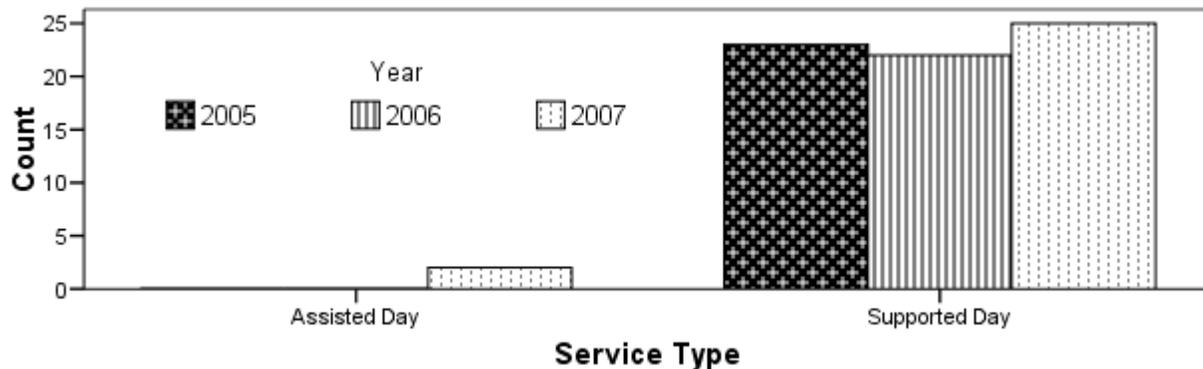
Bellevue – Black Hills Workshop, Inc. DBA OPC

8. Quality of Life Scores

Scales	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.48	7.04	7.58	7.11	8.30
Competency	7.33	8.49	8.30	6.90	8.14
Empowerment	-	-	-	-	9.07
a. Assisted Residential	-	-	-	4.97	-
b. Supported Residential	-	-	-	7.33	-
c. Living with Family/In Home Support	-	-	-	6.16	-
Social Belonging	5.78	5.87	6.29	5.71	7.94
Rights	6.60	7.09	7.47	6.40	9.15
Relationships	6.26	6.25	6.71	6.32	8.42
Economic Security	6.40	7.20	7.74	6.39	8.01
Growth & Development	6.67	7.34	8.14	7.12	8.24
Perception of Well-Being	6.53	6.93	7.43	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different Cit	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Bellevue – Hands of Heartland

1. Agency Information Hands of Heartland, Inc. 211 Galvin Rd. Bellevue, NE 68005-4852 Date Agency Began: 9/98 Operational Status: Private for Profit Mission: Hands of Heartland believes that people with developmental disabilities are people first. We strongly believe in the family net and encourage families and consumers to be involved in every aspect of delivering services. We believe in the quality of excellence in all aspects of our company. We at Hands of Heartland believe in one focus, “the consumer.” It is our promise not to lose sight of that focus and give the utmost in care possible to that individual person. We at Hands of Heartland are what our name states: “we supply the Hands to teach and the Hearts to care.”		Contact Person: Courtney Kline-Hays Phone: 402-502-1525 Fax: 402-502-1562 E-Mail: ckline3736@aol.com Website: www.handsofheartland.org Family References Available Upon Request.	
2. Nebraskans Supported: 59 Earns income from another employer: 15 Owns Home: 0 Has Rental/Lease Agreement: 68			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Home Teacher Respite	
		<u>Children</u> Assisted Residential Home Teacher In-Home Habilitation Assisted Day Respite	
4. Employees: Full-Time: 69 Part Time: 12 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 10 1-2 Years: 30 3-4 Years: 14 5+ Years: 15 Vocational Staff: Less than one year: 3 1-2 Years: 8 3-4 Years: 0 5+ Years: 0			
5. Training for Direct Support Staff: Safety 20 Hrs. Health 15 Hrs. First Aid Certification-Annually CPR Certification-Annually Other Training: Each team member is required to complete the orientation period required by the agency. This training includes but is not inclusive to: Client Rights, MANDT, Medication Certification, Normalization, IPP Training, Behavior Intervention Techniques, Programmatic Training, Abuse & Neglect, Health & Hygiene, Observing and Reporting, Consumer Funds, Blood Borne Pathogen, Safety.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Job Skills Training. ▪ Outcome based and consumer centered interviews. ▪ Outside participation by individuals in other programs for socialization and habilitation programs. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Hands of Heartland implements an overall annual assessment of all services and administration processes. ▪ Hands of Heartland takes an individualized approach to community living. We believe that the individual is free to make their own decisions and if given the opportunity, to live independently. It is our job to make sure the individuals that we serve succeed. 			
Results available to the public.			

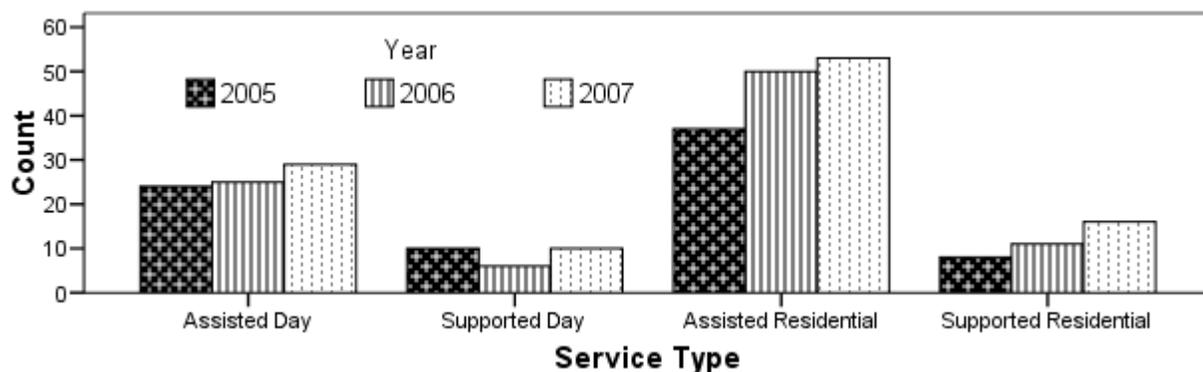
Bellevue – Hands of Heartland

8. Quality of Life Scores

Scales	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	5.39	6.35	6.56	7.10	7.11	8.30
Competency	5.10	5.65	7.08	7.06	6.90	8.14
Empowerment	-	-	-	-	-	9.07
a. Assisted Residential	4.60	5.22	5.21	5.42	4.97	-
b. Supported Residential	4.25	6.89	6.30	7.06	7.33	-
c. Living with Family/In Home Support	7.69	4.50	-	7.50	6.16	-
Social Belonging	6.40	5.79	5.70	5.10	5.71	7.94
Rights	5.76	5.86	6.31	6.16	6.40	9.15
Relationships	6.20	6.07	5.94	5.72	6.32	8.42
Economic Security	5.09	5.46	6.44	6.37	6.39	8.01
Growth & Development	5.06	5.51	6.44	7.32	7.12	8.24
Perception of Well-Being	5.51	5.74	6.12	6.28	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	1
B1. Residential – Provider terminated svcs	1
B2. Residential – Person's/family's decision	3
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Bloomfield – NorthStar

<p>1. Agency Information</p> <p>NorthStar Services P.O. Box 588 Bloomfield, NE 68718-0588</p> <p>Date Agency Began: 7/74 Operational Status: Public</p> <p>Mission: Supporting People in Reaching their Goals.</p>	<p>Contact Person: Laurel Johnson</p> <p>Phone: 402-373-4358</p> <p>Fax: 402-373-2748</p> <p>Family References Available.</p>
<p>2. Nebraskans Supported: 34 Earns income from another employer: 17 Owns Home: 2 Has Rental/Lease Agreement: 14</p>	
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Employment Supported Day/Vocational Work Station in Industry Respite</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Respite</p>
<p>Other Supports/Services Offered: Contract with schools for transitional services, other services are possible-depending on individual requests and funding availability.</p>	
<p>4. Employees: Full-Time: 21 Part Time: 45</p> <p>Length of Employment for Direct Support Staff Residential Staff: Less than one year: 7 1-2 Years: 8 3-4 Years: 6 5+ Years: 45</p>	
<p>5. Training for Direct Support Staff:</p> <ul style="list-style-type: none"> ▪ Safety & Health: 15 hrs, 1st year; 8 hrs after 1st year ▪ First Aid Certification ▪ CPR Certification <p>Other Training: Staff receives training with various Person-Centered Planning tools and Employment Services.</p>	
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Onsite self-employment technical assistance for people supported by NorthStar and employees. ▪ Quality Improvement sessions around issues of inclusion and community building. ▪ Employees participated in training on consumer driven services, outcome measures, job development, computer skills, funding, aging, recognizing abuse, quality of life issues, etc. ▪ Sessions to help strengthen relationships and increase understanding of others' differences. ▪ Agency-wide sessions on improving people's quality of life. 	
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Consumer Satisfaction Surveys. ▪ Annual Quality Assurance Review. ▪ Monthly Review of the IPP. ▪ Nurse Quarterly Review of medication administration activities. ▪ Safety and Sanitation Activities-including preventive maintenance review of facilities and vehicles. ▪ Ongoing monitoring activity by local Service Coordination component of DHHS-DDD. ▪ Certification by the Nebraska Department of Health & Human Services-Division of Developmental Disabilities. ▪ Local Due Process Committee & Agency-wide Human & Legal Rights Committee review of use of medication and program/plan for behavioral purposes, suspected Abuse/Neglect, and possible rights restrictions. ▪ Family Satisfaction Surveys. <p>Results not violating confidentiality are available to the public.</p>	

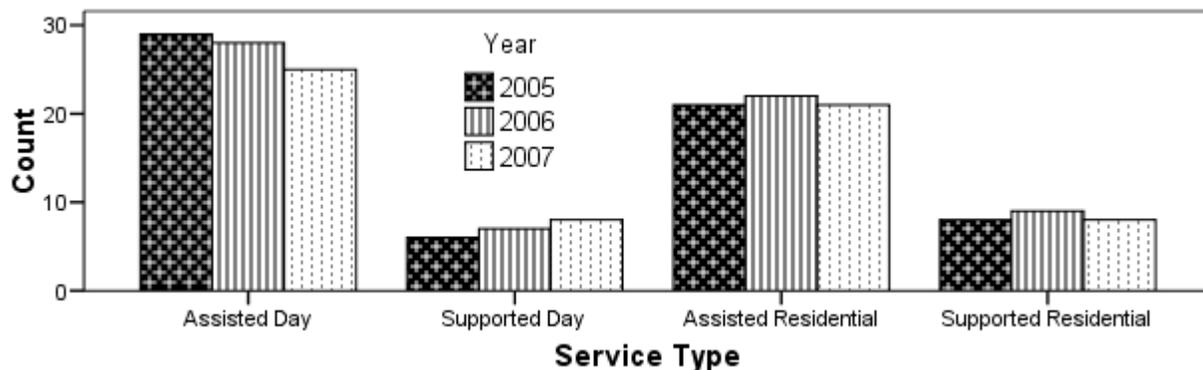
Bloomfield – NorthStar

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.48	6.62	6.60	6.72	6.60	7.11	8.80
Competency	7.76	7.13	6.81	6.25	5.80	6.90	9.10
Empowerment	-	-	-	-	-	-	9.63
a. Assisted Residential	4.49	4.36	3.82	4.96	4.45	4.97	-
b. Supported Residential	7.56	7.67	7.56	7.75	8.38	7.33	-
c. Living with Family/In Home Support	5.50	4.92	3.75	4.25	-	6.16	-
Social Belonging	5.28	5.19	4.83	5.27	5.00	5.71	9.07
Rights	6.17	5.93	5.47	5.88	5.81	6.40	9.83
Relationships	6.72	6.41	6.24	6.43	6.13	6.32	9.18
Economic Security	6.62	6.41	5.90	5.98	5.74	6.39	8.61
Growth & Development	6.98	6.31	5.86	6.46	6.08	7.12	9.17
Perception of Well-Being	6.42	6.15	5.82	6.08	5.76	6.45	9.17

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Broken Bow – Mid-Nebraska

<p>1. Agency Information</p> <p>Mid-Nebraska Individual Services, Inc. 710 Kiowa Lane, P.O. Box 523 Broken Bow, NE 68822-0523</p> <p>Date Agency Began: 10/70 Operational Status: Private Non-Profit</p> <p>Mission: Mid-Nebraska Individual Services enhances a person's quality of life by teaching skills essential to live and work as a productive community member.</p>	<p>Contact Person: Kathy Wiedner</p> <p>Phone: 308-872-6415</p> <p>Fax: 308-872-6417</p> <p>E-Mail: mnisbb@inebraska.com</p>										
<p>2. Nebraskans Supported: 31</p> <p>Earns income from another employer: 13 Owns Home: 0 Has Rental/Lease Agreement: 34</p>											
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential</p>										
<p>Other Supports/Services Offered: In-Home Residential Habilitation provided to 1 Nebraskan.</p>											
<p>4. Employees: Full-Time: 20 Part Time: 13</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 4</td> <td>1-2 Years: 2</td> <td>3-4 Years: 4</td> <td>5+ Years: 12</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 1</td> <td>1-2 Years: 5</td> <td>3-4 Years: 3</td> <td>5+ Years: 2</td> </tr> </table>		Residential Staff:	Less than one year: 4	1-2 Years: 2	3-4 Years: 4	5+ Years: 12	Vocational Staff:	Less than one year: 1	1-2 Years: 5	3-4 Years: 3	5+ Years: 2
Residential Staff:	Less than one year: 4	1-2 Years: 2	3-4 Years: 4	5+ Years: 12							
Vocational Staff:	Less than one year: 1	1-2 Years: 5	3-4 Years: 3	5+ Years: 2							
<p>5. Training for Direct Support Staff:</p> <p>Safety 4 Hrs. Health 4 Hrs. First Aid Certification CPR Certification</p> <p>Other Training: <u>Medication Aide Training</u>; <u>Introduction:</u> Mission & Values, Organizational Structure, Reporting Services, Quality Issues, Critical Incident Reporting Process, Individual Rights/Reporting Abuse & Neglect, Maintaining Confidentiality-HIPAA Compliance, Emergency Procedures, Operating Equipment/Vehicle Usage; <u>Basic Safety/Health:</u> Safety Manual Review; <u>Basic Training:</u> Origination of Skill Teaching, Teaching Techniques & Interactions, Using the Skill Teaching Data Sheet, Basic Behavior Support; <u>Continuing Education:</u> Individual Program Planning Participation, Intermediate Behavior Support, Intermediate Teaching.</p>											
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Quality Assurance Reviews to be done annually by External Review Team. ▪ Instigated the use of "Network Relationship Maps." 											
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Participated in CEO Surveys. ▪ Quality Assurance Reviews. ▪ Monthly reviews of each person's service plan and money management system. <p>Results available to the public except monthly reviews.</p>											

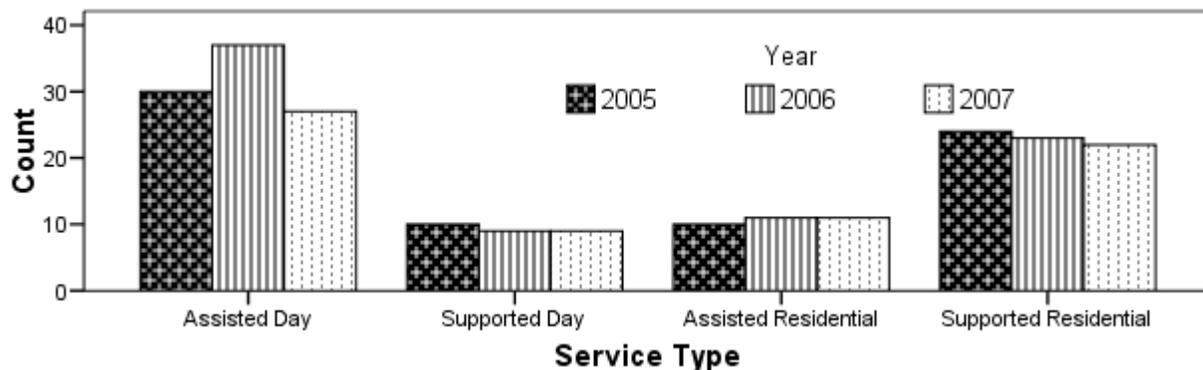
Broken Bow – Mid-Nebraska

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide *	1999 (**wo)
Satisfaction	6.03	7.01	7.11	6.88	6.91	7.11	8.83
Competency	6.72	7.67	7.60	5.94	5.98	6.90	8.60
Empowerment	-	-	-	-	-	-	9.37
a. Assisted Residential	3.94	4.00	3.53	3.88	3.86	4.97	-
b. Supported Residential	6.04	6.45	6.77	6.52	6.06	7.33	-
c. Living with Family/In Home Support	6.75	6.50	7.50	6.50	6.50	6.16	-
Social Belonging	5.36	5.79	5.20	4.98	4.22	5.71	8.57
Rights	5.71	7.01	6.39	6.03	5.58	6.40	9.50
Relationships	6.28	7.00	6.68	6.00	5.59	6.32	8.85
Economic Security	5.78	6.91	6.78	5.63	5.96	6.39	8.17
Growth & Development	7.12	7.20	6.92	6.69	6.57	7.12	8.94
Perception of Well-Being	6.06	6.82	6.58	6.00	5.79	6.45	8.85

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	3

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Columbus – Mosaic

1. Agency Information Mosaic – Northeast Nebraska 1355 32nd Ave. Columbus, NE 68601-4855 Date Agency Began: 7/94 Operational Status: Private Non-Profit Mission: In partnership with people who have disabilities, Mosaic provides supports and advocates that all may realize God's gift of wholeness of life.		Contact Person: Lynette Morris Direct Support Manager Phone: 402-564-8212 Fax: 402-562-8428 E-Mail: lynnette.morris@mosaicinfo.org	
2. Nebraskans Supported: 9 Earns income from another employer: 5 Owns Home: 0 Has Rental/Lease Agreement: 4			
3. Supports/Services <u>Adult Vocational</u> Supported Day/Vocational		<u>Adult Residential</u> Supported Residential In-Home Habilitation Extended Family Home	
<u>Children</u> Extended Family Home In-Home Habilitation			
4. Employees: Full-Time: 5 Part Time: 4 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 1 1-2 Years: 2 3-4 Years: 4 5+ Years: 2 Vocational Staff: Less than one year: 0 1-2 Years: 1 3-4 Years: 2 5+ Years: 0			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 15 Hrs. First Aid Certification CPR Certification Other Training: Building Positive Relationships, Integrity of Mosaic, Ethics of Touch, Overview of Outcomes, Rights Training, Programs & Assessments, Technical Refresher Course, Abuse & Neglect Training, 4-day Personal Outcomes Measures Training, Client Finances, Steps, Coaching the Van Driver, Communication, About Mosaic, Human Resources, Consumer Finances, Introduction to Mosaic and History, Mission and Values. Additional training provided on specific job duties.			
6. Quality of Life Enhancement Activities and Advocacy Training: <ul style="list-style-type: none"> ▪ Instigated the use of "Network Relationship Maps." ▪ Consumer Council, Person Centered Training-Emphasizing Expression of Rights. ▪ Quality, Enhancement Plan, On Call System, Community Involvement based on individualized planning. ▪ HIPAA 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Accredited by The Council on Quality and Leadership in Support of People with Disabilities for two years. ▪ Quality Enhancement Plan. ▪ All staff trained in outcome-based programming. ▪ Satisfaction surveys for people in services, family/guardian, staff, & funding sources. ▪ Staff Satisfaction and collaboration with Gallup. 			
Results available to the public.			

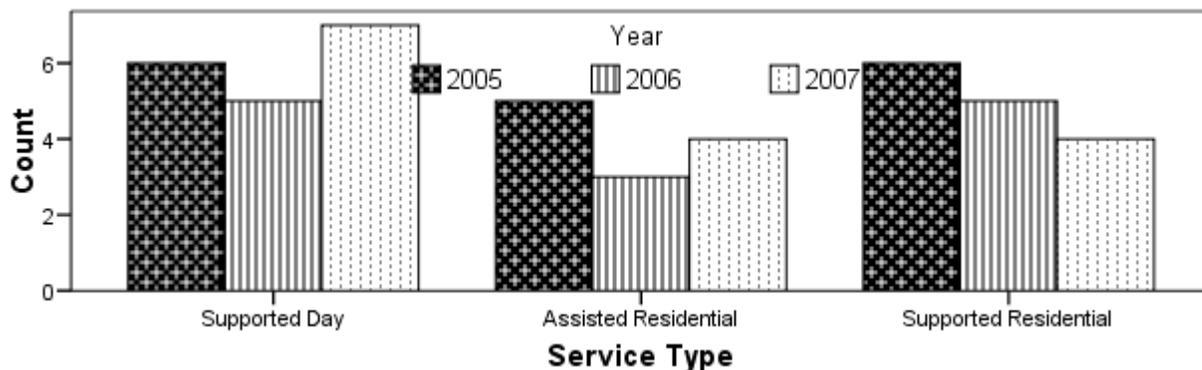
Columbus – Mosaic

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.10	6.51	5.91	7.16	6.77	7.11	8.10
Competency	7.19	5.47	3.06	6.84	7.22	6.90	8.70
Empowerment	-	-	-	-	-	-	9.43
a. Assisted Residential	5.43	6.67	5.00	4.50	5.75	4.97	-
b. Supported Residential	6.83	8.13	6.88	7.13	8.25	7.33	-
c. Living with Family/In Home Support	-	3.75	3.50	-	-	6.16	-
Social Belonging	6.91	5.78	6.22	6.11	7.20	5.71	8.70
Rights	5.71	6.67	6.30	7.50	8.19	6.40	9.67
Relationships	6.72	6.12	5.98	6.50	7.15	6.32	8.74
Economic Security	6.15	5.67	5.31	6.72	6.92	6.39	7.39
Growth & Development	6.55	5.33	4.56	7.32	7.63	7.12	9.11
Perception of Well-Being	6.40	6.01	5.35	6.84	7.24	6.45	8.73

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	1
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Columbus – NorthStar

1. Agency Information NorthStar Services 2866 48 th Ave. Columbus, NE 68602-1097 Date Agency Began: 1973 Operational Status: Public Mission: Support People in Reaching Their Goals.		Contact Person: Rusty Penry Phone: 402-564-1465 Fax: 402-564-2994 E-Mail: rusty1@northstarservices.net Website: www.northstarservices.net	
2. Nebraskans Supported: 39 Earns income from another employer: 13 Owns Home: 3 Has Rental/Lease Agreement: 11			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Retirement Services Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home	
		<u>Children</u> Respite Extended Family Home	
4. Employees: Full-Time: 23 Part Time: 45 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 8 1-2 Years: 9 3-4 Years: 2 5+ Years: 24 Vocational Staff: Less than one year: 3 1-2 Years: 0 3-4 Years: 4 5+ Years: 8			
5. Training for Direct Support Staff: Safety & Health First Aid Certification CPR Certification Other Training: Medication Aide Training; Preventing & Resolving Aggressive Behavior Training; Employment Services & Training; Program Development; Training for Support Services; Vision, Discovery & Planning (IPP Process); Medication Aide Training.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Continuation of Quality Assurance Component. ▪ Continued training in Person Centered Planning, Supported Employment & Community Connections. ▪ Implementation of Practices of Universal Enhancement/Tom Pomeranz. ▪ Personal Future meetings for individuals. ▪ Job coaching & shadowing. ▪ Focus on Employment Services. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Family & Individuals served satisfaction survey. ▪ Annual Quality Assurance Review. ▪ Nurse Consultant on-call status & monthly service reviews. ▪ State of NE certification/surveys & on-going monitoring by DHHS. ▪ Health & Human Services Division of Public Health Licensure Unit reviews. ▪ On-going monitoring by Supervisors. ▪ Monthly Safety & Sanitation reviews. ▪ Monthly Human & Legal Rights Committee reviews, Local Due Process Committee reviews. ▪ Annual Financial Audit. 			
Results available upon request if they do not violate privacy of people supported.			

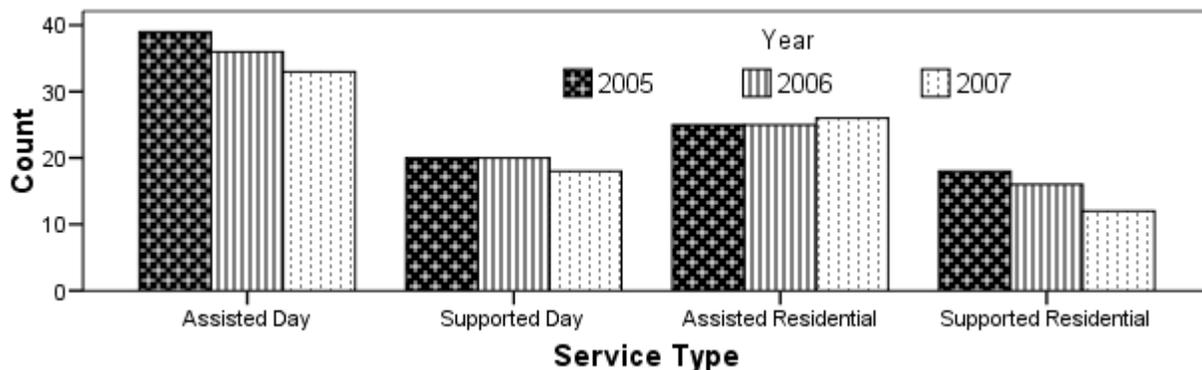
Columbus – NorthStar

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.58	6.89	6.95	7.01	7.04	7.11	8.10
Competency	7.31	5.28	N/A	6.36	6.24	6.90	8.70
Empowerment	-	-	-	-	-	-	9.43
a. Assisted Residential	4.72	4.68	4.18	5.20	4.93	4.97	-
b. Supported Residential	6.95	7.50	6.50	6.92	7.00	7.33	-
c. Living with Family/In Home Support	5.91	6.56	5.64	-	-	6.16	-
Social Belonging	5.06	6.01	5.35	5.83	5.63	5.71	8.70
Rights	5.55	6.84	6.04	6.52	6.52	6.40	9.67
Relationships	5.98	6.33	5.63	6.50	6.26	6.32	8.74
Economic Security	6.26	5.95	4.44	5.93	5.48	6.39	7.39
Growth & Development	7.14	5.95	4.07	7.33	6.46	7.12	9.11
Perception of Well-Being	6.15	6.15	4.79	6.43	6.11	6.45	8.73

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	2
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	1
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	2
A5. Began Community Supports Program	
A6. Other	
4. Death	2

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: One Year

Columbus – Versatile

<p>1. Agency Information</p> <p>Versatile Support Services, Inc. 2316 9th St. Columbus, NE 68601-5704</p> <p>Date Agency Began: 5/97 Operational Status: Private for Profit</p> <p>Mission: “Supporting Goals while Envisioning Their Reality” Versatile Support Services, Inc. (VSSI) is committed to providing diversified supports to persons with developmental disabilities. VSSI will strive in its vision to provide and maintain the highest degree of quality, dignity and self-worth that our individuals are capable of achieving.</p>	<p>Contact Person: Sara Sock</p> <p>Phone: 402-562-6492</p> <p>Fax: 402-562-8774</p> <p>E-Mail: vissi_1997@yahoo.com</p> <p>Website: www.versatilesupportservices.com</p> <p>Family References Available</p>										
<p>2. Nebraskans Supported: 37</p> <p>Earns income from another employer: 33 Owns Home: 0 Has Rental/Lease Agreement: 24</p>											
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Employment Respite</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation</p>										
<p>4. Employees: Full-Time: 18 Part Time: 14</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 5</td> <td>1-2 Years: 2</td> <td>3-4 Years: 2</td> <td>5+ Years: 1</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 4</td> <td>1-2 Years: 2</td> <td>3-4 Years: 1</td> <td>5+ Years: 8</td> </tr> </table>		Residential Staff:	Less than one year: 5	1-2 Years: 2	3-4 Years: 2	5+ Years: 1	Vocational Staff:	Less than one year: 4	1-2 Years: 2	3-4 Years: 1	5+ Years: 8
Residential Staff:	Less than one year: 5	1-2 Years: 2	3-4 Years: 2	5+ Years: 1							
Vocational Staff:	Less than one year: 4	1-2 Years: 2	3-4 Years: 1	5+ Years: 8							
<p>5. Training for Direct Support Staff:</p> <table border="0"> <tr> <td>Safety 7 Hrs.</td> <td>Health 7 Hrs.</td> <td>First Aid Certification</td> <td>CPR Certification</td> </tr> <tr> <td colspan="4">Other Training: Medication Aide</td> </tr> </table>		Safety 7 Hrs.	Health 7 Hrs.	First Aid Certification	CPR Certification	Other Training: Medication Aide					
Safety 7 Hrs.	Health 7 Hrs.	First Aid Certification	CPR Certification								
Other Training: Medication Aide											
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ VSSI Supports individuals by placing individuals in competitive employment. ▪ The goal of Versatile is to meet each individual’s needs. ▪ Encourage healthy life style with daily exercise and nutrition skills. ▪ Plan vacations for individuals. ▪ Participation in Special Olympics. 											
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ VSSI received a two-year accreditation through the Nebraska Department of Health and Human Services. ▪ Semi-Annual Family Surveys are conducted. ▪ Quality Assurance is done on the Individual Programming Process monthly. ▪ Nurse consult monthly of Individual medications. ▪ Safety committee meetings quarterly. ▪ On-going monitoring by DHHS Service Coordination. <p>Results available to the public.</p>											

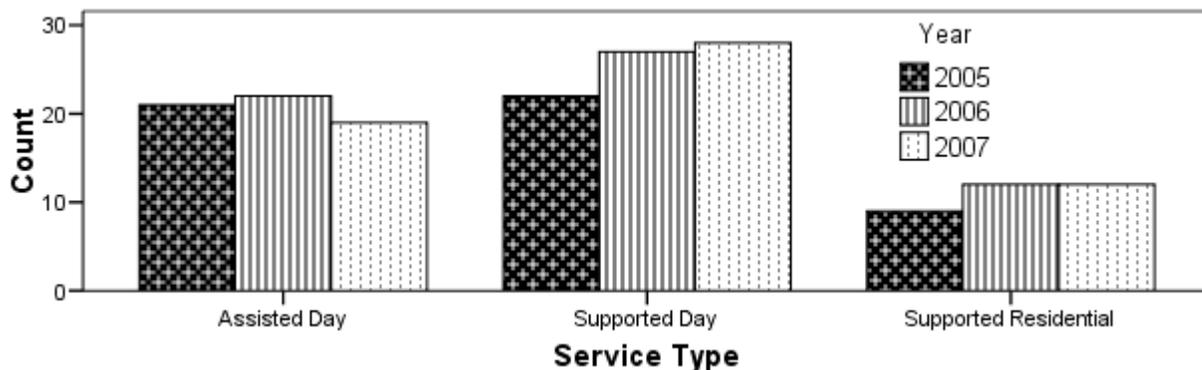
Columbus – Versatile

8. Quality of Life Scores

Scales	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	7.50	7.49	7.35	7.23	7.11	8.10
Competency	5.67	3.55	6.99	7.18	6.90	8.70
Empowerment	-	-	-	-	-	9.43
a. Assisted Residential	-	-	-	-	4.97	-
b. Supported Residential	-	7.13	5.25	6.23	7.33	-
c. Living with Family/In Home Support	-	6.50	7.50	6.00	6.16	-
Social Belonging	6.67	6.01	6.08	6.29	5.71	8.70
Rights	6.67	6.88	6.29	6.56	6.40	9.67
Relationships	6.67	6.57	6.73	6.59	6.32	8.74
Economic Security	6.19	5.70	6.26	6.87	6.39	7.39
Growth & Development	6.34	6.05	7.45	7.59	7.12	9.11
Perception of Well-Being	6.63	6.12	6.62	6.80	6.45	8.73

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Cozad – South Central Developmental Services

<p>1. Agency Information South Central Developmental Services 821 Avenue J P.O. Box 367 Cozad, NE 69130-0367</p> <p>Date Agency Began: 1972 Operational Status: Private Non-Profit Mission: To support each person in developing preferences, exploring opportunities and exercising control in order to experience an abundant life.</p>	<p>Contact Person: Vickie Prillaman</p> <p>Phone: 308-784-4204</p> <p>Fax: 308-784-4231</p> <p>E-Mail: scds@cozadtel.net</p> <p>Family References Available</p>	
<p>2. Nebraskans Supported: 64 Earns income from another employer: 12 Owns Home: 3 Has Rental/Lease Agreement: 27</p>		
<p>3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Employment</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential Extended Family Home Respite</p>	<p><u>Children</u> In-Home Habilitation Respite</p>
<p>Other Supports/Services Offered: School-to-Work Transition, Leisure Recreation Supports</p>		
<p>4. Employees: Full-Time: 70 Part Time: 5 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 11 1-2 Years: 9 3-4 Years: 9 5+ Years: 17 Vocational Staff: Less than one year: 2 1-2 Years: 5 3-4 Years: 5 5+ Years: 8</p>		
<p>5. Training for Direct Support Staff:</p> <ul style="list-style-type: none"> ▪ Safety & Health: 35 hours, 1st year of employment; 15 hours annually thereafter. ▪ First Aid Certification ▪ CPR Certification <p>Other Training: All staff are required to complete Ethics of Touch training prior to providing personal care to individuals served. The Principles and Practices of Building Community Series by Tom Pomeranz is being shared with all staff.</p>		
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Staff are trained to listen, get to know and support individuals served by completing personal outcome activities (i.e. mapping, personal rituals/outcomes, likes, dislikes and gifts lists, communication logs, etc.) ▪ Work closely with Developmental Disabilities Service Coordination to enhance services for individuals including ongoing planning, meetings, and training. ▪ Provide day, residential and respite services in three communities. Transportation is provided as needed. ▪ Work with the community to develop an understanding of developmental disabilities. ▪ Provide staff support to individuals in recreational, social, employment, and spiritual activities of their choosing. ▪ Support staff enhancement by sending representative to Association for Community Professionals conference and other training available, which focuses on outcomes. 		
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Continual review of incident reports, etc. to insure quality and safety. ▪ Participate in internal reviews with other agencies in Region II. ▪ Solicit input/feedback from consumers and families on a regular basis. ▪ Survey staff for feedback/input on ways to make services more effective. ▪ Nurse consultant review of medication administration activities. ▪ Ongoing agency monitoring of Individual Program Plans and services. ▪ Rights restrictions are reviewed by Human Rights committee-community advocates who have served for several years. ▪ Agency Safety and Sanitation Committee Reviews. ▪ Fire Marshall Inspections and inspection of fire safety equipment. <p>Results available to the public. (When privacy is an issue, confidentiality is respected.)</p>		

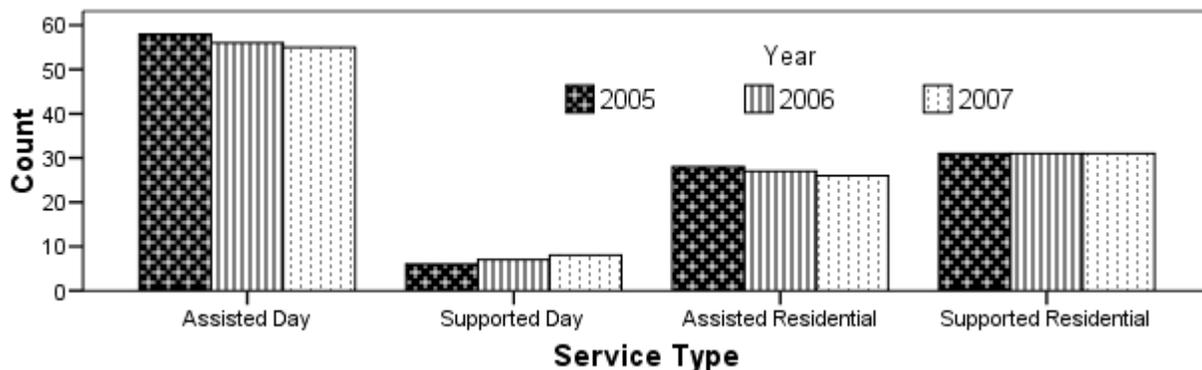
Cozad – South Central Developmental Services

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	7.07	6.99	7.02	7.52	8.27	7.11	8.33
Competency	7.81	6.57	6.59	7.12	8.22	6.90	8.27
Empowerment	-	-	-	-	-	-	9.43
a. Assisted Residential	4.63	4.14	4.63	5.55	5.98	4.97	-
b. Supported Residential	7.35	6.94	6.64	6.81	7.88	7.33	-
c. Living with Family/In Home Support	7.00	5.75	6.50	5.38	7.31	6.16	-
Social Belonging	6.02	6.49	6.64	6.81	7.53	5.71	8.07
Rights	6.27	6.88	7.06	7.40	8.20	6.40	9.50
Relationships	6.87	7.22	7.18	7.27	7.85	6.32	8.49
Economic Security	6.85	6.10	6.17	6.58	7.83	6.39	8.00
Growth & Development	7.58	6.88	6.87	7.56	8.37	7.12	8.67
Perception of Well-Being	6.80	6.64	6.64	7.05	7.91	6.45	8.59

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Crete/Beatrice – Region V

1. Agency Information Region V Services-Crete Region V Services-Beatrice 1951 E. 13th St. 2315 Centennial Drive Crete, NE 68633-2500 Beatrice, NE 68310-1270 Date Agency Began: 1976 Operational Status: Public Mission: The mission of Region V Services is to provide training and supports that promote interdependence and relationships within community and lessen reliance upon agency services.		Contact Person: Joanne Nolting Phone: 402-826-2106 Fax: 402-826-5127 E-Mail: rs62204@windstream.net Website: www.regionvservices.com Family References Available	
2. Nebraskans Supported: 65 Earns income from another employer: 34 Owns Home: 1 Has Rental/Lease Agreement: 9			
3. Supports/Services			
<u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite	<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home	<u>Children</u> Assisted Residential Extended Family Home In-Home Habilitation Assisted Day	
Other Supports/Services Offered: School contracts, private contracts and transportation services.			
4. Employees: Full-Time: 45 Part Time: 30 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 6 1-2 Years: 3 3-4 Years: 8 5+ Years: 19 Vocational Staff: Less than one year: 5 1-2 Years: 3 3-4 Years: 3 5+ Years: 11			
5. Training for Direct Support Staff: Health & Safety 10 Hrs. First Aid Certification CPR Certification Other Training: Newly hired staff undergo 46 hours of training upon hire. There will be a two day Region V Orientation Training provided through the Central Office. Employees will receive an introduction to the Region V Services mission statement, quality statement, principles and goals. Additional training includes: "Understanding Developmental Disabilities", "Outcome Based Performance Measures", "Confidentiality in a Community Based Setting", "Drug Free Workplace", "HIPPA", "Universal Precautions", "Is This Abuse?", BART (Behavioral Assessment and Redirection Techniques), Social Role Valorization, Community Inclusion, IPP Team Process & Supports, Emergency Procedures, Medication Aide Certification, Management of Person Supported Funds, Rights & Responsibilities, and Safety Matters. All Direct Support Staff review the Community Support Associate Orientation manual, Personnel Policies Manual and the Administrative Policy Manual. Prior to working with individuals, staff will review each person's unit/central file and complete training site observations before providing direct support services. After the initial training period is completed, training opportunities are available on an on-going basis.			
6. Quality of Life Enhancement Activities: Persons supported have opportunities to participate in a statewide Nebraska "N" Lighten Program to enhance healthy lifestyles. Training in Voter rights & Responsibilities. Facilitate community integrative activities (employment & volunteer opportunities, church memberships, local organizational memberships, etc.) Relationship training sponsored through National Institute for People with Disabilities. Orientation Handbook for Individuals Supported provided by both Day & Residential Services. This handbook is reviewed yearly with individual and respective staff members. Parent Expectation Handbook provided for new families unfamiliar with services. Encouraging opportunities to experience new recreational/leisure activities, enhancing life choices.			
7. Quality Assurance Activities: Individual, Family and Staff Surveys. Local Advisory Board. Annual Report. DHHS Two year State Certification Monthly Program Review. Behavior Intervention Team Reviews. Program Ethics Committee Review. Internal Quality Review (Local and Regional). Annual Fire Marshal Review. Annual Financial Audits by Independent Auditors. RN Nursing Consultant & LPN on site.			
Results available to the public.			

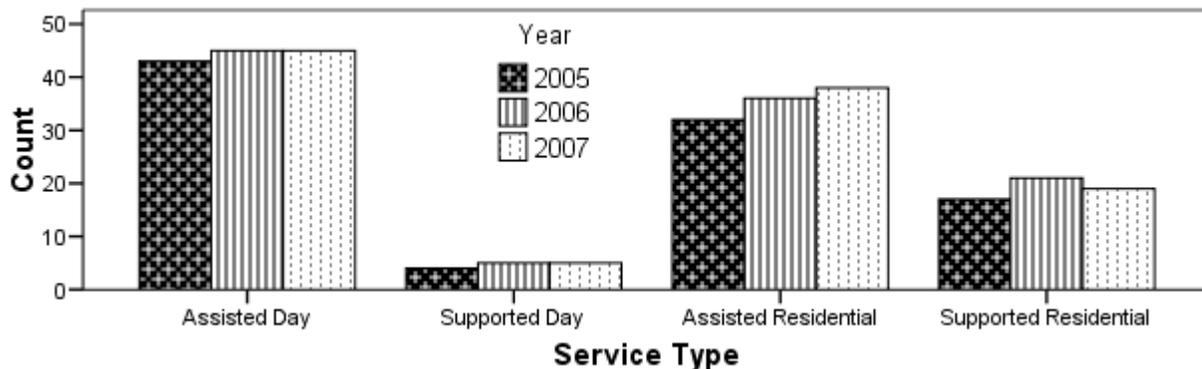
Crete/Beatrice – Region V

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo) Crete	1999 (**wo) Beatrice
Satisfaction	7.23	6.48	7.23	7.11	7.52	7.11	8.07	8.53
Competency	6.81	6.48	8.02	7.62	7.84	6.90	8.30	8.10
Empowerment	-	-	-	-	-	-	9.57	9.47
a. Assisted Residential	4.26	4.88	5.73	7.24	5.87	4.97	-	-
b. Supported Residential	7.27	7.29	7.55	6.80	7.63	7.33	-	-
c. Living with Family/In Home Support	5.19	6.13	6.00	7.50	6.90	6.16	-	-
Social Belonging	5.89	5.68	6.79	5.99	6.24	5.71	8.40	8.50
Rights	6.12	5.73	6.81	6.59	7.03	6.40	9.50	9.83
Relationships	6.84	6.20	7.26	6.49	6.77	6.32	8.54	8.85
Economic Security	6.35	5.79	7.30	6.77	7.41	6.39	8.11	7.67
Growth & Development	7.83	6.53	7.12	7.56	7.76	7.12	8.22	8.39
Perception of Well-Being	6.57	6.05	7.13	6.74	7.12	6.45	8.59	8.67

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

David City/Columbus – Region V

1. Agency Information Region V Services 360 S St. David City, NE 68632-2210 2336 23rd St., Ste 2 Columbus, NE 68601 Date Agency Began: 1977 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships within community and lessen reliance upon agency services.		Contact Person: Traci Ryba Phone: 402-367-3008 Fax: 402-367-4279 E-Mail: rvdc@alltel.net Website: www.regionvservices.com Family References Available	
2. Nebraskans Supported: 57 Earns income from another employer: 14 Owns Home: 0 Has Rental/Lease Agreement: 22			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home Respite	
		<u>Children</u> Assisted Residential Extended Family Home In-Home Habilitation Assisted Day Respite	
Other Supports/Services Offered: School Contracts			
4. Employees: Full-Time: 34 Part Time: 20 Length of Employment for Direct Support Staff Residential/Vocational Staff: Less than one year: 7 1-2 Years: 6 3-4 Years: 6 5+ Years: 35			
5. Training for Direct Support Staff: Safety & Health First Aid Certification CPR Certification Other Training: Personal Outcome, Measures, HIPPA, Initial Orientation, OTJT			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Staff receive training on personal outcome measures and best practices. ▪ Collaborates with Vocational Rehabilitation in providing supported employment. ▪ Services are individualized to meet personal wants and needs. ▪ Retirement activities for aging populations. ▪ Volunteer activities are encouraged as stepping stones to employment. ▪ Encourages individuals to be active members of their community. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Regular satisfaction surveys for individuals served, families/guardians and staff. ▪ Regional Quality Assurance reviews. ▪ Ongoing monitoring by Service Coordination. ▪ Regular Internal reviews on programs, finances, and individual issues. ▪ Behavioral Intervention Team focuses on non-aversive interventions and these interventions are reviewed by Region V Services Program Ethics Committee. ▪ Nurse on staff. ▪ 2 year accreditation through State of Nebraska, DHHS. 			
Results available to the public.			

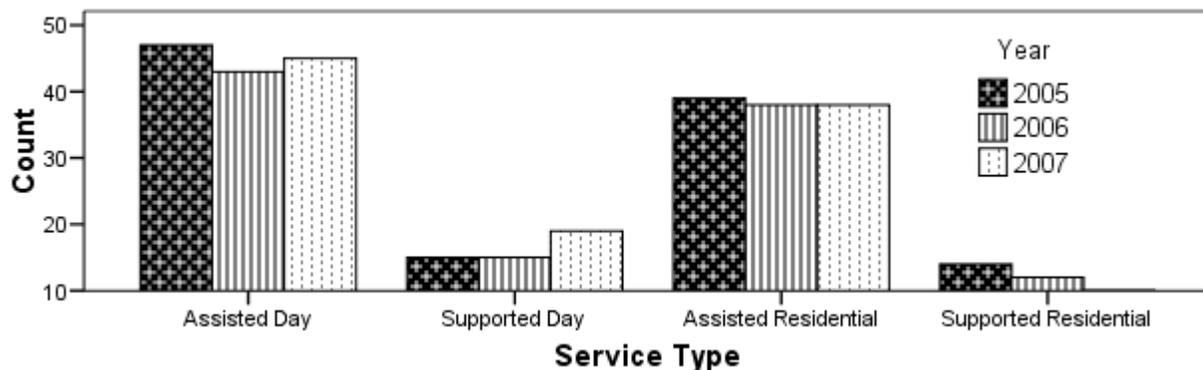
David City/Columbus – Region V

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.64	6.94	6.84	7.06	7.22	7.11	7.87
Competency	7.26	6.74	6.02	6.10	7.19	6.90	8.47
Empowerment	-	-	-	-	-	-	9.37
a. Assisted Residential	4.83	5.86	5.37	5.45	5.69	4.97	-
b. Supported Residential	7.59	8.49	8.24	8.08	8.00	7.33	-
c. Living with Family/In Home Support	6.13	7.25	6.76	5.43	4.63	6.16	-
Social Belonging	5.01	5.52	5.60	5.15	5.99	5.71	7.53
Rights	5.36	5.80	5.86	5.95	6.47	6.40	8.92
Relationships	6.23	6.32	6.29	5.93	6.60	6.32	8.20
Economic Security	6.27	6.28	6.07	5.99	6.48	6.39	7.78
Growth & Development	7.60	6.34	6.07	6.81	7.41	7.12	8.67
Perception of Well-Being	6.27	6.21	6.08	6.09	6.63	6.45	8.35

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	3

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Fairbury – Region V

1. Agency Information Region V Services 201 F St., P.O. Box 366 Fairbury, NE 68352-0366 Date Agency Began: 4/80 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships within community and lessen reliance upon agency services.		Contact Person: Clara Egbadon-Owolabi Phone: 402-729-3306 Fax: 402-729-3751 E-Mail: claraayo@cableone.net Family References Available	
2. Nebraskans Supported: 37 Earns income from another employer: 4 Owns Home: 1 Has Rental/Lease Agreement: 5			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential Supported Residential	<u>Children</u> Assisted Residential Respite
Other Supports/Services Offered: Retirement/Alternative Services, In-Home Support			
4. Employees:		Full-Time: 37	Part Time: 14
Length of Employment for Direct Support Staff Residential Staff: Less than one year: 0 1-2 Years: 5 3-4 Years: 5 5+ Years: 15 Vocational Staff: Less than one year: 3 1-2 Years: 4 3-4 Years: 3 5+ Years: 6			
5. Training for Direct Support Staff: Safety 5 Hrs. Health 5 Hrs. First Aid Certification CPR Certification Other Training: 2-3 hours staff training on health each year after the first year of employment.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Further development of outcomes opportunities for persons served on choice making/life goals. ▪ Initiative for all staff to participate in Outcomes training. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Region V Systems Review. ▪ Reviews by Residential and Vocational Coordinators. ▪ Nebraska Department of Health & Human Service Certification Reviews. ▪ State Fire Marshall Reviews. ▪ Dana Cole Auditors for Annual Financial Reviews. ▪ Internal Program Ethics Committee. ▪ Internal Behavior Intervention Team. 			
Results available to the public.			

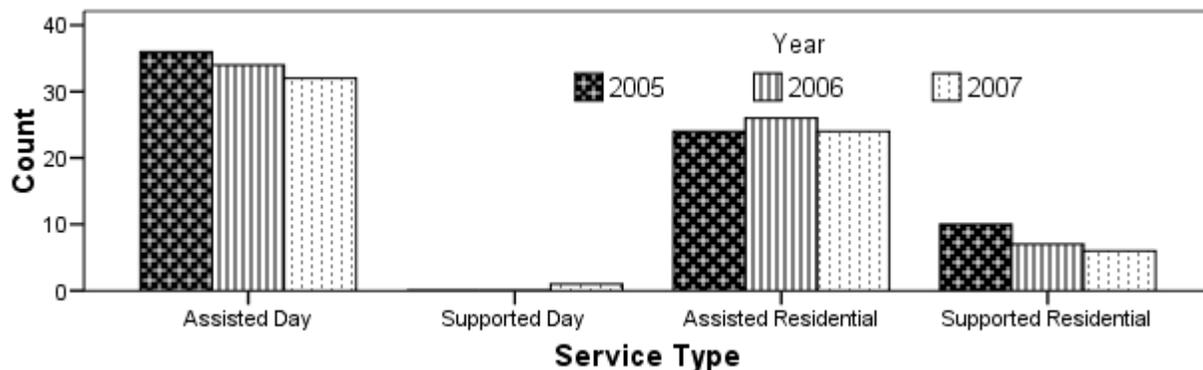
Fairbury – Region V

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.84	7.10	6.80	6.23	6.43	7.11	7.73
Competency	7.19	7.26	3.92	5.03	5.04	6.90	7.90
Empowerment	-	-	-	-	-	-	9.13
a. Assisted Residential	3.95	3.99	4.48	3.84	3.73	4.97	-
b. Supported Residential	7.21	8.33	8.09	5.86	6.00	7.33	-
c. Living with Family/In Home Support	4.50	7.00	5.50	5.50	6.00	6.16	-
Social Belonging	6.00	6.24	5.71	3.96	4.15	5.71	7.63
Rights	6.23	6.08	5.70	4.67	5.20	6.40	8.25
Relationships	6.66	6.81	6.15	5.00	5.13	6.32	7.90
Economic Security	6.20	6.71	5.21	4.65	4.88	6.39	7.39
Growth & Development	7.58	6.59	5.46	6.19	6.35	7.12	8.22
Perception of Well-Being	6.40	6.48	5.50	4.99	5.19	6.45	8.02

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	1
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Fremont – Mosaic

1. Agency Information Mosaic – Northeast Nebraska 210 E. 8th St. Fremont, NE 68025-5189 Date Agency Began: 1993 Operational Status: Private Non-Profit Mission: In partnership with people who have disabilities. Mosaic provides supports and advocates that all may realize God's gift of wholeness of life.		Contact Person: Tracey Schlegel Associate Director of Northeast Nebraska Phone: 402-753-0671, x 207 Fax: 402-727-7667 E-Mail: tracey.schlegel@mosaicinfo.org	
2. Nebraskans Supported: 25 Earns income from another employer: 8 Owns Home: 1 Has Rental/Lease Agreement: 9			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home	
		<u>Children</u> Assisted Residential Extended Family Home Home Teacher In-Home Habilitation Assisted Day Respite	
4. Employees: Full-Time: 21 Part Time: 8 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 8 1-2 Years: 3 3-4 Years: 2 5+ Years: 3 Vocational Staff: Less than one year: 3 1-2 Years: 3 3-4 Years: 2 5+ Years: 5			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 15 Hrs. First Aid Certification CPR Certification Other Training: Building positive relationships; Integrity at Mosaic; Ethics of Touch/ Personal Outcomes; Rights Training; programs and assessments; technical refresher course; abuse, neglect and exploitation training; advocacy training; medication aide training; client finance training; van driver training; Consumer Finances; Introduction to Mosaic-history; mission, and values; additional training provided per specific job duties; HIPAA; advocacy training, MANDT; Safety: OSHA, Emergency Procedures, medication aid.			
6. Quality of Life Enhancement Activities and Advocacy Training: <ul style="list-style-type: none"> ▪ Co-hosted a 3-part training on Consumer Rights Issues with The ARC of Platte County. ▪ Consumer Council. ▪ Staff attend statewide training on consumer-driven services, outcome measures. ▪ Serve on the board for SPANN. ▪ Person centered training emphasizing expression of rights based on individualized planning. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ CEO Survey. ▪ Quality Enhancement Plan. ▪ Satisfaction Surveys for People in Service, Family/Guardian and Funding/Referral Sources. ▪ Two-year Accreditation from The Council on Quality and Leadership in Support of People with Disabilities. ▪ Staff Satisfaction and Collaboration with Gallup. 			
Results available to the public.			

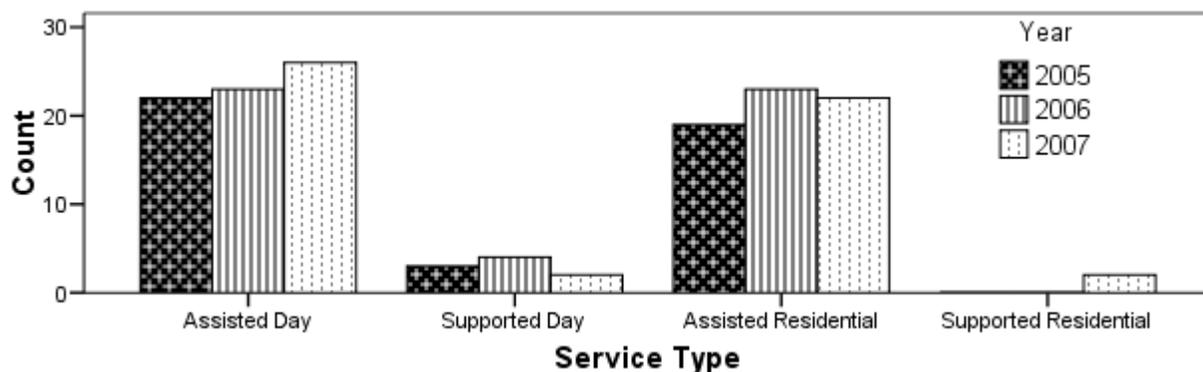
Fremont – Mosaic

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	5.97	6.08	5.95	6.57	7.56	7.11	8.11
Competency	4.40	5.06	3.41	5.17	6.63	6.90	8.29
Empowerment	-	-	-	-	-	-	9.29
a. Assisted Residential	4.15	5.76	4.91	4.97	5.84	4.97	-
b. Supported Residential	7.80	5.55	8.50	-	-	7.33	-
c. Living with Family/In Home Support	-	-	3.88	-	4.63	6.16	-
Social Belonging	5.60	5.63	5.22	5.07	6.10	5.71	8.40
Rights	5.13	5.00	5.15	5.23	6.34	6.40	9.61
Relationships	5.93	5.99	5.70	5.88	6.92	6.32	8.73
Economic Security	4.98	5.33	4.34	4.95	6.23	6.39	8.07
Growth & Development	5.72	5.25	4.44	6.64	7.49	7.12	8.30
Perception of Well-Being	5.24	5.48	4.89	5.55	6.62	6.45	8.60

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	2
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	1
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person’s/family’s decision	2
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	2
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Support Program	
A6. Other	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Fremont – NorthStar

1. Agency Information NorthStar Services 1750 W 23 rd St. Fremont, NE 68025-6607 Date Agency Began: 1/02 Operational Status: Public Mission: Supporting People in Reaching Their Goals.		Contact Person: Lisa Enstrom Phone: 402-721-7000 Fax: 402-721-7021 E-Mail: fremont@northstarservices.net Website: www.northstarservices.net Family References Available	
2. Nebraskans Supported: 20 Earns income from another employer: 8 Owns Home: 0 Has Rental/Lease Agreement: 10			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Respite Supported Employment Community Living/Participation		<u>Adult Residential</u> Assisted Residential In-Home Habilitation Respite	
<u>Children</u> In-Home Habilitation Respite			
Other Supports/Services Offered: School contracts for supported employment.			
4. Employees: Full-Time: 7 Part Time: 13 Length of Employment for Direct Support Staff Non-Traditional Support Staff: Less than one year: 4 1-2 Years: 9 3-4 Years: 2 5+ Years: 5			
5. Training for Direct Support Staff: <ul style="list-style-type: none"> ▪ Safety & Health: 55 Hrs. first employment year; 30 Hrs. annually after first employment year. ▪ First Aid Certification ▪ CPR Certification Other Training: Initial orientation; Preventing and Resolving Aggressive Behavior; Medication Aide Training; Program Development; Principles of Person Centered Services, Vision, Discovery & Planning (IPP Process), Supported employment.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Situational Assessment: A tool to achieve successful community employment. ▪ Continued training in Person-Centered Planning and Supported Employment. ▪ Supports and services are delivered independent of agency facilities. ▪ Staff participate in training workshops/conferences sponsored by Munroe-Meyer, ACP, AAMR, APSE, and Region VII CPR-RECP Issues Forum on Employment. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Annual Quality Assurance Review. ▪ Nurse Consultant Quarterly Reviews. ▪ State of Nebraska Certification Surveys and On-going Monitoring by the Nebraska Department of Health & Human Services. ▪ Human & Legal Rights Committee Review. ▪ Annual Inspection by the State Fire Marshal. ▪ Monthly Preventative Maintenance Reviews. ▪ Satisfaction Surveys. 			
Results available to the public.			

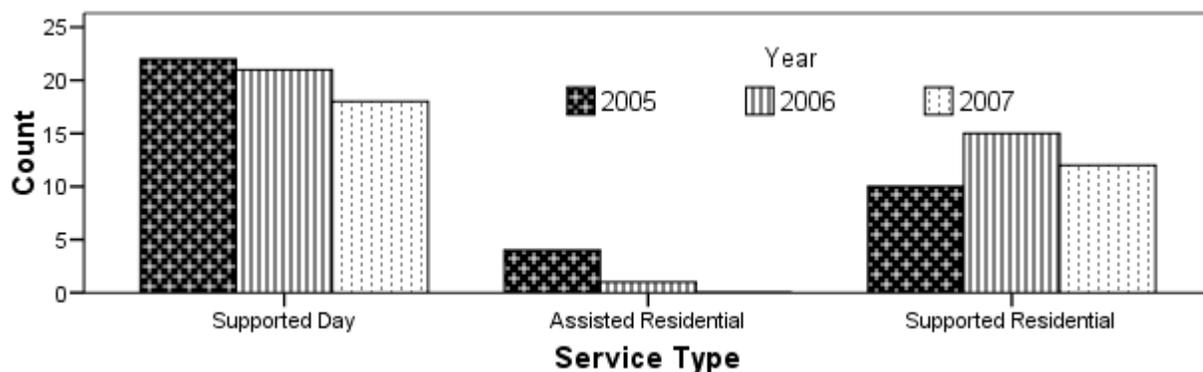
Fremont – NorthStar

8. Quality of Life Scores

Scales	2004	2007	2007 Statewide*
Satisfaction	6.81	6.80	7.11
Competency	6.72	6.13	6.90
Empowerment	-	-	-
a. Assisted Residential	6.50	-	4.97
b. Supported Residential	7.25	6.50	7.33
c. Living with Family/In Home Support	4.25	8.50	6.16
Social Belonging	5.67	5.91	5.71
Rights	6.77	7.38	6.40
Relationships	6.10	6.29	6.32
Economic Security	6.44	6.36	6.39
Growth & Development	7.76	6.72	7.12
Perception of Well-Being	6.64	6.56	6.45

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	1
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Grand Island – Goodwill Industries of Greater NE

1. Agency Information Goodwill Industries of Greater NE, Inc. 1804 S. Eddy Grand Island, NE 68801-7114 Date Agency Began: 5/96 Operational Status: Private Non-Profit Mission: Goodwill Industries of Greater Nebraska is dedicated to helping people with disabilities and disadvantages reach their goals and improve their quality of life.		Contact Person: Georgia Hickman Director Developmental Disabilities Services Phone: 308-384-7896 Fax: 308-384-9231 E-Mail: ghickman@goodwillne.org Website: www.goodwillne.org Family References Available	
2. Nebraskans Supported: 30 Earns income from another employer: 4 Owns Home: 1 Has Rental/Lease Agreement: 0			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Supported Residential	
Other Supports/Services Offered: Job Placement, Job Coaching, and Transportation.			
4. Employees: Full-Time: 8 Part Time: 0 Length of Employment for Direct Support Staff Staff: Less than one year:1 1-2 Years: 1 3-4 Years: 3 5+ Years:3			
5. Training for Direct Support Staff: Safety 2 Hrs. Health 2 Hrs. First Aid Certification CPR Certification Other Training: Individual Program Planning, Developing Habilitative Training, Non-Violent Crisis Intervention, Cultural Diversity.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Quarterly Celebrations – Joint staff and consumer celebration of teamwork and achievements. ▪ Regular community access – library, YMCA, etc. ▪ Focus on a healthy lifestyle – including exercise, nutrition and health information. ▪ Group training opportunities in areas such as social skills, job exploration, job seeking skills, rights, etc. ▪ Computer opportunities for work, learning, and personal growth. ▪ Consumer meetings to solicit consumer input and provide a forum for issues and concerns. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monthly Review. ▪ Community Satisfaction and Needs Assessments. ▪ Measurement of program effectiveness, efficiency, and consumer satisfaction. ▪ Annual Quality Improvement Report (including and analysis of data, review of quality goals, and plan for improvement). 			
Results available to the public.			

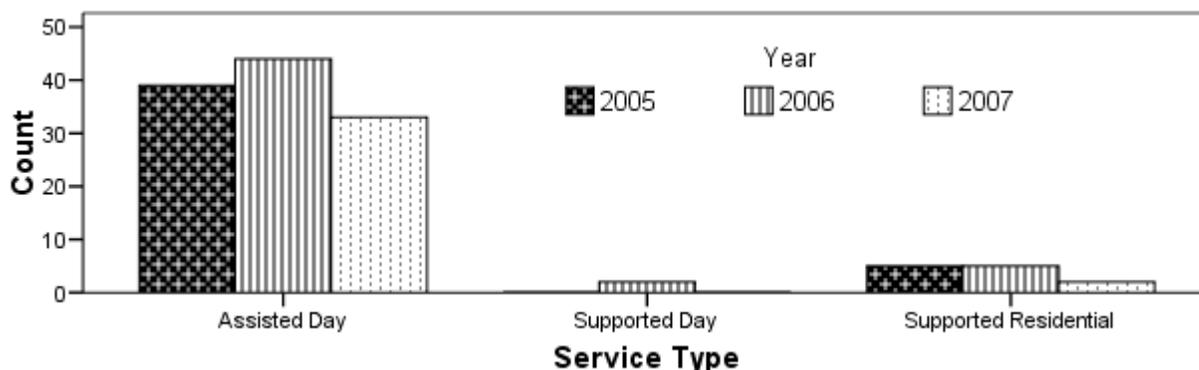
Grand Island – Goodwill Industries of Greater NE

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007 GI	2007 Statewide*	1999 (**wo) GI
Satisfaction	6.12	6.13	6.62	6.76	7.07	7.11	8.13
Competency	6.58	6.64	5.70	7.21	6.17	6.90	8.35
Empowerment	-	-	-	-	-	-	9.09
a. Assisted Residential	-	-	-	-	-	4.97	-
b. Supported Residential	-	-	-	7.00	-	7.33	-
c. Living with Family/In Home Support	-	-	-	-	7.00	6.16	-
Social Belonging	6.02	5.88	5.75	5.91	5.67	5.71	7.91
Rights	5.81	6.06	6.13	6.44	6.53	6.40	9.11
Relationships	6.17	6.18	6.23	6.32	6.09	6.32	8.36
Economic Security	5.63	6.38	5.98	6.52	5.56	6.39	7.78
Growth & Development	7.00	5.79	5.87	7.31	7.35	7.12	8.93
Perception of Well-Being	6.19	6.03	6.01	6.49	6.24	6.45	8.42

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	
A6. Other Waiting for CSP	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Grand Island – Mid-Nebraska

1. Agency Information Mid-Nebraska Individual Services, Inc. 2536 N. Carleton Ave., P.O. Box 5435 Grand Island, NE 68802-5435 Date Agency Began: 1972 Operational Status: Private Non-Profit Mission: Mid-Nebraska Services enhances a person's quality of life by teaching skills essential to live and work as a productive community members.		Contact Person: Terry Randolph Phone: 308-385-5775 Fax: 308-385-5780 Family References Available	
2. Nebraskans Supported: 121 Earns income from another employer: 13 Owns Home: 0 Has Rental/Lease Agreement: 79			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home Respite	
<u>Children</u> Assisted Residential Extended Family Home In-Home Habilitation Assisted Day Respite			
Other Supports/Services Offered: In-Home Habilitation.			
4. Employees: Full-Time: 115 Part Time: 42 Length of Employment for Direct Support Staff Residential/Vocational Staff: Less than one year: 49 1-2 Years: 25 3-4 Years: 17 5+ Years: 66			
5. Training for Direct Support Staff: <ul style="list-style-type: none"> ▪ Health & Safety Combined: 16 hrs. 1st employment Yr; 12 hrs. Annually after 1st employment year. ▪ First Aid Certification ▪ CPR Certification 			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Large Volume of Significant Contract Work. ▪ Staff Retention Analysis and Resolutions to Increase Longevity of Employees working with consumers. ▪ Significant Community Access and Utilization Approach. ▪ Wednesday group community volunteering and fundraising events. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ CEO Surveys. ▪ Self-Surveys. ▪ Health & Human Services/monitoring as required. 			
Results available to the public.			

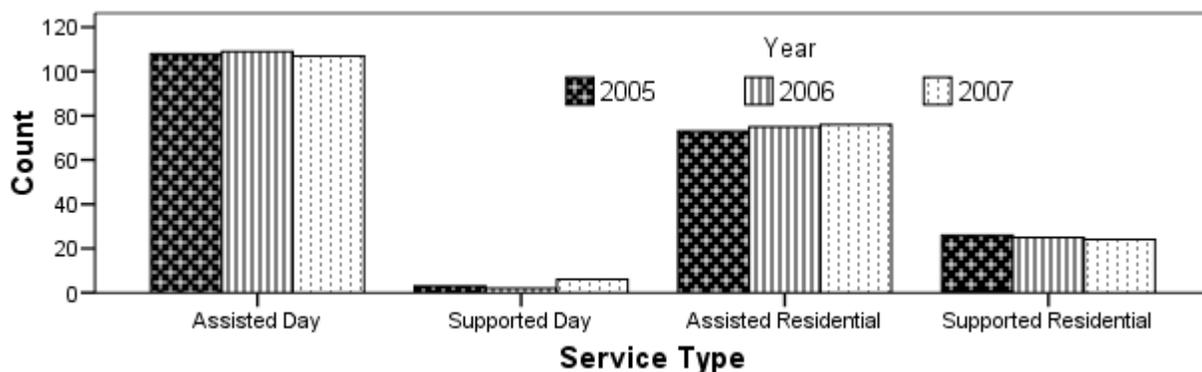
Grand Island – Mid-Nebraska

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo) GI
Satisfaction	6.26	6.38	6.67	6.68	6.89	7.11	8.13
Competency	6.55	6.34	5.82	6.54	5.68	6.90	8.35
Empowerment	-	-	-	-	-	-	9.09
a. Assisted Residential	4.34	4.60	4.59	4.14	4.16	4.97	-
b. Supported Residential	5.99	5.97	6.81	5.69	5.84	7.33	-
c. Living with Family/In Home Support	6.35	5.83	7.00	5.50	4.69	6.16	-
Social Belonging	5.52	5.62	5.89	5.66	5.60	5.71	7.91
Rights	5.77	5.86	6.09	5.97	5.89	6.40	9.11
Relationships	6.21	6.26	6.48	6.23	6.32	6.32	8.36
Economic Security	5.67	5.80	5.91	5.88	4.97	6.39	7.78
Growth & Development	7.13	5.89	5.80	6.83	6.61	7.12	8.63
Perception of Well-Being	6.04	5.92	6.02	6.02	5.81	6.45	8.42

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	1
B2. Residential – Person’s/family’s decision	1
C1. Both Residential/Work – Provider terminated svcs	3
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	2
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Grand Island/Hastings/York – Mosaic Tri-Cities

1. Agency Information Mosaic – Tri-Cities Region (GI, Hastings and York) 2846 Old Fair Rd Grand Island, NE 68803-5222 Date Agency Began: 1989 Operational Status: Private Non-Profit Mission: In partnership with people who have disabilities, Mosaic provides supports and advocates that all may realize God’s gift of wholeness of life. VISION: Smiles, One Person at a time, One Dream at a time. Sometimes Miracles in Life are Encouraged by Support. VALUES: Integrity, Safety, Respect, Personal Growth, Quality, Stewardship, Community Involvement. GUIDING PRINCIPLE: Every individual is a person of worth.		Contact Person: Sheila Krolikowski Executive Director Phone: 308-381-1690 Fax: 308-381-6520 E-Mail: Sheila.krolikowski@mosaicinfo.org Website: www.mosaicinfo.org Family References Available	
2. Nebraskans Supported: 155 Earns income from another employer: 12 Owns Home: 0 Has Rental/Lease Agreement: 0			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home	
		<u>Children</u> Assisted Residential Assisted Day Extended Family Home Respite In-Home Habilitation	
4. Employees: Full-Time: 144 Part Time: 40 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 49 1-2 Years: 50 3-4 Years: 6 5+ Years: 45 Vocational Staff: Less than one year: 9 1-2 Years: 8 3-4 Years: 9 5+ Years: 8			
5. Training for Direct Support Staff: Safety 10 Hrs. Health 8 Hrs. First Aid Certification CPR Certification Other Training: Food Safety; Nutrition; Safety & OSHA; Consumer Finances; Introduction to Mosaic History, Mission, and Values; Basic Safety, Emergency Plan. Other Training: “Helping People Get What They Want,” “Building Positive Relationships,” “Services and Support Planning,” “Habilitation,” “MANDT,” “Abuse, Neglect & Exploitation,” “Rights,” “Integrity at Mosaic,” “HIPAA,” “Personal Outcome Measures,” “Orientation” (40 hours class room and 40 hours 1:1 with manager) – most trainings are updated annually for all staff. Additional training provided as needed per specific job duties, “Coaching the Van Driver,” “Client Finances,” Introduction to Mosaic, History, Mission and Value, Basic Safety Emergency Plan.			
6. Quality of Life Enhancement Activities and Advocacy Training: <ul style="list-style-type: none"> ▪ Quality Enhancement Planning completed with input from all people served, families/guardian and staff. ▪ Nurses on staff in each community. ▪ On-call system including cellular telephones for managers and nurses. ▪ Community involvement based on an individualized service plan. ▪ Region wide data trends collected and analyzed regarding Personal Outcome Measures and Basic Assurances as defined by The Council. ▪ Mosaic’s 4,800 employees provide supports and advocacy for 3,600 people with disabilities in more than 50 communities across 15 states and Great Britain. ▪ Mosaic’s staff and supporters believe in the worth of each individual who has a disability. Grounded in that belief, Mosaic provides individualized supports to people with disabilities and advocates with them so they may choose appropriate services, defend their rights, and express their opinions. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Annual satisfaction surveys sent to people served, staff, families/guardians and funding agencies. ▪ Monthly reviews of training data and each month staff are observed providing services and supports with the Quality Assurance Committee gathering the documentation of the observations and noting trends as they arise. ▪ “Barn Meetings” held at least 6 times annually where all people served and staff come together to discuss issues, provide input to planning, and to provide in-service training. 			
Results available to the public.			

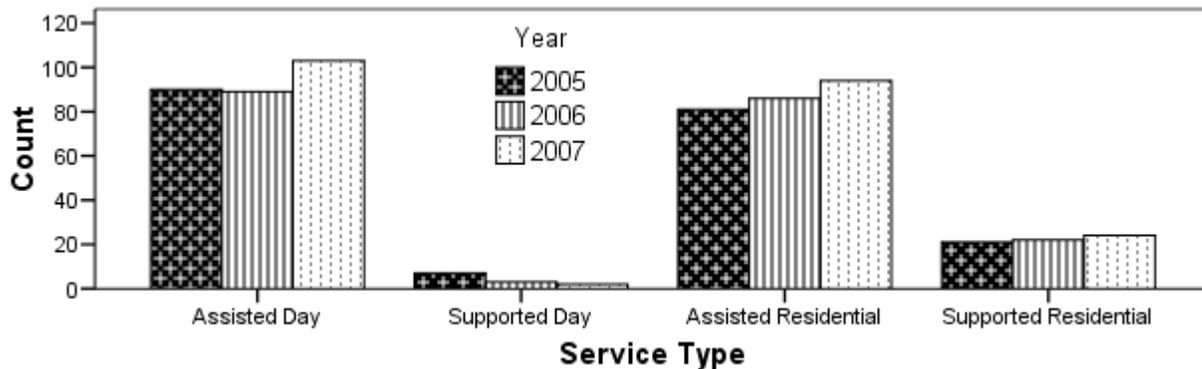
Grand Island/Hastings/York – Mosaic Tri-Cities

8. Quality of Life Scores

Scales	2001 GI	2001 Kear	2004 GI	2004 Kear	2004 Hast	2007 GI	2007 Hast	2007 York	2007 State wide *	1999 (**wo) GI	1999 (**wo) Kear	1999 (**wo) Hast
Satisfaction	6.11	7.33	6.32	9.50	6.46	6.59	6.12	7.57	7.11	8.13	8.60	8.60
Competency	4.36	8.13	5.86	10.00	6.88	5.54	7.12	8.11	6.90	8.35	7.73	7.97
Empowerment	-	-	-	-	-	-	-	-	-	9.09	9.63	9.63
a. Assisted Residential	4.18	-	4.57	5.00	4.43	4.08	4.77	6.61	4.97	-	-	-
b. Supported Residential	6.38	7.50	8.13	-	6.83	7.00	7.83	6.42	7.33	-	-	-
c. Living with Family/In Home Support	5.50	-	-	-	4.00	2.75	6.00	-	6.16	-	-	-
Social Belonging	5.42	3.87	4.97	5.50	4.47	5.06	5.24	6.37	5.71	7.91	7.93	7.93
Rights	5.00	6.67	5.23	5.00	4.52	5.32	5.80	6.97	6.40	9.11	9.17	9.17
Relationships	5.45	5.62	5.58	7.50	5.42	5.76	5.70	7.00	6.32	8.36	8.33	8.33
Economic Security	4.91	7.23	5.46	7.85	6.06	4.87	6.34	7.12	6.39	7.78	7.72	7.72
Growth & Development	4.99	6.33	6.13	9.00	6.60	6.33	6.29	7.72	7.12	8.63	8.11	8.11
Perception of Well-Being	4.98	6.44	5.50	7.40	5.58	5.48	5.96	7.16	6.45	8.42	8.43	8.43

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	1
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	5
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	8
A4. Entered long-term placement (other than community-based DD svcs)	2
A5. Begin Community Supports Program	
A6. Other Independent on job	1
4. Death	2

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Hastings – Goodwill Industries of Greater NE

1. Agency Information Goodwill Industries of Greater NE, Inc. 835 S. Burlington, Ste 112 Hastings, NE 68901-6920 Date Agency Began: 6/96 Operational Status: Private Non-Profit Mission: Goodwill Industries of Greater Nebraska is dedicated to helping people with disabilities and disadvantages reach their goals and improve their quality of life.		Contact Person: Georgia Hickman Director Developmental Disabilities Services Phone: 308-384-7896 Fax: 308-384-9231 E-Mail: ghickman@goodwillne.org Website: www.goodwillne.org Family References Available	
2. Nebraskans Supported: 17 Earns income from another employer: 2 Owns Home: 0 Has Rental/Lease Agreement: 0			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Supported Residential	
Other Supports/Services Offered: Job Placement, Job Coaching, and Transportation.			
4. Employees: Full-Time: 7 Part Time: 0 Length of Employment for Direct Support Staff Staff: Less than one year: 2 1-2 Years: 4 3-4 Years: 1 5+ Years: 0			
5. Training for Direct Support Staff: Safety 2 Hrs. Health 2 Hrs. First Aid Certification CPR Certification Other Training: Individual Program Planning, Developing Habilitative Training, Non-Violent Crisis Intervention, Cultural Diversity.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Quarterly Celebrations – Joint staff and consumer celebration of teamwork and achievements. ▪ Regular community access – library, YMCA, etc. ▪ Focus on a healthy lifestyle – including exercise, nutrition and health information. ▪ Group training opportunities in areas such as social skills, job exploration, job seeking skills, rights, etc. ▪ Computer opportunities for work, learning, and personal growth. ▪ Consumer meetings to solicit consumer input and provide a forum for issues and concerns. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monthly Review. ▪ Community Satisfaction and Needs Assessments. ▪ Measurement of program effectiveness, efficiency, and consumer satisfaction. ▪ Annual Quality Improvement Report (including and analysis of data, review of quality goals, and plan for improvement). 			
Results available to the public.			

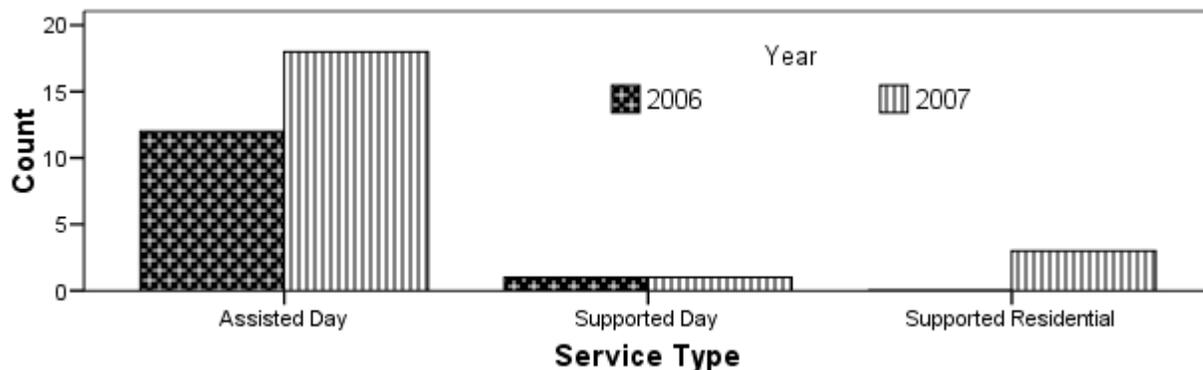
Hastings – Goodwill Industries of Greater NE

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007 Hastings	2007 Statewide*	1999 (**wo) Hastings
Satisfaction	6.12	6.13	6.62	6.76	7.34	7.11	8.60
Competency	6.58	6.64	5.70	7.21	7.47	6.90	7.97
Empowerment	-	-	-	-	-	-	9.63
a. Assisted Residential	-	-	-	-	-	4.97	-
b. Supported Residential	-	-	-	7.00	-	7.33	-
c. Living with Family/In Home Support	-	-	-	-	6.63	6.16	-
Social Belonging	6.02	5.88	5.75	5.91	5.73	5.71	7.93
Rights	5.81	6.06	6.13	6.44	6.09	6.40	9.17
Relationships	6.17	6.18	6.23	6.32	6.40	6.32	8.33
Economic Security	5.63	6.38	5.98	6.52	7.03	6.39	7.72
Growth & Development	7.00	5.79	5.87	7.31	7.28	7.12	8.11
Perception of Well-Being	6.19	6.03	6.01	6.49	6.58	6.45	8.43

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other No Longer DD Eligible	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Hastings – Mid-Nebraska

<p>1. Agency Information</p> <p>Mid-Nebraska Individual Services, Inc. 625 S. Ross Ave., P.O. Box 1406 Hastings, NE 68902-1406</p> <p>Date Agency Began: 9/71 Operational Status: Private Non-Profit</p> <p>Mission: Mid-Nebraska Individual Services enhances a person's quality of life by teaching skills essential to live and work as a productive community member.</p>	<p>Contact Person: Diane B. Campbell</p> <p>Phone: 402-462-5176</p> <p>Fax: 402-462-5126</p> <p>Family References Available</p>										
<p>2. Nebraskans Supported: 58 Earns income from another employer: 21 Owns Home: 0 Has Rental/Lease Agreement: 37</p>											
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation</p>										
<p>4. Employees: Full-Time: 37 Part Time: 15</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 5</td> <td>1-2 Years: 3</td> <td>3-4 Years: 0</td> <td>5+ Years: 15</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 6</td> <td>1-2 Years: 5</td> <td>3-4 Years: 1</td> <td>5+ Years: 17</td> </tr> </table>		Residential Staff:	Less than one year: 5	1-2 Years: 3	3-4 Years: 0	5+ Years: 15	Vocational Staff:	Less than one year: 6	1-2 Years: 5	3-4 Years: 1	5+ Years: 17
Residential Staff:	Less than one year: 5	1-2 Years: 3	3-4 Years: 0	5+ Years: 15							
Vocational Staff:	Less than one year: 6	1-2 Years: 5	3-4 Years: 1	5+ Years: 17							
<p>5. Training for Direct Support Staff:</p> <p>Safety 2 Hrs. Health 1 Hr. First Aid Certification CPR Certification</p> <p>Other Training: HIPAA, Behavior Support, Human & Legal Rights, Basic Teaching, Mission/Values, Medication Aide Training, and MANDT.</p>											
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Employment Opportunities. ▪ Job Coaching. ▪ Workstation in industry sites. ▪ Piece rate contract work. ▪ Annual assessment of interests/relationships. ▪ Community involvement and access services. ▪ Behavior support and modification. ▪ 6 small worksites and 1 large Adult Development Center. ▪ Active Arc that provides many opportunities for socializing. ▪ Special Olympics. 											
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Self-surveys conducted annually. ▪ Regional surveys conducted annually. ▪ Random financial audits conducted annually. ▪ Employee retention strategies have resulted in 11% staff turnover rate. ▪ Quarterly in-service which enhances employees knowledge and skills on service delivery. ▪ Implemented and revised staff training for Basic teaching. ▪ Implementation of "Coursework for the Development of Instruction I Skills." ▪ All direct service staff are taught the symptoms and reporting procedures for Neuroleptic Malignant Syndrome. <p>Results available to the public.</p>											

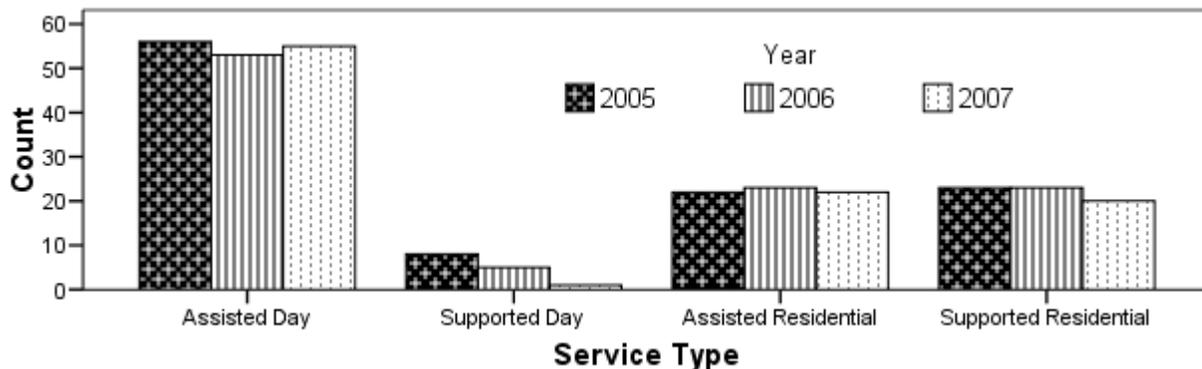
Hastings – Mid-Nebraska

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.58	6.63	5.81	6.78	7.06	7.11	8.60
Competency	6.85	6.45	3.97	6.74	7.46	6.90	7.97
Empowerment	-	-	-	-	-	-	9.63
a. Assisted Residential	4.51	4.83	4.27	4.40	4.95	4.97	-
b. Supported Residential	6.57	7.55	6.85	7.32	6.83	7.33	-
c. Living with Family/In Home Support	5.68	4.00	3.13	4.25	5.19	6.16	-
Social Belonging	5.69	6.19	5.22	5.39	5.52	5.71	7.93
Rights	5.91	6.12	5.59	5.45	6.08	6.40	9.17
Relationships	6.43	6.63	5.84	6.08	6.06	6.32	8.33
Economic Security	5.93	6.41	4.72	6.26	6.92	6.39	7.72
Growth & Development	7.35	6.07	4.32	6.33	6.94	7.12	8.11
Perception of Well-Being	6.31	6.33	5.10	6.02	6.42	6.45	8.43

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	3
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Holdrege/Minden/Kearney – Mosaic South Central

1. Agency Information Mosaic – Holdrege P.O. Box 496 Holdrege, NE 68949-0496 Date Agency Began: 1981 Operational Status: Private Non-Profit Mission: In partnership with people with disabilities, Mosaic provides supports and advocates that all may realize God's gift of wholeness of life.		Contact Person: Mary States Executive Director Phone: 308-995-8652 Fax: 308-995-5226 E-Mail: mary.states@mosaicinfo.org Website: mosaicinfo.org			
2. Nebraskans Supported: 60 Earns income from another employer: 4 Owns Home: 1 Has Rental/Lease Agreement: 54					
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home			
<u>Child Residential</u> In Home Supports Extended Family Home					
4. Employees: Full-Time: 61 Part Time: 11 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 3 1-2 Years: 5 3-4 Years: 27 5+ Years: 20 Vocational Staff: Less than one year: 0 1-2 Years: 0 3-4 Years: 5 5+ Years: 16					
5. Training for Direct Support Staff: Safety 20 Hrs. Health 20 Hr. First Aid Certification CPR Certification <table border="0"> <tr> <td> <ul style="list-style-type: none"> ▪ Helping People Get What They Want ▪ Building Positive Relationships ▪ Services and Support Planning ▪ Habilitation ▪ MANDT ▪ Abuse, Neglect & Exploitation </td> <td> <ul style="list-style-type: none"> ▪ Food Safety and Nutrition ▪ Safety & OSHA ▪ Consumer Finances ▪ Introduction to Mosaic History, Mission & Values ▪ Advocacy Training ▪ Support Training Specific to Seniors </td> </tr> </table>				<ul style="list-style-type: none"> ▪ Helping People Get What They Want ▪ Building Positive Relationships ▪ Services and Support Planning ▪ Habilitation ▪ MANDT ▪ Abuse, Neglect & Exploitation 	<ul style="list-style-type: none"> ▪ Food Safety and Nutrition ▪ Safety & OSHA ▪ Consumer Finances ▪ Introduction to Mosaic History, Mission & Values ▪ Advocacy Training ▪ Support Training Specific to Seniors
<ul style="list-style-type: none"> ▪ Helping People Get What They Want ▪ Building Positive Relationships ▪ Services and Support Planning ▪ Habilitation ▪ MANDT ▪ Abuse, Neglect & Exploitation 	<ul style="list-style-type: none"> ▪ Food Safety and Nutrition ▪ Safety & OSHA ▪ Consumer Finances ▪ Introduction to Mosaic History, Mission & Values ▪ Advocacy Training ▪ Support Training Specific to Seniors 				
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Client Satisfaction surveys. ▪ Community Integration. ▪ Church Activities. ▪ Person Centered IPPs. 					
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Formal Quality Improvement & Assurance Plans. ▪ Family Surveys. ▪ Stakeholder Surveys. ▪ Pre-accreditation Activities. ▪ Internal Quality. ▪ Staff Satisfaction and Collaboration with Gallup. ▪ HIPAA. Results available to the public.					

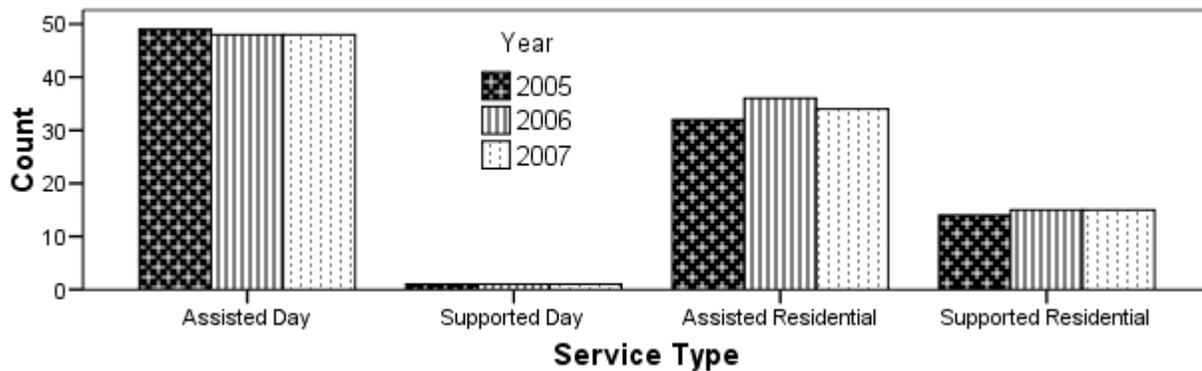
Holdrege/Minden/Kearney – Mosaic South Central

8. Quality of Life Scores

Scales	1998	1999	2001	2004 Holdrege	2004 Minden	2007 Holdrege	2007 Minden	2007 Statewide*	1999 (**wo)
Satisfaction	6.85	6.87	6.47	7.09	7.32	7.52	6.27	7.11	8.17
Competency	7.58	7.26	6.94	6.37	5.23	6.53	4.96	6.90	8.37
Empowerment	-	-	-	-	-	-	-	-	9.73
a. Assisted Residential	4.62	4.72	4.99	5.03	3.69	4.98	3.97	4.97	-
b. Supported Residential	6.15	6.58	6.99	6.61	-	7.23	-	7.33	-
c. Living with Family/In Home Support	10.00	10.00	10.00	-	-	-	-	6.16	-
Social Belonging	5.86	5.72	5.63	5.36	5.74	5.32	4.62	5.71	8.97
Rights	5.76	5.66	5.54	5.78	5.45	5.99	4.75	6.40	9.92
Relationships	6.76	6.65	6.33	6.05	6.65	6.10	5.50	6.32	8.95
Economic Security	6.65	6.41	6.32	6.09	4.62	6.69	4.75	6.39	7.83
Growth & Development	7.66	6.53	6.26	6.72	6.65	6.94	6.31	7.12	8.28
Perception of Well-Being	6.56	6.33	6.13	6.13	5.53	6.30	5.10	6.45	8.78

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Kearney – DSN

1. Agency Information Developmental Services of Nebraska, Inc. (DSN) 1709 W 39th St., Ste 1 Kearney, NE 68845-8323 Date Agency Began: 2/03 Operational Status: Private Non-Profit Mission: DSN helps children and adults with developmental disabilities and/or mental illness gain skills, knowledge, and experience to increasingly use and benefit from resources and opportunities available to all citizens of our community.		Contact Person: Maggie Zipperlen Phone: 308-234-6834 Fax: 308-237-9085 E-Mail: mzipperlen@dsnonline.org Website: www.dsonline.org Family References Available	
2. Nebraskans Supported: 23 Earns income from another employer: 4 Owns Home: 1 Has Rental/Lease Agreement: 4			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational - 11 Supported Day/Vocational - 3		<u>Adult Residential</u> Assisted Residential - 9 Supported Residential - 4	
<u>Children</u> Assisted Residential - 10			
4. Employees: Full-Time: 37 Part Time: 18 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 25 1-2 Years: 10 3-4 Years: 5 5+ Years: 0 Vocational Staff: Less than one year: 2 1-2 Years: 2 3-4 Years: 2 5+ Years: 0			
5. Training for Direct Support Staff: Safety & Health: See Below First Aid Certification CPR Certification Other Training: PRE-SERVICE TRAINING (prior to working alone)—29-49 hours: Agency Orientation, Behavior Management, Safety/Emergency Procedures, Medication Aide, State and Federal Regulations, Individual Program Planning, Policies and Procedures; 12 hours: CPR and First Aid training; 10 hours: individual-specific training/behavior management/skill development and provision of personal care supports and services; 18 hours: MANDT Training. IN-SERVICE TRAINING (annual, on-going) – 40-60 HOURS: 6-8 HOURS: 3 hours: CPR re-certification, 4-10 hours: Training specific to meet the individualized needs of people to be supported.			
6. Quality of Life Enhancement Activities: DSN is committed to supporting people to take part in community activities of their choosing. Such supports are individualized to ensure that people are able to pursue their interests and enhance their quality of life. DSN is committed to assisting people to gain employment in the community in integrated settings and at competitive wages.			
7. Quality Assurance Activities: MONITORING OF DATA ON QUALITY INDICATORS BY AGENCY COMMITTEES: Behavioral Intervention Review Committee; Advisory Committee; Human/Legal Rights Committee; Program Development Workgroup; Behavioral Consultant on staff. CERTIFICATIONS AND LICENSURE: Division of Developmental Disabilities Certification; Certified provider of Home and Community-Based Waiver Services for Adults and Children.			

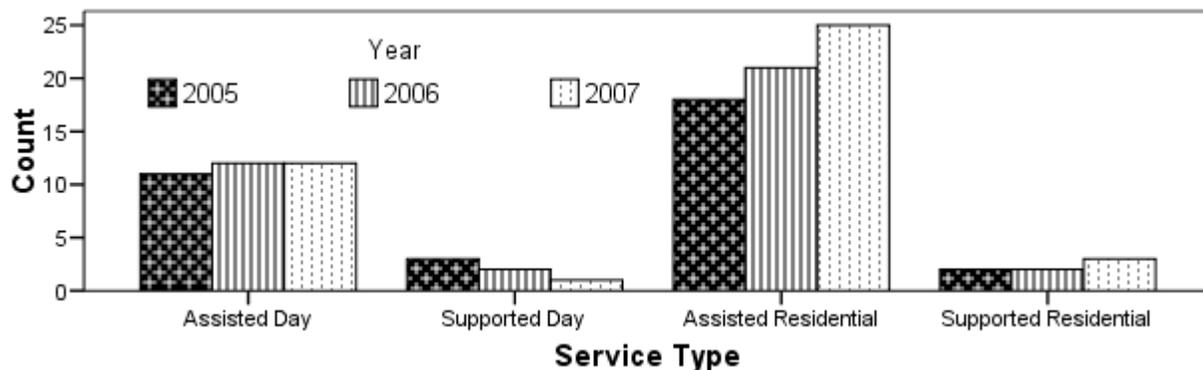
Kearney – DSN

8. Quality of Life Scores

Scales	2004	2007	2007 Statewide*
Satisfaction	6.74	6.78	7.11
Competency	6.18	6.26	6.90
Empowerment	-	-	-
a. Assisted Residential	3.88	4.85	4.97
b. Supported Residential	9.00	8.25	7.33
c. Living with Family/In Home Support	-	-	6.16
Social Belonging	5.19	5.91	5.71
Rights	5.92	6.59	6.40
Relationships	5.51	5.98	6.32
Economic Security	6.04	5.65	6.39
Growth & Development	6.42	7.52	7.12
Perception of Well-Being	5.83	6.24	6.45

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	1
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	2
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Kearney – Goodwill Industries of Greater NE

1. Agency Information Goodwill Industries of Greater NE, Inc. 3906 4th Avenue Kearney, NE 68845-2836 Date Agency Began: 8/99 Operational Status: Private Non-Profit Mission: Goodwill Industries of Greater Nebraska is dedicated to helping people with disabilities and disadvantages reach their goals and improve their quality of life.		Contact Person: Georgia Hickman Director Developmental Disabilities Services Phone: 308-384-7896 Fax: 308-384-9231 E-Mail: ghickman@goodwillne.org Website: www.goodwillne.org Family References Available	
2. Nebraskans Supported: 9 Earns income from another employer: 4 Owns Home: 0 Has Rental/Lease Agreement: 0			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Supported Residential	
Other Supports/Services Offered: Job Placement, Job Coaching, and Transportation.			
4. Employees: Full-Time: 1 Part Time: 2 Length of Employment for Direct Support Staff Vocational Staff: Less than one year: 1 1-2 Years: 1 3-4 Years: 1 5+ Years: 0			
5. Training for Direct Support Staff: Safety 2 Hrs. Health 2 Hrs. First Aid Certification CPR Certification Other Training: Individual Program Planning, Developing Habilitative Training, Non-Violent Crisis Intervention, Cultural Diversity.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Quarterly Celebrations – Joint staff and consumer celebration of teamwork and achievements. ▪ Regular community access – library, YMCA, etc. ▪ Focus on a healthy lifestyle – including exercise, nutrition and health information. ▪ Group training opportunities in areas such as social skills, job exploration, job seeking skills, rights, etc. ▪ Computer opportunities for work, learning, and personal growth. ▪ Consumer meetings to solicit consumer input and provide a forum for issues and concerns. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monthly Review. ▪ Community Satisfaction and Needs Assessments. ▪ Measurement of program effectiveness, efficiency, and consumer satisfaction. ▪ Annual Quality Improvement Report (including and analysis of data, review of quality goals, and plan for improvement). 			
Results available to the public.			

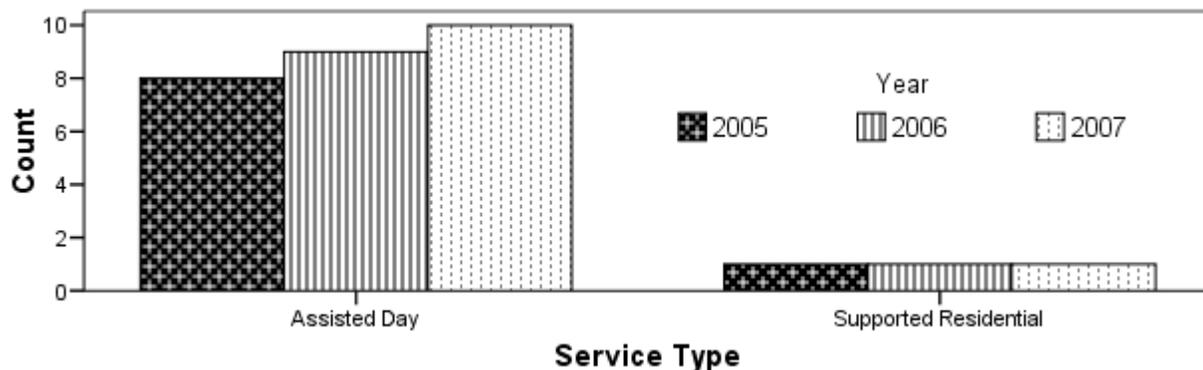
Kearney – Goodwill Industries of Greater NE

8. Quality of Life Scores

Scales	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.90	7.83	8.42	7.11	8.43
Competency	8.10	7.75	7.21	6.90	7.73
Empowerment	-	-	-	-	9.77
a. Assisted Residential	-	-	-	4.97	-
b. Supported Residential	-	-	8.00	7.33	-
c. Living with Family/In Home Support	-	-	8.00	6.16	-
Social Belonging	6.30	6.67	7.00	5.71	8.17
Rights	6.50	6.67	7.65	6.40	9.83
Relationships	7.07	7.14	7.48	6.32	8.44
Economic Security	7.00	7.02	7.02	6.39	7.71
Growth & Development	6.00	7.83	8.50	7.12	8.33
Perception of Well-Being	6.75	7.03	7.41	6.45	8.54

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	1
A6. Other Failure/Medical Appointments	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Kearney – Mid-Nebraska

1. Agency Information Mid-Nebraska Individual Services, Inc. 1400 E. 27th St. Kearney, NE 68847-4705 Date Agency Began: 1970 Operational Status: Private Non-Profit Mission: Mid-Nebraska Individual Services, Inc. enhances a person's quality of life by teaching skills essential to live and work as productive community members.		Contact Person: Mike Vaughn Williams Phone: 308-234-2558 Fax: 308-237-9341 E-Mail: mike@mnis.net Website: info@mnis.org	
2. Nebraskans Supported: 83 Earns income from another employer: 17 Owns Home: 4 Has Rental/Lease Agreement: 65			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Supported Employment		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home	
<u>Children</u> Assisted Residential In-Home Habilitation Respite			
Other Supports/Services Offered: Job Placement, Transportation, and Representative Payee.			
4. Employees: Full-Time: 58 Part Time: 34 Length of Employment for Direct Support Staff Direct Support Staff: Less than one year: 11 1-2 Years: 22 3-4 Years: 19 5+ Years: 40			
5. Training for Direct Support Staff: Safety 6 Hrs. Health 20 Hrs. First Aid Certification CPR Certification Other Training: Medication Aide, MANDT, Teaching Principles			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ MNIS has staff who specialize in assessing and teaching skills to persons we support. ▪ We have a very strong employment component. More than half of the people we serve vocationally are working in some capacity in the community-work crews in businesses or individually in jobs through supported employment. ▪ Residentially, staff provide support to people who live in 37 homes or apartments all over the community. We do not manage group homes-three or fewer people live together and usually it is one or two. ▪ There are extensive recreational and social opportunities, many coordinated with the local Arc. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ We have a full-time person who coordinates much of our local quality assurance and mentors staff on teaching and program writing. ▪ MNIS as a region conducts an annual Quality Assurance systems review. These results are available to the public. ▪ MNIS-Kearney cooperates with the Quality Review Teams who have visited and assessed quality in over a dozen home environments over the last ten years. These results are shared with the state and persons who live in those environments. 			
See above Comment for Results Available to the Public.			

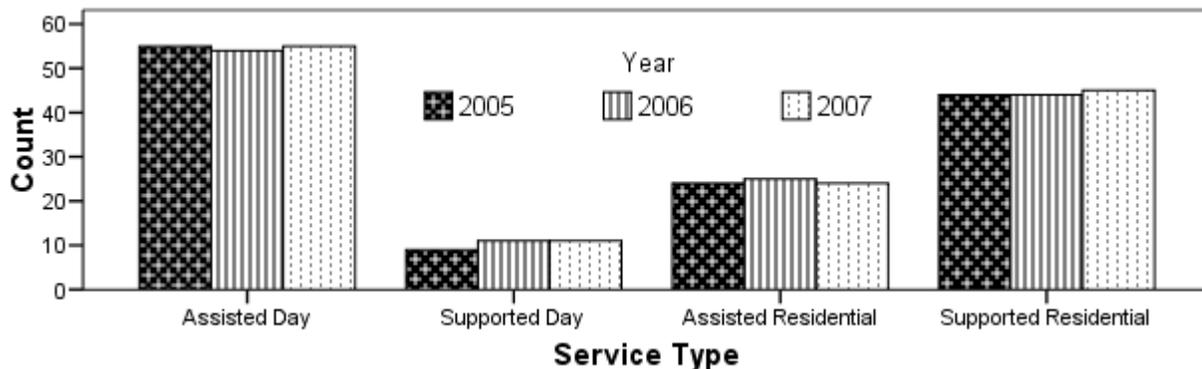
Kearney – Mid-Nebraska

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.18	6.93	6.82	7.15	7.40	7.11	8.43
Competency	5.82	7.41	5.89	6.67	6.61	6.90	7.73
Empowerment	-	-	-	-	-	-	9.77
a. Assisted Residential	5.05	4.86	3.05	4.80	5.23	4.97	-
b. Supported Residential	6.25	6.96	6.71	6.50	6.83	7.33	-
c. Living with Family/In Home Support	4.92	5.63	6.75	7.00	6.00	6.16	-
Social Belonging	5.45	6.49	5.53	6.13	6.28	5.71	8.17
Rights	6.17	7.01	6.41	6.72	6.85	6.40	9.83
Relationships	6.01	7.15	6.33	6.63	6.75	6.32	8.44
Economic Security	5.62	6.53	6.20	6.66	6.59	6.39	7.71
Growth & Development	6.45	7.18	5.85	7.03	7.11	7.12	8.33
Perception of Well-Being	5.93	6.87	6.11	6.61	6.71	6.45	8.54

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	1
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	2
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other CPS Guardianship & dropped day, kept res.	2
4. Death	2

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Community Alternatives Nebraska, Inc.

1. Agency Information Community Alternatives Nebraska, Inc. 4851 S. 16th St. Lincoln, NE 68512-1211 Date Agency Began: 10/93 Operational Status: Private Non-Profit Mission: Community Alternatives Nebraska provides opportunities to persons with Developmental Disabilities to learn skills to enable them to participate and contribute actively in the community.		Contact Person: Travis Jacobs Phone: 402-420-2100, ext. 240 Fax: 402-420-1166
2. Nebraskans Supported: 312 Earns income from another employer: 14 Owns Home: 1 Has Rental/Lease Agreement: 26		
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite	<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home	<u>Children</u> Assisted Residential Extended Family Home In-Home Habilitation Assisted Day Respite
Other Supports/Services Offered: Mental Health Adult Day Services, Mental Health Assisted Living.		
4. Employees: Full-Time: 156 Part Time: 37 Length of Employment for Direct Support Staff Residential/Vocational Staff: Less than one year: 27 1-2 Years: 63 3-4 Years: 30 5+ Years: 73		
5. Training for Direct Support Staff: <ul style="list-style-type: none"> ▪ Safety & Health: 65 Hrs. First Employment Year/25/Hrs. Annually After First Employment Year. ▪ First Aid Certification ▪ CPR Certification 		
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Monthly meetings with persons served by location agency-wide. These meetings are for the person and, as possible, run by the person. Input is gathered from persons about what they like, choices, and development of problem solving skills. ▪ Quality, social “Get-together” for people by site. ▪ At least monthly contacts with each person and their family (as applicable). 		
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Surveys (Satisfaction with Services) for (1) Families; (2) Persons served; (3) Staff. Results are reported back at family meetings, Advisory Committee. ▪ Quality of Life Review Team participant. ▪ Self-survey of all locations and Quality Assurance Review. ▪ Best in Class review by both agency staff and Res Care Quality Assurance staff. 		
Results Available to the Public.		

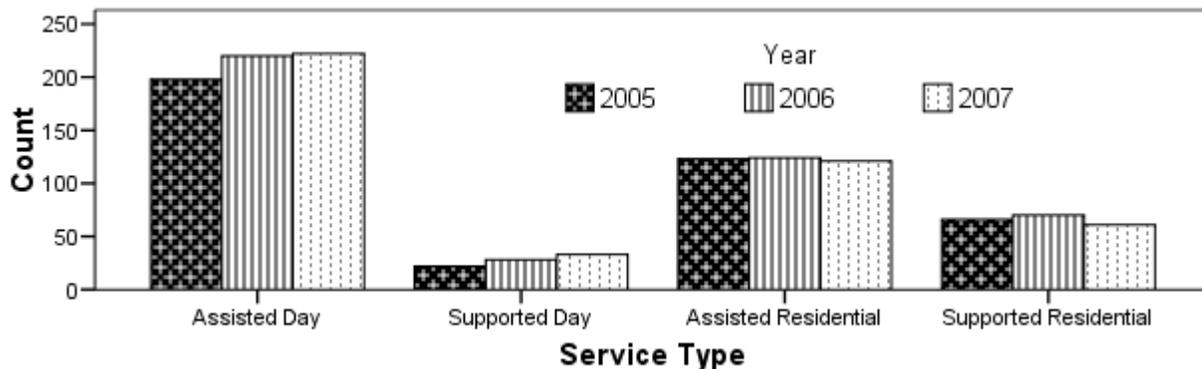
Lincoln – Community Alternatives Nebraska, Inc.

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.37	6.67	6.90	6.92	7.13	7.11	8.60
Competency	6.98	6.79	6.48	7.15	7.01	6.90	8.48
Empowerment	-	-	-	-	-	-	9.40
a. Assisted Residential	4.69	5.78	5.60	4.87	5.27	4.97	-
b. Supported Residential	6.86	7.09	7.47	7.43	7.51	7.33	-
c. Living with Family/In Home Support	5.36	5.25	5.70	6.08	6.45	6.16	-
Social Belonging	5.60	5.71	5.98	5.71	6.02	5.71	8.81
Rights	5.86	5.98	6.38	6.37	6.73	6.40	9.75
Relationships	6.22	6.04	6.71	6.25	6.46	6.32	8.97
Economic Security	6.09	6.23	6.16	6.46	6.68	6.39	8.26
Growth & Development	7.04	6.45	6.51	6.96	7.15	7.12	8.73
Perception of Well-Being	6.20	6.23	6.34	6.42	6.63	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	9
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	14
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	5
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	2
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – DSN

1. Agency Information Developmental Services of Nebraska, Inc. Area Program Office 201 SW 25th St, Suite 200 Lincoln, NE 68522-1018 Date Agency Began: 10/93 Operational Status: Private Non-Profit Mission: DSN helps children and adults with developmental disabilities and/or mental illness gain skills, knowledge, and experience to increasingly use and benefit from resources and opportunities available to all citizens of our community.		Contact Person: Tiffany Schnittker Phone: 402-325-8555, ext. 2004 Fax: 402-325-8575 E-Mail: tschnittker@dsnonline.org Website: www.dsonline.org Family References Available	
2. Nebraskans Supported: 96 Earns income from another employer: 9 Owns Home: 0 Has Rental/Lease Agreement: 2			
3. Supports/Services			
<u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry		<u>Adult Residential</u> Assisted Residential Supported Residential Companion Home	
<u>Children</u> Assisted Residential Assisted Day Companion Home			
Other Supports/Services Offered: DSN provides developmental disability services in the communities of Lincoln, Omaha, and Kearney. In Lincoln, DSN also provides behavioral health services-Outpatient therapy and Enhanced Treatment Group Home residential services. NOTE: DSN is willing to consider development of services not currently offered, when requested. DSN was founded on the principle that all people must have the opportunity to live in the community. DSN works to develop supports and services for all people who apply for agency services, regardless of their need level.			
4. Employees: Full-Time: 130 Part Time: 64 (Lincoln Area Only) Length of Employment for Direct Support Staff Residential Staff: Less than one year: 79 1-2 Years: 55 3-4 Years: 22 5+ Years: 10 Vocational Staff: Less than one year: 14 1-2 Years: 8 3-4 Years: 1 5+ Years: 5			
5. Training for Direct Support Staff: Safety & Health: See Below Other Training: PRE-SERVICE TRAINING (prior to working alone) – 29-49 hours: Agency orientation, Behavior management, Universal Enhancement, Safety/emergency procedures, Medication Aide, State and Federal regulations, Individual Program Planning, Policies and Procedures; 12 hours: CPR and First Aid training; 10 hours: individual-specific training/behavior management/skill development and provision of personal care supports and services; 18 hours: MANDT System for improving interpersonal relationships; IN SERVICE TRAINING (annual, on-going – 40-60 hours. 6-8 hours: MANDT System Re-certification; 3 hours: CPR re-certification; 4-10 hours: Training specific to meet the individualized needs of people to be supported; 20-30 hours: Management/skill development training.			
6. Quality of Life Enhancement Activities: VACATION TRIPS: DSN staff assist groups of individuals in planning and fund-raising for vacation trips chosen by people receiving services. LIFE ENRICHMENT ACTIVITIES: In fulfillment of its mission, DSN staff are committed to supporting people to take part in community activities of their choosing, enhancing quality-of-life of each person the agency serves. Such supports are individualized to ensure that people are able to pursue individual interests. UNIVERSAL ENHANCEMENT: DSN is committed to ensuring that people live meaningful lives of their own choosing. RECOGNITION for Achievements and Meeting Individual Goals.			
7. Quality Assurance Activities: MONITORING OF DATA ON QUALITY INDICATORS BY AGENCY COMMITTEES: Coercion-free DSN; Periodic Performance Review Advisory Committee; Human/Legal Rights Committee. CERTIFICATIONS AND LICENSURE: Division of Developmental Disabilities Certification; Mental Health Center Licensure; Centers for Persons with Developmental Disabilities Licensure; Child Caring Agency Licensure; Certified provider of Home and Community-Based Waiver Services for Adults and Children. NATIONAL ACCREDITATION: Joint commission on Accreditation of Health Care Organizations for Behavioral Health Services. Results Available to the Public.			

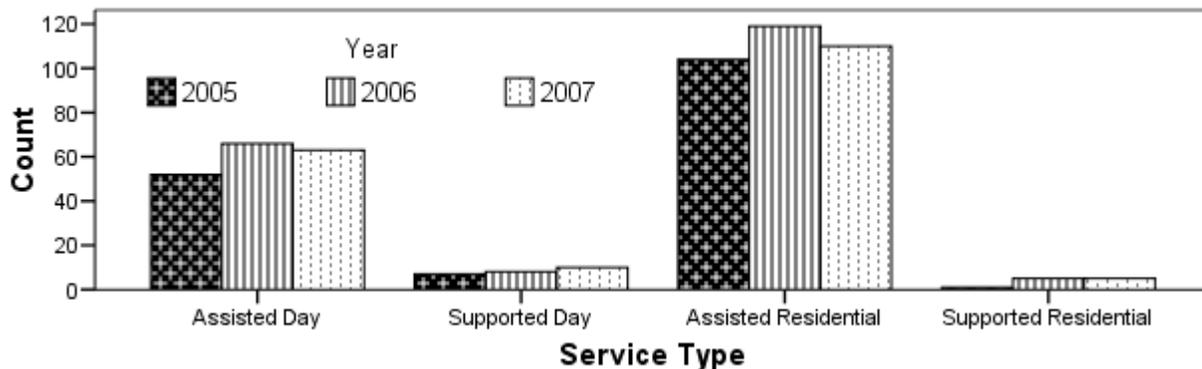
Lincoln – DSN

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide *	1999 (**wo)
Satisfaction	5.74	5.68	6.47	6.00	6.22	7.11	8.60
Competency	-	-	6.52	6.13	6.24	6.90	8.48
Empowerment	-	-	-	-	-	-	9.40
a. Assisted Residential	4.00	5.07	4.26	4.69	4.47	4.97	-
b. Supported Residential	7.43	-	-	5.00	8.00	7.33	-
c. Living with Family/In Home Support	6.50	-	-	2.50	-	6.16	-
Social Belonging	4.72	4.32	5.37	4.73	4.99	5.71	8.81
Rights	5.94	4.94	5.80	5.24	5.54	6.40	9.72
Relationships	5.62	5.64	5.82	5.28	5.37	6.32	8.97
Economic Security	5.85	5.56	6.24	5.54	6.06	6.39	8.26
Growth & Development	6.71	6.00	6.35	6.17	6.15	7.12	8.73
Perception of Well-Being	5.81	5.42	5.86	5.37	5.60	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	4
B2. Residential – Person’s/family’s decision	4
C1. Both Residential/Work – Provider terminated svcs	3
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	5
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Integrated Life Choices

1. Agency Information Integrated Life Choices 2100 Magnum Circle, Suite 7 P.O. Box 80728 Lincoln, NE 68501-1027 Date Agency Began: 2/1/06 Operational Status: Private for Profit Mission: To provide all citizens with disabilities the opportunity to lead a fulfilling life within a natural setting where they can work to achieve their maximum potential while capitalizing on all of the resources provided to the citizens of the community.		Contact Person: Josh Midgett Phone: 402-742-0311 Fax: 402-742-0312 E-Mail: joshmidgett@integratedlifechoices.com Website: integratedlifechoices.com Family References Available	
2. Nebraskans Supported: 46 Earns income from another employer: 5 Owns Home: 0 Has Rental/Lease Agreement: 2			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Adult Day Care Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home Respite	
<u>Children</u> Assisted Residential & Day Supported In-Home Extended Family Home Respite			
4. Employees: Full-Time: 40 Part Time: 27 Length of Employment for Direct Support Staff Residential/Vocational Staff: Less than one year: 30 1-2 Years: 0 3-4 Years: 0 5+ Years: 0			
5. Training for Direct Support Staff: Safety & Health First Aid Certification CPR Certification Other Training: Therapeutic Aggression Control Techniques – 2, Habilitation Training, thorough orientation to each house, continued training offered on a regular basis.			
6. Quality of Life Enhancement Activities: We use positive reinforcement to increase our clients' independence and access to the community. We feel that thorough training combined with good wages will allow us to offer the best direct care staff available. Our clients live in attractive houses which they have pride in. Our response to the needs of our clients is quick and complete providing them with the care they require.			
7. Quality Assurance Activities: Annually we survey clients and families of clients to get an idea of how we are performing. ILC also has an extensive system of internal checks to assure every location meets our high standards of service.			

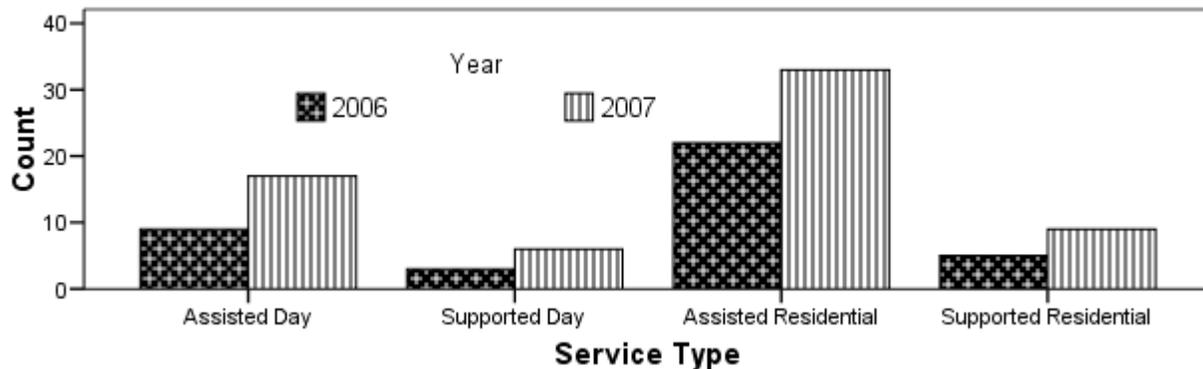
Lincoln – Integrated Life Choices

8. Quality of Life Scores

Scales	2007	2007 Statewide*
Satisfaction	7.04	7.11
Competency	6.70	6.90
Empowerment	-	-
a. Assisted Residential	5.75	4.97
b. Supported Residential	7.17	7.33
c. Living with Family/In Home Support	6.25	6.16
Social Belonging	6.26	5.71
Rights	6.75	6.40
Relationships	6.45	6.32
Economic Security	6.33	6.39
Growth & Development	6.68	7.12
Perception of Well-Being	6.47	6.45

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Region V-Lincoln 1

1. Agency Information Region V Services-Lincoln 1 936 N. 70th St. Lincoln, NE 68505-2104 Date Agency Began: 11/91 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships with community and lessen reliance upon agency services.		Contact Person: Tim Kosler Phone: 402-471-9222 Fax: 402-471-6989 E-Mail: rvs70ad@inebraska.com Website: www.regionvservices.com Family References Available	
2. Nebraskans Supported: 94 Earns income from another employer: 8 Owns Home: 1 Rental/lease Agreement: 9			
3. Supports/Services <u>Adult Vocational</u> Assisted Day - 76 Supported Day/Vocational - 5 Adult Day Care - 0 Respite - 8		<u>Adult Residential</u> Assisted Residential - 7 Supported Residential - 16 In-Home Habilitation - 4	
		<u>Children</u> Assisted Residential - 0 In-Home Habilitation - 1 Assisted Day - 0 Respite - 1	
Other Supports/Services Offered: In-Home Residential Habilitation; LEAP (Life Enrichment Activities Program) & SOAR (Socialization Opportunities Activities & Recreation); A&D Waiver In-Home Respite and Childcare.			
4. Employees: Full-Time: 46 Part Time: 52 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 19 1-2 Years: 18 3-4 Years: 8 5+ Years: 9 Vocational Staff: Less than one year: 6 1-2 Years: 15 3-4 Years: 4 5+ Years: 15			
5. Training for Direct Support Staff: Safety 4 Hrs. Health 4 Hrs. First Aid Certification CPR Certification Other Training: We have extensive documented, competency-based orientation and training including classes, videos (DVD) and on-the-job training by supervisors and co-workers.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Several of the staff have completed “The Council on Quality & Leadership Supports for People with Disabilities” training. ▪ People supported are being interviewed to determine their desired outcomes and their IPPs adjusted accordingly. ▪ Many staff have been attending presentations by Al Condeluci, Dr. Tom Pomeranz, and others about community inclusion and related topics. ▪ Time and money is being spent to help people improve their quality of life. ▪ We assist people with community work experiences, paid and volunteer. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monitoring by Health & Human Services through Service Coordination. ▪ Internal Quality Reviews (local & regional). ▪ Health & Human Services Certification. ▪ Outcomes Survey (local & regional). ▪ Internal Program Ethics Committee. ▪ Internal Behavior Intervention Teams. 			
Results available to the public, except local/internal.			

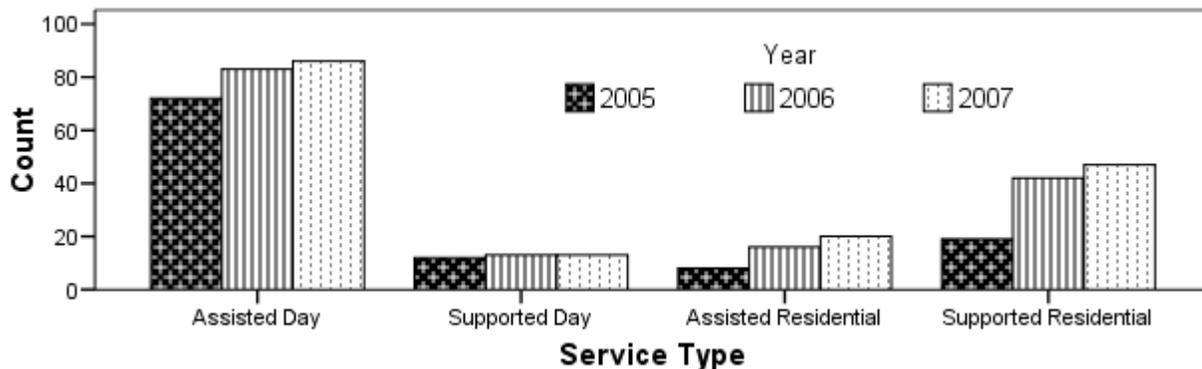
Lincoln – Region V-Lincoln 1

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.69	6.72	7.04	7.19	7.46	7.11	8.60
Competency	6.80	4.88	4.28	6.26	6.21	6.90	8.48
Empowerment	-	-	-	-	-	-	9.40
a. Assisted Residential	4.06	4.75	4.55	4.69	4.21	4.97	-
b. Supported Residential	6.31	5.95	6.82	6.43	6.33	7.33	-
c. Living with Family/In Home Support	6.19	6.08	4.38	4.75	6.26	6.16	-
Social Belonging	5.83	6.21	6.09	5.48	5.86	5.71	8.81
Rights	6.29	6.00	5.85	5.92	6.17	6.40	9.72
Relationships	6.47	6.49	6.57	6.29	6.49	6.32	8.97
Economic Security	6.19	5.44	5.03	5.33	5.60	6.39	8.26
Growth & Development	7.35	5.89	5.76	6.98	7.54	7.12	8.73
Perception of Well-Being	6.42	5.84	5.68	6.04	6.31	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	1
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	3
A5. Began Community Supports Program	
A6. Other	
4. Death	2

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Region V-Lincoln 2

1. Agency Information Region V Services-Lincoln 2 1430 South Street, Suite 202 Lincoln, NE 68502-2246 Date Agency Began: 11/96 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships with community and lessen reliance upon agency services.		Contact Person: Jack Knickman Phone: 402-471-7037 Fax: 402-471-0926 E-Mail: rvs-12dir@inebraska.com Website: www.regionvservices.com Family References Available	
2. Nebraskans Supported: 65 Earns income from another employer: 37 Owns Home: 0 Has Rental/Lease Agreement: 1			
3. Supports/Services <u>Adult Vocational</u> Supported Day/Vocational Assisted Day		<u>Adult Residential</u> Extended Family Home Respite	
		<u>Children</u> Extended Family Home Respite	
Other Supports/Services Offered: Medical Services, Scheduling & Transportation.			
4. Employees: Full-Time: 6 Part Time: 1 Extended Family Home Providers: 47 Length of Employment for Direct Support Staff/Subcontractors Residential Staff: Less than one year: 0 1-2 Years: 0 3-4 Years: 0 5+ Years: 1 Vocational Subcontractors: Less than one year: 0 1-2 Years: 1 3-4 Years: 0 5+ Years: 1			
5. Training for Direct Support Extended Family Home Providers: Safety 15 Hrs. Health 15 Hrs. First Aid Certification CPR Certification Other Training: All new EFH Providers receive significant orientation, complete several competency tests, review all RVS policies and procedures, and receive individualized training from their supervisor. Additionally, opportunities for each to attend life quality training sessions are frequent and encouraged. Region V Services views training as a priority. Other ongoing training offered by RVS Central Office includes Behavior Building, Program Design, Medication Administration, Outcomes, Sexuality, Nutrition, Behavioral Programs, Rights Information, CPR, Working with Families, Physical Activity for Well-being, PRAB, specialized training based on the needs of individuals receiving services.			
6. Quality of Life Enhancement Activities: Region V Services-Lincoln 2 is focused on extended family home services through a subcontract agreement that assures quality supports. Our goal is to provide individualized quality of life enhancement activities each day for each person receiving services. These activities offer an opportunity for attainment of personal outcomes. Additionally, a positive working relationship with family members is emphasized with encouragement to participate in the planning and follow-through of enhancement activities. All aspects of our community are accessed. The Extended Family Home program offers a viable alternative to a group residence placement that provides consistent supervision and supports.			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monitoring by Health & Human Services through Service Coordination. ▪ State Certification. ▪ Internal Quality Reviews (local & regional). ▪ Health & Human Services Certification. ▪ Outcomes Survey (local & regional). ▪ Internal Program Ethics Committee. ▪ Internal Behavior Intervention Teams. 			
Results available to the public, except local/internal.			

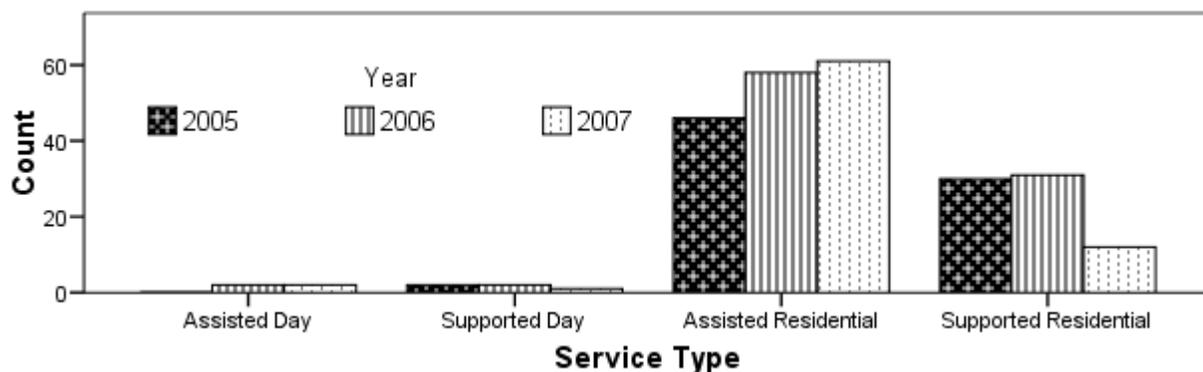
Lincoln – Region V-Lincoln 2

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.87	6.58	7.00	6.88	7.15	7.11	8.60
Competency	7.44	6.87	6.64	6.74	6.86	6.90	8.48
Empowerment	-	-	-	-	-	-	9.40
a. Assisted Residential	5.60	5.22	5.74	6.11	6.06	4.97	-
b. Supported Residential	6.93	7.09	6.78	7.68	8.75	7.33	-
c. Living with Family/In Home Support	6.03	5.69	5.86	5.84	6.17	6.16	-
Social Belonging	6.20	6.14	6.33	5.71	5.90	5.71	8.81
Rights	6.42	6.15	6.67	6.51	6.41	6.40	9.72
Relationships	6.64	6.36	6.87	6.22	6.23	6.32	8.97
Economic Security	6.44	6.31	6.33	6.28	6.41	6.39	8.26
Growth & Development	7.57	6.54	6.83	6.87	7.19	7.12	8.73
Perception of Well-Being	6.73	6.33	6.58	6.45	6.53	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Region V-Lincoln 3

1. Agency Information Region V Services-Lincoln 3 1430 South Street, Ste 201 Lincoln, NE 68502-2446 Date Agency Began: 7/98 Operational Status: Public Mission: The mission of Region V Services is to provide training and supports that promote interdependence and relationships with community and lessen reliance upon agency services.		Contact Person: Karen Wolf Phone: 402-471-7037 Fax: 402-471-0926 E-Mail: rvl3ad@inebraska.com Website: www.regionvservices.com	
2. Nebraskans Supported: 78 Earns income from another employer: 13 Owns Home: 1 Has Rental/Lease Agreement: 19			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Respite	
<u>Children</u> Assisted Residential In-Home Habilitation Assisted Day Respite			
Other Supports/Services Offered: The Plaza Connection (Adult Learning Center)			
4. Employees: Full-Time: 58 Part Time: 45 Length of Employment for Direct Support Staff Residential/Voc Staff: Less than one year: 28 1-2 Years: 18 3-4 Years: 26 5+ Years: 31			
5. Training for Direct Support Staff: Safety 5 Hrs. Health 5 Hrs. First Aid Certification CPR Certification Other Training: Outcomes training – 20 hours.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ One of the services that Region V provides is supported employment in Lincoln. ▪ Focus on small residential settings and personal outcomes. ▪ Work Crew Opportunities Available. ▪ New Day Services Facility. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monitoring by Health & Human Services through Service Coordination. ▪ Health & Human Services Certification Reviews. ▪ Internal Quality Reviews. ▪ Outcomes Survey (local). ▪ Internal Behavior Intervention Teams. ▪ Internal Program Ethics Committee (local). Results available to the public, except local/internal.			

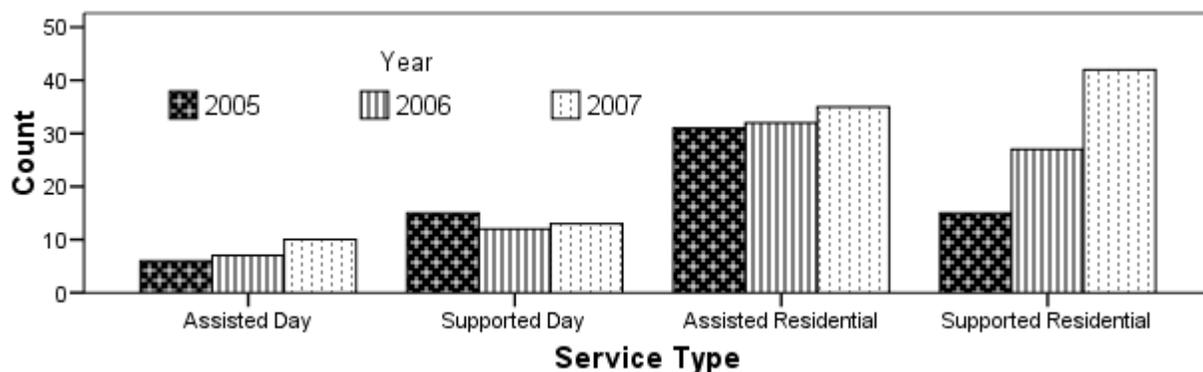
Lincoln – Region V-Lincoln 3

8. Quality of Life Scores

Scales	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.01	5.98	6.93	6.85	7.11	8.60
Competency	3.78	4.72	5.99	6.13	6.90	8.48
Empowerment	-	-	-	-	-	9.40
a. Assisted Residential	5.44	3.98	4.74	4.82	4.97	-
b. Supported Residential	6.25	7.74	7.69	8.36	7.33	-
c. Living with Family/In Home Support	4.25	2.50	1.50	7.40	6.16	-
Social Belonging	5.44	5.53	5.36	5.50	5.71	8.81
Rights	5.15	5.46	6.20	6.07	6.40	9.72
Relationships	5.87	6.01	6.04	6.05	6.32	8.97
Economic Security	4.87	5.08	6.18	5.89	6.39	8.26
Growth & Development	5.03	5.18	6.71	6.38	7.12	8.73
Perception of Well-Being	5.19	5.37	6.12	6.08	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	1
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Region V-Lincoln 4

1. Agency Information Region V Services-Lincoln 4 936 N 70th Street Lincoln, NE 68505-2104 Date Agency Began: 1/2000 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships with community and lessen reliance upon agency services.		Contact Person: Michele Scholz Phone: 402-471-9222 Fax: 402-471-6989 E-Mail: rvs4ad@inebraska.com Website: www.regionvservices.com Family References Available	
2. Nebraskans Supported: 74 Earns income from another employer: 20 Owns Home: 2 Has Rental/Lease Agreement: 18			
3. Supports/Services <u>Adult Vocational</u> Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation	
<u>Children</u> Assisted Residential In-Home Habilitation Respite			
Other Supports/Services Offered: Private Day, Extended Family Home			
4. Employees: Full-Time: 33 Part Time: 44 Length of Employment for Direct Support Staff			
Residential Staff:	Less than one year: 16	1-2 Years: 57	3-4 Years: 4 5+ Years: 14
Vocational Staff:	Less than one year: 0	1-2 Years: 0	3-4 Years: 0 5+ Years: 0
5. Training for Direct Support Staff: Safety 4 Hrs. Health 4 Hrs. First Aid Certification CPR Certification Other Training: All newly hired employees must attend a 2-day orientation, complete several competency tests, review all Region V Services' policies and procedures and receive individualized training from their supervisor. Additional opportunities for staff to attend life quality training sessions are frequent and encouraged. Region V Services views staff training as a priority. Other ongoing training offered by RVS Central Office includes Behavior Building, Program Design, Medication Administration, outcomes, Sexuality, Nutrition, Behavioral Programs, Rights Information, Working with Families, Physical Activity for Well-being, BART, specialized training based on the needs of individuals receiving services.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Several staff have completed "The Council on Quality and Leadership in Supports for People with Disabilities" training. ▪ People served are being interviewed to determine their desired outcomes and their IPPs adjusted accordingly. ▪ Many staff have been attending presentations on topics that pertain to specific areas of interest that relate to persons served and disabilities. ▪ Time and money are being spent to help people improve their quality of life. ▪ Region V Services has been a growing agency for over 35 years. This growth has been accomplished by creating new area programs so that each Area Director can know everyone receiving services, their families and the staff in the agency. We at Region V Services have maintained our focus on smaller residential settings, 3 or fewer people, and serving the family as well as the individual. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monitoring by Health & Human Services through Service Coordination. ▪ Health & Human Services Certification Reviews. ▪ Internal Quality Reviews. ▪ Outcomes Survey. ▪ Internal Behavior Intervention Teams. ▪ Internal Program Ethics Committee. 			
Results available to the public.			

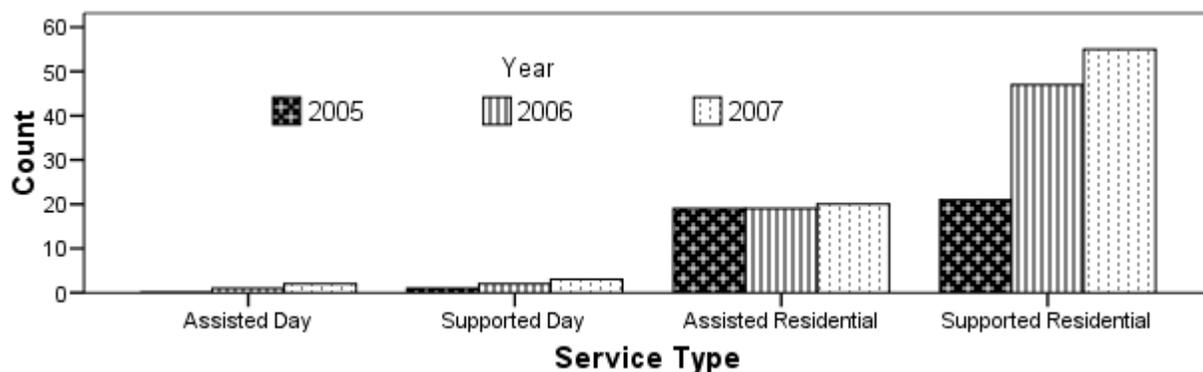
Lincoln – Region V-Lincoln 4

8. Quality of Life Scores

Scales	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	7.06	7.26	6.53	7.30	7.11	8.60
Competency	6.70	5.45	5.75	6.56	6.90	8.48
Empowerment	-	-	-	-	-	-
a. Assisted Residential	-	4.02	4.38	4.72	4.97	-
b. Supported Residential	-	7.30	6.83	7.79	7.33	-
c. Living with Family/In Home Support	-	4.13	5.83	7.04	6.16	-
Social Belonging	6.80	5.30	5.78	6.05	5.71	8.81
Rights	6.17	5.80	6.14	6.65	6.40	9.72
Relationships	6.90	6.19	6.18	6.46	6.32	8.97
Economic Security	6.00	5.79	5.17	6.25	6.39	8.26
Growth & Development	6.60	6.21	6.15	6.95	7.12	8.73
Perception of Well-Being	6.49	5.85	5.87	6.50	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	1
B2. Residential – Person's/family's decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Region V-ServiceLinc

<p>1. Agency Information</p> <p>Region V ServiceLinc 145 S 56th St., Suite B Lincoln, NE 68510-2100</p> <p>Date Agency Began: 3/94 Operational Status: Public</p> <p>Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships within community and lessen reliance upon agency services. ServiceLinc is committed to customer-driven services leading to successful employment of people having disabilities.</p>	<p>Contact Person: Kierstin Reed</p> <p>Phone: 402-483-2929</p> <p>Fax: 402-483-2956</p> <p>E-Mail: krservicelinc@yahoo.com</p> <p>Website: www.regionvservices.com</p> <p>Family References Available</p>
<p>2. Nebraskans Supported: 124 Earns income from another employer: 78 Owns Home: 2 Has Rental/Lease Agreement: 60</p>	
<p>3. Supports/Services</p> <p>Adult Vocational Supported Day/Vocational Supported Employment</p>	<p>Adult Residential Supported Residential In-Home Habilitation Respite</p>
<p>Other Supports/Services Offered: Career Planning; Job Exploration; Self-Employment; Basic Benefits Planning; Retirement, Continuing Education; G.E.D.; Resume Development; Job Application/Interview Support; Individualized On-the-Job-Training Support for Person & Business; Job Modification; Assistive Technology, Transportation Training, home and self care and community exploration.</p>	
<p>4. Employees: Full-Time: 18 Part Time: 8</p> <p>Length of Employment for Direct Support Staff Staff: Less than one year: 3 1-2 Years: 6 3-4 Years: 8 5+ Years: 2</p>	
<p>5. Training for Direct Support Staff:</p> <p>Safety 3 Hrs. Health 3 Hrs. First Aid Certification CPR Certification</p> <p>Other Training: All newly hired employees must attend a two-day orientation, complete several competency tests, review all RVS policies and procedures, and receive individualized training from their supervisor. ServiceLinc staff attend other training opportunities offered by RVS on person centered supports and individualized services for people with developmental disabilities. In addition to RVS training ServiceLinc employees attend multiple local, state, regional, and /or national conferences and training related to employment of people experiencing disabilities. ServiceLinc continues to pursue the goal of all employees becoming certified Employment Specialists through the University of Missouri Community Rehabilitation Program.</p>	
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Person-centered career planning for all ServiceLinc customers including job exploration and job development. ▪ Long-term vision planning, using the Personal Outcomes Planning Process, regarding continuing education, career advancement, housing, and community access. ▪ Providing supported employment and supported residential services while developing and nurturing natural supports. 	
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Monitoring by Nebraska Department of Health & Human Services through Service Coordination and State Certification Reviews. ▪ Internal Quality Reviews conducted throughout the region. ▪ Surveys of individuals receiving services, families, employers, other service providers. Service Coordinators, VocRehab Counselors, and others involved regarding quality of services, satisfaction and recommendations. Results are incorporated into ServiceLinc’s quality improvement planning. ▪ Significant contact by direct support staff and program coordinators on a regular basis to solicit feedback and maintain open communication with the goal of ongoing quality improvement. 	
<p>Results available to the public except local/internal, except local/internal.</p>	

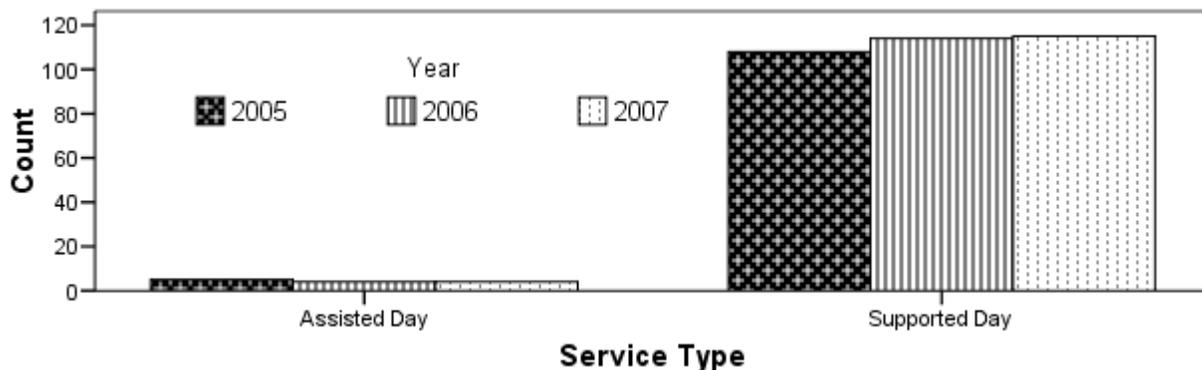
Lincoln – Region V-ServiceLinc

8. Quality of Life Scores

Scales	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.41	6.83	7.10	7.42	7.11	8.60
Competency	6.91	7.26	7.61	7.74	6.90	8.48
Empowerment	-	-	-	-	-	9.40
a. Assisted Residential	-	-	-	-	4.97	-
b. Supported Residential	-	-	-	-	7.33	-
c. Living with Family/In Home Support	-	-	-	-	6.16	-
Social Belonging	6.18	6.68	6.15	6.71	5.71	8.81
Rights	6.35	7.00	6.90	7.31	6.40	9.72
Relationships	6.36	7.04	6.58	7.01	6.32	8.97
Economic Security	6.47	6.73	6.77	6.93	6.39	8.26
Growth & Development	6.47	6.81	7.29	7.67	7.12	8.73
Perception of Well-Being	6.46	6.92	6.93	7.22	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	3
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	3
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln – Vital

1. Agency Information VITAL Services, Inc. 2605 Fairfield Lincoln, NE 68521-1306 Date Agency Began: 1996 Operational Status: Private Non-Profit Mission: VITAL Services is committed to providing training and services within a friendly and safe environment for persons with developmental disabilities. Our objective is to provide enriching opportunities for our clients and staff both inside and outside our agency doors.		Contact Person: Sally Merker Phone: 402-465-5664 Fax: 402-465-4065 E-Mail: smerker@vitalservices.org Website: www.vitalservices.org Family References Available	
2. Nebraskans Supported: 151 Earns income from another employer: 22 Owns Home: 0 Has Rental/Lease Agreement: 25			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home Respite	
		<u>Children</u> Assisted Residential In-Home Habilitation Extended Family Home Respite	
Other Supports/Services Offered: Medical Services, Transportation, Financial, Social Opportunities, and Community Service Opportunities.			
4. Employees: Full-Time: 84 Part Time: 36 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 20 1-2 Years: 28 3-4 Years: 12 5+ Years: 15 Vocational Staff: Less than one year: 17 1-2 Years: 16 3-4 Years: 5 5+ Years: 7			
5. Training for Direct Support Staff: Safety Health First Aid Certification CPR Certification Other Training: Orientation, Seizure Management, Developmental Disability Awareness, Manager Training, VIP Medication Aide Administration, Blood Borne Pathogens, Program Writing.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ VITAL’s administrative and vocational site has been located at 2605 Fairfield since June 2005. ▪ VITAL’s second vocational site has been located at 5045 Russell Circle since December 2006. ▪ Currently have 16 extended family homes. ▪ Currently have 10 group homes. ▪ VITAL sponsors community activities and provides opportunities for socialization. ▪ Promote fundraisers for summer trips and activities. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Management Team meetings are conducted bi-monthly. ▪ Middle Management meetings are conducted monthly. ▪ Direct Care Staff meetings are conducted monthly. ▪ Safety Committee meetings are conducted monthly. ▪ Safety Committee completes site reviews monthly. ▪ Site Monitoring by Residential Coordinators monthly. ▪ Agency wide surveys are conducted. Results available to the public.			

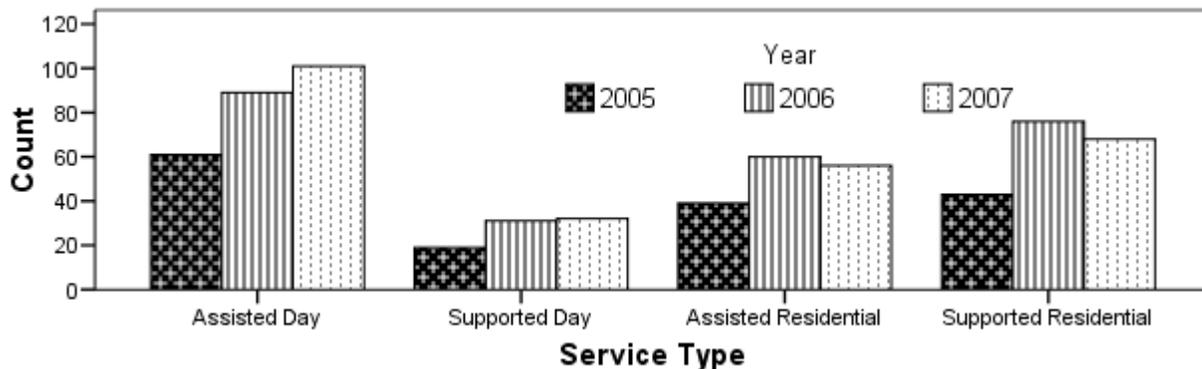
Lincoln – Vital

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.25	6.33	7.08	6.82	7.25	7.11	8.60
Competency	6.28	6.27	6.56	7.35	7.35	6.90	8.48
Empowerment	-	-	-	-	-	-	9.40
a. Assisted Residential	-	-	4.75	5.32	5.37	4.97	-
b. Supported Residential	5.84	8.00	8.33	7.79	7.91	7.33	-
c. Living with Family/In Home Support	7.00	5.00	5.86	6.58	6.41	6.16	-
Social Belonging	5.89	5.96	5.94	6.27	6.05	5.71	8.81
Rights	5.75	5.77	5.95	6.83	6.79	6.40	9.72
Relationships	6.33	6.33	6.68	6.50	6.42	6.32	8.97
Economic Security	5.50	5.51	6.26	6.88	6.88	6.39	8.26
Growth & Development	7.10	6.41	6.79	7.08	7.45	7.12	8.73
Perception of Well-Being	6.16	5.98	6.31	6.75	6.75	6.45	8.87

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	1
A2. Work/Day – Person’s/family’s decision	4
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	14
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	4
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	1
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Lincoln/Nebraska City – Nebraska MENTOR

<p>1. Agency Information</p> <p>National Mentor, LLC dba Nebraska MENTOR 300 Oakcreek Drive, Suite 1B Lincoln, NE 68528-1571</p> <p>National Mentor, LLC dba Nebraska MENTOR 808 Central Avenue Nebraska City, NE 68410-2409</p> <p>Date Agency Began: 4/12/06 Date Lincoln Program Began: 11/1/66 Date Nebraska City Program Began: 5/22/08 Operational Status: Private for Profit Mission: To create a system of care committed to serving, in the most natural setting possible, vulnerable individuals who face significant challenges to their individual development and success in the community. *We believe that human relationships are the basis for growth and change. *We maintain that individuals have both a right and responsibility to be active participants in the service planning process. *We respect the individuals we serve, their families, our employees, as well as the consumers with whom we do business. *We are committed to finding positive solutions for both the individuals we serve and their families. *We believe that in community setting, the individuals we serve have the best opportunity to develop relationships and to realize their full potential.</p>	<p>Contact Person: Damon Debowey</p> <p>Phone: 402-474-2222 Fax: 402-474-2223 E-Mail: Damon.Debowey@TheMentorNetwork.com</p> <p>Contact Person: Cindy Lindner State Director</p> <p>Phone: 402-474-2222 Fax: 402-474-2223 E-Mail: Cindy.Lindner@TheMentorNetwork.com</p> <p>Website: www.TheMentorNetwork.com</p>										
<p>2. Nebraskans Supported: 27</p> <p>Earns income from another employer: 6 Owns Home: 0 Has Rental/Lease Agreement: 3</p>											
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; vertical-align: top; padding: 5px;"> <p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Community Employment</p> </td> <td style="width: 33%; vertical-align: top; padding: 5px;"> <p><u>Adult Residential</u> Assisted Residential In-Home Habilitation</p> </td> <td style="width: 33%; vertical-align: top; padding: 5px;"> <p><u>Children</u> Assisted Residential In-Home Habilitation Respite</p> </td> </tr> </table>		<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Community Employment</p>	<p><u>Adult Residential</u> Assisted Residential In-Home Habilitation</p>	<p><u>Children</u> Assisted Residential In-Home Habilitation Respite</p>							
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Community Employment</p>	<p><u>Adult Residential</u> Assisted Residential In-Home Habilitation</p>	<p><u>Children</u> Assisted Residential In-Home Habilitation Respite</p>									
<p>4. Employees: Full-Time: 26 Part Time: 12</p> <p>Length of Employment for Direct Support Staff</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 20%;">Residential Staff:</td> <td style="width: 20%;">Less than one year: 11</td> <td style="width: 20%;">1-2 Years: 9</td> <td style="width: 20%;">3-4 Years: 0</td> <td style="width: 20%;">5+ Years: 0</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 6</td> <td>1-2 Years: 2</td> <td>3-4 Years: 0</td> <td>5+ Years: 0</td> </tr> </table>		Residential Staff:	Less than one year: 11	1-2 Years: 9	3-4 Years: 0	5+ Years: 0	Vocational Staff:	Less than one year: 6	1-2 Years: 2	3-4 Years: 0	5+ Years: 0
Residential Staff:	Less than one year: 11	1-2 Years: 9	3-4 Years: 0	5+ Years: 0							
Vocational Staff:	Less than one year: 6	1-2 Years: 2	3-4 Years: 0	5+ Years: 0							
<p>5. Training for Direct Support Staff:</p> <p>Safety & Health First Aid Certification CPR Certification</p> <p>Other Training: Medication Aide, Abuse/Neglect Prevention & Identification, Risk Management Assessment & Planning, Water Safety, Physical Intervention Alternatives, Gentle Teaching, HIPAA Compliance, Quality of Care Standards, Behavior Management, Skill Development.</p>											
<p>6. Quality of Life Enhancement Activities:</p> <p>Every individual receiving services, regardless of age, complexity of condition, service type, or setting in which services are provided, can expect: Person-Centered Orientation in Planning and Service Delivery, Integration of Health Care Services, Coordination of Services, Personal Safety, Individual Rights and Dignity of Risk, Community Inclusion and Socialization, Vocational/Educational Supports, Advocacy, Consumer and Stakeholder Input, Workforce Development, Continuous Quality Improvement.</p>											
<p>7. Quality Assurance Activities:</p> <p>The MENTOR Network has long recognized the importance of monitoring program quality and has dedicated corporate resources to create a proactive quality assurance system that focuses on continuous quality improvement. Quality Assurance is an ongoing process that includes a series of integrated activities all aimed at improving the quality of care and efficacy of program operations.</p> <ul style="list-style-type: none"> ▪ Quality Assurance Team: Division Quality Assurance Manager, Director of Quality Assurance, State Director, Program Director, Sophisticated Data Systems and Program Monitoring. ▪ Data System: Incident Reporting System, Licensing Database, Census system, Customer Survey System. ▪ Program Monitoring: Quality Assurance Teams, Annual meeting between Division QA Manager, State Director and program staff, Quarterly QA/Risk calls. Incident Reporting and Response System. <p>Results available to the public.</p>											

Lincoln/Nebraska City – Nebraska MENTOR

8. Quality of Life Scores

New Provider: No Data

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.

New Provider: No Data

10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Begin Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

McCook – Southwest Area Training Service

<p>1. Agency Information</p> <p>Southwest Area Training Service 506 E. 12th, P.O. Box 582 McCook, NE 69001-0582</p> <p>Date Agency Began: 9/69 Operational Status: Private Non-Profit</p> <p>Mission: Provide persons with the supports, services and interventions desired and needed to increase or maintain their capacity for independent functioning, self-determination, interdependence, productivity and community integration in the home/work environments. The types and levels of interventions, formal training supports, activities, and supervision provided are based on the preferences and needs of the person receiving services and determined by the interdisciplinary team process.</p>	<p>Contact Person: Shirley Alberts</p> <p>Phone: 308-345-1530</p> <p>Fax: 308-345-1531</p> <p>E-Mail: salbertsswats@swnebr.net</p> <p>Family References Available Upon Request</p>
<p>2. Nebraskans Supported: 48</p> <p>Earns income from another employer: 7 Owns Home: 1 Has Rental/Lease Agreement: 14</p>	
<p>3. Supports/Services</p> <p>Adult Vocational</p> <p>Assisted Day/Vocational Supported Employment Supported Day/Vocational Respite</p>	<p>Adult Residential</p> <p>Assisted Residential In-Home Habilitation Supported Residential</p>
<p>Other Supports/Services Offered: In-Home Supports</p>	
<p>4. Employees: Full-Time: 40 Part Time: 4</p> <p>Length of Employment for Direct Support Staff</p> <p>Residential Staff: Less than one year: 8 1-2 Years: 6 3-4 Years:3 5+ Years: 8 Vocational Staff: Less than one year: 5 1-2 Years: 3 3-4 Years:2 5+ Years:18</p>	
<p>5. Training for Direct Support Staff:</p> <p>Safety 6-10 Hrs. Health 6-10 Hrs. First Aid Certification CPR Certification for most employees</p> <p>Other Training: Gentle Teaching, Ethics of Touch.</p>	
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Mapping training for all direct care staff. ▪ Basic Outcomes in-service for all staff. ▪ Outcomes training to include intensive interviewing techniques for supervisory staff. ▪ Regional staff development group meets monthly to review/discuss/coordinate quality enhancements within the region. ▪ Cooperative monthly/bi-monthly meetings with agency personnel within the region & Service Coordination to discuss and coordinate agency/Service Coordination efforts for Outcomes within each individual agency. ▪ Staff attend ACP Conferences, Munroe Meyer Video Conferences. ▪ Job Development & On-going job supports. ▪ Retirement Group. 	
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Quality Assurance by Administrators annually. ▪ Monthly reviews completed by direct care staff on all programs and support services. ▪ Monitoring by supervisory staff on all programs within 30-days of implementation. ▪ Random monitoring of programs by supervisory staff. ▪ Medications monitoring a minimum of quarterly in all locations. ▪ Job service reviews conducted cooperatively with agency supervisory staff, direct care staff, Service Coordination 45-60 days following each individual's IPP. ▪ CEO Review conducted by the Nebraska Department of Health & Human Services. ▪ Regional Quality Assurance Specialist conducts monitoring in agency on monthly basis. <p>Results available to the public if not confidential.</p>	

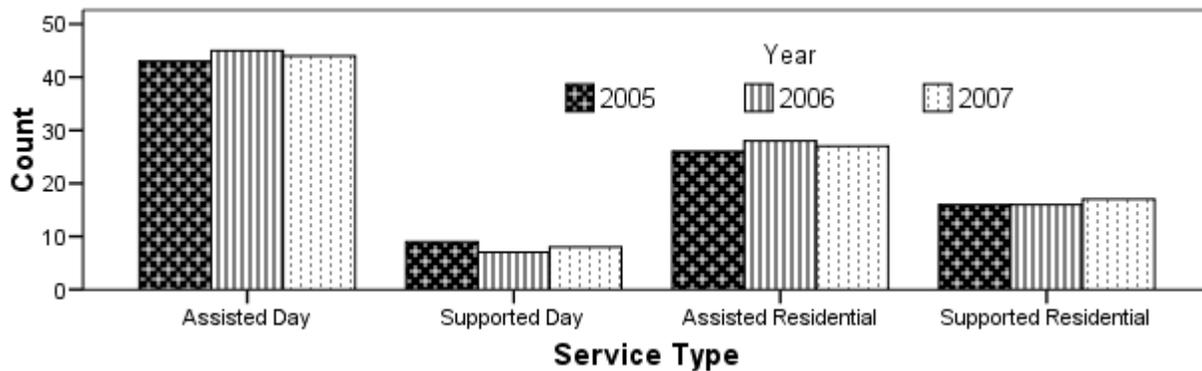
McCook – Southwest Area Training Service

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.28	6.00	5.94	7.11	7.63	7.11	8.13
Competency	6.42	5.44	6.08	5.71	6.35	6.90	8.63
Empowerment	-	-	-	-	-	-	9.13
a. Assisted Residential	3.68	3.91	4.17	5.01	5.74	4.97	-
b. Supported Residential	7.48	7.08	7.77	7.32	7.98	7.33	-
c. Living with Family/In Home Support	5.58	4.19	5.50	5.50	5.44	6.16	-
Social Belonging	6.55	5.92	5.26	5.80	6.55	5.71	7.90
Rights	6.48	6.21	5.86	6.73	7.65	6.40	9.42
Relationships	6.88	6.21	5.93	6.39	7.04	6.32	8.36
Economic Security	5.59	5.72	5.53	5.31	5.80	6.39	7.94
Growth & Development	6.91	5.24	6.00	7.29	7.96	7.12	8.89
Perception of Well-Being	6.22	5.72	5.74	6.27	7.04	6.45	8.55

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other Admitted to Nursing Home	1
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Nebraska City – Region V

1. Agency Information Region V Services 808 8th Corso, P.O. Box 614 Nebraska City, NE 68410-0614 Date Agency Began: 1971 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships within community and lessen reliance upon agency services.		Contact Person: Linda Plager Phone: 402-873-3306 Fax: 402-873-5548 E-Mail: rv31933@neb.rr.com	
2. Nebraskans Supported: 42 Earns income from another employer: 11 Owns Home: 0 Has Rental/Lease Agreement: 14			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Employment Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential In-Home Habilitation Supported Residential Extended Family Home	
Other Supports/Services Offered: Retirement/Alternative Services; In-Home Support.			
4. Employees: Full-Time: 26 Part Time: 18 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 7 1-2 Years: 5 3-4 Years: 4 5+ Years: 17 Vocational Staff: Less than one year: 0 1-2 Years: 2 3-4 Years: 0 5+ Years: 9			
5. Training for Direct Support Staff: Safety 4 Hrs. Health 4 Hrs. First Aid Certification CPR Certification Other Training: General Orientation, Outcomes Interviewing and Process, Habilitation, Behavior Management, Socialization/Sexuality, Nutrition, Personal Finances, Personal Development Sessions and other specialized topics as requested.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Staff training on personal outcomes measures and its utilization. ▪ Retirement activities. ▪ Computers in all facilities for education & entertainment. ▪ Use of career planning tools. ▪ Contracts with Vocational Rehabilitation and Workforce Development for additional supports and resources. ▪ Integrated workshop with a NISH contract. ▪ Staff retention: 60% of staff with 5+ years of experience. ▪ Active participation in community activities. ▪ Support group for people served who have community jobs. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Region V Systems Review. ▪ Health & Human Services Certification Reviews. ▪ Region V Services Program Ethics Committee. ▪ Internal Behavior Intervention Team. ▪ Outcomes Survey. ▪ Monitoring by Health & Human Services Coordination. ▪ Employment Satisfaction Surveys. ▪ Internal program, financial, incident report, and medication reviews. ▪ Monthly staff meetings. 			
Results available to the public.			

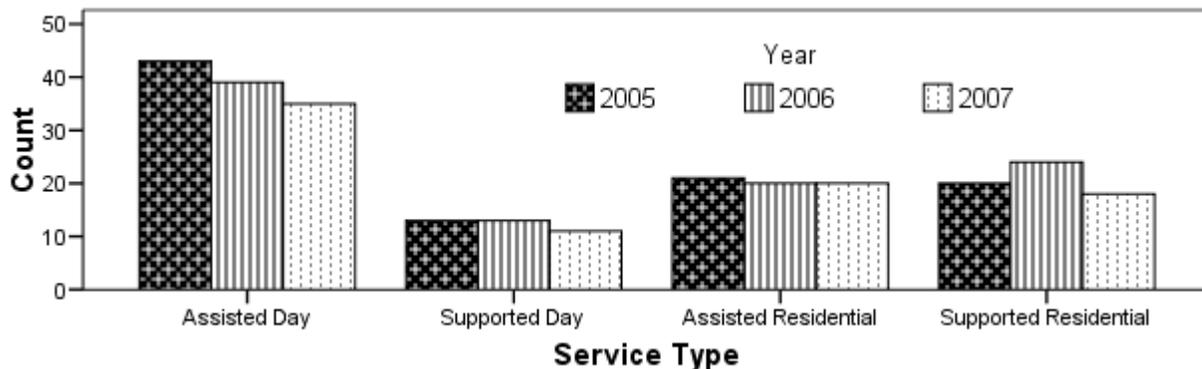
Nebraska City – Region V

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	7.30	7.21	6.71	6.87	7.47	7.11	7.83
Competency	8.60	7.77	7.29	7.33	7.17	6.90	7.80
Empowerment	-	-	-	-	-	-	8.97
a. Assisted Residential	6.09	5.98	6.06	5.32	4.96	4.97	-
b. Supported Residential	8.23	8.05	7.46	7.43	8.38	7.33	-
c. Living with Family/In Home Support	7.50	6.67	8.58	8.00	5.31	6.16	-
Social Belonging	6.46	6.29	5.31	5.30	6.10	5.71	7.07
Rights	6.73	6.59	6.22	6.17	7.28	6.40	7.92
Relationships	7.11	6.93	6.22	5.99	6.70	6.32	7.64
Economic Security	7.38	6.89	6.58	6.63	6.37	6.39	7.05
Growth & Development	8.25	7.09	6.36	7.09	7.79	7.12	8.50
Perception of Well-Being	7.33	6.91	6.36	6.46	6.91	6.45	7.85

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	2

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Norfolk – Employment Works, Inc.

1. Agency Information Employment Works, Inc. 105 E. Wilson Ave. Norfolk, NE 68701-2970 Date Agency Began: 10/96 Operational Status: Private for Profit Mission: To provide ongoing supported residential and employment services to mentally and/or physically challenged individuals. To empower them as they work toward achieving interdependence within the community. Our staff is committed to collaborating with each individual we serve, IPP teams and family members to accomplish consumer's individual goals.		Contact Person: Jodi Ronspies Phone: 402-371-1011, ext. 103 Fax: 402-371-0429 E-Mail: jrworks@cableone.net	
2. Nebraskans Supported: 34 Earns income from another employer: 35 Owns Home: 3 Has Rental/Lease Agreement: 29			
3. Supports/Services <u>Adult Vocational</u> – 49 Assisted Day/Vocational		<u>Adult Residential</u> – 23 Supported Residential	
4. Employees: Full-Time: 20 Part Time: 19 Length of Employment for Direct Support Staff Residential/Vocational Staff: Less than one year: 11 1-2 Years: 16 3-4 Years: 4 5+ Years: 3			
5. Training for Direct Support Staff: Safety & Health First Aid Certification CPR Certification Other Training: Medication Certification, Supported Employment Orientation, Program Training, Employment Training thru UMissouri, MANDT Certification.			
6. Quality of Life Enhancement Activities: Transportation services. Employment Works strives to provide opportunities to access community-based activities by providing free admission to the YMCA for general use while being provided with supports. We provide an exercise and health program to everyone--staff and individuals. A medical coordinator assists with appointments and medications.			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Quality Assurance Form – to be completed by consumers and/or family members. ▪ Self-Survey. ▪ Awareness Coalition for Disabled members. ▪ Association for Employment/Disabilities. ▪ Quality Assurance Form to be completed by employers. ▪ On site visits by management. 			
Results available to the public.			

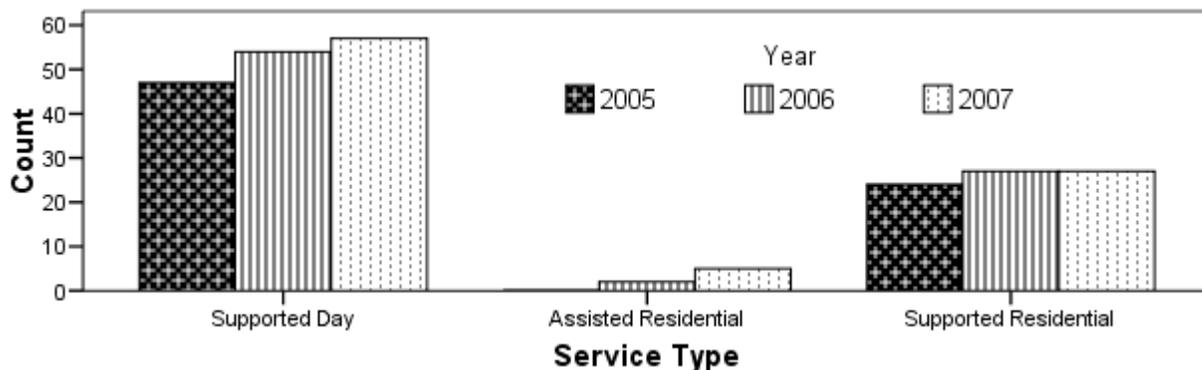
Norfolk – Employment Works

8. Quality of Life Scores

Scales	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.26	5.78	7.24	7.48	7.11	8.62
Competency	4.99	4.69	7.59	7.64	6.90	8.35
Empowerment	-	-	-	-	-	9.20
a. Assisted Residential	-	-	-	6.50	4.97	-
b. Supported Residential	-	6.90	7.40	7.31	7.33	-
c. Living with Family/In Home Support	-	9.00	-	7.50	6.16	-
Social Belonging	5.67	6.76	6.76	6.48	5.71	8.62
Rights	6.18	6.93	7.85	7.61	6.40	9.50
Relationships	6.38	6.51	7.19	7.09	6.32	8.94
Economic Security	5.24	5.63	7.02	7.01	6.39	7.44
Growth & Development	5.08	5.44	7.74	7.84	7.12	8.92
Perception of Well-Being	5.68	6.11	7.34	7.23	6.45	8.70

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	2
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	2
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Norfolk – Envisions

1. Agency Information Envisions of Norfolk, Inc. 407 W. Norfolk Avenue Norfolk, NE 68701-4163 Date Agency Began: July 1997 Operational Status: Private for Profit Mission: Committed to the dignified integration of people with developmental disabilities in their community.		Contact Person: Sue Kaspar-Beckman Phone: 402-371-1147 Fax: 402-371-1218 E-Mail: envision@telebeep.com Family References Available	
2. Nebraskans Supported: 42 Earns income from another employer: 14 Owns Home: 0 Has Rental/Lease Agreement: 2			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential Supported Residential Extended Family Homes	
<u>Children</u> Assisted Residential Home Teacher Respite			
Other Supports/Services Offered: State Certified Interim Level III school program. Contracts with school districts to provide educational services to children (up to 21 years of age) with disabilities or behavioral issues.			
4. Employees: Full-Time: 31 Part Time: 20 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 14 1-2 Years: 2 3-4 Years: 5 5+ Years: 10 Vocational Staff: Less than one year: 4 1-2 Years: 3 3-4 Years: 3 5+ Years: 3			
5. Training for Direct Support Staff: Safety 20 Hrs. Health 16 Hrs. First Aid Certification CPR Certification Other Training: Total of 59 hours mandatory training during first year includes: Pre-Service Orientation, Orientation, On-the-job shadowing, CPR, First Aid, IPP communication, Assessments & Outcomes, Abuse/Neglect, Residential Specifics & Finance, HOBI (Hierarchy of Behavior Intervention), Program Forms, Teaching Strategies, Medication Aide. Sign language is optional. Stress Management, HOBI, and CPR are mandatory annually. Medication and First Aid are mandatory every 3 years of service. Supervisory training topics are mandatory for supervisors quarterly and optional for interested direct support staff. Quarterly All-Staff attend training opportunities through UNMN, ACP, Sharing Our Best, etc. Education reimbursement benefit for all full time employees after one year of service in which they may be reimbursed for undergraduate/graduate college credits earned that relate to field for up to nine credits per calendar year.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Attend training opportunities through the Nebraska Department of Health & Human Services, Alegent Health Clinic, Beatrice State Development Center, and the Nebraska Department of Education. ▪ Education Reimbursement benefit for all full-time employees with one year of service. The agency reimburses for college credits earned that relate to the human services field up to nine credits per calendar year. ▪ Program Coordinator position responsible for two mini-group homes plus additional setting(s): i.e., Day Services, Level III school program, Supported Services, Host Home settings. ▪ In-Service calendar expanded to include a range of mandatory staff training totaling 75 hours over the first year of employment. Contracted with Public School Districts (Norfolk, Wisner-Pilger, O'Neill, Atkinson, Fremont, Randolph, Columbus, Neligh-Oakdale, Omaha, and Plainview) to provide educational services to children with disabilities or behavioral issues. A Special Education teacher and Para-professional are on-staff to meet the requirements for our State Certified Interim Level III school program. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ The agency has earned their two-year certification from Nebraska Health & Human Services, Division of Developmental Disabilities. ▪ Internal System Reviews are scheduled every six months. ▪ Quality Assurance checks are completed monthly in each service setting by supervisory personnel. ▪ Unannounced on-site visits are made by administrative personnel. 			
Results available to the public.			

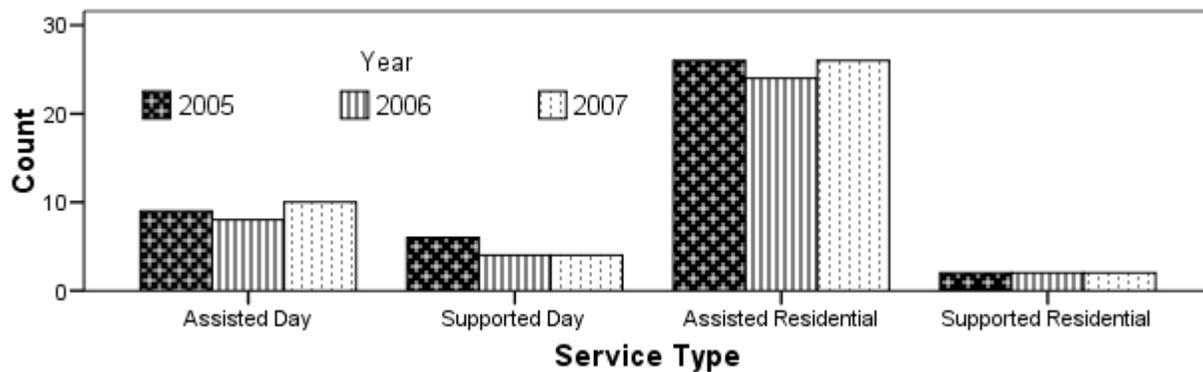
Norfolk – Envisions

8. Quality of Life Scores

Scales	1998	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	-	6.54	7.05	7.67	7.11	8.62
Competency	7.53	7.36	6.85	7.63	6.90	8.35
Empowerment	-	-	-	-	-	9.20
a. Assisted Residential	3.38	5.90	4.50	5.21	4.97	-
b. Supported Residential	-	6.50	7.50	8.00	7.33	-
c. Living with Family/In Home Support	-	-	-	-	6.16	-
Social Belonging	4.95	6.14	5.45	6.22	5.71	8.62
Rights	4.58	6.67	6.75	6.58	6.40	9.50
Relationships	5.68	6.25	6.14	6.48	6.32	8.94
Economic Security	5.00	6.94	7.42	6.91	6.39	7.44
Growth & Development	7.00	6.50	7.30	8.26	7.12	8.92
Perception of Well-Being	5.53	6.54	6.51	6.94	6.45	8.70

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person’s/family’s decision	
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Norfolk – Mosaic

1. Agency Information Mosaic – Northeast Nebraska 105 E. Norfolk Ave., Ste 200 Norfolk, NE 68701-5323 Date Agency Began: 12/94 Operational Status: Private Non-Profit Mission: In partnership with people who have disabilities, Mosaic provides support and advocates that all may realize God's gift of wholeness of life.		Contact Person: Scott Lambrecht Phone: 402-379-3888 Fax: 402-379-8478 E-Mail: scott.lambrecht@mosaicinfo.org Website: www.mosaicinfo.org Family References Available	
2. Nebraskans Supported: 52 Earns income from another employer: 17 Owns Home: 0 Has Rental/Lease Agreement: 2			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Homes	
Other Supports/Services Offered: Limited Long Distance Transportation Routes.			
4. Employees: Full-Time: 41 Part Time: 19 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 14 1-2 Years: 5 3-4 Years: 5 5+ Years: 5 Vocational Staff: Less than one year: 6 1-2 Years: 11 3-4 Years: 0 5+ Years: 5			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 15 Hrs. First Aid Certification CPR Certification Other Training: Building positive relationships, Integrity at Mosaic, Ethics of Touch, Personal Outcomes, Rights Training, programs and assessments, technical refresher course, abuse, neglect and exploitation training, advocacy training, medication aide training, client finance training, van driver training, Consumer Finances, Introduction to Mosaic-history, mission, and values; additional training provided per specific job duties, HIPAA, advocacy training, MANDT, Safety: OSHA, Emergency Procedures, medication aid.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Increased transportation services. ▪ Consumer Council. ▪ Staff attend statewide training on consumer-driven services, outcome measures. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Quality Enhancement Plan. ▪ Satisfaction Surveys for People in Service, Family/Guardian, Funding/Referral Sources. ▪ Staff Satisfaction & Collaboration with Gallup. 			
Results available to the public.			

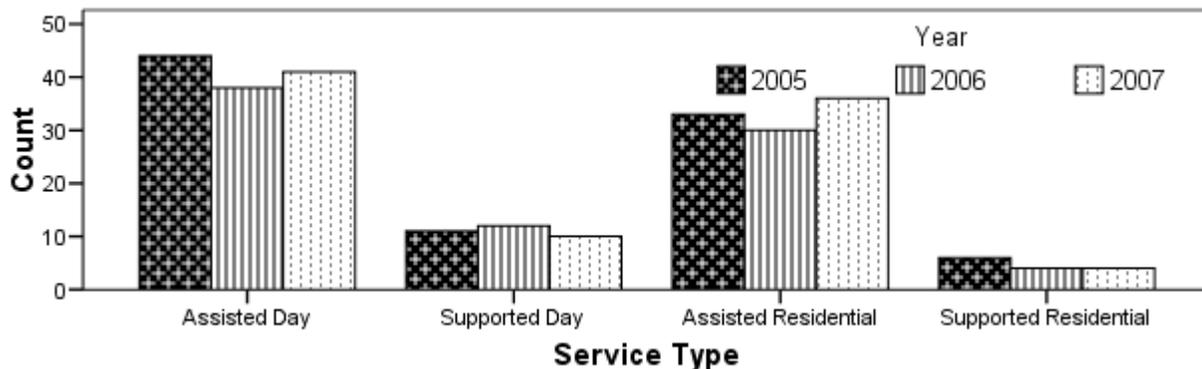
Norfolk – Mosaic

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	7.16	7.22	7.14	7.16	7.44	7.11	8.62
Competency	7.68	2.76	5.78	7.04	7.06	6.90	8.35
Empowerment	-	-	-	-	-	-	9.20
a. Assisted Residential	4.54	5.33	5.39	5.78	6.16	4.97	-
b. Supported Residential	6.16	7.71	7.36	7.78	7.50	7.33	-
c. Living with Family/In Home Support	-	-	-	-	-	6.16	-
Social Belonging	6.86	6.41	6.16	6.36	6.47	5.71	8.62
Rights	6.69	7.41	7.07	7.07	7.24	6.40	9.50
Relationships	7.48	6.85	6.62	6.86	6.97	6.32	8.94
Economic Security	6.40	4.98	6.35	6.63	6.50	6.39	7.44
Growth & Development	8.02	4.93	6.26	7.30	7.76	7.12	8.92
Perception of Well-Being	6.88	5.82	6.37	6.83	6.94	6.45	8.70

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	1
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	2
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Norfolk – NorthStar

<p>1. Agency Information</p> <p>NorthStar Services 312 N. 7th Street Norfolk, NE 68701-4047</p> <p>Date Agency Began: 1975 Operational Status: Public</p> <p>Mission: Supporting People in Reaching their Goals.</p>	<p>Contact Person: Brenda Johnson Area Director</p> <p>Phone: 402-371-0332</p> <p>Fax: 402-371-0712</p> <p>E-Mail: bnrr@northstarservices.net</p> <p>Website: www.northstarservices.net</p> <p>Family References Available</p>										
<p>2. Nebraskans Supported: 60 Earns income from another employer: 12 Owns Home: 0 Has Rental/Lease Agreement: 10</p>											
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Employment Work Station in Industry Respite</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential Host Home Extended Family Home Adult</p>										
<p>4. Employees: Full-Time: 37 Part Time: 41</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 10</td> <td>1-2 Years: 7</td> <td>3-4 Years: 8</td> <td>5+ Years: 20</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 4</td> <td>1-2 Years: 4</td> <td>3-4 Years: 4</td> <td>5+ Years: 24</td> </tr> </table>		Residential Staff:	Less than one year: 10	1-2 Years: 7	3-4 Years: 8	5+ Years: 20	Vocational Staff:	Less than one year: 4	1-2 Years: 4	3-4 Years: 4	5+ Years: 24
Residential Staff:	Less than one year: 10	1-2 Years: 7	3-4 Years: 8	5+ Years: 20							
Vocational Staff:	Less than one year: 4	1-2 Years: 4	3-4 Years: 4	5+ Years: 24							
<p>5. Training for Direct Support Staff:</p> <p>Safety 2 Hrs. Health 1 Hrs. First Aid Certification CPR Certification</p> <p>Other Training: “People are Safe”, Vision Planning & Discovery, Training for Support, Qtly. Med Training, Medication Aide Training, Initial Orientation, Med Review, Monthly Staff Meetings, Abuse Neglect, Job Shadow, Emergency Procedures/Evacuation, Food Service, Supported Employment, Driver’s Training/Safety, Individual Rights Training, Violence in the Workplace, Random Drug Testing.</p>											
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Outcome Measures. ▪ Job Coaching/Employment Assistance. ▪ Staff training at wide variety of workshops and sessions revolving around community inclusion, supported employment, quality of life issues, advocate training. 											
<p>7. Quality Assurance Activities:</p> <table border="0"> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> ▪ Self Surveys. ▪ Quality Review Team. ▪ Internal Monitoring. ▪ Monthly Review of the IPP. ▪ Nurse Consultant Quarterly Review: Education/Administration ▪ Safety/Sanitation/Committee. </td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> ▪ Ongoing monitoring by local Service Coordination – DHHS-DDD. ▪ Certification by DHHS-Division of Developmental Disabilities ▪ Due Process locally/Human Legal Committee Agency wide. ▪ Advisory Council. </td> </tr> </table>		<ul style="list-style-type: none"> ▪ Self Surveys. ▪ Quality Review Team. ▪ Internal Monitoring. ▪ Monthly Review of the IPP. ▪ Nurse Consultant Quarterly Review: Education/Administration ▪ Safety/Sanitation/Committee. 	<ul style="list-style-type: none"> ▪ Ongoing monitoring by local Service Coordination – DHHS-DDD. ▪ Certification by DHHS-Division of Developmental Disabilities ▪ Due Process locally/Human Legal Committee Agency wide. ▪ Advisory Council. 								
<ul style="list-style-type: none"> ▪ Self Surveys. ▪ Quality Review Team. ▪ Internal Monitoring. ▪ Monthly Review of the IPP. ▪ Nurse Consultant Quarterly Review: Education/Administration ▪ Safety/Sanitation/Committee. 	<ul style="list-style-type: none"> ▪ Ongoing monitoring by local Service Coordination – DHHS-DDD. ▪ Certification by DHHS-Division of Developmental Disabilities ▪ Due Process locally/Human Legal Committee Agency wide. ▪ Advisory Council. 										
<p>Results available to the public.</p>											

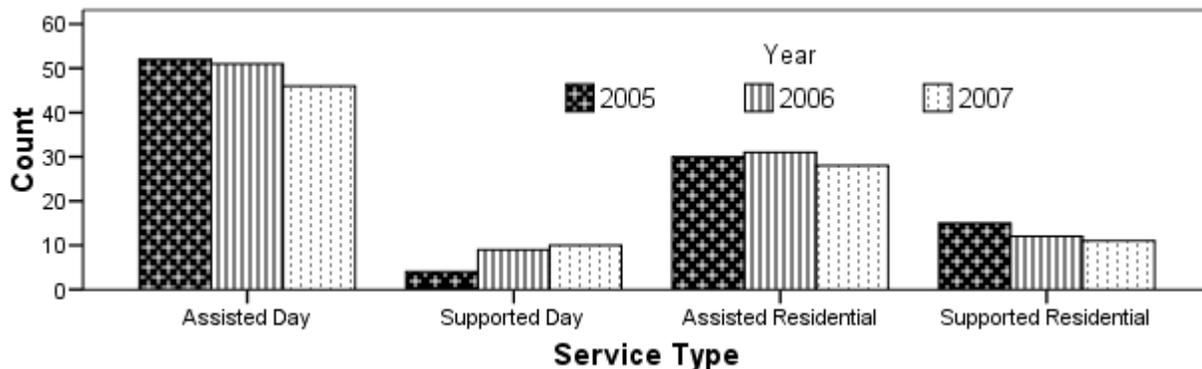
Norfolk – NorthStar

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.52	6.75	7.09	7.35	7.28	7.11	8.62
Competency	7.08	6.26	5.82	6.79	6.43	6.90	8.35
Empowerment	-	-	-	-	-	-	9.20
a. Assisted Residential	3.74	4.82	5.30	5.17	5.46	4.97	-
b. Supported Residential	5.84	6.74	7.08	7.08	7.44	7.33	-
c. Living with Family/In Home Support	-	-	-	-	-	6.16	-
Social Belonging	5.91	6.48	6.25	6.42	6.38	5.71	8.62
Rights	6.15	7.07	6.95	7.17	7.27	6.40	9.50
Relationships	6.66	7.03	6.88	6.33	6.96	6.32	8.94
Economic Security	6.22	6.26	6.33	6.20	6.09	6.39	7.44
Growth & Development	7.25	5.90	6.03	7.60	7.30	7.12	8.92
Perception of Well-Being	6.29	6.44	6.41	6.80	6.71	6.45	8.70

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	2
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	1
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

North Platte – North Platte Opportunity Center

1. Agency Information North Platte Opportunity Center 501 N. Bryan, P.O. Box 729 North Platte, NE 69103-0729 Date Agency Began: 1955 Operational Status: Private Non-Profit Mission: To support each person to develop preferences, explore opportunities and exercise control in order to experience an abundant life.		Contact Person: Jan Swedberg Phone: 308-532-3965 Fax: 308-534-4311	
2. Nebraskans Supported: 66 Earns income from another employer: 18 Owns Home: 0 Has Rental/Lease Agreement: 34			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Employment Respite		<u>Adult Residential</u> Assisted Residential Supported Residential	
<u>Children</u> Extended Family Home			
Other Supports/Services Offered: In-Home Supports			
4. Employees: Full-Time: 63 Part Time: 2 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 13 1-2 Years: 8 3-4 Years: 6 5+ Years: 8 Vocational Staff: Less than one year: 1 1-2 Years: 5 3-4 Years: 7 5+ Years: 8			
5. Training for Direct Support Staff: Safety 12 Hrs. Health 5 Hrs. First Aid Certification CPR Certification Other Training: Behavior Management Action Training, Program Development.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ All Support staff complete 2-day Outcome Measurement Training. ▪ Gentle Teaching Training completed by all staff. ▪ Staff attended Association for Community Professionals conferences with strong focus on choice, dignity, and personal achievement. ▪ Leadership staff attend Social Role Valorization training. ▪ Job development and on-going job supports. ▪ Universal Enhancement and Ethics of Touch Training. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Region II Quality Assurance Survey. ▪ Nebraska Health & Human Services/North Platte Opportunity Center joint agency monitoring. ▪ In-house monitoring by management. ▪ Self-monitoring by supervisor/direct care staff. ▪ Nurse/Consultant review Bi-monthly. 			
Results available to the public. Confidentiality is respected; other info is public.			

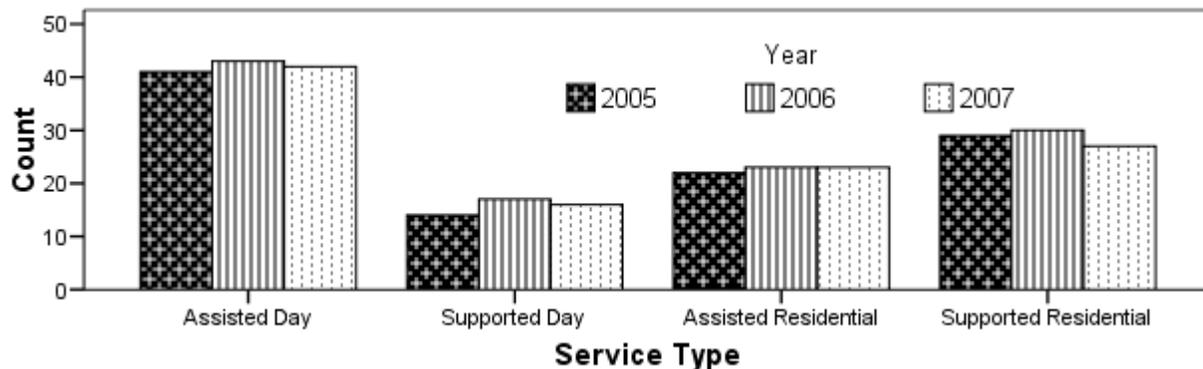
North Platte – North Platte Opportunity Center

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.80	6.89	6.50	7.65	7.24	7.11	8.13
Competency	7.14	7.67	7.49	7.59	7.58	6.90	8.13
Empowerment	-	-	-	-	-	-	9.53
a. Assisted Residential	4.20	5.62	5.91	5.41	5.42	4.97	-
b. Supported Residential	7.56	7.65	7.50	7.53	7.92	7.33	-
c. Living with Family/In Home Support	7.50	6.90	6.75	8.13	6.70	6.16	-
Social Belonging	6.01	6.19	6.35	6.24	5.85	5.71	8.13
Rights	6.83	7.35	7.18	6.96	6.96	6.40	9.58
Relationships	6.54	6.91	6.88	6.84	6.55	6.32	8.33
Economic Security	6.60	6.99	6.66	6.93	6.92	6.39	7.83
Growth & Development	7.10	6.70	6.76	7.90	7.43	7.12	8.33
Perception of Well-Being	6.65	6.96	6.83	7.07	6.87	6.45	8.50

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	3
A5. Began Community Supports Program	
A6. Other Utilizing Home Health Nursing Services	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Oakland/West Point – NorthStar

1. Agency Information NorthStar Services 900 N. Charde Ave. Oakland, NE 68045-1039 Date Agency Began: 7/75 Operational Status: Public Mission: Supporting People in Reaching their Goals.		Contact Person: Marla Peterson Phone: 402-685-6249 Fax: 402-685-6004 E-Mail: marla@northstarservices.net Website: www.northstarservices.net Family References Available	
2. Nebraskans Supported: 52 Earns income from another employer: 26 Owns Home: 0 Has Rental/Lease Agreement: 6 Self Employment: 3			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite Retirement Services		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Homes	
<u>Children</u> Extended Family Home Respite			
Other Supports/Services Offered: Oakland area program has two day centers: Oakland and West Point. Contact with schools for transitional services/retirement services.			
4. Employees:		Full-Time: 24	
Length of Employment for Direct Support Staff		Part Time: 58	
Residential Staff:	Less than one year: 5	1-2 Years: 11	3-4 Years: 7 5+ Years: 24
Vocational Staff:	Less than one year: 5	1-2 Years: 6	3-4 Years: 4 5+ Years: 13
5. Training for Direct Support Staff: <ul style="list-style-type: none"> ▪ Safety & Health ▪ CPR Certification ▪ Medication Aide Training ▪ Preventing and Resolving Aggressive ▪ Behavior Training ▪ Employment Service Training ▪ Program Development ▪ Training for Support Services ▪ First Aid Certification ▪ Vision, Discovery, and Planning (IPP Process), Medication Aide Training 			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Continuation of Quality Assurance component. ▪ Continued training in Person Centered Planning, Supported Employment and Community Connections. ▪ Implementation of practices of Universal Enhancement/Tom Pomeranz. ▪ Exploration of self-employment opportunities for individuals served. ▪ Personal Future meetings for individuals. ▪ Job coaching & shadowing. ▪ Focus on Employment Services. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Family & Individuals Served Satisfaction Survey. ▪ Annual Quality Assurance Review. ▪ Nurse Consultant on-call status and monthly reviews. ▪ State of Nebraska certification/surveys and on-going monitoring by NE DHHS. ▪ Health & Human Services Division of Public Health Licensure Unit reviews. ▪ On-going monitoring by supervisors. ▪ Monthly safety and sanitation reviews. ▪ Human and Legal Rights Committee reviews, Local Due Process Committee reviews. ▪ Annual Financial Audit. 			
Results available to the public.			

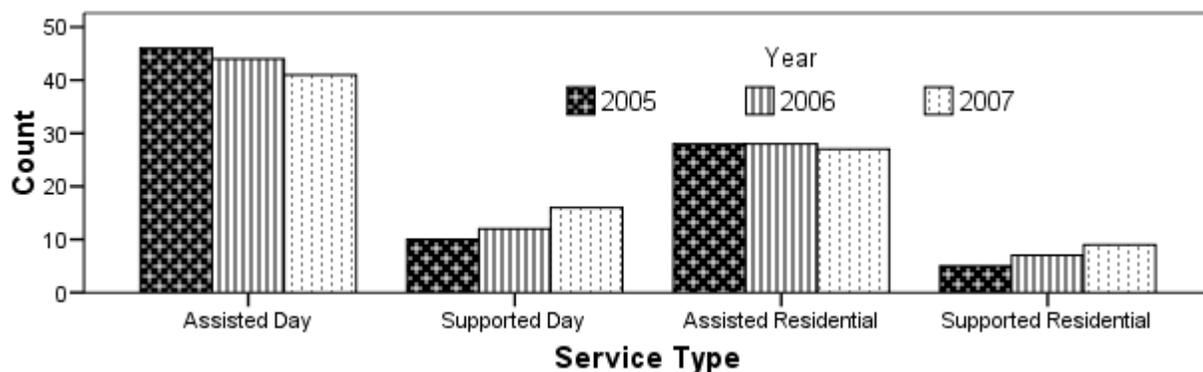
Oakland/West Point – NorthStar

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	5.92	7.00	7.03	7.19	7.63	7.11	8.17
Competency	6.96	4.59	6.24	7.41	6.90	6.90	8.40
Empowerment	-	-	-	-	-	-	9.17
a. Assisted Residential	3.96	5.56	5.18	5.30	5.55	4.97	-
b. Supported Residential	5.03	6.71	6.75	7.35	6.72	7.33	-
c. Living with Family/In Home Support	6.00	6.50	5.13	3.50	6.50	6.16	-
Social Belonging	5.15	5.50	5.29	5.17	6.04	5.71	8.03
Rights	4.99	6.02	5.62	5.78	6.38	6.40	9.25
Relationships	5.85	6.04	6.18	5.99	6.85	6.32	8.56
Economic Security	5.97	5.64	6.41	6.65	6.41	6.39	7.67
Growth & Development	6.69	5.61	6.58	7.61	7.59	7.12	8.67
Perception of Well-Being	5.76	5.77	6.10	6.41	6.71	6.45	8.49

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	2
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Ogallala – PAKS

1. Agency Information PAKS Developmental Services 121 East J Street, P.O. Box 419 Ogallala, NE 69153-0419 Date Agency Began: 1973 Operational Status: Private Non-Profit Mission: To encourage individuals to reach their highest potential and provide opportunities for the individuals to live and work in the community.		Contact Person: Mary Lawson Phone: 308-284-2075 Fax: 308-284-2352 E-Mail: paksds@atcjet.net	
2. Nebraskans Supported: 20 Earns income from another employer: 6 Owns Home: 0 Has Rental/Lease Agreement: 13			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite Supported Employment		<u>Adult Residential</u> Assisted Residential Supported Residential Extended Family Homes	
<u>Children</u> Extended Family Home			
4. Employees: Full-Time: 19 Part Time: 4 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 1 1-2 Years: 10 3-4 Years: 1 5+ Years: 1 Vocational Staff: Less than one year: 2 1-2 Years: 0 3-4 Years: 0 5+ Years: 0			
5. Training for Direct Support Staff: Safety 8-12 Hrs. First Aid Certification CPR Certification Other Training: IABA Competency Based Training 40 hours, Enhancing Lives.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Outcomes Training. ▪ Universal Enhancement. ▪ Ethics of Touch. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Region Option Training. ▪ Annual QA Review. 			
Results available to the public.			

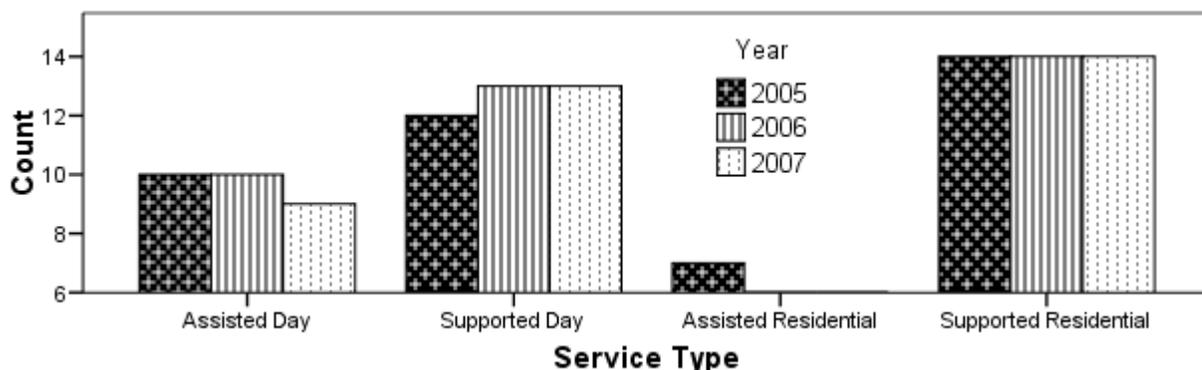
Ogallala – PAKS

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.23	6.46	6.52	7.01	6.96	7.11	8.67
Competency	5.97	7.20	7.56	6.58	6.79	6.90	8.80
Empowerment	-	-	-	-	-	-	9.83
a. Assisted Residential	3.07	4.12	5.11	6.13	4.90	4.97	-
b. Supported Residential	6.40	7.85	7.29	7.86	6.60	7.33	-
c. Living with Family/In Home Support	5.38	7.50	-	-	6.25	6.16	-
Social Belonging	5.20	4.87	5.29	5.85	5.26	5.71	8.57
Rights	5.72	5.84	6.28	6.29	6.01	6.40	9.58
Relationships	5.66	6.00	6.23	6.29	6.10	6.32	8.74
Economic Security	6.44	6.60	7.08	6.28	6.51	6.39	8.00
Growth & Development	5.51	6.54	6.53	7.30	6.65	7.12	9.44
Perception of Well-Being	5.73	6.15	6.48	6.52	6.26	6.45	8.95

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – The Autism Center of Nebraska

1. Agency Information The Autism Center of Nebraska 4007 Harrison Street Omaha, NE 68147 Date Agency Began: 3-1-2006 Operational Status: Not for Profit Corporation Mission: To support and enhance the quality of life for persons with autism and other developmental disabilities and their families.		Contact Person: René Ferdinand Phone: 402-315-1000 Fax: 402-315-1001 E-Mail: reneferdinand@autismcenterofnebraska.org Website: www.autismcenterofnebraska.org Family References Available	
2. Nebraskans Supported: 56 Earns income from another employer: 0 Owns Home: 0 Has Rental/Lease Agreement: 2			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Adult Day Care Supported Employment		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Homes Respite	
<u>Children</u> Assisted Residential Extended Family Home In-Home Habilitation Assisted Day Respite			
4. Employees: Full-Time: 46 Part Time: 35 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 29 1-2 Years: 24 3-4 Years: 0 5+ Years: 0 Vocational Staff: Less than one year: 5 1-2 Years: 5 3-4 Years: 0 5+ Years: 0			
5. Training for Direct Support Staff: Health & Safety 24 Hours First Aid Certification CPR Certification Other Training: HIPPA, Confidentiality, On the Job Training, Introduction to Autism, IPP, Programs and Data Collection, Pivotal Response Training, Communication Techniques, Rights, Non-Verbal Communications and Quarterly Seminars. Universal Precautions, Emergency Procedures, Medication Aid, Behavior Intervention and Redirection Techniques, Seizures.			
6. Quality of Life Enhancement Activities: ACN is committed to supporting individuals to lead the lives they choose to live. Such support may include, but is not limited to, membership and participation with Social Clubs, Social Groups, and Worship Communities, as well as the typical access to shopping, school and agency functions, dining out and various social and recreational activities as chosen by the person being supported.			
7. Quality Assurance Activities: Monthly Program Reviews. Facility Reviews. On-going monitoring by supervisors. Safety Committee. Human and Legal Rights Committee, Monthly Reviews by Nurse Consultant, Quality Review Teams, Quarterly Review of Incident Reports. Staff and Management Meetings. Service Coordination Monitoring Committee, Safety Committee. Results available to the public.			

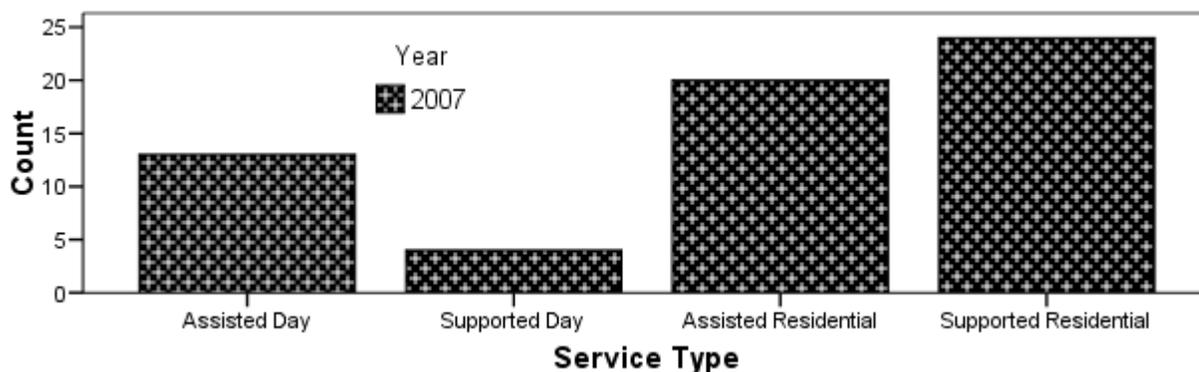
Omaha – The Autism Center of Nebraska

8. Quality of Life Scores

Scales	2007	2007 Statewide*
Satisfaction	7.13	7.11
Competency	6.68	6.90
Empowerment	-	-
a. Assisted Residential	4.11	4.97
b. Supported Residential	7.50	7.33
c. Living with Family/In Home Support	5.92	6.16
Social Belonging	5.53	5.71
Rights	6.07	6.40
Relationships	6.25	6.32
Economic Security	5.91	6.39
Growth & Development	7.39	7.12
Perception of Well-Being	6.17	6.45

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	4
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: One Year

Omaha – Better Living

1. Agency Information Better Living, Inc. 704 South 75th St. Omaha, NE 68114-4621 Date Agency Began: 5/96 Operational Status: Private for Profit Mission: Our mission is to provide assistance and support to persons with developmental disabilities so they may enjoy all the comforts and pleasures of living in their own homes, participating in their neighborhoods and communities, and living full, rich lives which meet their emotional, social, and recreational needs.		Contact Person: Peggy McFarlin Phone: 402-556-5290 Fax: 402-552-9242	
2. Nebraskans Supported: 92 Earns income from another employer: 50 Owns Home: 0 Has Rental/Lease Agreement: 2			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational - 41 Supported Day/Vocational - 3		<u>Adult Residential</u> Assisted Residential - 70 Supported Residential - 9	
Other Supports/Services Offered: In Home Supports.			
4. Employees: Full-Time: 80 Part Time: 13 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 57 1-2 Years: 14 3-4 Years: 8 5+ Years: 14 Vocational Staff: Less than one year: 5 1-2 Years: 5 3-4 Years: 1 5+ Years: 3			
5. Training for Direct Support Staff: Safety 50 Hrs. Health 50 Hrs. First Aid Certification CPR Certification Other Training: Ongoing, continuing staff development.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ All clients participate in a wide variety of community activities including YMCA memberships, classes, dances, dining out, movies, Special Olympics, bowling, and a variety of vacation opportunities. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Quality Assurance is an ongoing process involving client groups, families and other providers. Results available to the public.			

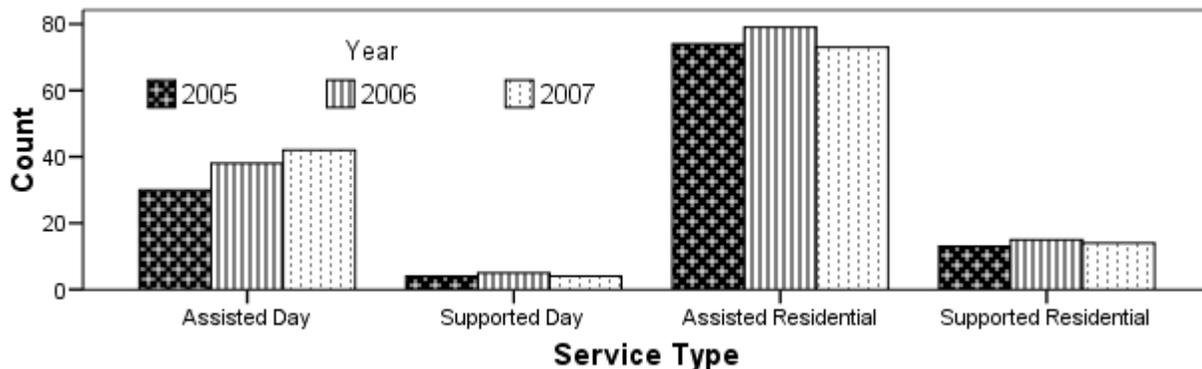
Omaha – Better Living

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.47	6.35	6.31	7.05	7.55	7.11	8.30
Competency	-	6.50	6.38	7.55	7.46	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	4.28	4.91	4.70	4.73	4.82	4.97	-
b. Supported Residential	5.94	6.38	6.45	5.83	6.94	7.33	-
c. Living with Family/In Home Support	6.50	-	-	4.13	3.50	6.16	-
Social Belonging	6.19	5.77	5.97	5.65	6.06	5.71	7.94
Rights	6.15	6.28	6.19	6.21	6.39	6.40	9.15
Relationships	6.14	6.15	6.34	6.34	6.56	6.32	8.42
Economic Security	6.66	5.89	6.18	6.57	6.55	6.39	8.01
Growth & Development	6.85	5.50	5.57	7.23	7.55	7.12	8.24
Perception of Well-Being	6.24	5.97	6.03	6.42	6.57	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Support Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – Career Solutions

1. Agency Information Ollie Webb Center, Inc. dba Career Solutions, Inc. 1941 S. 42nd St., Suite 122 Omaha, NE 68105-2942 Date Agency Began: 4/93 Operational Status: Private Non-Profit Mission: To assist individuals with disabilities in fulfilling their competitive employment choices by providing person-centered planning that focuses on the individual's interest, strengths and abilities.		Contact Person: Laurie Ackermann or Jackie Six Phone: 402-342-4418 Fax: 402-342-4857 E-Mail: lackermann@olliewebbinc.org jsix@olliewebinc.org	
2. Nebraskans Supported: 103 Earns income from another employer: 49 Owns Home: 0 Has Rental/Lease Agreement: 0			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational		<u>Adult Residential</u> In-Home Habilitation	
Other Supports/Services Offered: Continuing Education, Life Skills Courses			
4. Employees: Full-Time: 8 Part Time: 14 Length of Employment for Direct Support Staff Vocational/Residential Staff: Less than one year: 8 1-2 Years: 9 3-4 Years: 0 5+ Years: 5			
5. Training for Direct Support Staff: Safety & Health 12 Hrs. First Aid Certification CPR Certification Other Training: Autism Spectrum Disorders, Personal Centered Planning, Abuse/Neglect, HIPAA.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Workplace Preference Assessment. ▪ On-going Person-Centered Planning. ▪ Persons with Career Solutions, Inc. Services periodically participate in The Arc of Omaha sponsored project. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Satisfaction Surveys to Consumers, Parents, & Employees. ▪ Career Solutions is a certified provider for Medicaid Home & Community-Based Waiver Services & DHHS/DDD. ▪ Career Solutions is a Nebraska Department of Education approved provider. ▪ Career Solutions is a Service Vender with Vocational Rehabilitation. ▪ Quality Improvement Plan. ▪ Individuals served and parents provide feedback for quality through frequent communication. ▪ Monthly Progress Reports. 			
Results available to the public.			

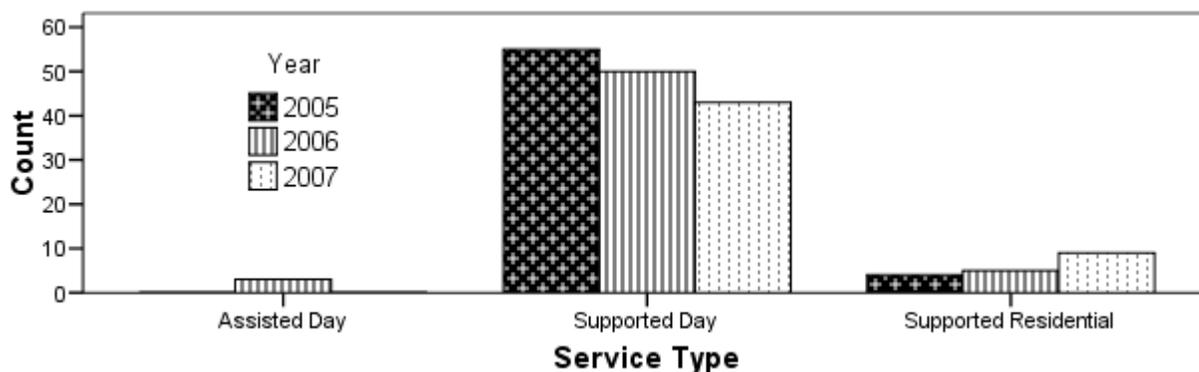
Omaha – Career Solutions

8. Quality of Life Scores

Scales	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.96	6.61	7.29	7.80	7.11	8.30
Competency	8.00	5.79	7.48	7.74	6.90	8.14
Empowerment	-	-	-	-	-	9.07
a. Assisted Residential	-	-	-	-	4.97	-
b. Supported Residential	-	-	-	8.00	7.33	-
c. Living with Family/In Home Support	-	-	10.00	7.08	6.16	-
Social Belonging	6.90	6.82	5.88	6.76	5.71	7.94
Rights	6.50	6.82	6.32	7.41	6.40	9.15
Relationships	7.18	6.85	6.40	7.08	6.32	8.42
Economic Security	6.43	5.68	6.39	7.46	6.39	8.01
Growth & Development	7.20	5.95	7.09	7.72	7.12	8.24
Perception of Well-Being	6.97	6.34	6.57	7.37	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	3
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – DSN

1. Agency Information Developmental Services of NE, Inc. 10437 J Street Omaha, NE 68127-1019 Date Agency Began: 8/2000 Operational Status: Private Non-Profit Mission: DSN helps children and adults with developmental disabilities and/or mental illness gain skills, knowledge, and experience to increasingly use and benefit from resources and opportunities available to all citizens of our community.		Contact Person: Ralph Allen Phone: 402-827-7652 Fax: 402-827-7654 E-Mail: rallen@dsnonline.org Website: www.dsonline.org Family References Available	
2. Nebraskans Supported: 57 Earns income from another employer: 2 Owns Home: 0 Has Rental/Lease Agreement: 1			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential	
<u>Children</u> Assisted Residential		Other Supports/Services Offered: DSN provides developmental disability services in the communities of Lincoln, Omaha and Kearney. NOTE: DSN is willing to consider development of services not currently offered. DSN was founded on the principle that all people must have the opportunity to live in the community. DSN works to develop supports and services for all people who apply for agency services regardless of their need level. NOTE: Lincoln and Omaha staff totals are reflected in the number of full and part time staff, below. Numbers for length of employment are for Omaha area only.	
4. Employees: Full-Time: 297 Part Time: 119 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 43 1-2 Years: 23 3-4 Years: 13 5+ Years: 8 Vocational Staff: Less than one year: 5 1-2 Years: 2 3-4 Years: 3 5+ Years: 0			
5. Training for Direct Support Staff: Safety & Health: See Below First Aid Certification CPR Certification Other Training: PRE-SERVICE TRAINING (prior to working alone) – 29-49 hours: Agency orientation, Behavior management, Safety/emergency procedures, Medication Aide, State and Federal regulations, Individual Program Planning, Policies and Procedure; 13 hours: CPR and First Aid training; 10 hours: individual-specific training/behavior management/skill development and provision of personal care supports and services; 18 hours: The MANDT System. IN-SERVICE TRAINING (annual, on-going) 40-60 hours. 10-12 hours: MANDT System Re-certification; 3 hours: CPR re-certification; 4-10 hours; Training specific to meet the individualized needs of people to be supported; 20-30 hours: Management/skill development training, Universal Enhancement, Case Management.			
6. Quality of Life Enhancement Activities: FANTASTIC FRIDAYS: a monthly social club established to provide individuals served by the agency the chance to gather with friends to celebrate holidays and take part in theme-based activities. VACATION TRIPS: DSN staff groups of individuals in planning and fund-raising for vacation trips chosen by people receiving services. LIFE ENRICHMENT ACTIVITIES: In fulfillment of its mission, DSN staff are committed to supporting people to take part in community activities of their choosing, enhancing quality-of-life of each person the agency serves. Such supports are individualized to ensure that people are able to pursue individual interests. UNIVERSAL ENHANCEMENT: DSN is committed to ensuring that people live meaningful lives of their own choosing. RECOGNITION for Achievements and Meeting Individual Goals.			
7. Quality Assurance Activities: MONITORING OF DATA ON QUALITY INDICATORS BY AGENCY COMMITTEES: Behavioral Intervention Review Committee; Advisory Committee; Human/Legal Rights Committee; Program Development Workgroup; Behavioral Consultant on Staff. CERTIFICATIONS AND LICENSURE: Division of Developmental Disabilities Certification; Mental Health Center Licensure; Centers for Persons with Developmental Disabilities Licensure; Child Caring Agency Licensure; Certified provider of Home and Community-Based Waiver Services for Adults and Children. NATIONAL ACCREDITATION: Joint Commission/Accreditation. Results available to the public.			

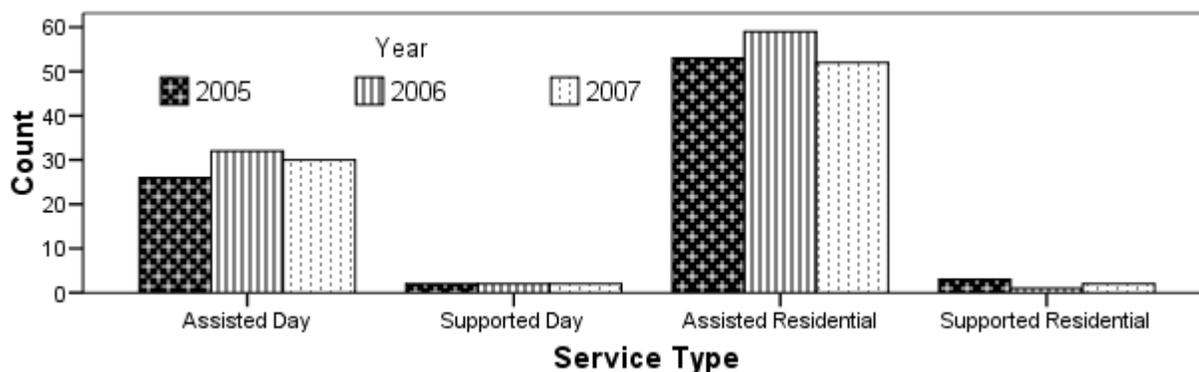
Omaha – DSN

8. Quality of Life Scores

Scales	2001	2004	2007	2007 Statewide*
Satisfaction	5.86	5.90	6.63	7.11
Competency	6.23	7.76	6.82	6.90
Empowerment	-	-	-	-
a. Assisted Residential	-	3.35	4.23	4.97
b. Supported Residential	-	-	-	7.33
c. Living with Family/In Home Support	-	-	5.50	6.16
Social Belonging	5.73	3.65	5.34	5.71
Rights	5.64	4.75	5.67	6.40
Relationships	5.85	4.34	5.88	6.32
Economic Security	5.62	4.89	6.16	6.39
Growth & Development	5.91	5.85	6.78	7.12
Perception of Well-Being	5.55	4.68	5.98	6.45

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	2
C1. Both Residential/Work – Provider terminated svcs	1
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – ENCOR Bellevue Area

1. Agency Information Eastern NE Community Office of Retardation & DD (ENCOR) 3412 Hancock Street Bellevue, NE 68005-5609 Date Agency Began: 1970 Operational Status: Public Mission: ENCOR is an agency dedicated to enhancing and enriching the lives of people who have developmental disabilities. Our mission is to support, encourage and empower people to lead lives of learning and fulfillment.		Contact Person: Bill Scheibeler Phone: 402-444-6937 Fax: 402-444-6983 E-Mail: bscheibeler@enhsa.us Website: www.encor-dd.org Family References Available	
2. Nebraskans Supported: 95 Earns income from another employer: 12 Owns Home: 0 Has Rental/Lease Agreement: 11			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential Home Teacher	
<u>Children</u> Home Teacher			
Other Supports/Services Offered: Transportation. Social Club Activities. Supported Day Services through Goodwill/Nish programs at Offutt AFB and Supported Employment Services.			
4. Employees: Full-Time: 118 Part Time: 7 Length of Employment for Direct Support Staff Residential Staff: 72 Less than one year: 18 1-2 Years: 19 3-4 Years: 8 5+ Years: 27 Vocational Staff: 27 Less than one year: 8 1-2 Years: 14 3-4 Years: 2 5+ Years: 3			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 30 Hrs. First Aid Certification CPR Certification Other Training: Philosophy, Fire Containment/Safety, Lifting/Transferring, Supports for Challenging Behaviors, Verbal and Physical Intervention, Injury Prevention, Medication-Aid Certification, Serving Persons with Developmental Disabilities, Principles for Achieving Goals, Behavior Analysis and Intervention, Legal and Ethical Issues, Procedures for Personal Funds, HIPAA Privacy and Security, Personal Outcome Measures, Community Connection Activities/Plans, Relationship and Network Maps, Interest Worksheets, Self-Determination Principles and Rights and Responsibilities, Employees have the opportunity to earn 11 college credits from Metro Community College.			
6. Quality of Life Enhancement Activities: Persons are encouraged and afforded the opportunity to participate in quality of life events such as the Ollie Webb Center, Project II, Special Olympics, VSA Arts and VSP Club, Henry Doorly Zoo, Neale Woods Nature Center, the YMCA and various other civic functions. Outcome Based goals/supports are identified through the Interdisciplinary Team process. These goals and supports ultimately help contribute toward each person's quality of life.			
7. Quality Assurance Activities: Nebraska Health and Human Services Medicaid Home and Community Waiver Certification, Nebraska Health and Human Services Centers for Developmentally Disabled license all residential settings where 4 or more persons reside. State Fire Marshal conducts annual reviews. Quality Review Teams conduct periodic reviews of residential settings. Critical Incidents are reported quarterly to Nebraska Health and Human Services. Area Management conducts a series of Quality Assurance reports for day and residential that includes: a review of the Annual IPP, Habilitation Programs, Financial and Medication records, Medications for Behavior Control, Rights Restrictions and Injury Prevention Plans. QA Coordinator conducts random, independent review of selected settings. Safety Committee review area settings. Maintenance Department conducts random reviews of area settings.			

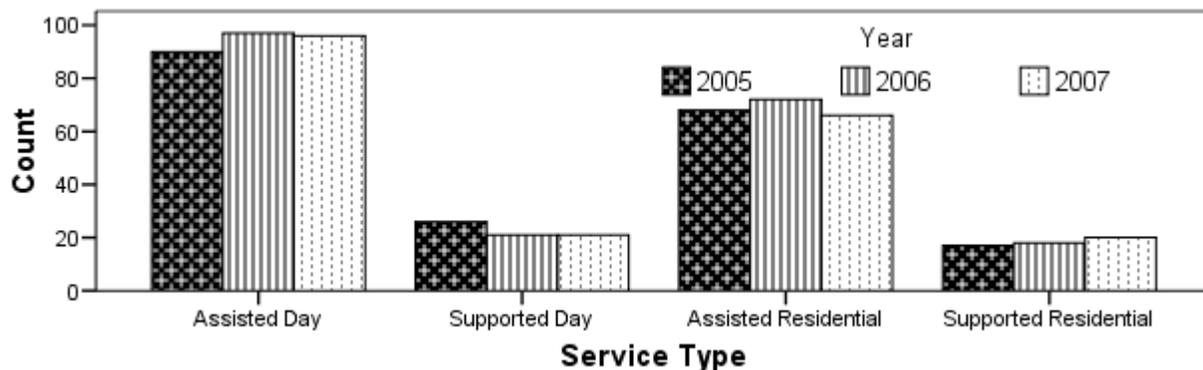
Omaha – ENCOR Bellevue Area

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2004 Statewide*	1999 (**wo)
Satisfaction	6.77	7.24	6.97	7.05	7.32	7.11	8.30
Competency	7.40	6.83	6.50	7.53	7.68	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	4.17	4.89	4.79	4.62	4.74	4.97	-
b. Supported Residential	6.71	6.68	7.22	6.50	6.79	7.33	-
c. Living with Family/In Home Support	5.63	7.00	6.75	5.92	5.58	6.16	-
Social Belonging	5.86	6.05	5.90	5.84	6.22	5.71	7.94
Rights	5.66	6.21	6.29	6.43	6.73	6.40	9.15
Relationships	6.46	6.64	6.51	6.39	6.69	6.32	8.42
Economic Security	6.45	6.57	6.65	6.75	7.02	6.39	8.01
Growth & Development	7.39	6.63	6.39	7.19	7.34	7.12	8.24
Perception of Well-Being	6.37	6.44	6.30	6.45	6.80	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	3
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated moves	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – ENCOR Central Area

1. Agency Information Eastern NE Community Office of Retardation & DD (ENCOR) 4910 N 72nd St. Omaha, NE 68134-2302 Date Agency Began: 1970 Operational Status: Public Mission: ENCOR is an agency dedicated to enhancing and enriching the lives of people who have developmental disabilities. Our mission is to support, encourage and empower people to lead lives of learning and fulfillment.		Contact Person: Ken Hill Phone: 402-444-6136 Fax: 402-444-3649 E-Mail: khill@ehsa.us Website: www.encor-dd.org Family References Available	
2. Nebraskans Supported: 105 Earns income from another employer: 16 Owns Home: 0 Has Rental/Lease Agreement: 22			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential Home Teacher	
<u>Children</u> Home Teacher			
Other Supports/Services Offered: Transportation, 41 persons work at the Central Area Recycling Exchange.			
4. Employees: Full-Time: 109 Part Time: 6 Length of Employment for Direct Support Staff Residential Staff: 69 Less than one year: 13 1-2 Years: 6 3-4 Years: 7 5+ Years: 43 Vocational Staff: 28 Less than one year: 0 1-2 Years: 1 3-4 Years: 4 5+ Years: 23			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 30 Hrs. First Aid Certification CPR Certification Other Training: Philosophy, Fire Containment/Safety, Lifting/Transferring, Supports for Challenging Behaviors, Verbal and Physical Intervention, Injury Prevention, Medication-Aide Certification, Serving Persons with Developmental Disabilities, Principles for Achieving Goals, Behavior Analysis and Intervention, Legal and Ethical Issues, Procedures for Personal Funds, HIPAA Privacy and Security, Personal Outcome Measures, Community Connection Activities/Plans, Relationship and Network Maps, Interest Worksheets, Self-Determination Principles and Rights and Responsibilities, Employees have the opportunity to earn 11 college credits from Metro Community College.			
6. Quality of Life Enhancement Activities: Persons are encouraged and afforded the opportunity to participate in quality of life events such as the Ollie Webb Center, Project II, Special Olympics, VSA Arts and VSP Club, Henry Doorly Zoo, Neale Woods Nature Center, the YMCA and various other civic functions. Outcome Based goals/supports are identified through the Interdisciplinary Team process. These goals and supports ultimately help contribute toward each person's quality of life.			
7. Quality Assurance Activities: Nebraska Health and Human Services Medicaid Home and Community Waiver Certification, Nebraska Health and Human Services Centers for Developmentally Disabled license all residential settings where 4 or more persons reside. State Fire Marshal conducts annual reviews. Quality Review Teams conduct periodic reviews of residential settings. Critical Incidents are reported quarterly to Nebraska Health and Human Services, Area Management conducts a series of Quality Assurance reports for day and residential that includes: a review of the Annual IPP, Habilitation Programs, Financial and Medication records, Medications for Behavior Control, Rights Restrictions and Injury Prevention Plans. QA Coordinator conducts random, independent reviews of selected settings. Safety Committee review area settings. Maintenance department conducts random reviews of area settings.			
Results available to the public.			

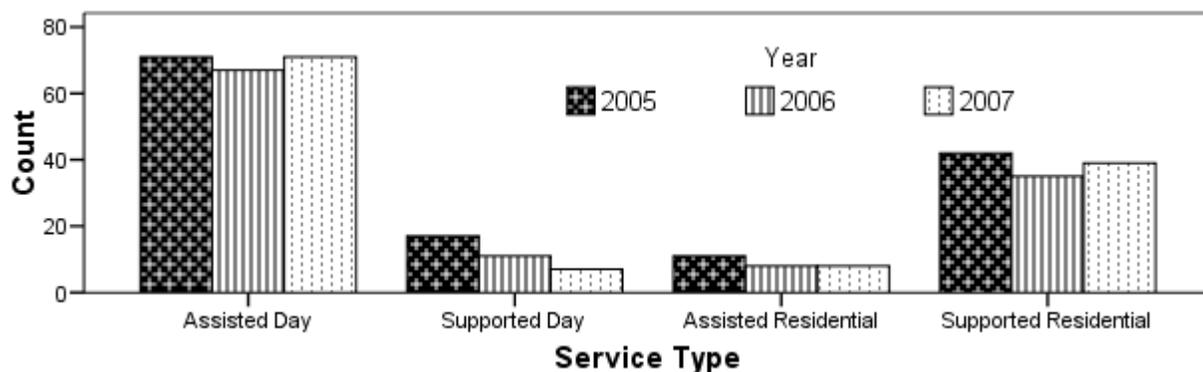
Omaha – ENCOR Central Area

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.57	6.63	6.82	6.91	7.35	7.11	8.30
Competency	7.11	6.28	6.38	7.19	7.54	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	4.57	4.55	4.37	4.69	3.50	4.97	-
b. Supported Residential	6.63	6.04	7.62	7.84	7.55	7.33	-
c. Living with Family/In Home Support	4.81	7.31	5.32	6.00	5.83	6.16	-
Social Belonging	5.51	5.45	5.30	4.98	5.58	5.71	7.94
Rights	5.62	5.73	5.77	5.82	6.30	6.40	9.15
Relationships	6.09	6.04	6.00	5.71	6.40	6.32	8.42
Economic Security	6.25	6.16	6.24	6.56	6.62	6.39	8.01
Growth & Development	7.07	6.07	6.44	6.93	7.26	7.12	8.24
Perception of Well-Being	6.15	5.91	5.99	6.12	6.55	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – ENCOR Fremont/Blair Area

1. Agency Information Eastern NE Community Office of Retardation & DD (ENCOR) 935 South Schneider Fremont, NE 68025-6133 Date Agency Began: 1970 Operational Status: Public Mission: ENCOR is an agency dedicated to enhancing and enriching the lives of people who have developmental disabilities. Our mission is to support, encourage and empower people to lead lives of learning and fulfillment.		Contact Person: Jim Manhart/Deb Kruger/Kathy Soderberg Phone: Fremont: 402-721-8525 Blair: 402-426-2538 Fax: 402-721-3290 Website: www.encor-dd.org Family References Available	
2. Nebraskans Supported: 116 Earns income from another employer: 20 Owns Home: 0 Has Rental/Lease Agreement: 61			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential Home Teacher Extended Family Home	
		<u>Children</u> Assisted Residential Home Teacher Respite	
Other Supports/Services Offered: Transportation, Supported Day and Supported Employment Services, Social Club Activities, Workstation in Industry.			
4. Employees:		Full-Time: 94	
		Part Time: 14	
Length of Employment for Direct Support Staff Residential Staff: 73 Less than one year: 17 1-2 Years: 13 3-4 Years: 8 5+ Years: 35 Vocational Staff: 23 Less than one year: 4 1-2 Years: 6 3-4 Years: 1 5+ Years: 12			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 30 Hrs. First Aid Certification CPR Certification Other Training: Philosophy, Fire Containment/Safety, Lifting/Transferring, Supports for Challenging Behaviors, Verbal and Physical Intervention, Injury Prevention, Medication-Aid Certification, Serving Persons with Developmental Disabilities, Principles for Achieving Goals, Behavior Analysis and Intervention, Legal and Ethical Issues, Procedures for Personal Funds, HIPAA Privacy and Security, Personal Outcome Measures, Community Connection Activities/Plans, Relationship and Network Maps, Interest Worksheets, Self-Determination Principles and Rights and Responsibilities. Employees have the opportunity to earn 11 college credits from Metro Community College.			
6. Quality of Life Enhancement Activities: Persons are encouraged and afforded the opportunity to participate in quality of life events such as the Ollie Webb Center, Project II, Special Olympics, VSA Arts and VSP Club, Henry Doorly Zoo, Neale Woods Nature Center, the YMCA and various other civic functions. Outcome Based goals/supports are identified through the Interdisciplinary Team process. These goals and supports ultimately help contribute toward each person's quality of life.			
7. Quality Assurance Activities: Nebraska Health and Human Services Medicaid Home and Community Waiver Certification, Nebraska Health and Human Services Centers for Developmentally Disabled license all residential settings where 4 or more persons reside. State Fire Marshal conducts annual reviews. Quality Review Teams conduct periodic reviews of residential settings. Critical Incidents are reported quarterly to Nebraska Health and Human Services. Area Management conducts a series of Quality Assurance reports for day and residential that includes: a review of the Annual IPP, Habilitation Programs, Financial and Medication records, Medications for Behavior Control, Rights Restrictions and Injury Prevention Plans. QA Coordinator conducts random, independent reviews of selected settings. Safety Committee review area settings. Maintenance department conducts random reviews of area settings.			

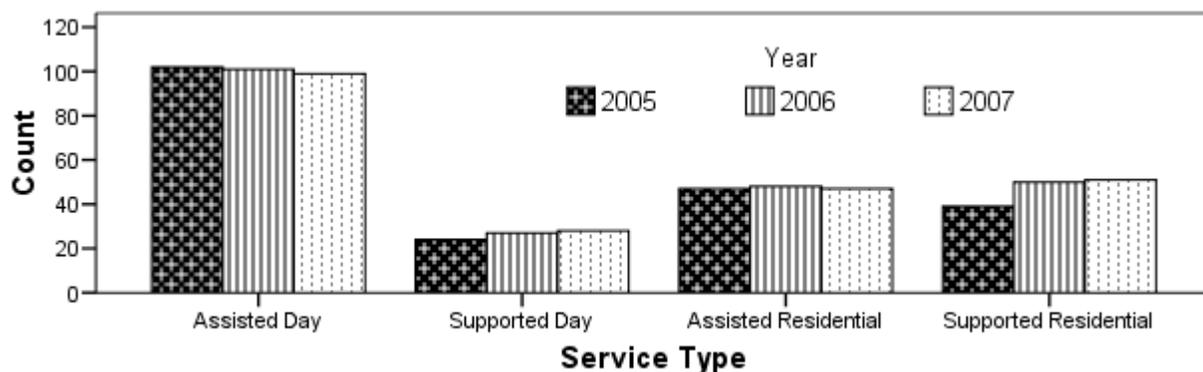
Omaha – ENCOR-Fremont/Blair Area

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.45	6.32	6.65	6.86	7.24	7.11	8.11
Competency	6.50	6.37	5.63	6.69	7.19	6.90	8.29
Empowerment	-	-	-	-	-	-	9.29
a. Assisted Residential	3.58	3.82	4.40	4.28	4.55	4.97	-
b. Supported Residential	5.61	6.11	6.28	6.46	6.73	7.33	-
c. Living with Family/In Home Support	4.08	5.25	5.33	4.13	6.00	6.16	-
Social Belonging	6.16	6.24	6.36	6.09	6.30	5.71	8.40
Rights	5.74	6.13	6.39	6.30	6.77	6.40	9.61
Relationships	6.34	6.39	6.44	6.34	6.62	6.32	8.73
Economic Security	6.00	6.07	6.19	6.12	6.95	6.39	8.07
Growth & Development	6.66	5.80	5.93	7.13	7.48	7.12	8.30
Perception of Well-Being	6.09	6.07	6.10	6.37	6.79	6.45	8.60

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	2
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Support Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – ENCOR North Area

1. Agency Information Eastern NE Community Office of Retardation & DD (ENCOR) 1016 NW Radial Highway Omaha, NE 68132-2331 Date Agency Began: 1970 Operational Status: Public Mission: ENCOR is an agency dedicated to enhancing and enriching the lives of people who have developmental disabilities. Our mission is to support, encourage and empower people to lead lives of learning and fulfillment.		Contact Person: Mark Monge Phone: 402-444-6560 Fax: 402-444-3600 E-Mail: mmonge@ehsa.us Website: www.encor-dd.org Family References Available	
2. Nebraskans Supported: 93 Earns income from another employer: 6 Owns Home: 2 Has Rental/Lease Agreement: 11			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential Home Teacher	
<u>Children</u> Assisted Residential Home Teacher			
Other Supports/Services Offered: Transportation, Specialized Day Services offered at Options North for persons needing physical, medical or retirement opportunities.			
4. Employees: Full-Time: 101 Part Time: 7 Length of Employment for Direct Support Staff Residential Staff: 65 Less than one year: 8 1-2 Years: 12 3-4 Years: 7 5+ Years: 38 Vocational Staff: 24 Less than one year: 3 1-2 Years: 5 3-4 Years: 3 5+ Years: 13			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 30 Hrs. First Aid Certification CPR Certification Other Training: Philosophy, Fire Containment/Safety, Lifting/Transferring, Supports for Challenging Behaviors, Verbal and Physical Intervention, Injury Prevention, Medication-Aide Certification, Serving Persons with Developmental Disabilities, Principles for Achieving Goals, Behavior Analysis and Intervention, Legal and Ethical Issues, Procedures for Personal Funds, HIPAA Privacy and Security, Personal Outcome Measures, Community Connection Activities/Plans, Relationship and Network Maps, Interest Worksheets, Self-Determination Principles and Rights and Responsibilities, Employees have the opportunity to earn 11 college credits from Metro Community College.			
6. Quality of Life Enhancement Activities: Persons are encouraged and afforded the opportunity to participate in quality of life events such as the Ollie Webb Center, Project II, Special Olympics, VSA Arts and VSP Club, Henry Doorly Zoo, Neale Woods Nature Center, the YMCA and various other civic functions. Outcome Based goals/supports are identified through the Interdisciplinary Team process. These goals and supports ultimately help contribute toward each person's quality of life.			
7. Quality Assurance Activities: Nebraska Health and Human Services Medicaid Home and Community Waiver Certification, Nebraska Health and Human Services Centers for Developmentally Disabled license all residential settings where 4 or more persons reside. State Fire Marshal conducts annual reviews. Arc Quality Review Teams conduct reviews of residential settings. Critical Incidents are reported quarterly to the Nebraska Department of Health and Human Services, Area Management conducts a series of Quality Assurance reports for day and residential that includes: a review of the Annual IPP, Habilitation Programs, Financial and Medication records, Medications for Behavior Control, Rights Restrictions and Injury Prevention Plans. QA Coordinator conducts random, independent reviews of selected settings. Safety Committee review area settings. Maintenance Department conducts random reviews of area settings. Results available to the public.			

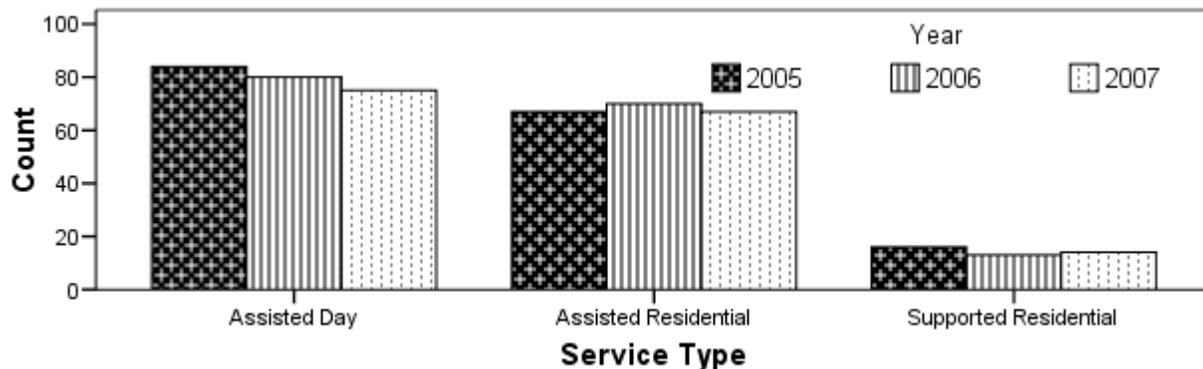
Omaha – ENCOR North Area

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.05	6.12	6.63	6.70	6.82	7.11	8.30
Competency	6.52	5.33	5.51	6.61	6.40	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	3.63	4.42	4.00	4.03	4.37	4.97	-
b. Supported Residential	6.35	7.02	7.22	7.50	6.59	7.33	-
c. Living with Family/In Home Support	4.94	4.50	4.33	2.00	3.63	6.16	-
Social Belonging	4.76	4.70	4.62	4.57	4.55	5.71	7.94
Rights	4.85	5.12	5.21	5.18	5.17	6.40	9.15
Relationships	5.49	5.64	5.55	5.46	5.43	6.32	8.42
Economic Security	5.62	5.44	5.61	5.79	5.70	6.39	8.01
Growth & Development	6.81	5.74	5.91	6.57	6.71	7.12	8.24
Perception of Well-Being	5.56	5.38	5.41	5.62	5.62	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	2
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – ENCOR South Area

1. Agency Information Eastern NE Community Office of Retardation & DD (ENCOR) 5020 I Street Omaha, NE 68117-1319 Date Agency Began: 1970 Operational Status: Public Mission: ENCOR is an agency dedicated to enhancing and enriching the lives of people who have developmental disabilities. Our mission is to support, encourage and empower people to lead lives of learning and fulfillment.		Contact Person: Bill Lewis Phone: 402-444-4560 Fax: 402-737-5936 E-Mail: blewis@ehsa.us Website: www.encor-dd.org Family References Available	
2. Nebraskans Supported: 98 Earns income from another employer: 13 Owns Home: 0 Has Rental/Lease Agreement: 18			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Supported Employment/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Home Teacher	
<u>Children</u> Assisted Residential Home Teacher Respite			
Other Supports/Services Offered: Transportation, Supported Day & Supported Employment Opportunities, Life Choices program offers seniors an opportunity to participate in community activities.			
4. Employees: Full-Time: 110 Part Time: 4 Length of Employment for Direct Support Staff Residential Staff: 70 Less than one year: 16 1-2 Years: 20 3-4 Years: 10 5+ Years: 24 Vocational Staff: 26 Less than one year: 8 1-2 Years: 4 3-4 Years: 4 5+ Years: 10			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 30 Hrs. First Aid Certification CPR Certification Other Training: Philosophy, Fire Containment/Safety, Lifting/Transferring, Supports for Challenging Behaviors, Verbal and Physical Intervention, Injury Prevention, Medication-Aide Certification, Serving Persons with Developmental Disabilities, Principles for Achieving Goals, Behavior Analysis and Intervention, Legal and Ethical Issues, Procedures for Personal Funds, HIPAA Privacy and Security, Personal Outcome Measures, Community Connection Activities/Plans, Relationship and Network Maps, Interest Worksheets, Self-Determination Principles and Rights and Responsibilities, Employees have the opportunity to earn 11 college credits from Metro Community College.			
6. Quality of Life Enhancement Activities: Persons are encouraged and afforded the opportunity to participate in quality of life events such as the Ollie Webb Center, Project II, Special Olympics, VSA Arts and VSP Club, Henry Doorly Zoo, Neale Woods Nature Center, the YMCA and various other civic functions. Outcome Based goals/supports are identified through the Interdisciplinary Team process. These goals and supports ultimately help contribute toward each person's quality of life.			
7. Quality Assurance Activities: Nebraska Health and Human Services Medicaid Home and Community Waiver Certification, Nebraska Health and Human Services Centers for Developmentally Disabled license all residential settings where 4 or more persons reside. State Fire Marshal conducts annual reviews. Arc Quality Review Teams conduct periodic reviews of residential settings. Critical Incidents are reported quarterly to Nebraska Department of Health and Human Services. Area Management conducts a series of Quality Assurance reports for day and residential that includes: a review of the Annual IPP, Habilitation Programs, Financial and Medication records, Medications for Behavior Control, Rights Restrictions and Injury Prevention Plans. QA Coordinator conducts random, independent reviews of selected settings. Safety Committee review area settings. Maintenance Department conducts random reviews of area settings.			

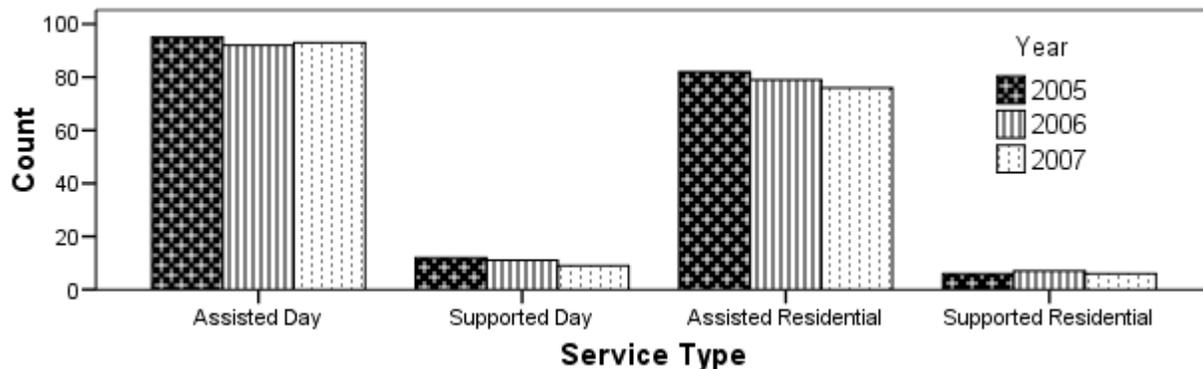
Omaha – ENCOR South Area

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.30	6.24	6.68	6.85	7.20	7.11	8.30
Competency	-	-	-	-	7.43	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	3.76	4.19	3.81	4.34	4.51	4.97	-
b. Supported Residential	6.35	6.84	6.78	7.30	8.10	7.33	-
c. Living with Family/In Home Support	4.79	4.67	4.83	5.75	5.50	6.16	-
Social Belonging	5.17	5.21	5.05	4.95	5.46	5.71	7.94
Rights	5.13	5.16	5.40	5.51	6.42	6.40	9.15
Relationships	5.83	5.67	5.83	5.69	6.13	6.32	8.42
Economic Security	5.88	5.33	5.86	6.28	6.76	6.39	8.01
Growth & Development	6.86	5.46	6.05	7.04	7.35	7.12	8.24
Perception of Well-Being	5.77	5.31	5.64	5.97	6.47	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	2
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	3
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	2
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – ENCOR Support Services

1. Agency Information Eastern NE Community Office of Retardation & DD (ENCOR) 900 S. 74th Plaza, Suite 200 Omaha, NE 68114-4667 Date Agency Began: 1970 Operational Status: Public Mission: ENCOR is an agency dedicated to enhancing and enriching the lives of people who have developmental disabilities. Our mission is to support, encourage and empower people to lead lives of learning and fulfillment.		Contact Person: Nancy Cahill Phone: 402-444-6576 Fax: 402-444-6504 E-Mail: ncahill@ehsa.us Website: www.encor-dd.org Family References Available	
2. Nebraskans Supported: 150 Earns income from another employer: 0 Owns Home: 0 Has Rental/Lease Agreement: 0			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential Respite	
		<u>Children</u> Assisted Residential Supported Residential Respite	
Other Supports/Services Offered: Medical Transportation, Assisted Day, Nursing/Medical Services in residential settings, Respite services in residential setting and provider homes. Home-Based support Behavior and Medical Consultation.			
4. Employees: Full-Time: 34 Part Time: 0 Length of Employment for Direct Support Staff Support Staff: 16 Less than one year: 2 1-2 Years: 1 3-4 Years: 0 5+ Years: 13			
5. Training for Direct Support Staff: Safety 25 Hrs. Health 30 Hrs. First Aid Certification CPR Certification Other Training: Philosophy, Fire Containment/Safety, Lifting/Transferring, Supports for Challenging Behaviors, Verbal and Physical Intervention, Injury Prevention, Medication-Aide Certification, Serving Persons with Developmental Disabilities, Principles for Achieving Goals, Behavior Analysis and Intervention, Legal and Ethical Issues, Procedures for Personal Funds, HIPAA Privacy and Security, Personal Outcome Measures, Community Connection Activities/Plans, Relationship and Network Maps, Interest Worksheets, Self-Determination Principles and Rights and Responsibilities, Employees have the opportunity to earn 11 college credits from Metro Community College.			
6. Quality of Life Enhancement Activities: Persons are encouraged and afforded the opportunity to participate in quality of life events such as the Ollie Webb Center, Project II, Special Olympics, VSA Arts and VSP Club, Henry Doorly Zoo, Neale Woods Nature Center, the YMCA and various other civic functions. Outcome Based goals/supports are identified through the Interdisciplinary Team process. These goals and supports ultimately help contribute toward each person's quality of life.			
7. Quality Assurance Activities: Nebraska Department of Health and Human Services Medicaid Home and Community Waiver Certification, Nebraska Health and Human Services Centers for Developmentally Disabled license all residential settings where 4 or more persons reside. State Fire Marshal conducts annual reviews. Arc Quality Review Teams conduct periodic reviews of residential settings. Critical Incidents are reported quarterly to Nebraska Health and Human Services, Area Management conducts a series of Quality Assurance reports for day and residential that includes: a review of the Annual IPP, Habilitation Programs, Financial and Medication records, Medications for Behavior Control, Rights Restrictions and Injury Prevention Plans. QA Coordinator conducts random, independent reviews of selected settings. Safety Committee review area settings. Maintenance Department conducts random reviews of area settings. Results available to the public.			

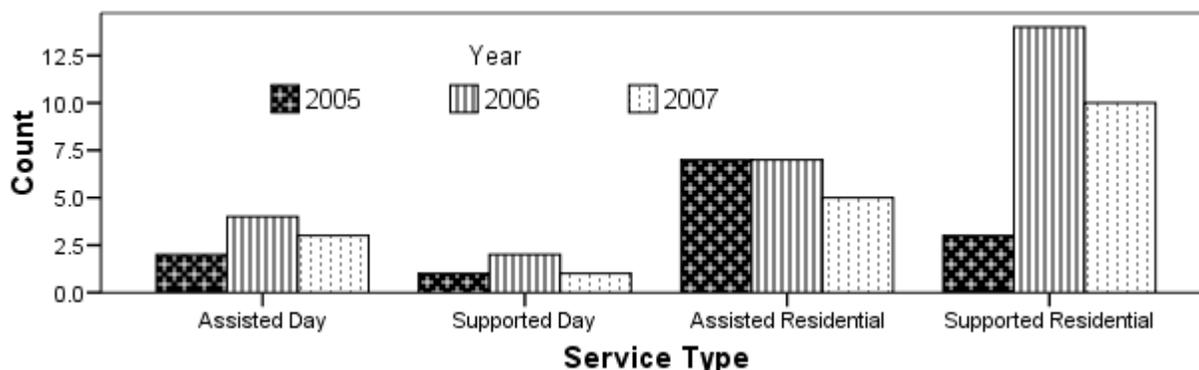
Omaha – ENCOR Support Services

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.84	6.93	6.99	6.98	7.41	7.11	8.30
Competency	-	-	-	-	7.00	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	5.50	5.00	5.00	2.75	4.06	4.97	-
b. Supported Residential	4.47	6.00	6.50	-	-	7.33	-
c. Living with Family/In Home Support	5.50	-	6.83	5.33	6.16	6.16	-
Social Belonging	5.34	5.86	5.48	4.61	5.45	5.71	7.94
Rights	5.57	5.78	5.91	5.05	6.03	6.40	9.15
Relationships	6.15	6.46	6.30	5.80	6.28	6.32	8.42
Economic Security	6.18	5.69	6.44	5.16	5.97	6.39	8.01
Growth & Development	7.52	5.83	6.49	6.73	7.29	7.12	8.24
Perception of Well-Being	6.20	5.89	6.16	5.57	6.24	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	2
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – ENCOR Workstations-In-Industry

<p>1. Agency Information</p> <p>Eastern NE Community Office of Retardation & DD (ENCOR) 900 S. 74th Plaza, Suite 200 Omaha, NE 68114-4667</p> <p>Date Agency Began: 1970 Operational Status: Public</p> <p>Mission: ENCOR is an agency dedicated to enhancing and enriching the lives of people who have developmental disabilities. Our mission is to support, encourage and empower people to lead lives of learning and fulfillment.</p>	<p>Contact Person: Greg Jacobson</p> <p>Phone: 402-444-6500 ext. 113</p> <p>Fax: 402-444-6504</p> <p>E-Mail: gjacobsen@ehsa.us</p> <p>Website: www.encor-dd.org</p> <p>Family References Available</p>										
<p>2. Nebraskans Supported: 41 Earns income from another employer: 0 Owns Home: 0 Has Rental/Lease Agreement: 0</p>											
<p>3. Supports/Services <u>Adult Vocational</u> Supported Day/Vocational</p>											
<p>Other Supports/Services Offered: Transportation, Individuals work at 4 different sites within industry.</p>											
<p>4. Employees: Full-Time: 8 Part Time: 0</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 0</td> <td>1-2 Years: 0</td> <td>3-4 Years: 0</td> <td>5+ Years: 0</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 8</td> <td>1-2 Years: 0</td> <td>3-4 Years: 2</td> <td>5+ Years: 6</td> </tr> </table>		Residential Staff:	Less than one year: 0	1-2 Years: 0	3-4 Years: 0	5+ Years: 0	Vocational Staff:	Less than one year: 8	1-2 Years: 0	3-4 Years: 2	5+ Years: 6
Residential Staff:	Less than one year: 0	1-2 Years: 0	3-4 Years: 0	5+ Years: 0							
Vocational Staff:	Less than one year: 8	1-2 Years: 0	3-4 Years: 2	5+ Years: 6							
<p>5. Training for Direct Support Staff:</p> <p>Safety 25 Hrs. Health 30 Hrs. First Aid Certification CPR Certification</p> <p>Other Training: Philosophy, Fire Containment/Safety, Lifting/Transferring, Supports for Challenging Behaviors, Verbal and Physical Intervention, Injury Prevention, Medication-Aide Certification, Serving Persons with Developmental Disabilities, Principles for Achieving Goals, Behavior Analysis and Intervention, Legal and Ethical Issues, Procedures for Personal Funds, HIPAA Privacy and Security, Personal Outcome Measures, Community Connection Activities/Plans, Relationship and Network Maps, Interest Worksheets, Self-Determination Principles and Rights and Responsibilities, Employees have the opportunity to earn 11 college credits from Metro Community College.</p>											
<p>6. Quality of Life Enhancement Activities:</p> <p>Persons are encouraged and afforded the opportunity to participate in quality of life events such as the Ollie Webb Center, Project II, Special Olympics, VSA Arts and VSP Club, Henry Doorly Zoo, Neale Woods Nature Center, the YMCA and various other civic functions. Outcome Based goals/supports are identified through the Interdisciplinary Team process. These goals and supports ultimately help contribute toward each person's quality of life.</p>											
<p>7. Quality Assurance Activities:</p> <p>Nebraska Health and Human Services Medicaid Home and Community Waiver Certification, Nebraska Health and Human Services Centers for Developmentally Disabled license all residential settings where 4 or more persons reside. State Fire Marshal conducts annual reviews. Arc Quality Review Teams conduct periodic reviews of residential settings. Critical Incidents are reported quarterly to Nebraska Health and Human Services. Area Management conducts a series of Quality Assurance reports for day and residential that includes: a review of the annual IPP, Habilitation Programs, Financial and Medication records, Medications for Behavior Control, Rights Restrictions and Injury Prevention Plans. QA Coordinator conducts random, independent reviews of selected settings. Safety Committee review area settings. Maintenance Department conducts random reviews of area settings.</p>											

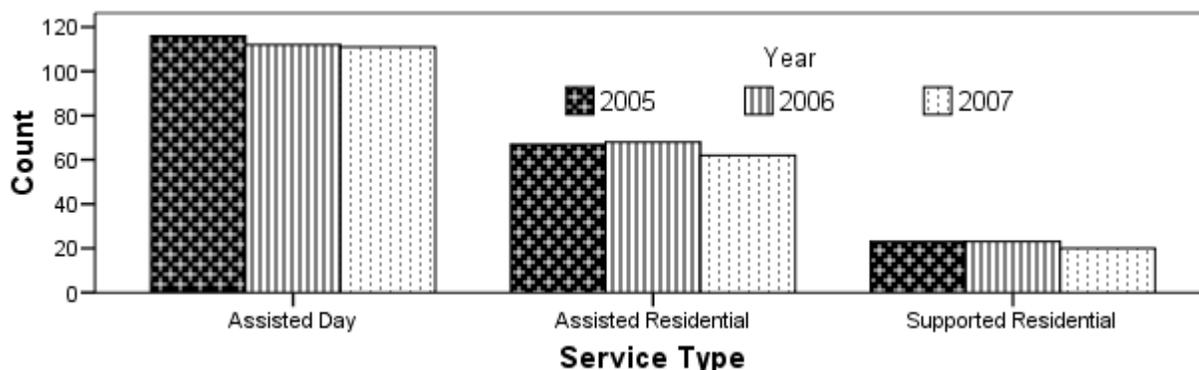
Omaha – ENCOR Workstations-In-Industry

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.41	6.85	6.92	7.05	7.32	7.11	8.30
Competency	-	-	-	-	7.41	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	3.53	4.76	4.14	4.25	4.63	4.97	-
b. Supported Residential	6.78	7.10	7.76	6.68	7.25	7.33	-
c. Living with Family/In Home Support	5.09	5.32	4.77	4.91	7.67	6.16	-
Social Belonging	5.64	5.65	5.79	5.08	5.48	5.71	7.94
Rights	5.71	6.07	6.31	5.99	6.14	6.40	9.15
Relationships	6.28	6.30	6.41	5.95	6.17	6.32	8.42
Economic Security	6.05	5.86	6.24	6.35	6.79	6.39	8.01
Growth & Development	7.22	5.64	6.10	7.02	7.22	7.12	8.24
Perception of Well-Being	6.24	5.93	6.18	6.23	6.45	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	1
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – Ideal Care Support Services

1. Agency Information Ideal Care Support Services 6677 Sorensen Pkwy Omaha, NE 68152-2139 Date Agency Began: 7/20/2007 Operational Status: For Profit Mission: Partners in Care ensuring individuals quality of life through increasing productivity independence and community integration.		Contact Person: Sylvia Coleman Phone: 402-571-5477 402-319-4326 (Sylvia) Fax: 402-201-2492/572-7632 E-Mail: idealcare@tx.rr.com Family References Available	
2. Nebraskans Supported: 2 Earns income from another employer: 0 Owns Home: 0 Has Rental/Lease Agreement: 0			
3. Supports/Services <u>Adult Vocational</u> Supported Day/Vocational Supported Employment Assisted Day/Vocational		<u>Adult Residential</u> Assisted Supported	
Other Supports/Services Offered: In-Home, Host Home.			
4. Employees: Full-Time: 0 Part Time: 4 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 4 1-2 Years: 0 3-4 Years: 0 5+ Years: 0 Vocational Staff: Less than one year: 0 1-2 Years: 0 3-4 Years: 0 5+ Years: 0			
5. Training for Direct Support Staff: Safety 4 Hrs. Health 4 Hrs. First Aid Certification CPR Certification			
6. Quality of Life Enhancement Activities: Quality Improvement Plan developed annually, reviewed quarterly or as needed, tracking of rights reviews, external reviews, safety checks/drills, accidents/injury tracking.			
7. Quality Assurance Activities: Individual/Family Annual Satisfaction survey, Program Reviews, Safety Checklists, Staff Meetings, Formal Meeting with Individuals/Families regularly. Results available to the public.			

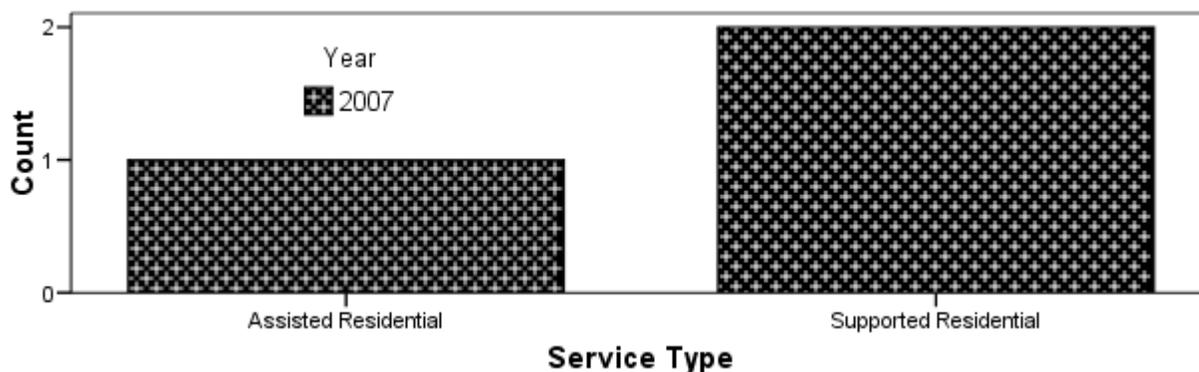
Omaha – Ideal Care Support Services

8. Quality of Life Scores

Scales	2007	2007 Statewide*
Satisfaction	8.25	7.11
Competency	8.75	6.90
Empowerment	-	-
a. Assisted Residential	-	4.97
b. Supported Residential	8.00	7.33
c. Living with Family/In Home Support	4.00	6.16
Social Belonging	6.00	5.71
Rights	6.25	6.40
Relationships	6.43	6.32
Economic Security	7.85	6.39
Growth & Development	8.50	7.12
Perception of Well-Being	7.25	6.45

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other Admitted to ICFMR	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: One Year

Omaha – Mosaic

1. Agency Information Mosaic – Omaha 10011 J Street Omaha, NE 68127-1116 Date Agency Began: 1982 Operational Status: Private Non-Profit Mission: In partnership with people who have disabilities, Mosaic provides supports and advocates that all may realize God’s gift of wholeness of life.		Contact Person: Mark Stromer Executive Director Phone: 402-896-9988 Fax: 402-896-6111 E-Mail: mark.stromer@mosaicinfo.org Website: www.mosaicinfo.org Family References Available	
2. Nebraskans Supported: 323 Earns income from another employer: 22 Owns Home: 0 Has Rental/Lease Agreement: 26			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational – 155 Supported Day/Vocational – 19 Work Station In-Industry – 2		<u>Adult Residential</u> Assisted Residential – 68 Supported Residential – 26 In-Home Habilitation – 17 Extended Family Home – 29	
		<u>Children</u> Assisted Residential – 0 Extended Family Home – 5 In-Home Habilitation – 2 Assisted Day – 0	
Other Supports/Services Offered: Mosaic Omaha contracts with 28 “Host Families.”			
4. Employees: Full-Time: 210 Part Time: 52 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 64 1-2 Years: 39 3-4 Years: 30 5+ Years: 32 Vocational Staff: Less than one year: 35 1-2 Years: 27 3-4 Years: 9 5+ Years: 29			
5. Training for Direct Support Staff: Safety 27 Hrs. Health 12 Hrs. First Aid Certification CPR Certification Other Training: Building Positive Relationships, Abuse/Neglect, Transportation & Equipment, Habilitation, Finances, Community Relations, HIPAA/Confidentiality, Service & Support Planning, Protecting & Supporting Rights, OSHA, Advocacy Training, Food Safety & Nutrition, Personal Outcome Measures, MANDT, Integrity at Mosaic, Client Rights.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Personal Outcomes Assessments to help people in service achieve goals. ▪ Agency owned low-income housing creating well-maintained and affordable housing. ▪ Spiritual Opportunities on-site. ▪ Nurse on duty/on call system (includes Mosaic’s 4800 employees). 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Satisfaction Surveys with individuals, families, and funders. ▪ Added a Quality Assurance Coordinator position to focus solely on quality. ▪ Ongoing internal quality checks/visits. ▪ Quality Assurance Committee. ▪ Safety Committee. ▪ Staff Satisfaction & Collaboration with Gallup. Results available to the public.			

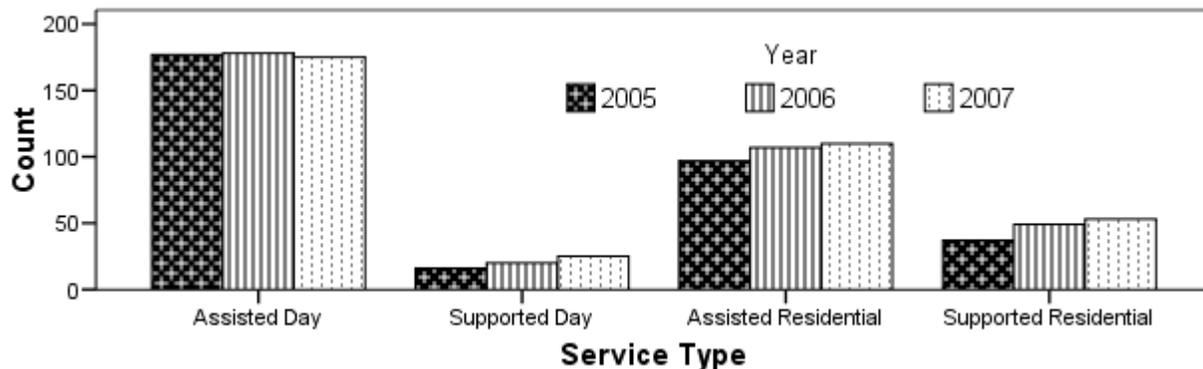
Omaha – Mosaic

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.27	6.72	6.91	7.10	7.20	7.11	8.30
Competency	-	-	-	-	6.78	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	4.21	3.98	3.96	4.47	4.61	4.97	-
b. Supported Residential	6.07	5.96	5.96	7.02	7.27	7.33	-
c. Living with Family/In Home Support	5.75	6.88	6.17	5.60	5.74	6.16	-
Social Belonging	5.90	5.80	6.03	5.41	5.71	5.71	7.94
Rights	5.64	5.70	5.85	5.85	5.90	6.40	9.15
Relationships	6.20	6.39	6.58	6.21	6.24	6.32	8.42
Economic Security	6.23	5.91	6.32	6.32	6.46	6.39	8.01
Growth & Development	6.85	5.74	6.27	6.88	7.12	7.12	8.24
Perception of Well-Being	6.04	5.83	6.12	6.14	6.24	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	5
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	1
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – Nebraska MENTOR

<p>1. Agency Information</p> <p>National Mentor, LLC dba Nebraska MENTOR 3738 S. 149th St., Ste 103 Omaha, NE 68144-5564</p> <p>Date Agency Began: 4/12/2006 Operational Status: Private for Profit Mission: To create a system of care committed to serving, in the most natural setting possible, vulnerable individuals who face significant challenges to their individual development and success in the community. *We believe that human relationships are the basis for growth and change. *We maintain that individuals have both a right and responsibility to be active participants in the service planning process. *We respect the individuals we serve, their families, our employees, as well as the consumers with whom we do business. *We are committed to finding positive solutions for both the individuals we serve and their families. *We believe that in community setting, the individuals we serve have the best opportunity to develop relationships and to realize their full potential.</p>	<p>Contact Person: Angela Gibson Regional Director</p> <p>Phone: 402-891-8000 Fax: 402-891-8004 E-Mail: Angela.Gibson@TheNentorNetwork.com</p> <p>Contact Person: Cindy Lindner, State Director</p> <p>Phone: 402-474-2222 Fax: 402-474-2223 E-Mail: Cindy.Lindner@TheMentorNetwork.com</p> <p>Website: www.TheMentorNetwork.com</p>	
<p>2. Nebraskans Supported: 33 Earns income from another employer: 5 Owns Home: 0 Has Rental/Lease Agreement: 1</p>		
<p>3. Supports/Services</p> <p>Adult Vocational Assisted Day/Vocational Supported Day/Vocational Supported Community Employment</p>	<p>Adult Residential Assisted Residential Supported Residential In-Home Habilitation Respite</p>	<p>Children Assisted Residential In-Home Habilitation Respite</p>
<p>4. Employees: Full-Time: 40 Part Time: 12</p> <p>Length of Employment for Direct Support Staff</p> <p>Residential Staff: Less than one year: 31 1-2 Years: 16 3-4 Years: 0 5+ Years: 0 Vocational Staff: Less than one year: 3 1-2 Years: 2 3-4 Years: 0 5+ Years: 0</p>		
<p>5. Training for Direct Support Staff:</p> <p>Safety & Health First Aid Certification CPR Certification</p> <p>Other Training: Medication Aide, Abuse/Neglect Prevention & Identification, Risk Management Assessment & Planning, Water Safety, Physical Intervention Alternatives, Gentle Teaching, HIPAA Compliance, Quality of Care Standards, Behavior Management, Skill Development.</p>		
<p>6. Quality of Life Enhancement Activities:</p> <p>Every individual receiving services, regardless of age, complexity of condition, service type, or setting in which services are provided, can expect: Person-Centered Orientation in Planning and Service Delivery, Integration of Health Care Services, Coordination of Services, Personal Safety, Individual Rights and Dignity of Risk, Community Inclusion and Socialization, Vocational/Educational Supports, Advocacy, Consumer and Stakeholder Input, Workforce Development, Continuous Quality Improvement, Compliance with Contractual Standards and Expectations.</p>		
<p>7. Quality Assurance Activities:</p> <p>The MENTOR Network has long recognized the importance of monitoring program quality and has dedicated corporate resources to create a proactive quality assurance system that focuses on continuous quality improvement. Quality Assurance is an ongoing process that includes a series of integrated activities all aimed at improving the quality of care and efficacy of program operations.</p> <ul style="list-style-type: none"> ▪ Quality Assurance Team: Division Quality Assurance Manager, Director of Quality Assurance, State Director, Program Director. ▪ Data System: Incident Reporting System, Licensing Database, Census system, Customer Survey System. ▪ Program Monitoring: Quality Assurance Teams, Annual meeting between Division QA Manager, State Director and program staff, Quarterly QA/Risk calls. Incident Reporting and Response System. <p>Results available to the public.</p>		

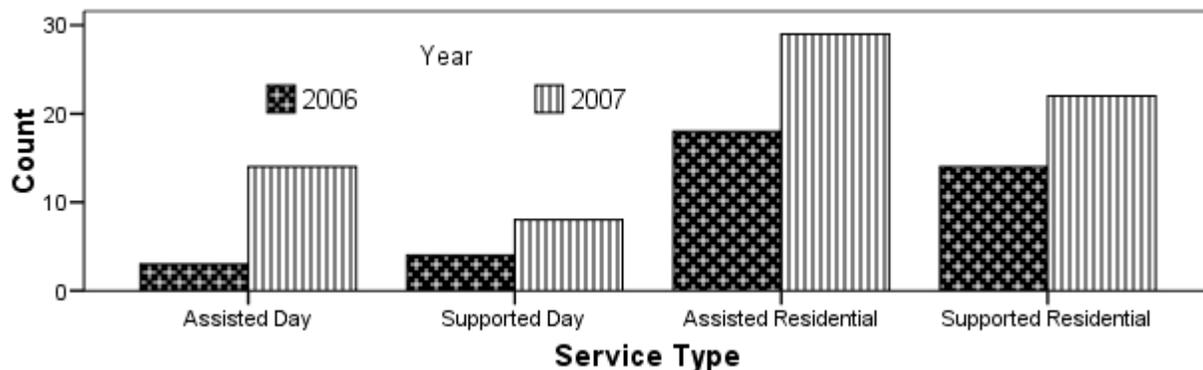
Omaha – Nebraska MENTOR

8. Quality of Life Scores

Scales	2007	2007 Statewide*
Satisfaction	6.90	7.11
Competency	7.21	6.90
Empowerment	-	-
a. Assisted Residential	5.67	4.97
b. Supported Residential	8.50	7.33
c. Living with Family/In Home Support	6.06	6.16
Social Belonging	5.79	5.71
Rights	6.54	6.40
Relationships	6.27	6.32
Economic Security	6.39	6.39
Growth & Development	7.17	7.12
Perception of Well-Being	6.54	6.45

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	3
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Begin Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Omaha – Youth Care & Beyond

1. Agency Information Youth Care & Beyond (aka Youth Care, Inc.) 2819 S. 125th Ave., Suite 276 Omaha, NE 68152-68144 Date Agency Began: 1980 Operational Status: Private Non-Profit Mission: Enhancing the Lives of Special People Both Now and in the Future.		Contact Person: Mary Mladovich Phone: 402-991-9709 Fax: 402-898-1147 E-Mail: mary@youthcareinc.org Website: www.youthcareinc.org	
2. Nebraskans Supported: 24 Earns income from another employer: 3 Owns Home: 0 Has Rental/Lease Agreement: 5			
3. Supports/Services <u>Adult Residential</u> Supported Residential -- 5		<u>Children</u> Assisted Residential -- 19	
4. Employees: Full-Time: 22 Part Time: 4 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 9 1-2 Years: 8 3-4 Years: 9 5+ Years: 0			
5. Training for Direct Support Staff: Safety 8 Hrs. Health 5 Hrs. First Aid Certification CPR Certification Other Training: Program pre-service training is 32 hours. Re-certification in Non Violent Crisis Intervention is required yearly and is 4 hours. A minimum of 15 hours of in-service training occurs during bi-monthly staff meetings & specialized DD training.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Emphasize independence in all aspects of home; vocational, & community living. ▪ Decisions are made at a nightly family meeting which includes input from everyone. ▪ Family Style living environment in a community based setting. ▪ Youth summer program provides a morning academic. ▪ Emphasis on relationship development. ▪ Weekly group or “family” outings. ▪ Participation in Special Olympics. ▪ Participation in the VSP & Ollie Webb Center. ▪ Participation in volunteer activities to give back to the community. ▪ Celebration of birthdays, holidays, and special events. ▪ Inclusion of bio families in Youth Care & Beyond “family celebrations.” ▪ Opportunities to participate in religious and spiritual activities. ▪ Encourage clients to decorate their own space and make it feel like home. 			
7. Quality Assurance Activities: We have determined data in the following areas as critical to our client’s success so we are collecting and synthesizing it on a monthly basis to determine program improvements. <ol style="list-style-type: none"> 1. Human Resources information (i.e. recruitment of quality employees, competitive salary and benefits, employee retention, hiring and training costs). 2. Treatment Success (i.e. treatment goals and objectives achieved, planned vs. unplanned program departure, decrease in client incidents). 3. Consumer Satisfaction (i.e. client happiness, family, caseworker and service coordinator satisfaction). 4. Staff Development (i.e. training and skill practice scores, observation data, utilization of preventative strategies). <p>Youth Care & Beyond is currently developing an Annual Report format that will allow us to make public our quality assurance results.</p> Results available to the public.			

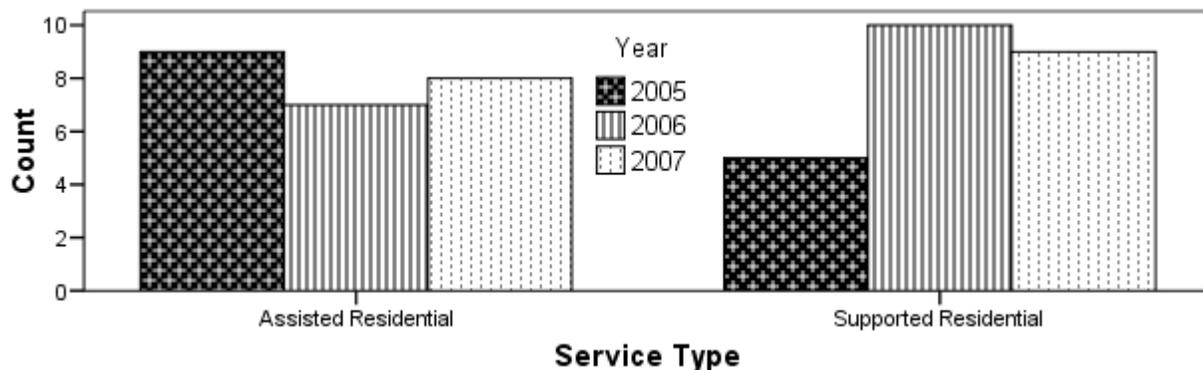
Omaha – Youth Care & Beyond

8. Quality of Life Scores

Scales	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	5.71	7.29	7.11	8.30
Competency	-	7.57	6.90	8.14
Empowerment	-	-	-	9.07
a. Assisted Residential	5.50	-	4.97	-
b. Supported Residential	4.25	6.25	7.33	-
c. Living with Family/In Home Support	-	8.00	6.16	-
Social Belonging	5.29	5.86	5.71	7.94
Rights	5.36	6.43	6.40	9.15
Relationships	4.99	6.33	6.32	8.42
Economic Security	5.40	6.74	6.39	8.01
Growth & Development	6.67	6.57	7.12	8.24
Perception of Well-Being	5.14	6.65	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	3
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: One Year

Omaha/La Vista – VODEC

1. Agency Information Vocational Development Center, Inc. 612 S. Main Street Council Bluffs, IA 51503-6509 7036 S. 110th Street 6240 Abbott Drive La Vista, NE 68128-5700 Omaha, NE 68110-2805 Date Agency Began: 1968, serving Nebraska since 2003 Operational Status: Private Non-Profit Mission: To support and advocate for persons with disabilities so those persons have opportunities to develop to their fullest potential, to interact with society, to experience a sense of belonging, and to contribute something of themselves at their own levels of ability.		Contact Person: Steve Hodapp Council Bluffs Phone: 712-328-2638 Fax: 712-328-8161 E-Mail: hodapp@vodec.org Website: www.vodec.org Omaha Phone: 402-455-4648 Fax: 402-455-2542 Family References Available
2. Nebraskans Supported: 300 Earns income from another employer: 2 Owns Home: 0 Has Rental/Lease Agreement: 0		
3. Supports/Services <u>Adult Vocational</u> Assisted Vocational Supported Vocational Work Station in Industry	<u>Adult Residential</u> Assisted Residential Supported Residential	
Other Supports/Services Offered: Non-vocational day services for persons with multiple disabilities.		
4. Employees: Full-Time: 69 Part Time: 2 Length of Employment for Direct Support Staff Vocational Staff: Less than one year:26 1-2 Years:32 3-4 Years: 10 5+ Years:3		
5. Training for Direct Support Staff: Safety 20 Hrs. Health 8 Hrs. First Aid Certification CPR Certification for most staff Other Training: Each employee is required to attend a comprehensive training program. This training includes information on the following topics: Agency Orientation, HIPAA/Confidentiality, Consumer Rights, Dependent Adult and Child Abuse, Incident Reporting, Behavior Management, the Habilitation Process, Assessments Training, Formal Program Writing, MANDT Certification, Medication Aide Certification, CPR Certification, First Aid Certification, Blood Borne Pathogens/Universal Precautions, Emergency Procedures, Sexual Harassment, Ergonomic Lifting, Heat Stress, MSDS/Right-to-know.		
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Monthly Awards Program. ▪ Holiday Party. ▪ Community Outings. ▪ Community Awareness Activities. 		
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monthly Review. ▪ Program Quality Reviews. ▪ Consumer Satisfaction Survey. ▪ Consumer Strengths and Needs Assessment. ▪ Annual Report (including an analysis of data, review of quality goals, and plan for improvement) Results available to the public.		

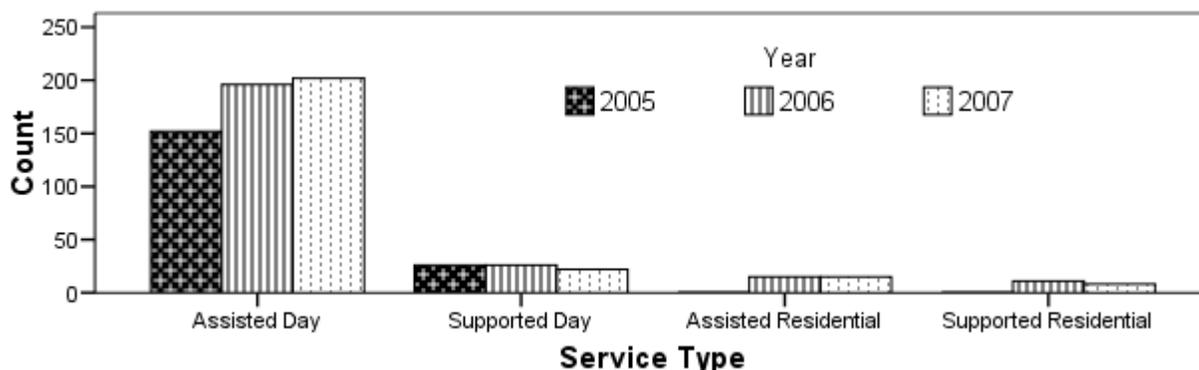
Omaha/La Vista – VODEC

8. Quality of Life Scores

Scales	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	7.24	7.33	7.11	8.30
Competency	-	7.52	6.90	8.14
Empowerment	-	-	-	9.07
a. Assisted Residential	-	5.18	4.97	-
b. Supported Residential	-	7.10	7.33	-
c. Living with Family/In Home Support	-	7.50	6.16	-
Social Belonging	5.47	5.67	5.71	7.94
Rights	6.21	6.42	6.40	9.15
Relationships	6.29	6.39	6.32	8.42
Economic Security	6.45	6.65	6.39	8.01
Growth & Development	7.41	7.45	7.12	8.24
Perception of Well-Being	6.50	6.66	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	8
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	2
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

O'Neill – NorthStar

<p>1. Agency Information NorthStar Services P.O. Box 734 O'Neill, NE 68763-0734</p> <p>Date Agency Began: 9/74 Operational Status: Public</p> <p>Mission: Supporting People in Reaching their Goals.</p>	<p>Contact Person: Linda Kallhoff</p> <p>Phone: 402-336-4405 Fax: 402-336-2703</p> <p>E-Mail: spirtg@northstarservices.net</p> <p>Website: www.northstarservices.net Family References Available</p>
<p>2. Nebraskans Supported: 61 Earns income from another employer: 41 Owns Home: 4 Has Rental/Lease Agreement: 37</p>	
<p>3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation</p>
<p>Other Supports/Services Offered: Community & Self Employment Supports, Community Contribution & Use Supports, Health Care Support, Continuing Education Supports, Retirement, Leisure, Transportation Support.</p>	
<p>4. Employees: Full-Time: 22 Part Time: 73 Length of Employment for Direct Support Staff Direct Support Staff: Less than one year: 20 1-2 Years: 11 3-4 Years: 9 5+ Years: 55</p>	
<p>5. Training for Direct Support Staff: Initial Orientation & On-the-Job Training (10 hours); Personal Care Supports (1 hour); Employment Services Orientation (2 hours); Support through Personal Empowerment/A Quality Life in the Community (4 hours); Principles of Person Centered Services (9 hours); Preventing & Resolving Aggressive Behaviors (7 hours); First Aid & CPR Certification (8 hours); Defensive Driving (1 hour); Safety (6 hours); Vision, Discovery, & Planning (IPP/Programming) (6 hours); Principles & Practices of Building Community (6 hours); Network/Relationship Map Building (6 hours)</p>	
<p>Other Staff Training: Employment Services Training (12 hours) for Employment Service Staff. Medication Aide Training (13 hours initially, plus 4 hours per year. Recertified every 2 years with 12 hours of refresher training) for Nebraska Certified Medication Aides. Quarterly Quality Improvement Sessions (4 hours per year). Various staff attend conferences such as Association of Community Professionals (ACP), NE Network on Employment (APSE), University of MO's Employment Issues forum.</p>	
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Provide service in communities where people choose to reside. Currently, we serve people living in Ainsworth, Atkinson, Butte, Naper, O'Neill, Stuart, Neligh, Ewing, Clearwater, Spalding, and Inman. ▪ Continually reorganize staffing resources and sites to support people in their homes, on jobs, building friendship, membership, contribution, customer, recreation, and spiritual roles in typical community life. ▪ The agency's employment efforts focus on community jobs, or self-employment options. We also support people in other contribution/volunteer roles. 	
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Annual Agency Quality Assurance Review which incorporates The Council's Personal Outcome Measure interviews. ▪ Agency Certification by Nebraska Department of Health & Human Services, Division of Developmental Disabilities. Ongoing monitoring by Developmental Disabilities Service Coordination. ▪ Local Due Process Committee & Regional Human & Legal Rights Committee review of programs to develop adaptive behaviors, suspected neglect or abuse, use of medication for behavioral purposes, and possible rights restrictions. ▪ Nurse Consultant review of medication administration activity. ▪ Agency Safety and Sanitation Committee activities. Agency Monthly Review and Quarterly Service Reviews of IPP implementation activities. ▪ Annual Fire Marshal Inspections of two CDD licensed homes, and semi-annual inspection of fire safety equipment by Electronic Systems. ▪ Annual financial Audit. 	
<p>Results available upon request if they do not violate the privacy of a person served.</p>	

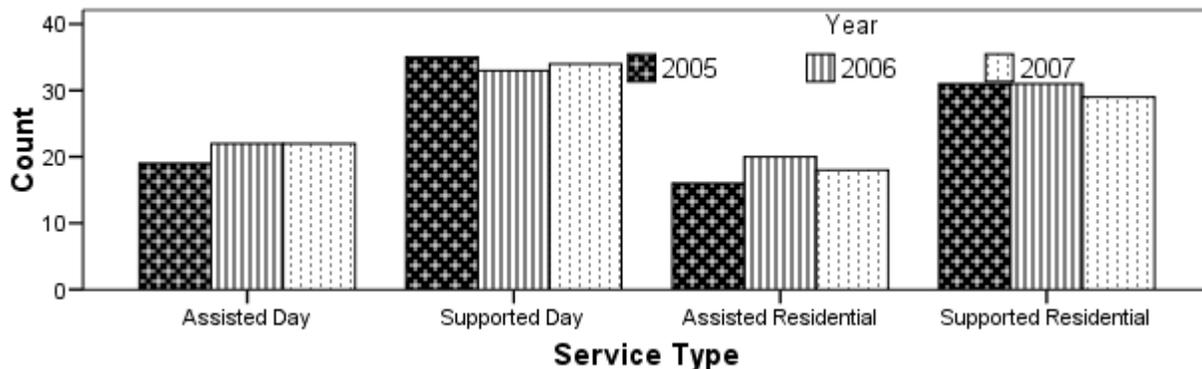
O'Neill – NorthStar

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.50	6.79	7.30	7.59	7.43	7.11	8.40
Competency	-	-	-	-	7.43	6.90	8.77
Empowerment	-	-	-	-	-	-	9.17
a. Assisted Residential	4.30	5.56	4.84	5.91	6.07	4.97	-
b. Supported Residential	6.97	7.80	7.85	7.85	8.00	7.33	-
c. Living with Family/In Home Support	5.25	6.50	6.00	8.00	6.50	6.16	-
Social Belonging	6.59	7.26	7.24	6.86	7.18	5.71	7.90
Rights	6.98	7.11	7.44	7.59	7.44	6.40	9.42
Relationships	7.10	7.54	7.49	7.40	7.38	6.32	8.41
Economic Security	6.42	6.75	6.45	6.84	6.84	6.39	8.44
Growth & Development	7.88	7.03	6.63	7.83	7.69	7.12	8.61
Perception of Well-Being	6.95	7.29	6.97	7.37	7.31	6.45	8.84

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Ord – Mid-Nebraska

<p>1. Agency Information</p> <p>Mid-Nebraska Services, Inc. 420 Riverview Drive Ord, NE 68862-2000</p> <p>Date Agency Began: 10/70 Operational Status: Private Non-Profit</p> <p>Mission: Mid-Nebraska Services enhances a person's quality of life by teaching skills essential to live and work as a productive community member.</p>	<p>Contact Person: Kathy Weidner</p> <p>Phone: 308-728-3621</p> <p>Fax: 308-728-3688</p> <p>E-Mail: mnis@frontiernet.net</p>										
<p>2. Nebraskans Supported: 32</p> <p>Earns income from another employer: 9 Owns Home: 0 Has Rental/Lease Agreement: 26</p>											
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential</p>										
<p>Other Supports/Services Offered: Assisted Day-Retirement Services.</p>											
<p>4. Employees: Full-Time: 15 Part Time: 12</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 2</td> <td>1-2 Years: 1</td> <td>3-4 Years: 3</td> <td>5+ Years: 7</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 0</td> <td>1-2 Years: 3</td> <td>3-4 Years: 3</td> <td>5+ Years: 8</td> </tr> </table>		Residential Staff:	Less than one year: 2	1-2 Years: 1	3-4 Years: 3	5+ Years: 7	Vocational Staff:	Less than one year: 0	1-2 Years: 3	3-4 Years: 3	5+ Years: 8
Residential Staff:	Less than one year: 2	1-2 Years: 1	3-4 Years: 3	5+ Years: 7							
Vocational Staff:	Less than one year: 0	1-2 Years: 3	3-4 Years: 3	5+ Years: 8							
<p>5. Training for Direct Support Staff:</p> <p>Safety 4 Hrs. Health 4 Hrs. First Aid Certification CPR Certification</p> <p>Other Training: <u>Medication Aide Training</u>; <u>Introduction</u>: Mission & Values, Organizational Structure, reporting Service Quality Issues, Critical Incident Reporting Process, Individual Rights/Reporting Abuse & Neglect, Maintaining Confidentiality-HIPAA Compliance, Emergency Procedures, Operating Equipment/Vehicle Usage; <u>Basic Safety/Health</u>: Safety Manual Review; <u>Basic Training</u>: Origination of Skill Teaching, Teaching Techniques & Interactions, Using the Skill Teaching Data Sheet, Basic Behavior Support; <u>Continuing Education</u>: Individual Program Planning Participation, Intermediate Behavior Support, Intermediate Teaching.</p>											
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Began Quality Assurance reviews to be done annually. ▪ Instigated the use of "Network Relationships Maps." ▪ Began Senior Services for people over the age of 60. 											
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Participated in CEO Surveys. ▪ Annual quality Assurance Reviews. ▪ Monthly Reviews of each person's service plan and money management plan. <p>Results available to the public with exception of monthly reviews.</p>											

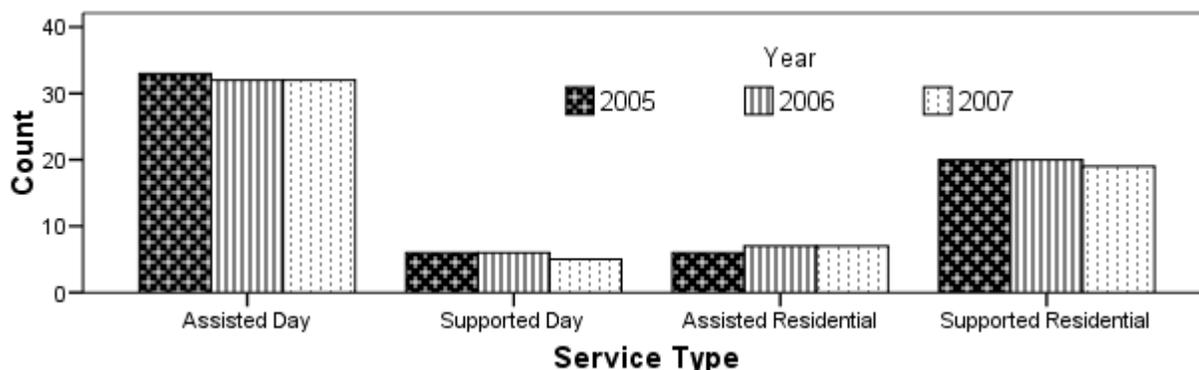
Ord – Mid-Nebraska

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.52	6.84	6.84	7.12	7.30	7.11	8.37
Competency	-	-	-	-	5.72	6.90	8.13
Empowerment	-	-	-	-	-	-	9.40
a. Assisted Residential	3.00	3.96	4.46	4.58	4.57	4.97	-
b. Supported Residential	6.04	6.43	6.52	6.25	5.26	7.33	-
c. Living with Family/In Home Support	7.75	8.00	8.50	8.50	-	6.16	-
Social Belonging	5.70	4.82	5.98	5.50	5.36	5.71	8.33
Rights	6.61	5.70	6.58	6.57	6.18	6.40	9.33
Relationships	6.51	6.07	6.60	6.45	6.12	6.32	8.56
Economic Security	5.67	6.45	6.80	5.80	5.78	6.39	7.50
Growth & Development	7.31	5.98	6.02	6.90	6.94	7.12	8.61
Perception of Well-Being	6.27	6.07	6.47	6.31	6.05	6.45	8.53

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	2
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	2
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Oxford/Holdrege – Mid-Nebraska

<p>1. Agency Information</p> <p>Mid-Nebraska Individual Services, Inc. – Main Office P.O. Box 637 Oxford, NE 68967-6637</p> <p>514 13th Street Holdrege, NE 68949-3309</p> <p>Date Agency Began: 4/72 Operational Status: Private Non-Profit</p> <p>Mission: Mid-Nebraska Individual Services enhances a person's quality of life by teaching skills essential to live and work as a productive community member.</p>	<p>Contact Person: Lori Erickson</p> <p>Phone: Oxford – 308-824-3283 Holdrege – 308-995-4612</p> <p>Fax: 308-824-3356</p> <p>E-Mail: mnisoxfl@swnebr.net</p>										
<p>2. Nebraskans Supported: 35 Earns income from another employer: 5 Owns Home: 1 Has Rental/Lease Agreement: 28</p>											
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Job in the Community</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home Respite</p>										
<p>Other Supports/Services Offered: In-Home Residential Habilitation/Respite/Host Families.</p>											
<p>4. Employees: Full-Time: 26 Part Time: 12</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 2</td> <td>1-2 Years:5</td> <td>3-4 Years: 3</td> <td>5+ Years:7</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 5</td> <td>1-2 Years:3</td> <td>3-4 Years: 3</td> <td>5+ Years:3</td> </tr> </table>		Residential Staff:	Less than one year: 2	1-2 Years:5	3-4 Years: 3	5+ Years:7	Vocational Staff:	Less than one year: 5	1-2 Years:3	3-4 Years: 3	5+ Years:3
Residential Staff:	Less than one year: 2	1-2 Years:5	3-4 Years: 3	5+ Years:7							
Vocational Staff:	Less than one year: 5	1-2 Years:3	3-4 Years: 3	5+ Years:3							
<p>5. Training for Direct Support Staff: Safety 6.5 Hrs. Health 6.5 Hrs. First Aid Certification CPR Certification Other Training: Annual Abuse & Neglect/Harassment/Drug Free Workplace/Affirmative Action.</p>											
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Manage 3 Recycling Centers – Holdrege, Oxford, and Arapahoe (provides work/wages opportunities). ▪ Contract work with several companies throughout state (provides work/wages opportunities). ▪ Mobile cleaning crew. ▪ Continue to provide living arrangements of 1-2 people together in a home/apartments. (Indep 24 hour service) 											
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Regional Quality Review Team. ▪ Family Surveys. ▪ Local & Regional Safety Committee. ▪ Local Board consists of local community members, families, and County Supervisors. <p>Results available to the public.</p>											

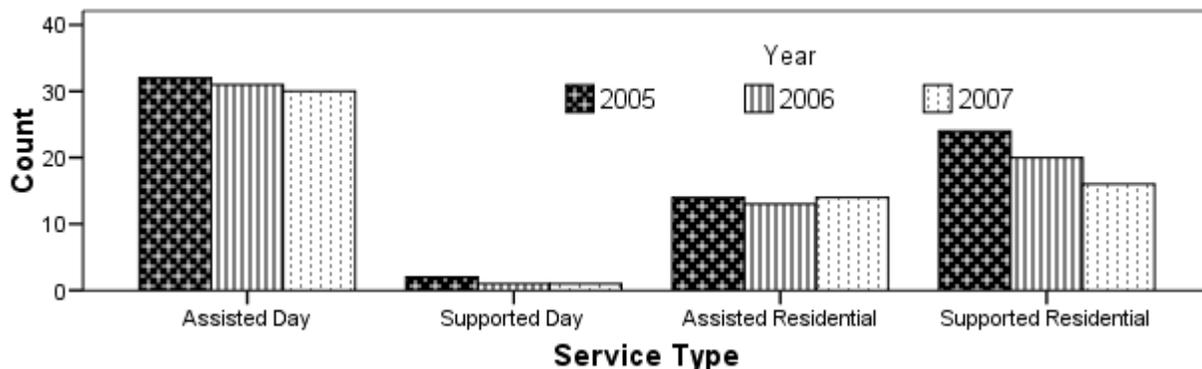
Oxford/Holdrege – Mid-Nebraska

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo) Oxford	1999 (**wo) Holdrege
Satisfaction	6.35	6.79	6.72	7.08	6.39	7.11	8.40	8.17
Competency	-	-	-	-	6.71	6.90	7.20	8.37
Empowerment	-	-	-	-	-	-	9.17	9.73
a. Assisted Residential	4.19	4.06	4.19	4.56	4.82	4.97	-	-
b. Supported Residential	7.10	7.06	7.00	6.34	7.07	7.33	-	-
c. Living with Family/In Home Support	-	-	2.50	5.00	6.00	6.16	-	-
Social Belonging	4.45	4.18	4.91	4.65	4.32	5.71	7.63	8.97
Rights	5.66	5.46	5.83	5.53	5.64	6.40	8.00	9.92
Relationships	5.82	5.78	6.35	5.79	5.24	6.32	8.08	8.95
Economic Security	6.11	5.63	6.07	6.80	6.56	6.39	7.72	7.83
Growth & Development	7.10	6.09	5.75	6.81	6.30	7.12	7.05	8.28
Perception of Well-Being	6.13	5.74	5.91	6.17	5.88	6.45	7.91	8.78

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	1
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Papillion – Envisions

1. Agency Information Envisions, Inc. 619 Olson Drive Papillion, NE 68046-4770 Date Agency Began: 11/95 Operational Status: Private for Profit Mission: Committed to the dignified integration of people with developmental disabilities in their community.		Contact Person: Dan Champ Phone: 402-597-3336 Fax: 402-597-6621 E-Mail: dchamp6815@aol.com Family References Available	
2. Nebraskans Supported: 56 Earns income from another employer: 11 Owns Home: 0 Has Rental/Lease Agreement: 0			
3. Supports/Services Adult Vocational Assisted Day/Vocational Supported Day/Vocational Work Station in Industry		Adult Residential Assisted Residential Supported Residential Host Family Respite	
Children Assisted Residential Home Teacher Assisted Day Respite			
Other Supports/Services Offered: In Home Supports.			
4. Employees: Full-Time: 48		Part Time: 5	
Length of Employment for Direct Support Staff Residential Staff: Less than one year: 11 1-2 Years: 14 3-4 Years: 2 5+ Years: 7 Vocational Staff: Less than one year: 6 1-2 Years: 1 3-4 Years: 5 5+ Years: 7			
5. Training for Direct Support Staff: Safety 20 Hrs. Health 14 Hrs. First Aid Certification CPR Certification Other Training: Total of 60 hours mandatory training during 1st year includes: Pre-Service Orientation, Orientation, On-the-job shadowing, CPR, First Aid, IPP Communication, Assessments & Outcomes, Abuse/Neglect, Residential Specifics & Finance, HOBI (Hierarchy of Behavior Intervention), Program Forms, Teaching Strategies, Medication Aide, Sexual Abuse Investigation and Stress Management. Sign Language is optional, Stress Management, HOBI, and CPR are mandatory annually. Medication and First Aid are mandatory every 3 years of service. Supervisory training topics are mandatory for supervisors quarterly and optional for interested direct support staff. Quarterly All-Staff meetings and Staff Meetings incorporate relevant training topics. The staff attend training opportunities through UNMC, ACP, Sharing Our Best, etc. Educational reimbursement benefit for all full time employees after one year of service in which they may be reimbursed for undergraduate/graduate college credits earned that relate to field for up to nine credits per calendar year.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Community integration interwoven into Day Service Support via volunteerism and paid employment opportunities. ▪ CPR/First Aid, Sign, Sexual Education and Stress Management classes open for participation by individuals served, as desired. ▪ Assisted Day Services include opportunities to participate in Horse Program and/or Ranch Work Station. ▪ Floral Work Station In Industry available through Skill Builders, a not-for-profit foundation. 			
7. Quality Assurance Activities: The agency has earned a two-year certification from the Nebraska Department of Health & Human Services, Division of Developmental Disabilities and is certified by the Department of Health. Envisions, Inc. participated in an initial and review CEO survey as well as The Arc Quality Review Teams, Internal System Reviews (Outcome Based) are scheduled every six months. Quality Assurance checks are completed monthly in each service setting by supervisory personnel. Administrative inspections of each service setting completed quarterly. <ul style="list-style-type: none"> ▪ Committee members invited to participate in Internal System Reviews. ▪ Staff evaluated quarterly. ▪ Staff incentive pay earned based on evaluation score, setting systems review score, length of service, PT or FT, dependability and goal achievement. Results available to the public upon request.			

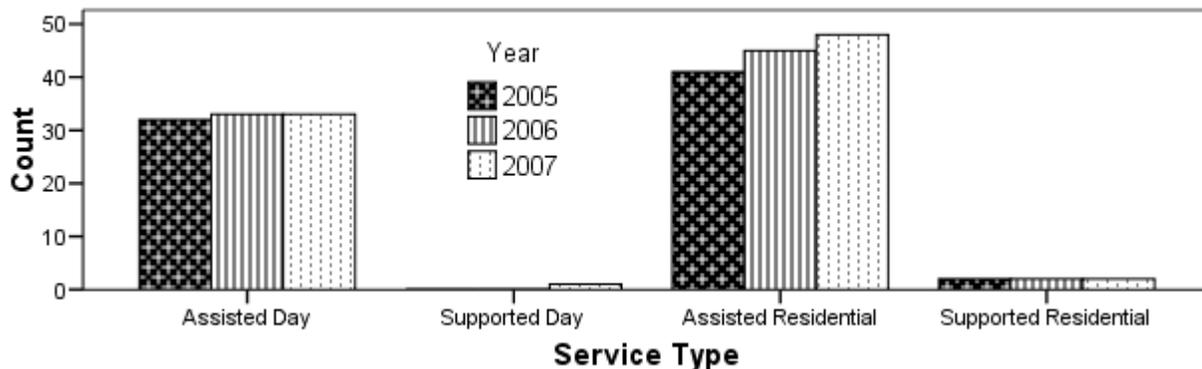
Papillion – Envisions

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.51	6.69	7.15	6.79	7.38	7.11	8.30
Competency	-	-	-	-	7.70	6.90	8.14
Empowerment	-	-	-	-	-	-	9.07
a. Assisted Residential	3.41	3.98	4.10	3.74	4.61	4.97	-
b. Supported Residential	-	-	-	-	-	7.33	-
c. Living with Family/In Home Support	-	-	-	-	3.88	6.16	-
Social Belonging	5.41	5.54	5.53	4.83	5.38	5.71	7.94
Rights	5.31	5.53	5.54	5.27	5.84	6.40	9.15
Relationships	6.16	6.07	6.23	5.63	6.11	6.32	8.42
Economic Security	5.64	5.82	6.63	6.09	6.76	6.39	8.01
Growth & Development	7.48	6.15	6.75	6.57	7.49	7.12	8.24
Perception of Well-Being	5.93	5.75	6.12	5.69	6.39	6.45	8.41

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	2
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Scottsbluff/Gering – Region I-Office of Human Development

1. Agency Information Region I Office of Human Development 1618 29th Ave., P.O. Box 1327 Scottsbluff, NE 69363-1327 Date Agency Began: 1975 Operational Status: Public Mission: To be a learning organization that believes in each individual's capabilities and adds value to the lives of the people with disabilities whom we support, our employees and the community.		Contact Person: Mike Munn Phone: 308-632-8016 Fax: 308-635-2099	
2. Nebraskans Supported: 116 Earns income from another employer: 7 Owns Home: 6 Has Rental/Lease Agreement: 26			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential	
<u>Children</u> Assisted Residential In-Home Teacher Assisted Day Respite			
Other Supports/Services Offered: Retirement; Transportation; School to Work Transition; Recreation; Supported Residential/Child; Family Advocacy; Lending Library; Speakers Bureau.			
4. Employees: Full-Time: 95 Part Time: 17 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 14 1-2 Years: 16 3-4 Years: 9 5+ Years: 31 Vocational Staff: Less than one year: 6 1-2 Years: 8 3-4 Years: 3 5+ Years: 10 Child Development Staff: Less than one year: 1 1-2 Years: 2 3-4 Years: 0 5+ Years: 4			
5. Training for Direct Support Staff: Safety 5 Hrs. Health 10 Hrs. First Aid Certification CPR Certification Other Training: Quality of Life issues are addressed in all training including Orientation.			
6. Quality of Life Enhancement Activities: The Region I Office of Human Development is committed to continuous equality improvement in all aspects of the Agency's endeavors. The ultimate goal of the Agency's Quality Improvement process is to provide high quality services and supports to the individuals we serve. Indicators of quality services will be that: clients are fully satisfied with those services and supports that employees feel confident that they are providing meaningful and valuable services and supports, and that the communities in our Region recognize that the Agency is an important and valuable resource in the community. The agency has implemented Outcome Based Performance Measures that are person centered, individually defined and reliably and validly measured. Staff members undergo intensive training in outcome performance measures and individualizing support services to facilitate the achievement of personal outcomes.			
7. Quality Assurance Activities: Region I Office of Human Development is certified by the Nebraska Department of Health & Human Services, Division of Developmental Disabilities. The agency's facilities are also certified Medicaid Waiver sites. Internally, the agency has implemented a continuous quality improvement process that includes monitoring of services. Results available to the public.			

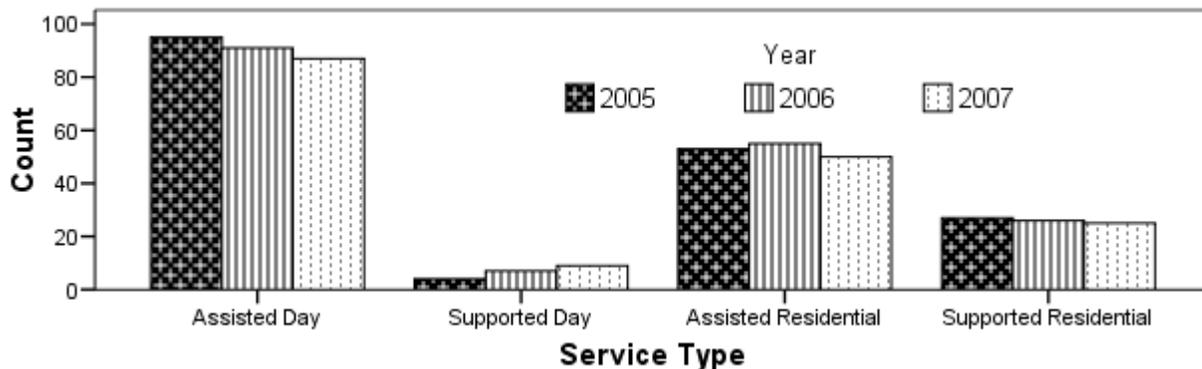
Scottsbluff/Gering – Region I-Office of Human Development

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.59	6.83	6.70	6.85	6.78	7.11	8.09
Competency	-	-	-	-	6.17	6.90	8.60
Empowerment	-	-	-	-	-	-	9.18
a. Assisted Residential	3.93	3.98	4.03	4.32	4.04	4.97	-
b. Supported Residential	6.12	6.70	6.53	7.45	6.67	7.33	-
c. Living with Family/In Home Support	5.50	3.50	5.50	-	9.50	6.16	-
Social Belonging	5.24	5.41	5.47	5.24	5.24	5.71	7.89
Rights	5.53	5.56	5.68	5.85	5.89	6.40	8.78
Relationships	6.04	6.18	6.14	6.06	5.97	6.32	8.27
Economic Security	6.50	5.50	5.42	6.25	5.88	6.39	7.70
Growth & Development	7.16	5.67	5.53	6.83	6.65	7.12	8.96
Perception of Well-Being	6.18	5.67	5.57	6.16	5.95	6.45	8.43

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Sidney – Region I-Office of Human Development

1. Agency Information Region I Office of Human Development 427 Illinois St., P.O. Box 133 Sidney, NE 69162-0133 Date Agency Began: 1975 Operational Status: Public Mission: To be a learning organization that believes in each individual's capabilities and adds value to the lives of the people with disabilities whom we support, our employees and the community.		Contact Person: Bob Davis Phone: 308-254-6270 Fax: 308-254-7884 E-Mail: robertodavis@qwest.net	
2. Nebraskans Supported: 37 Earns income from another employer: 15 Owns Home: 2 Has Rental/Lease Agreement: 8			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential	
<u>Children</u> Assisted Residential Assisted Day Respite			
Other Supports/Services Offered: Retirement; Transportation; School to Work, Transition; Recreation.			
4. Employees: Full-Time: 34 Part Time: 2 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 7 1-2 Years: 3 3-4 Years: 1 5+ Years: 13 Vocational Staff: Less than one year: 1 1-2 Years: 2 3-4 Years: 0 5+ Years: 7			
5. Training for Direct Support Staff: Safety 5 Hrs. Health 10 Hrs. First Aid Certification CPR Certification Other Training: Quality of Life issues are addressed in all training including Orientation.			
6. Quality of Life Enhancement Activities: Region I O.H.D. is committed to continuous quality improvement in all aspects of the Agency's endeavors. The ultimate goal of the Agency's Quality Improvement process is to provide high quality services and supports to the individuals we serve. Indicators of quality services will be that clients are fully satisfied with those services and supports, that employees feel confident that they are providing meaningful and valuable services and supports, and the communities in our region recognize that the Agency is an important and valuable resource in the community.			
7. Quality Assurance Activities: Region I O.H.D. is certified by the Nebraska Department of Health and Human Services, Division of Developmental Disabilities. The agency's facilities are also certified Medicaid waiver sites and as such have participated in CEO surveys. Internally, the agency has implemented a continuous quality improvement process that includes monitoring services.			
Results available to the public.			

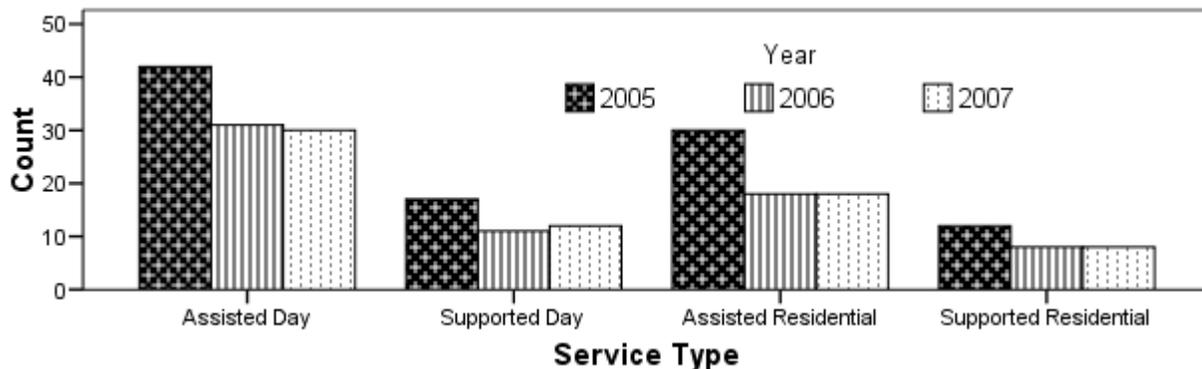
Sidney – Region I-Office of Human Development

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.04	5.94	5.71	6.29	6.57	7.11	7.82
Competency	-	-	-	-	6.49	6.90	8.33
Empowerment	-	-	-	-	-	-	9.36
a. Assisted Residential	4.09	3.84	3.93	3.83	3.58	4.97	-
b. Supported Residential	6.83	6.92	7.68	6.55	6.44	7.33	-
c. Living with Family/In Home Support	-	-	-	-	-	6.16	-
Social Belonging	5.09	4.58	4.80	5.16	4.31	5.71	7.79
Rights	5.72	5.14	5.34	5.84	5.52	6.40	9.09
Relationships	5.96	5.43	5.68	5.71	5.27	6.32	8.32
Economic Security	5.63	5.45	5.36	6.23	6.19	6.39	7.52
Growth & Development	6.74	4.94	5.28	6.06	6.24	7.12	8.74
Perception of Well-Being	5.83	5.26	5.45	5.89	5.72	6.45	8.37

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other Nursing Home	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

South Sioux City – NorthStar

<p>1. Agency Information</p> <p>NorthStar Services 740 W. 21st St., P.O. Box 459 South Sioux City, NE 68776-0459</p> <p>Date Agency Began: 1972 Operational Status: Public</p> <p>Mission: Supporting People in Reaching their Goals.</p>	<p>Contact Person: Kathleen Garvin</p> <p>Phone: 402-494-2018</p> <p>Fax: 402-494-2010</p> <p>E-Mail: kathleeng@northstarservices.net</p> <p>Website: www.NorthStarServices.net</p> <p>Family References Available</p>										
<p>2. Nebraskans Supported: 32</p> <p>Earns income from another employer: 15 Owns Home: 0 Has Rental/Lease Agreement: 10</p>											
<p>3. Supports/Services</p> <p><u>Adult Vocational</u> Assisted Day Supported Day Employment Services Respite</p>	<p><u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation</p>										
<p>Other Supports/Services Offered: In-Home Supports.</p>											
<p>4. Employees: Full-Time: 18 Part Time: 29</p> <p>Length of Employment for Direct Support Staff</p> <table border="0"> <tr> <td>Residential Staff:</td> <td>Less than one year: 12</td> <td>1-2 Years: 3</td> <td>3-4 Years: 4</td> <td>5+ Years: 9</td> </tr> <tr> <td>Vocational Staff:</td> <td>Less than one year: 7</td> <td>1-2 Years: 2</td> <td>3-4 Years: 0</td> <td>5+ Years: 2</td> </tr> </table>		Residential Staff:	Less than one year: 12	1-2 Years: 3	3-4 Years: 4	5+ Years: 9	Vocational Staff:	Less than one year: 7	1-2 Years: 2	3-4 Years: 0	5+ Years: 2
Residential Staff:	Less than one year: 12	1-2 Years: 3	3-4 Years: 4	5+ Years: 9							
Vocational Staff:	Less than one year: 7	1-2 Years: 2	3-4 Years: 0	5+ Years: 2							
<p>5. Training for Direct Support Staff:</p> <table border="0"> <tr> <td>Safety</td> <td>Health</td> <td>First Aid Certification</td> <td>CPR Certification</td> </tr> </table> <p>Other Training: New employees receive 46 hours of initial training with an emphasis on person-centered planning; employment services, and community inclusion services. All staff (new and current) are required to complete the Level 1 employment training. Staff who work exclusively in employment services complete additional training in this area. All staff are encouraged to attend seminars and conferences.</p>		Safety	Health	First Aid Certification	CPR Certification						
Safety	Health	First Aid Certification	CPR Certification								
<p>6. Quality of Life Enhancement Activities:</p> <ul style="list-style-type: none"> ▪ Personal-centered planning for all NorthStar Services customers. ▪ Employment Services focusing on job exploration and job development. ▪ Opportunities for community contribution/volunteer roles. ▪ Opportunities to develop relationships, socialize, and relax. ▪ Opportunities to make decisions and receive support regarding the living environment of choice. 											
<p>7. Quality Assurance Activities:</p> <ul style="list-style-type: none"> ▪ Quality Assurance questionnaires sent to all individuals and families. ▪ Internal routine Quality Assurance reviews. ▪ Nurse Consultant monthly reviews. ▪ Safety and sanitation reviews. ▪ Due process and Human and Legal Rights reviews. ▪ On-going monitoring by the Nebraska Health and Human Services Division of Public Health Licensure Unit reviews. <p>Results available to the public.</p>											

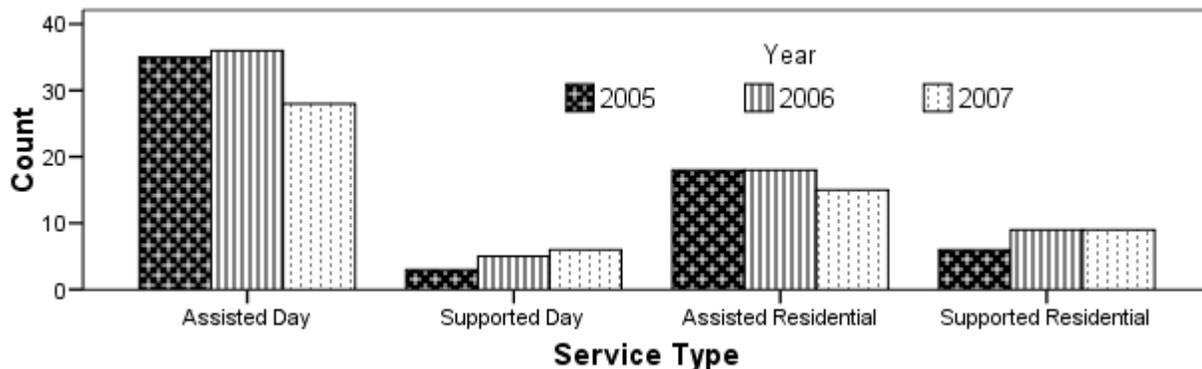
South Sioux City – NorthStar

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.47	6.50	7.66	6.90	6.83	7.11	7.73
Competency	-	-	-	-	6.13	6.90	8.17
Empowerment	-	-	-	-	-	-	9.77
a. Assisted Residential	3.75	4.70	5.34	6.30	5.68	4.97	-
b. Supported Residential	5.70	5.82	6.90	8.75	7.94	7.33	-
c. Living with Family/In Home Support	4.77	5.31	6.13	7.75	-	6.16	-
Social Belonging	5.70	5.77	6.98	6.36	5.31	5.71	8.13
Rights	5.18	5.37	6.53	6.42	5.57	6.40	9.83
Relationships	6.32	6.56	7.56	6.87	6.28	6.32	8.67
Economic Security	6.17	5.82	6.18	6.71	5.36	6.39	7.28
Growth & Development	6.93	5.87	6.70	6.79	6.30	7.12	8.39
Perception of Well-Being	6.13	5.95	6.73	6.77	6.01	6.45	8.50

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	1
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	
A6. Other	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Superior – Mid-Nebraska

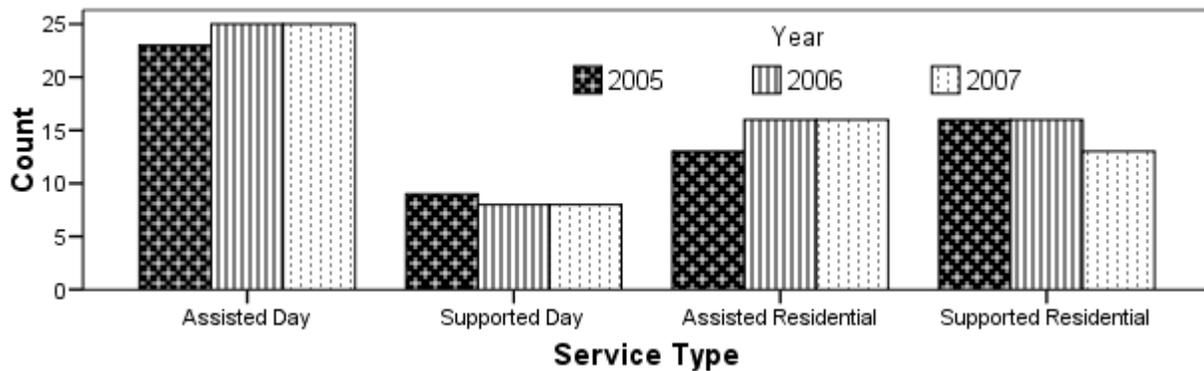
1. Agency Information Mid-Nebraska Individual Services, Inc. 207 N. Central Superior, NE 68978-1736 Date Agency Began: 7/71 Operational Status: Private Non-Profit Mission: Mid-Nebraska Individual Services, Inc. enhances a person's quality of life by teaching skills essential to live and work as a productive community member.		Contact Person: Diane Campbell Phone: 402-879-3235 Fax: 402-879-3239 E-Mail: mnis@alltel.net Family References Available	
2. Nebraskans Supported: 32 Earns income from another employer: 10 Owns Home: 0 Has Rental/Lease Agreement: 28			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation	
<u>Children</u> In-Home Habilitation Assisted Day			
Other Supports/Services Offered: Retirement.			
4. Employees: Full-Time: 22 Part Time: 29 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 7 1-2 Years: 6 3-4 Years: 6 5+ Years: 13 Vocational Staff: Less than one year: 5 1-2 Years: 0 3-4 Years: 1 5+ Years: 8			
5. Training for Direct Support Staff: Safety 2 Hrs. Health 1 Hr. First Aid Certification CPR Certification Other Training: HIPAA, Behavior Support, Mission/Values, Basic Teaching, Human/Legal Rights, Abuse/Neglect, Medication aide, Drug/Alcohol Awareness.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Family Satisfaction Surveys. ▪ Focus on Integrating Consumer/Family Needs as Requested. ▪ Provide Employment Services as Requested. ▪ Job Coaching. ▪ Piece rate contract work. ▪ Annual assessment of interests/relationships. ▪ Community involvement and access services. ▪ Behavior support and modification. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Coursework for Instructors. ▪ Staff Satisfaction Surveys. ▪ Redesigned Method of Teaching Service. ▪ Employee Retention Strategies. ▪ Pre-Employment Screening. ▪ Unannounced Inspection of Habilitative Services. ▪ Annual Quality Review. ▪ Self-Improvement Surveys. 			
Results available to the public.			

Superior – Mid-Nebraska
8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	5.52	4.80	6.00	6.36	6.27	7.11	8.37
Competency	-	-	-	-	6.23	6.90	8.60
Empowerment	-	-	-	-	-	-	9.37
a. Assisted Residential	3.50	3.58	3.86	3.65	4.25	4.97	-
b. Supported Residential	6.57	4.64	6.16	5.70	7.00	7.33	-
c. Living with Family/In Home Support	-	-	-	-	-	6.16	-
Social Belonging	4.00	4.61	4.35	4.52	4.33	5.71	8.23
Rights	4.41	4.13	4.49	4.66	5.32	6.40	9.50
Relationships	5.30	5.14	5.63	5.34	5.08	6.32	8.61
Economic Security	4.51	3.58	4.21	4.79	6.06	6.39	8.05
Growth & Development	6.88	3.67	4.38	6.04	6.60	7.12	9.00
Perception of Well-Being	5.20	4.14	4.67	5.14	5.61	6.45	8.72

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person’s/family’s decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person’s/family’s decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person’s/family’s decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person’s/family’s decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	1
A4. Entered long-term placement (other than community-based DD svcs)	1
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Valentine – NorthStar

1. Agency Information NorthStar Services 324 South Hall, P.O. Box 31 Valentine, NE 69201-0031 Date Agency Began: 11/2002 Operational Status: Private Non-Profit Mission: Supporting People in Reaching their Goals.		Contact Person: Jean Risseuw Phone: 402-376-2900 Fax: 402-376-2686 E-Mail: jean1@northstarservices.net	
2. Nebraskans Supported: 24 Earns income from another employer: 15 Owns Home: 2 Has Rental/Lease Agreement: 14			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite Employment in the Community Natural Supports		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation	
<u>Children</u> In-Home Habilitation Assisted Day			
Other Supports/Services Offered: Retirement.			
4. Employees:		Full-Time: 9	
		Part Time: 16	
Length of Employment for Direct Support Staff Support Staff: Less than one year: 6 1-2 Years: 2 3-4 Years: 0 5+ Years: 15			
5. Training for Direct Support Staff: Safety & Health First Aid Certification CPR Certification			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Agency employment focus is on competitive jobs in the Valentine community. ▪ Employ a variety of person-centered planning tools to listen to and help people grow real lives for themselves. ▪ Emphasis on staff taking advantage of training opportunities within and outside the agency. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Quality Assurance Interviews Using the Personal Outcome Measures. ▪ Monthly & Quarterly Safety & Sanitation Reviews. ▪ Yearly Employee Survey. ▪ Periodic Family/Guardian Survey. ▪ State of NE Certification/Surveys and On-going Monitoring by NE Dept. of Health & Human Services. ▪ Yearly Inspections by Office of State Fire Marshal. ▪ Nebraska Health & Human Services Division of Public Health Licensure Unit Review. ▪ On-going Monitoring by Supervisors. ▪ Monthly Written Progress Reports of the Consumers' Services. ▪ Quality Assurance Yearly Internal Review. ▪ Nurse Consultant On-call Status and Monthly Reviews. ▪ Human & Legal Rights Committee Reviews. 			
Results available to the public.			

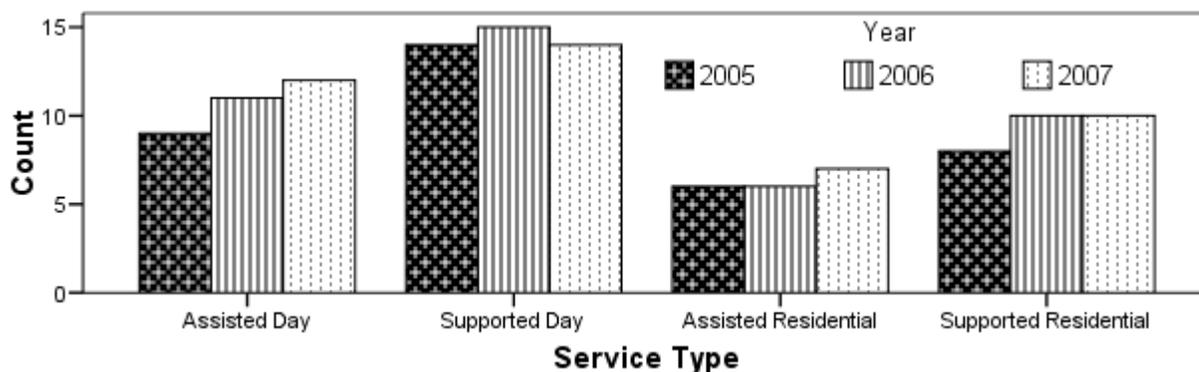
Valentine – NorthStar

8. Quality of Life Scores

Scales	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.50	6.88	6.97	7.11	8.00
Competency	-	-	6.54	6.90	8.00
Empowerment	-	-	-	-	8.97
a. Assisted Residential	5.25	6.65	7.17	4.97	-
b. Supported Residential	8.88	7.79	7.65	7.33	-
c. Living with Family/In Home Support	-	7.50	-	6.16	-
Social Belonging	4.68	4.97	5.29	5.71	7.37
Rights	5.71	6.16	6.09	6.40	7.67
Relationships	5.59	5.98	5.99	6.32	8.10
Economic Security	5.79	7.28	6.49	6.39	6.89
Growth & Development	6.11	6.97	7.13	7.12	8.33
Perception of Well-Being	5.81	6.51	6.44	6.45	7.92

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person's/family's decision	1
A3. Person/family moved	1
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	1
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Wahoo – Region V

1. Agency Information Region V Services – Wahoo 1910 N. Chestnut Street Wahoo, NE 68066-1095 Date Agency Began: 7/71 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationships within community and lessen reliance upon agency services.		Contact Person: Kal Lausterer Phone: 402-443-4694 Fax: 402-443-4696 E-Mail: rv44338@alltel.net Website: regionvservices.com Family References Available Upon Request.	
2. Nebraskans Supported: 73 Earns income from another employer: 10 Owns Home: 1 Has Rental/Lease Agreement: 26			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Work Station in Industry Respite		<u>Adult Residential</u> Assisted Residential Supported Residential In-Home Habilitation Extended Family Home	
<u>Children</u> In-Home Habilitation Assisted Day			
Other Supports/Services Offered: In Home Supports.			
4. Employees: Full-Time: 58 Part Time: 16 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 8 1-2 Years: 5 3-4 Years: 6 5+ Years: 29 Vocational Staff: Less than one year: 2 1-2 Years: 2 3-4 Years: 2 5+ Years: 15			
5. Training for Direct Support Staff: Safety 6 Hrs. Health 10 Hrs. First Aid Certification CPR Certification Other Training: Association of Community Professionals (ACP), Munroe-Meyer, BSDC Sharing Our Best Conference, Issues Forum Conference, AAMR Conferences.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Participation on the Association of Community Professionals Board. ▪ Alternative services/job club activities available to individuals. ▪ Decision to utilize Accreditation Council to train staff on “Outcomes Based Performance Measures.” ▪ People First group meetings. ▪ Further development of outcomes opportunities for persons served on choice in making/life goals and person centered planning. ▪ Contracted on-site physical, occupational & speech therapy. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Monthly meetings by Health & Human Services Service Coordination. ▪ Internal Systems Review. ▪ State Certification with NE Department of Health & Human Services, Division of Developmental Disabilities. ▪ State Certification with Nebraska Department of Health & Human Services Division of Public Health Licensure Unit. ▪ Agency Behavior Intervention Teams. ▪ Region V Services Program Ethics Committee. ▪ Staff & Family Satisfaction Surveys. ▪ Social Security Payee Reviews. 			
Results available to the public.			

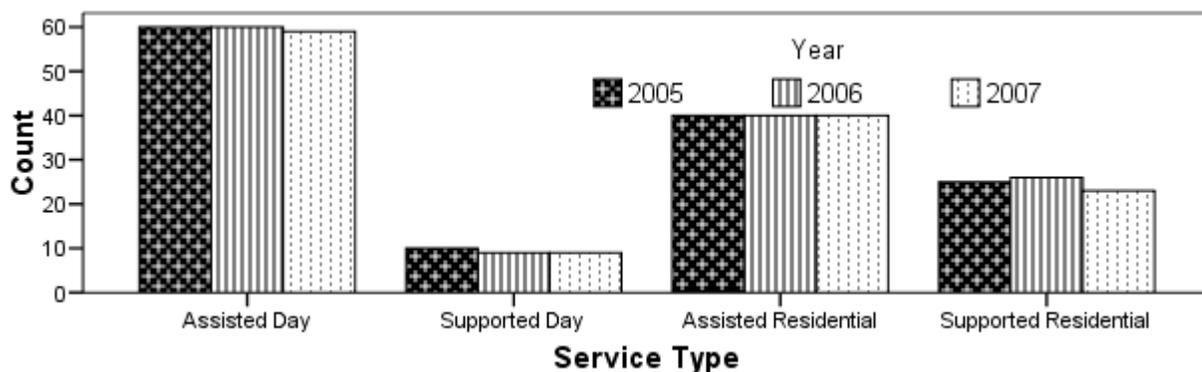
Wahoo – Region V

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.36	6.17	6.45	6.59	6.51	7.11	7.93
Competency	-	-	-	-	6.89	6.90	8.00
Empowerment	-	-	-	-	-	-	9.03
a. Assisted Residential	3.90	4.85	5.45	4.91	4.51	4.97	-
b. Supported Residential	6.51	6.78	6.60	6.27	6.67	7.33	-
c. Living with Family/In Home Support	7.50	6.00	6.50	5.50	7.00	6.16	-
Social Belonging	5.27	5.46	5.10	4.92	5.27	5.71	8.30
Rights	5.65	5.61	5.45	5.67	5.70	6.40	9.00
Relationships	6.18	6.32	6.23	5.75	5.92	6.32	8.56
Economic Security	5.81	5.96	5.93	6.19	6.20	6.39	7.17
Growth & Development	7.02	5.84	5.71	6.31	6.43	7.12	8.28
Perception of Well-Being	5.98	5.92	5.82	5.89	6.00	6.45	8.28

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	
A2. Person's/family's decision	2
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

Wayne – NorthStar

1. Agency Information NorthStar Services 209 ½ S. Main P.O. Box 97 Wayne, NE 68787-0097 Date Agency Began: 1974 Operational Status: Public Mission: Supporting People in Reaching Their Goals.		Contact Person: Robyn Herlbert Phone: 402-375-4884 Fax: 402-375-5331 E-Mail: rah@northstarservices.net Family References Available.	
2. Nebraskans Supported: 39 Earns income from another employer: 9 Owns Home: 1 Has Rental/Lease Agreement: 4			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational		<u>Adult Residential</u> Assisted Residential Supported Residential	
<u>Children</u> Assisted Residential			
Other Supports/Services Offered: Retirement Services.			
4. Employees: Full-Time: 22 Part Time: 80 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 31 1-2 Years: 22 3-4 Years: 10 5+ Years: 13 Vocational Staff: Less than one year: 3 1-2 Years: 1 3-4 Years: 2 5+ Years: 12			
5. Training for Direct Support Staff: Safety 6 Hrs. Health 15 Hrs. First Aid Certification CPR Certification Other Training: 12 hours health training each year of employment.			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Employment Training for all Support Staff. ▪ Commitment to Person Centered Planning to guide the outcomes for people. ▪ Formulating a process to facilitate community inclusion and employment for all people through the Organizational Change process. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Internal Annual Quality Assurance Reviews and Outcomes Assessments. ▪ State of Nebraska Certification/Survey. ▪ Ongoing Monitoring by the local service component of Health & Human Services. ▪ Nurse Consultant on call status & monthly reviews. ▪ Safety & Sanitation Reviews. ▪ Health & Human Services Division of Public Health Licensure Unit Reviews. ▪ Ongoing monitoring by Supervisory Staff. 			
Results available to the public.			

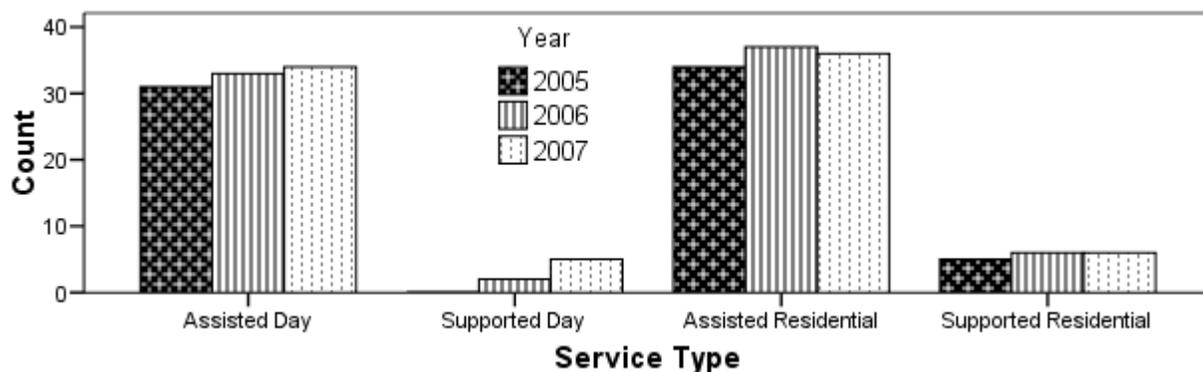
Wayne – NorthStar

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	5.84	5.67	6.44	6.04	6.34	7.11	8.22
Competency	6.78	3.28	3.65	4.68	4.98	6.90	7.93
Empowerment	-	-	-	-	-	-	9.41
a. Assisted Residential	3.64	4.05	3.64	3.94	4.51	4.97	-
b. Supported Residential	7.25	7.15	7.89	6.92	7.00	7.33	-
c. Living with Family/In Home Support	3.25	2.25	5.50	-	-	6.16	-
Social Belonging	5.03	5.40	5.54	4.90	4.95	5.71	8.15
Rights	5.16	5.32	5.69	4.95	4.99	6.40	9.91
Relationships	5.91	5.64	5.97	5.79	5.96	6.32	8.46
Economic Security	5.48	4.34	4.86	4.55	4.25	6.39	7.65
Growth & Development	6.57	4.00	4.89	5.56	6.08	7.12	8.15
Perception of Well-Being	5.69	4.83	5.21	5.10	5.30	6.45	8.38

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person's/family's decision	
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	3
A5. Began Community Supports Program	
A6. Other	1
4. Death	

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: Two Year

York/Seward – Region V

1. Agency Information Region V Services 822 Lincoln Ave. York, NE 68767-2444 Region V Services 149 S. 6th Seward, NE 68434-2003 Date Agency Began: 1/74 Operational Status: Public Mission: The mission of Region V Services is to provide desired training and supports that promote interdependence and relationship within the community and lessen reliance upon agency services.		Contact Person: Lisa Obermier Phone-York: 402-362-7731 Fax-York: 402-362-1698 Phone Seward: 402-643-4406	
2. Nebraskans Supported: 63 Earns income from another employer: 22 Owns Home: 1 Has Rental/Lease Agreement: 18			
3. Supports/Services <u>Adult Vocational</u> Assisted Day/Vocational Supported Day/Vocational Respite		<u>Adult Residential</u> Assisted Residential Supported Residential	
<u>Children</u> Assisted Residential In-Home Habilitation Assisted Day Respite			
Other Supports/Services Offered: In-Home Services.			
4. Employees: Full-Time: 50 Part Time: 53 Length of Employment for Direct Support Staff Residential Staff: Less than one year: 14 1-2 Years: 8 3-4 Years: 5 5+ Years: 11 Vocational Staff: Less than one year: 7 1-2 Years: 1 3-4 Years: 6 5+ Years: 6			
5. Training for Direct Support Staff: <ul style="list-style-type: none"> ▪ Safety & Health: 35 Hrs. First Employment Year. 10+ Hrs. Annually after First Year. ▪ First Aid Certification ▪ CPR Certification for Most Staff 			
6. Quality of Life Enhancement Activities: <ul style="list-style-type: none"> ▪ Numerous staff have attended a variety of training sponsored by Region V Services, Association for Community Professionals, Region VII, Vocational Rehabilitation-some of those include: Region VII Issues Forum. ▪ ACP Fall & Spring Conference, Outcomes Training, Natural Supports & Community Connection, Behavioral Training, Active Region V Advisory Committee, Association for Persons in Supported Employment Conference. 			
7. Quality Assurance Activities: <ul style="list-style-type: none"> ▪ Region V Services Program Ethics Committee. ▪ Health & Human Services Service Coordination Monitoring. ▪ Behavior Intervention Teams. ▪ Incident Reports go to Adult Protective Services and Child Protective Services when applicable. ▪ Local Advisory Committee. 			
Results available to the public.			

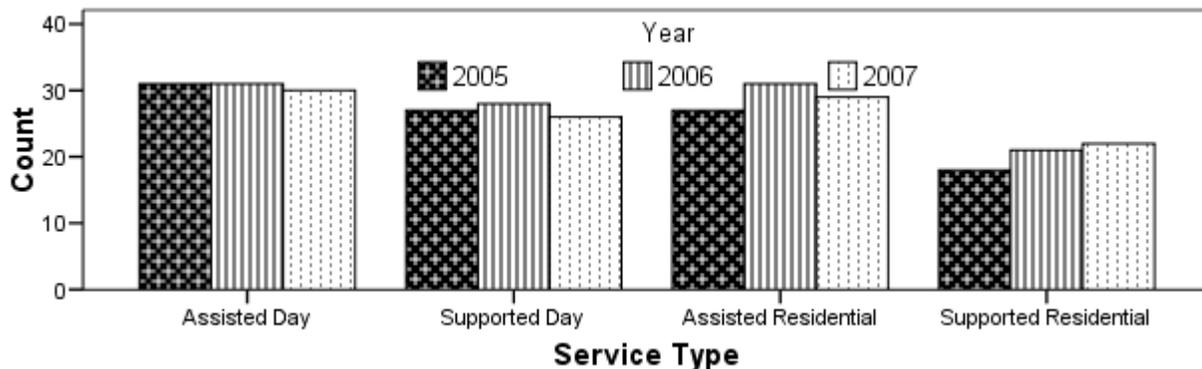
York/Seward – Region V

8. Quality of Life Scores

Scales	1998	1999	2001	2004	2007	2007 Statewide*	1999 (**wo)
Satisfaction	6.40	6.58	6.05	6.69	7.12	7.11	7.83
Competency	7.21	5.88	5.95	6.75	6.48	6.90	8.33
Empowerment	-	-	-	-	-	-	9.17
a. Assisted Residential	4.72	4.28	5.34	5.55	5.17	4.97	-
b. Supported Residential	7.58	7.50	7.09	7.75	7.62	7.33	-
c. Living with Family/In Home Support	5.50	5.75	5.00	3.50	5.19	6.16	-
Social Belonging	5.08	6.02	5.37	5.72	5.70	5.71	7.80
Rights	5.56	5.86	5.58	5.94	6.21	6.40	9.75
Relationships	6.26	6.56	6.15	6.34	6.25	6.32	8.38
Economic Security	6.05	5.77	5.54	6.12	6.01	6.39	7.55
Growth & Development	7.16	5.56	5.59	6.79	7.07	7.12	8.67
Perception of Well-Being	6.27	6.03	5.74	6.35	6.38	6.45	8.44

* Average for all persons served by Nebraska providers. **Persons without disabilities in the same locale.

9. Nebraskans Receiving Assisted or Supported Day or Residential Services for Designated Calendar Year.



10. Service Discontinuation During 2007.

1. Transfers to another DD provider: Same City	
A1. Work/Day – Provider terminated svcs	
A2. Work/Day – Person's/family's decision	
B1. Residential – Provider terminated svcs	
B2. Residential – Person's/family's decision	
C1. Both Residential/Work – Provider terminated svcs	
C2. Both Residential/Work – Person's/family's decision	1
2. Transfers to another DD Provider: Different City	
A1. Provider terminated svcs or initiated move	1
A2. Person's/family's decision	1
A3. Person/family moved	
3. No longer wants specialized community-based DD svcs	
A1. Individual/family moved out of state	
A2. Individual is independent & no longer needs specialized DD svcs	
A3. Natural supports replace specialized DD svcs	
A4. Entered long-term placement (other than community-based DD svcs)	
A5. Began Community Supports Program	
A6. Other	
4. Death	1

11. Nebraska Department of Health & Human Services, Division of Developmental Disabilities Certification Status: One Year